



# **COMMUNITY SAFETY ADVISORY COMMITTEE**

## **REPORT**

WEDNESDAY 27 JUNE 2018 AT 9.30AM

TOWNSVILLE STADIUM

## Advisory Committee Members >>

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Mark Molachino	Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Parole
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Leanne Small	Department of Child Safety, Youth and Women
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Jan Pool	Community Representative
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Tania Sheppard	Housing and Homelessness Services

### Non-member CSAC support role:

Donna Jackson	Meeting Facilitator, Principal Inclusive Communities, Future Cities, Townsville City Council
Rebecca Pola	Community Safety Officer, Future Cities, Townsville City Council

## ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

## Goals and Objectives of Townsville City Council >>

### Corporate Plan >>

---

#### Goal 1 - A Prosperous City

Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

Objectives that identify our strategic intent:

- 1.1 Support local businesses, major industries, local innovation and employment growth.
- 1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
- 1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
- 1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

#### Goal 2 - A City for People

Enhance people's experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

Objectives that identify our strategic intent:

- 2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
- 2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
- 2.3 Improve the vibrancy of Townsville by supporting the community's access to, and participation in, a range of artistic, cultural and entertainment activities.
- 2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

#### Goal 3 - A Clean and Green City

Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

Objectives that identify our strategic intent:

- 3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
- 3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

#### Goal 4 - A Simpler, Faster, Better Council

Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

Objectives that identify our strategic intent:

- 4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
- 4.2 Ensure that council's plans, services, decisions and priorities reflect the needs and expectations of the community.
- 4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
- 4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
- 4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.

## Community Safety Advisory Committee

### Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

### CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

### 5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

**REPORT COMMUNITY SAFETY ADVISORY COMMITTEE**

**DATE Wednesday 27 June 2018**

**ITEMS 1 to 3**

**PRESENT**

Councillor Paul Jacob	Townsville City Council
Councillor Russ Cook	Committee Chair, Townsville City Council
Leanne Small	Department of Child Safety, Youth and Women
Dave Olsen	Townsville Youth Justice Service Centre
Marthisa Andrews	Probation and Parole
Inspector Joe Kitching	Queensland Police Service
Paula Washington (proxy)	Centacare North Queensland
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships

**Non-member ICAC:**

Donna Jackson	Meeting Facilitator, Principal Inclusive Communities, Future Cities Office, Townsville City Council
Rebecca Pola	Community Safety Officer, Future Cities, Townsville City Council

**GUESTS**

Stuart Smith	Community Champion
Christie Peterson	Wilson Security
Jodie Williams	Disaster Management, Townsville City Council

**APOLOGIES**

Councillor Mark Molachino	Townsville City Council
Dr Mark David Chong	Community Representative
Paula La Rosa	Centacare North Queensland
Babette Doherty	Victim Assist Queensland
Kieran Keyes	Townsville Hospital and Health Service
Jan Pool	Community Representative
Tania Sheppard	Housing and Homelessness Services
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee

**NOT PRESENT**

Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
-------------------	---

## **Opening of meeting**

Councillor R Cook, Chair, opened the meeting at 9.35am.

Councillor Cook welcomed Leanne Small as the new representative for Department Child Safety, Youth and Women (previous member – Nicole Hynes), guest Stuart Smith Major General (ret) AO, DSC and Rebecca Pola Council's new Community Safety Officer.

Councillor Cook advised the Committee of a membership application received from Christie Peterson from Wilson Security, and as CSAC was not a quorum, the appointment of Christie's membership will be endorsed via flying minute.

**COMMITTEE RECOMMENDATION FOR COUNCIL'S CONSIDERATION (confirmed with CSAC members through flying minute):** CSAC Committee seeks Council's endorsement for Christie Peterson from *Wilson Security* to be invited to join the Community Safety Advisory Committee for the remainder of the current term of membership.

## **Acknowledgement to Country**

Councillor R Cook provided the Acknowledgement to Country.

## **Apologies and Leave of Absence**

Apologies were noted.

