



FREQUENTLY ASKED QUESTIONS

Monetary donations are accepted all year round. If you wish to donate online or find out where you can donate, visit Council's website.

What is the Mayor's Christmas Tree Appeal?

The Appeal has been running for over 25 years and provides food hampers for distribution to locals in need during the festive season.

What happens with the cash that is donated?

All monies received through the Appeal assists in the purchase of food hampers. The Appeal will partner with a local supplier and volunteers who will pack and distribute hampers to local families in need.

How can I volunteer?

We are always in need of volunteers to help collect donations and to pack and distribute hampers. If you would like to donate your time, please visit Volunteering NQ's website (vnq.org.au).

Does Council keep any of the money that is received or use it for the promotion and paying staff of the Appeal?

100% of all donations are utilised for the production of hampers for distribution.

Is my cash donation tax deductible?

Donations over \$2 are tax deductible as the Appeal is registered with the Australian Tax Office as a deductible gift recipient. Please ask for a receipt when making your donation.

Can I come into Council and receive food hampers at Christmas?

No. Individuals need to contact one of the approved recipient organisations of the Appeal.

A list of recipient organisations will be available on Council's website in the coming weeks.

Many other organisations are also available to assist at this time of year that may not be an approved recipient of the Appeal. Contact your local Centrelink office or welfare organisation for a list of those organisations that may be able to assist.

How do we choose the recipients?

Recipient organisations apply and are then reviewed for their suitability. The Mayor of Townsville makes the final selection and approval.

Will you let the public know how much is being collected in cash?

Yes, through Council's website and various media opportunities.

Where can I make donations?

Donations can be made at all Council's Customer Service Centres and Library locations.

Monetary donations

Online: Credit card, visit townsville.qld.gov.au

In Person: Customer Service Centres (cash, cheque, EFTPOS)

By Mail: Cheque

When does the Appeal finish?

Food hampers are distributed the week before Christmas.