



COMMUNITY SAFETY ADVISORY COMMITTEE REPORT

WEDNESDAY 22 MARCH 2017 AT 9.30AM
RIVERWAY MEETING ROOM - RIVERWAY ARTS CENTRE

Advisory Committee Members >>

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Mark Molachino	Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Patrol
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Nicole Hynes	Department of Communities, Child Safety and Disability Services
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Torhild Parkinson	Community Representative
Jan Pool	Community Representative
Nicole Purcell	Alcohol Tobacco and other Drug Services
Bruce Walker	Housing and Homelessness Services
Jodie Williams	Queensland Fire and Emergency Services
Non-member CSAC support role:	
Jo Bentley-Davey	Meeting Facilitator, Townsville City Council
Glenys Hargreave	Governance Support Officer, Townsville City Council

ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

Goals and Strategies of Townsville City Council >>

Corporate Plan >>

Goal 1 - Economic Sustainability. A robust, diverse and sustainable economy

The outcomes we want to achieve:

A robust, prosperous economy which provides opportunities for business and investment.

- 1.1 Promote investment and assist the development of emergent industries and businesses.
- 1.2 Engage with regional, state and national stakeholders in the creation of a strong and resilient economy.
- 1.3 Increase the city's profile through marketing initiatives, the delivery of festivals and events and support for other community based activities.
- 1.4 Promote the city's distinctive physical character and strong sense of place and identity.

An integrated approach to long term planning which supports a growing city.

- 1.5 Develop an integrated approach to the long term provision of infrastructure.
- 1.6 Undertake city and regional planning to reflect the aspirations of the community and create an attractive place to live, work and visit.

Infrastructure that meets community needs.

- 1.7 Provide and maintain timely and sustainable infrastructure.
- 1.8 Provide asset management practices which reflect the community's expectations regarding service levels and its ability to pay.

Goal 2 - Environmental Sustainability. Our environment is valued, protected and healthy

The outcomes we want to achieve:

Effective management and protection of our natural and built environment through sustainable growth and development.

- 2.1 Provide strategic and integrated planning and policy development to sustain our environment.
 - 2.2 Effective management, protection and conservation of our natural environment.
 - 2.3 Preserve and protect places of natural and heritage significance.
- Demonstrated environmental leadership.**
- 2.4 Develop and implement an Integrated Water Management Strategy.
 - 2.5 Develop and implement innovative waste management and recycling strategies.
 - 2.6 Minimise greenhouse gas emissions from council's infrastructure, operations and services through sustainable energy practices.
 - 2.7 Partner with the community and industry stakeholders to develop and promote environmental protection and sustainability initiatives.
 - 2.8 Develop and implement environmental compliance programs and promote community awareness.

Climatic effects on our community, natural and built environment are minimised.

- 2.9 Mitigate and communicate the risks and effects of climate change.

Goal 3 - Social Sustainability - Enhancement of opportunities for social engagement and wellbeing

The outcomes we want to achieve:

A safe and healthy community.

- 3.1 Improve the safety and well-being of the community through the management of public health risks.
- 3.2 Plan for and provide active and healthy lifestyle opportunities.
- 3.3 Coordinate council's response to natural disasters to minimise the effects on the community.

A cohesive and self reliant community.

- 3.4 Foster the development of the city as a learning community.
- 3.5 Encourage and facilitate the participation and integration of residents into the community.
- 3.6 Strengthen community networks to collaboratively deliver community services.

A community with access to services and facilities.

- 3.7 Plan for community facilities and services to meet the community's current and future needs.
- 3.8 Provide community services and facilities to meet the needs of the community.
- 3.9 Provide community support services to meet the needs of the community.

A creative community.

- 3.10 Facilitate and showcase artistic learning and expression through performances, exhibitions, activities and programs.
- 3.11 Support community participation in cultural activities, programs and events.

Goal 4 - Responsible Governance - Responsible leadership where decisions are made in a considered and transparent manner

The outcomes we want to achieve:

Transparent and accountable local government.

- 4.1 Develop and implement council's Corporate Governance Framework to ensure strategic planning, compliance with all legislation, policies, Codes of Practice and Standards.
- 4.2 Implement robust risk management strategies.
- 4.3 Encourage community participation and ensure that the community is informed and educated about matters that impact their lives.