## **Confirmation of minutes of previous meeting**

The Committee confirmed the minutes of the previous meeting held on 2 May 2018. Moved: Inspector Joe Kitching, Seconded: Marthisa Andrews.

## **Business Arising from the Minutes**

Nil

## **Agenda Items**

### **Item 1. Action Register Updates (CSAC Meeting Facilitator)**

See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register, noting 18 items in total, with 7 items currently open.

The CSAC Meeting Facilitator advised of one new agenda submission received from QIHN (Queensland Injections Health Network). QIHN would like to attend the CSAC and provide a presentation in relation to the services they're offering to the Townsville community. The Committee endorsed the presentation be provided to the next available CSAC.

### **Item 2. Welcome and Introduction, Councils Community Safety Officer (Rebecca Pola)**

Rebecca Pola provided an introduction of her role as the Community Safety Officer, Future Cities, Townsville City Council (TCC) and previous roles undertaken during her career.

Rebecca advised that she will take over the role as meeting facilitator for CSAC, and that one of the core purposes of Rebecca's role at Council is to assist Council with producing a Whole of Community Safety Plan.

Councillor Cook (on behalf of CSAC) thanked Donna Jackson for her work as the CSAC meeting facilitator over the past 12 months.

### **Item 3. Presentation (Stuart Smith – Community Champion)**

Stuart Smith Major General (ret) AO, DSC thanked Councillor Cook and TCC for the opportunity to meet with CSAC and congratulated Council on its initiative in establishing the committee.

Stuart Smith provided a presentation on Youth Development and Youth Crime, including a video on the Youth Crime Forum, noting that:

- In January 2018 the Premier contacted Stuart and asked if he would be prepared to return to Townsville on a part-time basis and act as an independent voice for the community on youth development and youth crime, specifically to engage with the community, understand their views on youth development and youth crime, and report those views directly to the Premier.
- The views reported to the Premier were the community's solutions.
- During Stuart's first week in Townsville, he identified the following: how do we develop the youth of Townsville in order to deter youth crime and establish Townsville as a preferred location for families and business for the future.
- Stuart has engaged with the Townsville community and spoken to many victims of crime, and established a series of many small group forums, where subject matter experts answered questions from residents. The forums discussed items such as:
  - the police pursuit policy,
  - what happens at the youth detention centre in terms of programs and education,
  - what happens in the high risk youth court in terms of sentencing,
  - what happens at the education department in terms of truancy; and
  - what happens in child safety in terms of the wellbeing of youths.
- After the small group forums, Stuart delivered his first output to the Premier as a wide community forum.
- Having completed the small group forums and engaging with the community, there were four critical themes that emerged from the community, and they have proposed solutions to the themes:
  1. The community would like youths held more accountable for their actions
  2. More to be done to support families and youths to stay in school
  3. Importance of role models for youths who may not have strong role models in their lives
  4. Desire to improve judicial process for dealing with youths, ensuring youths go through the process faster
- These themes will be presented to service providers on youth development and youth crime and ask where they see gaps and barriers to working the solutions. Stuart will recommend and discuss a model to the service providers that has come from the community.
- Once feedback is received from service providers, Stuart will present the solutions that have come from the community to civic leaders in early August, and ask leaders how to bring the solutions to life and improve on what we're already doing.
- Stuart's report to the Premier is due in January 2019 however Stuart has provided face to face monthly reports to the Premier making formal and informal recommendations. The informal recommendation made was to bring together the local and state levels of government and inviting Council to join the stronger communities action group so that Council are informed of what the State are conceding, and can participate. The Council is working on this with the state government. Another recommendation to the Premier was in terms of holding youths more accountable and the consistent solution from the community was for youths to perform community service. Stuart believes we need to ensure the community has a voice in what community service is done and that it is meaningful for the youth in rehabilitation. Stuart made formal recommendations to the Premier on where we could improve community service in Townsville to make youths more accountable for their actions.

The Committee discussed the item and raised queries. Stuart Smith provided responses to queries raised.

Councillor Cook thanked Stuart Smith for his time.

