INTRODUCTION

VISION

With Townsville’s population projected to exceed 300,000 over the next 25 years, it is vital that good planning strategies are in place to ensure our city continues to be a great place to live.

The Townsville City Plan sets out the vision for how our city should grow to meet the social, environmental and economic challenges of the future. It strikes a balance between encouraging Townsville’s continued growth whilst protecting our community’s unique lifestyle. It is the legal document that guides and regulates the development of land within our city.

The Townsville City Plan is the first single planning scheme for Townsville and it replaces the Townsville City Plan 2005 and the City of Thuringowa Planning Scheme 2003. Following the biggest community engagement program in our city’s history, the plan brings together the community’s aspirations under one integrated planning scheme, and presents a clear and united vision for the development of our city.

The Townsville City Plan:

› supports the growth of Townsville as a more compact city structured around a network of centres, with more housing choice and affordability;
› encourages the revitalisation of the Townsville CBD to create a more vibrant and cosmopolitan community heart;
› protects our traditional suburbs by preventing further development of ‘six-pack’ unit developments in these areas, with higher density development instead targeted in centre locations such as the CBD, Aitkenvale, Thuringowa Central, North Ward, Hyde Park and the Bayswater Road and Hyde Park medical precincts and surrounding areas;
› seeks to control the cost of living for the community by managing future infrastructure needs; and
› protects our natural environment, both in and out of the urban area, ensuring our waterways, wetlands, critical habitat and ecological corridors are retained and enhanced.

PURPOSE OF THE USER GUIDE

This User Guide is intended to provide a high-level view to assist in understanding the Townsville City Plan, including:

› the structure of the Townsville City Plan;
› the types of development that are regulated by the Townsville City Plan;
› how to determine the category of development and assessment for development;
› the assessment benchmarks used as part of the development assessment process;
› the structure and application of the planning scheme codes; and
› how to lodge a development application.

FOR MORE INFORMATION

More detailed information is available in a range of information sheets about the Townsville City Plan at www.townsville.qld.gov.au. Access to the Townsville City Plan can be found at www.townsville.qld.gov.au, or in hard copy format at the Council Administration Building, 103 Walker Street, Townsville.
STRUCTURE OF THE TOWNSVILLE CITY PLAN

The Townsville City Plan has been developed in accordance with the Planning Act 2016 and Planning Regulation 2017. The Townsville City Plan is subject to periodic amendments to ensure that it is consistent with the most up-to-date legislation released by the Queensland Government. The Townsville City Plan is divided into a number of parts, schedules and appendices, as summarised below:

<table>
<thead>
<tr>
<th>Planning Scheme Component</th>
<th>Brief Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part 1: About the planning scheme</td>
<td>This part introduces the scheme, provides guidance on interpretation, identifies the categories of development, and includes a hierarchy of assessment criteria in the event that there is inconsistency between different parts of the planning scheme.</td>
</tr>
<tr>
<td>Part 2: State planning provisions</td>
<td>This part confirms which elements of the Queensland Government’s State Planning Policy are reflected in the scheme, and also indicates that the scheme is consistent with the Planning Regulation 2017.</td>
</tr>
<tr>
<td>Part 3: Strategic framework</td>
<td>This part sets out the Strategic framework, which provides the overarching policy direction for future development in Townsville. It provides a vision for the city covering six themes and outcomes: Townsville today; a second capital for Queensland; Shaping Townsville; a Strong and connected community; an Environmentally sustainable future; and Sustaining economic growth.</td>
</tr>
<tr>
<td>Part 4: Local Government Infrastructure Plan</td>
<td>This part outlines the city’s Local Government Infrastructure Plan (LGIP), which ensures that trunk infrastructure is planned and provided in an efficient and orderly manner. The LGIP integrates land use and infrastructure planning and states the desired standard of service for each trunk infrastructure network.</td>
</tr>
<tr>
<td>Part 5: Tables of assessment</td>
<td>This part identifies whether a development application is necessary for each type of development. Where an application is required, the categories of development and assessment also specify the codes and benchmarks the development may be assessed against.</td>
</tr>
<tr>
<td>Part 6: Zones</td>
<td>The Townsville City Plan divides the city into 22 zones, which designate land for a particular use (e.g., residential, industrial, rural). Part 6 also includes the codes which outline the assessment criteria for each of the zones. Precincts may also be identified within part of a zone, and these precincts provide more specific planning considerations or a specific area. As an additional level of detail, some precincts may contain ‘sub-precincts’ which further refine the development intent for a specified area. To the extent of any inconsistency between the intent of a precinct and a sub-precinct, the sub-precinct will prevail.</td>
</tr>
<tr>
<td>Part 8: Overlays</td>
<td>Overlays identify areas that have unique characteristics which require further planning consideration when a development is proposed. These characteristics may relate to natural hazards such as bushfire, flooding or landslides, contain a value such as biodiversity or heritage, or a constraint such as proximity to an airport, quarry or major water resource (e.g., Ross River Dam) and are identified over a site through overlay mapping. This part includes the codes which outline the assessment benchmarks for each of the overlays.</td>
</tr>
<tr>
<td>Part 9: Development codes</td>
<td>This part includes the specific assessment benchmarks for types of development, such as ‘reconfiguring of a lot’ applications or specific changes of use’.</td>
</tr>
<tr>
<td>Part 10: Other plans</td>
<td>This part identifies those areas of the Townsville local government area not subject to the Townsville City Plan. In Townsville, this includes the Oonoonba Priority Development Area and the Townsville City Waterfront Priority Development Area, which are under the control of Economic Development Queensland and are subject to the Economic Development Act 2012. In these areas, the associated Development Scheme applies to proposed development rather than the Townsville City Plan.</td>
</tr>
</tbody>
</table>
The Townsville City Plan regulates the following types of development, as defined in the Planning Act 2016:

