

Terms & Conditions

We Love Libraries Survey Competition 2026

PROMOTER	Townsville City Council ('The Promotor' or 'Council'), ABN 44 741 992 072, of 103 Walker Street, Townsville, Queensland 4810.
PROMOTION PERIOD	The 'We Love Libraries 2026 Survey Competition' ('The Competition' or 'The Promotion') will commence at 8am on Monday, 1 June 2026 ('Commencement Date') and will close at 11:59pm, on Tuesday, 30 June 2026 ('Closing Date').
WHO CAN ENTER	<p>The Competition is open to all Entrants who meet the following criteria ('Eligible Entrants'):</p> <ul style="list-style-type: none"> • Resides in the Townsville Local Government Area; • Completes the We Love Libraries 2026 Survey; and • Completes all required information on the Competition Form Site entry portal (including but not limited to, a valid email address and phone number). <p>If the Eligible Entrant is under 18 years, they must have a legal guardian's consent to provide their personal details in the Entry Details Form and to enter The Competition under these Terms and Conditions.</p> <p>Entries that do not meet the criteria of an Eligible Entrant are <i>Invalid</i>.</p>
WHO CANNOT ENTER	<p>The following people are not considered Eligible Entrants and cannot enter The Competition:</p> <ul style="list-style-type: none"> • Employees of The Promotor or their immediate family members; and • Any person connected in any way with The Competition or helping to set up The Competition.
ENTRY	<p>Entry into The Competition is free.</p> <p>Only one (1) entry per Eligible Entrant is permitted.</p> <p>An Eligible Entrant can enter the Competition by completing the We Love Libraries 2026 Survey and providing all required information on Form Site entry portal providing personal details to the Promoter via the written portal.</p> <p>Personal Information provided by Eligible Entrants when completing the Entry Details Form will be utilised by The Promoter to draw the prizes and to notify the winners.</p> <p>By entering The Competition and providing your contact information, including but not limited to your name, age, phone number and email address, you consent to The Promotor using such personal information for the purpose of entering the Competition.</p> <p>If an Entrant has not adhered to the conditions of entry under these terms and conditions or if an entry is deemed incomplete or Invalid, the Promotor, at their absolute discretion, may disqualify the Entrant.</p> <p>The Promoter reserves the right to refuse any Entry into the Competition at any time.</p>

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<p>CONSENT</p>	<p>By entering the Competition each Eligible Entrant consents and agrees to participate in photos taken by Council and to Council holding, using and disclosing information about entrants for research, marketing, and promotional purposes of Council, including the publishing of winning Entrants on social media.</p>
<p>CONDUCT OF THE PRIZE DRAWS AND NOTIFICATION OF WINNERS</p>	<p>Four (4) Winners will be randomly selected by the nominated employee of the Promotor, at their discretion, from the Eligible Entries received by the Promotor.</p> <p>The draw will take place onsite at Citylibraries Riverway, Sporting Drive, Thuringowa Central QLD at 2pm on Thursday 9 July 2026.</p> <p>The Promoter will notify the Winners via the email or phone number listed on the Form Site entry portal, on Thursday, 9 July 2026, to confirm the prize won.</p> <p>The winners may be published on the Promoters social media platforms at the discretion of The Promoter.</p> <p>If the prize is not claimed or a winner cannot be contacted within three (3) months, the prize will be deemed unclaimed and will automatically be forfeited and no claim, action or suit shall be raised against The Promoter for the prize.</p> <p>The Promotor will then re-draw from the existing pool of Eligible Entrants to determine a new winner.</p> <p>The winner does not need to be present at the time of draw and will be required to collect the prize from their preferred Townsville Citylibraries branch.</p> <p>All decisions by The Promoter regarding winning entries are final.</p>
<p>PRIZES</p>	<p>By entering the Competition, an Eligible Entrant goes into the draw to win the following prizes:</p> <ul style="list-style-type: none"> • Prize 1 - \$100 prepaid card; • Prize 2 - \$100 prepaid card; • Prize 3 - \$100 prepaid card; and • Prize 4 - \$100 prepaid card. <p>The prizes will be limited to one (1) prize per winning entrant and is not transferrable to any other person.</p> <p>The prize is non-exchangeable, and is not redeemable for cash and/or other prizes.</p> <p>For winners under the age of 18, a parent or guardian must be present when collecting the prize.</p> <p>All prizes are final.</p> <p>The prize is accepted by the winning entrant on an 'as is' basis. The Promotor is without warranty to the fitness for purpose or quality of the prize, to the extent permitted by law.</p>



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No prize will be replaced in the event the prize is lost or stolen.

Privacy Statement

Townsville City Council ('Council') collects and manages personal information in the course of performing its activities, functions and duties. We respect the privacy of the personal information held by us. If you choose not to provide your name and contact details, you will not be eligible for The Competition. The way in which Council manages personal information is governed by the *Information Privacy Act 2009* (Qld). We are collecting your personal information in accordance with *Local Government Act 2009* (Qld) in order to select and notify winners, to utilise for promotional material, potential membership and to inform you of any like events being offered by Townsville City Council in the future. Council will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure. For further information about how we manage your personal information please see our [Information Privacy Policy](#).