A competent, productive and contributing workforce.

- 4.4 Foster a culture of employee health, safety and well-being.
- 4.5 Implement human resource strategies to become an employer of choice.
- 4.6 Foster diversity, merit and equity, reward and recognition in the workplace.

Excellence in customer service delivery and organisational management.

- 4.7 Provide responsive and efficient systems to enable the delivery of council services.
- 4.8 Establish and manage long term financial planning to ensure the future sustainability of council.

Community Safety Advisory Committee

Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Coordinator Community Planning & Development if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

REPORT **COMMUNITY SAFETY ADVISORY COMMITTEE**

DATE **Wednesday 22 March 2017**

ITEMS **1 to 5**

PRESENT

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Patrol
Dr Mark David Chong	Community Representative
Babette Doherty	Victim Assist Queensland
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Torhild Parkinson	Community Representative
Jan Pool	Community Representative
Nicole Purcell	Alcohol Tobacco and other Drug Services
Jodie Williams	Queensland Fire and Emergency Services

PROXY

Alfreida Roberts	Department of Aboriginal and Torres Strait Islander Partnerships
Paula Washington	Centacare North Queensland
Jennifer Cramer	Housing and Homelessness Services
Kelly Washbourne	Townsville Youth Justice Service Centre

GUESTS

Verity Bennett	Community Programs Coordinator, Townsville City Council
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APOLOGIES

Councillor Mark Molachino	Townsville City Council
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NOT PRESENT

Nicole Hynes	Department of Communities, Child Safety and Disability Services
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Opening of meeting

The Chair, Councillor Russ Cook, opened the meeting at 9.31am and advised members and proxies of the location of the building restrooms, evacuation exits and meeting area.

Councillor Cook introduced Councillor Paul Jacob noting Councillor Jacob's role as Chair of the Townsville Water and Waste Committee.

The members of the Committee briefly introduced themselves and the organisations that they represent.

Acknowledgement to Country

The Chair, Councillor R Cook, acknowledged the Bindal and Wulgurukaba peoples as Traditional Owners of the land on which the Committee was meeting and paid respect to elders past, present and all future generations.

Apologies and Leave of Absence

Apologies and proxies were noted.

Agenda Items

1. Terms of Reference - Community Safety Advisory Committee - review and endorsement

The meeting facilitator, Jo Bentley-Davey, explained the process that was used for the recruitment of members for the Community Safety Advisory Committee and noted that the Terms of Reference allowed for a membership of 26 members.

The Chair, Councillor Russ Cook, confirmed that the Committee does not have the authority to enact recommendations but advised that any recommendations made by the Committee would be presented on the Agenda for the Community and Cultural Development Standing Committee and then progress for endorsement at Council's Ordinary Council meeting.

The Committee endorsed the proposed Terms of Reference for this Committee.

Committee Action:

- 1. Alfreida Roberts, proxy for Sandra Crosato-Matters, will forward contact details to the meeting facilitator to assist with the inclusion of Traditional Owner or Torres Strait Islander member on the Committee.**

2. Submission Action Register

The meeting facilitator, Jo Bentley-Davey, explained the process for submitting agenda items for the Committee Agenda through council's website. Jo explained further that there is the option of emailing the agenda item to Councillor Cook or herself but that it would be preferable to submit the agenda item through council's website for administrative reasons.

Jo added that an Excel spreadsheet 'Agenda Item and Action Register' will be kept to track agenda items and actions.

It was suggested that for any complaints or an issue that is council based the best way for it to be dealt with is to forward to TCC Enquiries@townsville.qld.gov.au as the Council's Customer Service Officers are trained to forward to the item to the correct department and in addition will

registered the correspondence into council's record keeping system.

3. Guest Speaker

The role of Councils in Community Safety - Verity Bennett

Verity Bennett delivered her presentation to the committee on Community Safety and discussed the purpose of the Community Safety Advisory Committee noting that the committee:

- has been established to help shape community safety in Townsville.
- Is to assist with priorities and provide some recommendations as issues unfold over the term.
- And will act in partnership, to network and to take ideas back to their own organisations, imbedding new ideas.