## Action Plan – Actions in Focus

The CSAC Meeting Facilitator provided an update on the status of actions in focus.

### a) Introduction – Actions in Focus

#### Committee Lead (Mobilising)

2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities.

- Ignite - Working group stage: reform today and continue planning

1.3.1 Provide accurate crime and safety statistics/information to the community.

1.3.2 Collaborate to ensure consistent community wide safety messages based on 'on-the-ground' intelligence.

- Ignite - Working group stage: will not convene today in the absence of Dr Mark

2.2.3 Identify and promote Tool Kits available to the community that promotes community and personal safety.

- Ignite – Committee members to review own organisations existing material – working group to be formed today

#### Council Lead Agency (operationalising)

1.1.4 Work with Council in the development of a Whole of Community Safety Plan.

- Ignite – Rebecca Pola will work with CSAC in the development of the plan

2.3.1 Promote the CSAC, within and external to Council, as a key engagement and advisory body.

- Ignite – Internal Council discussions underway to build the profile of the CSAC

### b) Update - 1.3.1 Provide accurate crime and safety statistics/information to the community

The CSAC Meeting Facilitator provided an update on action 1.3.1 Provide accurate crime and safety statistics/information to the community, noting that:

- Discussions are continuing outside of the CSAC with Dr. Mark David Chong and an update provided at the next CSAC meeting
- The CSAC Meeting Facilitator has been in discussions with TCC's Principal Public Affairs in relation to the idea of media being invited to attend CSAC

**ACTION:** The CSAC Meeting Facilitator to invite CSAC members to a meeting with TCC's Principal Public Affairs in relation to moving forward with the idea of media being invited to attend CSAC.

### c) Ignite - 1.1.4 Work with Council in the development of a Whole of Community Safety Plan

The Community Safety Officer provided an update on action 1.1.4 Work with Council in the development of a Whole of Community Safety Plan, and raised the following question.

- Which priority areas could be considered for the Whole of Community Safety Plan?

The Committee discussed and provided the following responses:

Priority areas:

- Education around access to mental health services
- Culture (Townsville has a very diverse demographic)
- How young people feel in the community and their safety, and how the community is being safe and inclusive with young people
- Services to support clients that are hard to reach and difficult to locate, and working with kids and families to develop their motivation for change
- Engagement strategies



The Committee further discussed the item and raised queries. The Community Safety Officer provided responses to queries raised.

The Community Safety Officer requested recommendations from the CSAC on priority areas for Council's consideration as a potential inclusion in the Whole of Community Safety Plan.

#### **d) Working Groups**

The meeting converted to a workshop mode, and members divided into two working groups each focused on one of the following actions:

- **Group 1 - 2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities**
  - Nominated champions: Rebecca Pola and Marthisa Andrews
- **Group 2 - 2.2.3 Identify and promote Tool Kits available to the community that promotes community and personal safety**
  - Nominated champions (possible. TBC): Natalie Marr and the District Crime Prevention Area of the Queensland Police Service

Members reconvened the meeting and presented their ideas in relation to the above deliverables. Working Groups notes and ideas will be collated and converted into a project brief by the Meeting Facilitator and returned to the Committee.

#### **General Business**

Christie Peterson promoted and invited CSAC members to the launch of Wilson Security's Reconciliation Action Plan and NAIDOC week celebrations with the V8 team next Friday night (6 July).

Sandra Crosato-Matters provided the Committee with "Brekky on the Run" flyers.

Councillor R Cook encouraged CSAC members to promote the Committee and encourage more agenda items.

The Chair, Councillor R Cook closed the meeting at 11.56am.