- making a **material change of use** of premises (this includes starting a new use or increasing the scale and intensity of an existing use); and
- **reconfiguring a lot** (this includes subdivision and rearranging existing lot boundaries, leases exceeding 10 years and some easements).

The Townsville City Plan also regulates some development activities:

- **carrying out building work** (such as where associated with certain works in the Character residential zone or certain work on houses triggered by the Coastal protection and Flood hazard overlays and certain work on a local cultural heritage place); and
- **carrying out operational work** (this includes excavating or filling, placing an advertising device on premises, and clearing vegetation in particular circumstances).

Development can involve one or more of the above types of development and/or construction activities. For each of these types of development, the Townsville City Plan identifies a category of development and assessment. The category of development and assessment will determine if a development application is required, and how council will assess the development application.

The Planning Act 2016 provides for six different categories of development:

<table>
<thead>
<tr>
<th>Category of development</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accepted development</strong></td>
<td>Accepted development does not require a development approval, although other approvals may still be required (such as a building approval issued under the Building Act 1975).</td>
</tr>
<tr>
<td><strong>Accepted subject to requirements development</strong></td>
<td>Accepted subject to requirements development does not require a development approval; however, the proposed development must comply with the accepted subject to requirements acceptable outcomes of any applicable codes contained in the Townsville City Plan. These “acceptable outcomes” list the objective requirements the proposed development must achieve. Where the development cannot meet these requirements, a development approval from council will be required.</td>
</tr>
</tbody>
</table>
**Code assessable development**

- Code assessable development requires a development approval from council. If a development activity requires code assessment, that activity is assessed by the assessment manager against the applicable codes and the common material of the Townsville City Plan. Code assessable development applications are not subject to public notification.

**Impact assessable development**

- Impact assessable development requires a development approval from council, and is assessed against all relevant components of the Townsville City Plan. Impact assessable development applications are publicly notified for a specific period of time and public submissions about the development can be made during this time. Any persons who lodge a properly made submission will also have a legal right to appeal council’s decision.

**Prohibited development**

- Schedule 10 of the Planning Regulation 2017 includes limited circumstances where development is prohibited (for example, certain types of high-impact development in certain areas of high environmental value).

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### Determining the Level of Assessment and Criteria for Assessment

When development is proposed, it is necessary to determine the category of development and assessment for the type of development and those sections of the Townsville City Plan that the development will be assessed against (i.e. the assessment benchmarks).

Part 5 of the Townsville City Plan includes "tables of assessment" which identify both the category of development and assessment and the relevant assessment benchmarks. Page eight of this User Guide includes a flow chart to assist in understanding each of the necessary steps to determine the category of development and assessment and assessment benchmarks.