Verity informed the committee that Council is in the process of recruiting a Community Safety Officer noting that the position has been advertised and has now closed.

4. Starting from an evidence base

Councillor Cook distributed copies of the 2006 safety audit survey conducted across the different divisions of Townsville and also copies of Divisional Community Profiles which are available on the Townsville City Council website as the starting point for a discussion moving forward to create evidence based safety audits.

The discussion contained the following points:

- that Council has a commitment around Community Safety
- to obtain crime data and superimpose it against responsibilities that council and community organisations can affect and then feed that information into council to assist with council planning
- to conduct mapping to include area where there is a higher incidence of young residents, where offenders live and to suggest projects in those areas to minimize problems in the future
- to look at the evidence based information about the types of crimes that are occurring and what community social activities could be put in place such as graffiti walls etc.
- the need to connect offenders with services that are available
- to target ideas not necessarily to areas of greatest crime but greatest need
- to complete visual audits in parks and open places
- to be proactive not reactive
- early intervention - look at the underlying issues which will eventually turn into crime
- to look at what council has done in the past and see why it did not work - evaluation and review
- CCTV is not a deterrent but an enforcement
- crime prevention through environmental design - lighting, licensing, safe precincts, defensible space, clear boundaries, visual surveillance, community support areas to congregate and make friends which empowers residents to take pride in surrounding area and encourage neighbours to look out for each other

Committee Action:

- 1. Alfreida Roberts to share DATSIP data around housing.**
- 2. Paula Washington to share specific data**

BREAK

5. 2020 Visioning/Strategic planning exercise

Scope - areas of needs and priorities

- determine what a safety audit should be
- risk factors and protective factors
- Community Safety and vulnerability - what are the concerns
- robust data so that we know what needs to be addressed

How will we do this -

- have a clear understanding of what council can and cannot do so that the committee can feed and contribute into those areas
- invite staff to attend next meeting from Asset Services and Environmental Services

Committee Action:

1. **Dr Mark David Chong to provide the following reports to the meeting facilitator and Councillor Cook for distribution to the committee to be read prior to the next Community Safety Advisory Committee meeting:**
 - **Effective crime prevention interventions for implementation by local government**
 - **Pathways to prevention**
 - **Risk and protective factors**

Guest speaker Verity Bennett thanked everyone for their input during the discussion.

The meeting facilitator, Jo Bentley-Davey, asked if any of the committee members would like to host the Community Safety Advisory Committee meeting at their place of work or suggest a venue.

General Business

(i) Photo approval form

The meeting facilitator requested that members complete their photo approval form to update the committee member booklet to promote the group.

(ii) Crime stoppers signage

Natalie Marr spoke to the committee about funding sourced by Crime Stoppers for signage. Crime Stoppers have raised \$3,000 to place Crime Stoppers signage throughout the city. The signage is to promote Crime Stoppers and more importantly the 1800 333 000 number and anonymous reporting. If the money is not used by the end of June 2017 it will need to be forfeited to the State.

Crime Stoppers are requesting support from Townsville City to assist with the printing of the signs (invoice Crime Stoppers) keeping in mind Crime Stopper's budget, and for in kind support of assembling them throughout the city.

Committee Action:

- 1. Natalie will liaise directly with Councillor Cook to progress a report to council to request support.**

(iii) Partnership with Probation and Parole for parks and gardens projects

Marthisa Andrews enquired on the possibility of forming a partnership with Townsville City Council for eligible clients to perform work in parks and gardens.

This item was originally raised on the Inclusive Community Advisory Committee agenda and it was recommended to be 'rolled across' to Community Safety Advisory Committee as the most appropriate committee to include this item.

Councillor Cook responded to Marthisa, proposing that a meeting be held to learn more about the request for opportunities for people on community service to access community reparation type projects through council.

Committee Action:

- 1. That a meeting be held to learn more about the request for opportunities for people on community service to access community reparation type projects through council.**

Next meeting - Wednesday, 17 May 2017

Agenda items due - Agenda items close 19 April 2017

Venue: Venue is to confirmed

The meeting closed at 12.05pm

**COUNCILLOR R COOK
CHAIR**