**Next meeting** – Wednesday 22 August 2018

**Agenda items due** – 25 July 2018

**Venue** – Townsville Stadium, Murray Lyons Crescent, Annandale (Murray Sports Complex), First Floor- Skyboxes 4&5

**COUNCILLOR R COOK  
CHAIR**

## Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 1 of 2

Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register									
Item Number	Agenda Notification OR Meeting Action	Your Organisation/Group	Agenda item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.	In less than 100 words (dot point preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	Meeting date assign	Action to submission	Action to occur	By Whom
	populate	auto populates	auto populates	auto populates	auto populates	hide			
1	Agenda Notification	Paluma Environmental Education Centre Parents and Citizens Association	Road Safety Advisory Committee	How does the Parents and Citizens Association request resealing of the car parking area in front of the Centre, sealed by the former Thuringowa City Council but omitted from Townsville City Council's recent resealing roadworks in Paluma?	Need to know who to ask - unsure if this is within the scope of this committee, but can find no reference to road safety on W6 website. Does TIDS funding for projects like this still exist (can't find it on any State government website either)? We need the parking area resealed.	na	Operational matter specific to customer. Contact made with customer and directed to TCC website to complete a 'report a problem' form	populate	nil
2	Meeting Action	Townsville City Council	CSAC Member recommendations	Meeting Facilitator requested committee member's email through any recommendations of new members for consideration	Members to email Meeting Facilitator	16-May-17	na	ongoing - Members to email any recommendations to expand on membership group	CSAC Members
3	Meeting Action	CSAC Members	Community Safety Advisory Committee Action Plan	The Meeting Facilitator to circulate the Draft Action Plan to committee members for review and to provide feedback prior to the next CSAC meeting	circulation of a draft Action Plan	16-May-17	nil	Meeting Facilitator to compile draft action plan and facilitate action plan workshop for next meeting	Meeting Facilitator
4	Meeting Action	Dr Mark Chong	Community Safety information	Dr Mark Chong to provide documents on Community Safety to the meeting facilitator to circulate to the committee prior to the next CSAC meeting	circulation of community safety information provided by Dr Mark Chong	16-May-17	nil	Dr Chong to provide information to Meeting Facilitator	
5	Meeting Action	CSAC Members	Dr Mark Chongs Radio Project	Radio project to promote good news stories on a local radio station.	Feedback from the committee regarding support for the project	16-May-17	nil	Committee supported Dr mark David Chong recommendation to promote crime related story's from the committee on local radio	nil
6	Agenda Notification	Queensland Fire and Emergency Services Northern Region	Combined QPS&QFES "Safe Citizen - Safe Home - Safe Neighbourhood" free	Discuss proposed combined free public forum provided by QPS and QFES titled 'Safe citizen - Safe Home - Safe Neighbourhood'.		18/07/2017	Agenda item for July 2017 meeting		
7	Meeting Action	CSAC Members	Heatley Park Community Safety Audit	Committee wishes to learn about the Heatley Park community safety community actions being led by Cr Rehbein	Invitation to Cr Rehbein to attend September 2017 meeting	20/09/2017	Cr Rehbein accepted invitation	Provide confirmed CSAC agenda for 2018/2017 to Cr Rehbein	Meeting Facilitator
8	Agenda Notification	CSAC Meeting Facilitator	Stronger Communities Action Group	Invite Inspector G Doyle to provide update on the progress in regards to Youth Crime in Townsville.	Stay informed through regular communication with this state government action group. Work collaboratively.	28/02/2018	Inspt G Doyle accepted invitation	<b>COMPLETED</b> - Inspector G Doyle presented at February 2018 CSAC meeting.  February 2018 update - scheduled agenda item for February 26 meeting  November 2017 Update - to be rescheduled in the New Year due to State Government currently in caretaker mode	Meeting Facilitator

**Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 2 of 2**

Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register									
Item Number	Agenda Notification OR Meeting Action	Your Organisation/Group	Agenda item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.	In less than 100 words (dot point preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	Meeting date assign	Action to submission	Action to occur	By Whom
9	Meeting Action	CSAC Members	Youth Justice - Presentation from Mr D Olsen	Youth Justice data, community perceptions of youth crime and supervision bail accommodation particularly in regards to individuals 17 years of age.	Provide updated information to the Community Safety Advisory Committee	tbc	Agenda item to be assigned to CSAC meetings in 2018	<b>June 2018</b> - Update - postponed. Suitable presentation timeframe to be determined by Youth Justice. <b>February 2018 Update</b> - postponed. Suitable presentation timeframe to be determined by Youth Justice. <b>November 2017 update</b> - to be rescheduled in the New Year due to State Government currently in caretaker mode	Meeting Facilitator
10	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Lighting	Cr Cook advised that The Mayor of Townsville, Cr Jenny Hill, would like the CSAC to discuss lighting at a future meeting	Future discussion	tbc	Agenda item to be assigned to CSAC meetings in 2018	Agenda item for 2018 - waiting opportunity to agenda item	Meeting Facilitator
11	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Abandoned Vehicles Initiative	Update on initiative including the planned MOU between Queensland Police Service and Townsville City Council	Future discussion	tbc	Agenda item to be assigned to CSAC meetings in 2018	Agenda item for 2018 - waiting opportunity to agenda item	Meeting Facilitator
12	Meeting Action	CSAC Members	Pan Pacific Safe Communities Accreditation	<b>Recommendation for Council to consider</b> further discussion and investigate into the Pan Pacific Safe Communities Accreditation for Townsville	Council undertake investigation for feasibility to move forward with the Pan Pacific Safe Communities Accreditation program	22/11/2017	Recommendation to Council	<b>June 2018 Update</b> - feasibility considerations have commenced - nil update to CSAC at this point of time. <b>May 2018 Update</b> - To be lead by Councils Community Safety Officer once appointed. <b>29 November 2017</b> Ordinary Council carried unanimously support to consider progressing an application for Pan Pacific Safe Community Accreditation. Process operationally will commence upon appointment of the Community Safety Officer.	TCC Community Safety Officer
13	Meeting Action	CSAC Meeting Facilitator	Meeting minutes November 2017	Meeting minutes to be confirmed by flying minute	n/a	n/a	Flying Minute	<b>COMPLETED</b> - flying minute dated 28/2/2018. November 2017 minutes confirmed by Jan Pool and seconded by Dr Mark David Chong	Meeting Facilitator
14	Meeting Action	CSAC Members	CSAC Action Plan 2018-2020	Identification of members as Lead Agency and/or Interested Agency	Members to identify and email Meeting Facilitator and/or to be re-agened at the next CSAC meeting	2/05/2018	Agenda item	<b>Completed</b> - agenda item for CSAC meeting 2/5/2018	Meeting Facilitator
15	Meeting Action	CSAC Meeting Facilitator	Membership	Wilson Security and PCYC expressed interest in joining CSAC membership	Application forms to be forwarded	n/a	n/a	<b>Completed</b> - outcome - to be table for endorsement by CSAC members at June 2018 meeting	Meeting Facilitator
16	Meeting Action	CSAC Meeting Facilitator	Membership	PCYC Castle Hill expressed interest in joining CSAC membership	Application forms to be forwarded	n/a	n/a	<b>Completed</b> - outcome PCYC application 'on hold' at request of PCYC.	Meeting Facilitator
17	Meeting Action	CSAC Members	Media messages	Use and connection with media outlets to support changing perspectives and messaging	<b>Action:</b> Meeting Facilitator to investigate approaches to involve media.	2/05/2018	Agenda item to be assigned to June 2018	<b>June 2018 Update</b> - Councils Principal Public Affairs engaged to meet with CSAC - date yet to be determined	Meeting Facilitator
18	Agenda Submission	Councillor Russ Cook Chairperson CSAC	Increase knowledge of local organisations	Build knowledge of work occurring within the community	Invite QulHN to a future Community Safety Advisory Committee meeting	16/05/2018	Agenda items tentatively assigned to August 2018 meeting		Meeting Facilitator
19	Meeting Action	CSAC Members	Priority areas for Community Safety Plan	Identification of some core priority areas the CSAC group want considered as part of the TCC Community Safety Plan.	CSAC group to provide a list of priority areas for possible inclusion in the TCC Community Safety Plan.	22/08/2018	Agenda item to be assigned to August 2018		Meeting Facilitator