Importantly, the Townsville City Plan may identify multiple categories of development and assessment, depending on the type of development proposed and its intended location. For example, some overlays may change the category of development and assessment for certain types of uses in certain areas (such as in areas of high bushfire risk or by inclusion within a certain zone precinct). Accordingly, it is necessary to check all of the categories of development and assessment contained in Part 5, that are relevant to the proposed development (See Figure 1 below).

Where a zone, zone precinct and/or overlay identify different categories of development and assessment, the highest category of development assessment prevails. However, where an overlay prescribes a higher category of development and assessment, the category of development and assessment is only applied for that overlay.

**Figure 1: Level of assessment hierarchy**

Where development is accepted subject to requirements, code assessable or impact assessable, the tables in Part 5 also identify those parts of the Townsville City Plan against which the development will be assessed. These are listed in the “assessment benchmarks” column of each applicable table.

For **accepted subject to requirements development or code assessable development**, the assessment benchmarks will generally be limited only to the applicable codes or parts of codes as listed in the assessment benchmark column. There may be multiple codes applicable to the development application, depending on the particular development activity.

Check all applicable tables of assessment to ensure all applicable codes are identified. If a particular development site is subject to an overlay, then the applicable overlay table of assessment should be referred to. For **impact assessable development**, the Townsville City Plan as a whole applies to the extent it is relevant to the proposed development.
In accordance with Part 1.5 of the Townsville City Plan, where there is inconsistency between provisions within the planning scheme, the following rules apply:

(a) relevant benchmarks specified in the Regulation prevail over the planning scheme to the extent of the inconsistency:
(b) the Strategic framework prevails over all other elements to the extent of the inconsistency for Impact assessment;
(c) overlays prevail over all other elements (other than the matters mentioned in (a) and (b)) to the extent of the inconsistency;
(d) zone codes prevail over use codes and other development codes to the extent of the inconsistency;
(e) provisions of Part 10 (Other plans) may override any of the above.

UNDERSTANDING THE STRUCTURE OF THE STRATEGIC FRAMEWORK

The Strategic framework sets the policy direction for the Townsville City Plan and forms the basis for ensuring appropriate development occurs in the planning scheme area for the life of the planning scheme. Mapping for the Strategic framework is included in Part 3 and Schedule 2 of the Townsville City Plan.

For the purpose of describing the policy direction for the planning scheme, the Strategic framework is structured in the following way:

1. the strategic intent;
2. themes that collectively represent the policy intent of the scheme;
3. the strategic outcome(s) proposed for development in the planning scheme area for each theme;
4. the element(s) that refine and further describe the strategic outcome(s);
5. the specific outcomes sought for each, or a number of elements; and
6. the land use strategies for achieving these outcomes.

Although each theme has its own section, the Strategic framework in its entirety represents the policy intent for the Townsville City Plan and should be read collectively.
UNDERSTANDING THE STRUCTURE OF CODES

The Townsville City Plan’s codes are an important part of the planning scheme, as they detail the principal assessment criteria that different types of development are assessed against.

The codes are contained in Parts 6, 8 and 9 of the Townsville City Plan, and generally follow a standard structure. This structure includes the following:

- **a statement of application**, which specifies what type of development to which the code applies (e.g. “this code applies to development where the code is identified as applicable in the categories of development and assessment”);

- **a statement of purpose**, which specifies the intention of the code (e.g. “the purpose of the High density residential zone is to provide for higher density multiple dwellings supported by community uses and small-scale services and facilities that cater for local residents”);

- **overall outcomes**, which specify the strategic outcomes for how the purpose of the code will be achieved (e.g. “development provides for high-rise and high density multiple dwellings and short-term accommodation in locations clustered around or near the principal centre (CBD)”);

- **assessment benchmarks**, which are detailed in a two-column table, with the left-hand column containing ‘performance outcomes’ and the right-hand column containing ‘acceptable outcomes’.

The Townsville City Plan is a performance-based planning scheme, which means development is required to demonstrate how it can achieve the specified performance outcomes. The performance outcomes are considered to be overarching guidelines for development, whilst the acceptable outcomes are highly prescriptive, measurable benchmarks for development and represent one way of achieving the performance outcomes.

A development is deemed to comply with the performance outcome if:

- the acceptable outcomes to the performance outcome are complied with; or
- sufficient information is provided to demonstrate the criterion has been met through an alternative solution.

As such, development applications must show how the proposed development complies with the performance outcome either by complying with the requirements listed as acceptable outcomes (the right-hand column of the code), or show how an alternative approach can still achieve the stated performance outcome.

