

Use your water meter to keep a check on water use

Did you know a garden sprinkler can use up to 1,000 litres per hour?

With good water pressure and lots of outlets, your water use could be even higher.

Checking your water meter regularly to monitor your water use is a good way to avoid unwelcome surprises such as excess water bills.

The black numbers on your water meter represent kilolitres or one thousand litres, while the figures in red are parts of kilolitres.

By noting down the readings over several days, you can review your water usage and consider what steps to take to reduce your water consumption.

1 5 3 4 2 9 0 6

CURRENT WATER RESTRICTIONS LEVEL 1

- » No sprinklers between 9am and 4pm
- » The odds and evens system applies



Driveways: Whose responsibility?

One of the most commonly asked questions directed at council is 'who is responsible for constructing and maintaining driveways to homes?'



This question is particularly relevant during the wet season when some driveways – mainly in rural areas – interfere with the flow of stormwater, resulting in flooding problems for neighbouring properties.

The answer is a simple one: the responsibility to construct and maintain a driveway that meets council design standards rests with the property owner.

This policy is the same for all residential and commercial properties throughout all local government areas in Queensland.

These standards stipulate that your driveway should not stop or slow the water flow along the table drain or the kerb and channel.

The construction of all driveways within the road reserve must be approved by council.

You also need to obtain a road work permit prior to any works being carried out.

An application for this permit can be obtained at www.townsville.qld.gov.au or through our Customer Service Centre on 4727 9000.

Out with the old, in with the new

The council-supplied green-coloured free tipping vouchers have now expired and new orange vouchers have been sent out. Townsville ratepayers received a new set of free tipping vouchers with their rates notice last month.

The green vouchers expired at the end of September, 2009 and will no longer be accepted at waste facilities. These green vouchers cannot be cashed in for dollars or orange vouchers.

How many vouchers do I get?

Six vouchers per ratepayer per property per year. Three vouchers will be distributed with each of the two rates notices. Council encourages landlords to pass vouchers on to their tenants.

What do my new orange vouchers entitle me to?

The same entitlements your green vouchers did. You will be able to dispose of domestic waste, including green waste, free of charge at any of the city's waste facilities.

Refer to the reverse of your vouchers to see what size load a single voucher will entitle you to.

What can't my vouchers be used for?

Tyres, car bodies, asbestos and other regulated or 'special waste'. These items continue to incur a cost for disposal.

How do I use my vouchers?

Present your voucher at the gatehouse where an officer will assess your load and tell you how many vouchers are required.

What If I don't have enough vouchers for my load?

Vouchers can be used as part payment, allowing you to pay the remainder at the gatehouse.

Where can I use my vouchers?

At Townsville's waste facilities during opening hours. Contact council to find out your facility of interest's opening hours.

- » Stuart Landfill
- » Jensen Transfer Station
- » Hervey Range Transfer Station
- » Bluewater Transfer Station
- » Toomulla Transfer Station
- » Picnic Bay Landfill

How long are my new orange vouchers valid for?

Your new orange vouchers will expire 30 September, 2010. This date is printed on each voucher.

More information on these vouchers is available from Townsville City Council's Customer Service Centres.

The new look tipping vouchers were issued with rate notices in August.

