



# NAFA 2021

## COVID-19 UPDATE 29/6/21

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### I PURCHASED TICKETS TO A SHOW THIS WEEK, WHAT HAPPENS NOW?

If your show is on Thursday 1 July or Friday 2 July, you will automatically receive a cancellation email and your tickets will be refunded within three (3) business days.

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### WHEN WILL NAFA START?

As this is currently a fluid situation in Townsville, we will continue to monitor and will advise as soon as possible as to when NAFA can start.

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### WHAT ABOUT TRAVELLING ARTISTS?

Any artists that have travelled to Townsville and have not come from hotspots prior to their arrival in Townsville are now all isolating in their accommodation and will undertake lockdown as per Queensland Government's advice today, until 6pm Friday 2 July.

Any further incoming artists have been delayed until after Townsville receives clearance of the current lockdown.

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### CAN I CANCEL MY TICKETS FOR NEXT WEEK'S SHOW?

If you wish to not attend shows post lockdown, you are welcome to cancel your tickets, and refunds will be processed within 3 business days.

- Please email [functions@wonderlandspiegeltent.com.au](mailto:functions@wonderlandspiegeltent.com.au) or call +61 0396 021 333 between 9am – 5pm Monday to Friday.
- Please be patient with the ticketing provider as they work through all these requests over the next few days.

Further updates, keep an eye on the Townsville City Council and NAFA website.

Any COVID-19 related questions, please refer to [health.qld.gov.au](http://health.qld.gov.au).