The Townsville City Plan also contains several different types of codes, which are summarised in Table 3:

Table 3: Types of codes

<table>
<thead>
<tr>
<th>Type of Code</th>
<th>Brief Outline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone codes</td>
<td>Zone codes provide the assessment benchmarks for assessable development in each of the Townsville City Plan’s 22 zones. Each zone code describes the type of development generally anticipated to occur within the zone, and includes assessment criteria that will be used to assess development proposed in that zone. Zone codes are contained in Part 6 of the Townsville City Plan, and zones, zone precincts and sub-precincts within a precinct for the city are contained in the mapping included in Schedule 2.</td>
</tr>
<tr>
<td>Overlay codes</td>
<td>Overlay codes provide the assessment benchmarks for assessable development that is subject to one or more of the Townsville City Plan’s nine overlays (e.g. Coastal protection overlay; Flood hazard overlay, etc.). These codes ensure development appropriately considers the specific requirements of these overlays as part of the development assessment process. Overlay codes are contained in Part 8 of the Townsville City Plan, and the overlays for the city are contained in the mapping included in Schedule 2.</td>
</tr>
<tr>
<td>Use codes</td>
<td>Use codes provide the assessment criteria for particular assessable development. These codes ensure the effects of development arising from the specified use are appropriately considered and assessed as part of the development application. Use codes are contained in Part 9 of the Townsville City Plan. The Telecommunications facilities and utilities code is the only use code currently within the Townsville City Plan.</td>
</tr>
<tr>
<td>Other development codes</td>
<td>Other development codes contain the assessment benchmarks for development of a stated type (e.g. Reconfiguring a lot, Landscape, Advertising devices, etc.). Other development codes are contained in Part 9 of the Townsville City Plan.</td>
</tr>
</tbody>
</table>
HOW TO LODGE AN APPLICATION

Where a material change of use (MCU) is identified as accepted development subject to requirements, assess the proposed development against the benchmarks for accepted development subject to requirements (i.e. acceptable outcomes) in the applicable codes (the codes identified as applying to the proposed use as determined in the relevant tables of assessment).

If the proposed MCU complies with all the acceptable outcomes for accepted development subject to requirements in the applicable codes, then no further reference to the Townsville City Plan is necessary and the proposal is deemed to comply with the provisions of the planning scheme. If the proposed MCU does not comply with one or more of the accepted development subject to requirements acceptable outcomes, the proposal becomes code assessable development.

When an MCU is identified as code assessable development, a development application must be made to the council for assessment. The development application will be assessed against all applicable code(s) identified as applying to the proposed use as determined in previous steps.

Determine the proposal’s compliance with the planning scheme, having regard to the assessment rules in section 5.3.3.

Where an MCU is identified as impact assessable development, a development application must be made to the council for impact assessment (including public notification). The development application will be assessed against the entire Townsville City Plan to the extent relevant.
FLOW CHART FOR DETERMINING THE CATEGORY OF DEVELOPMENT AND ASSESSMENT AND ASSESSMENT BENCHMARKS

1. Determine the type of development

   Is the development a material change of use, reconfiguring a lot, operational work or building work?

   Yes

   If a material change of use, determine the use via Schedule 1 (Definitions)

   No

2. Determine the development site attributes

   Determine the attributes of the development site via Schedule 2 (Mapping) – determine the zone, precinct, sub-precinct and if there are applicable overlays

3. Determine the category of development and assessment

   Determine if the proposed development has a regulated category of development – refer to the Planning Regulation 2017

   Yes

   Refer to the benchmarks specified in the Planning Regulation 2017

   No

   Determine if the category of development and assessment is changed by an overlay. Refer to Part 5.9 (Table of assessment – Overlays)

   Note: where an overlay prescribes a higher category of development and assessment the category of development and assessment is only changed for that overlay

   Yes

   No

4. Determine the assessment benchmarks (sections of the Townsville City Plan)

   If Accepted development

   For regulated development, the applicable benchmarks are in the Planning Regulation 2017

   For other development, the applicable codes or provisions are listed in the relevant tables of assessment within Parts 5.5 – 5.9

   The applicable codes or provisions listed in the relevant tables of assessment within Parts 5.5 – 5.9

   If Code assessable

   If Impact assessable

   The whole Townsville City Plan applies to the extent relevant

The Townsville City Plan does not apply