



COMMUNITY SAFETY ADVISORY COMMITTEE

REPORT

WEDNESDAY 22 AUGUST 2018 AT 9.36AM

TOWNSVILLE STADIUM

Advisory Committee Members >>

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Paul Jacob	Townsville City Council
Councillor Mark Molachino	Townsville City Council
Marthisa Andrews	Probation and Parole
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Leanne Small	Department of Child Safety, Youth and Women
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Tania Sheppard	Housing and Homelessness Services
Christie Peterson	Wilson Security

Non-member CSAC support role:

Donna Jackson	Principal Inclusive Communities, Future Cities, Townsville City Council
Rebecca Pola	Meeting Facilitator, Community Safety Officer, Future Cities, Townsville City Council

ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

Goals and Objectives of Townsville City Council >>

Corporate Plan >>

Goal 1 - A Prosperous City

Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

Objectives that identify our strategic intent:

- 1.1 Support local businesses, major industries, local innovation and employment growth.
- 1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
- 1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
- 1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

Goal 2 - A City for People

Enhance people's experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

Objectives that identify our strategic intent:

- 2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
- 2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
- 2.3 Improve the vibrancy of Townsville by supporting the community's access to, and participation in, a range of artistic, cultural and entertainment activities.
- 2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

Goal 3 - A Clean and Green City

Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

Objectives that identify our strategic intent:

- 3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
- 3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

Goal 4 - A Simpler, Faster, Better Council

Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

Objectives that identify our strategic intent:

- 4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
- 4.2 Ensure that council's plans, services, decisions and priorities reflect the needs and expectations of the community.
- 4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
- 4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
- 4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.

Community Safety Advisory Committee

Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

REPORT **COMMUNITY SAFETY ADVISORY COMMITTEE**

DATE **Wednesday 22 August 2018**

ITEMS **1 to 4**

PRESENT

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Parole
Dr Mark David Chong	Community Representative
Inspector Joe Kitching	Queensland Police Service
Leanne Small	Department of Child Safety, Youth and Women
Donna Jackson	Principal Inclusive Communities, Future Cities, Townsville City Council
Rebecca Pola	Meeting Facilitator, Community Safety Officer, Future Cities, Townsville City Council

GUESTS

Christie Peterson	Wilson Security
Glenn Doyle	Townsville Stronger Communities Action Group
Suzanne Wales	QuIHN

APOLOGIES

Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Paula La Rosa	Centacare North Queensland
Tania Sheppard	Housing and Homelessness Services
Councillor Mark Molachino	Townsville City Council
Dave Olsen	Townsville Youth Justice Service Centre

NOT PRESENT

Kieran Keyes	Townsville Hospital and Health Service
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee

Opening of meeting

The Chair, Councillor R Cook opened the meeting at 9.36am.

Acknowledgement to Country

The Chair provided the Acknowledgement to Country.

Apologies and Leave of Absence

Apologies were noted.

Membership updates

The Chair, Councillor R Cook advised that Jan Pool has resigned from the Committee and that a membership application has been received from Glenn Doyle of the Townsville Stronger Communities Action Group.

Confirmation of minutes of previous meeting

The Committee confirmed the minutes of the previous meeting held on 27 June 2018 to be a true record.

Action Register – Update on outstanding items (CSAC Meeting Facilitator)

See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register.

The CSAC Meeting Facilitator advised that no agenda submission requests had been received (for this meeting) and that Council is trying to promote the agenda submission process through the community.

Item 1. Presentation - Suzanne Wales - QuiHN

Suzanne Wales, a Harm Reduction Worker at QuiHN (Queensland Injectors Health Network) provided a presentation on this service and what they do in the community. The presentation included information on the following:

- harm minimisation;
- Needle Syringe Program;
- QuiHN's services in Townsville - overview of what they do;
- QuiHN is a state wide organisation and they offer different services;
- values statement;
- in the beginning.....mobile needle syringe truck - overview;
- outreach - breaking down barriers with foot patrols;
- located at 47 Thuringowa Drive Kirwan;
- TRACKS Magazine - we value contributions - stories, poetry and art;
- in service presentations to services and the community;
- presentations, education and surveys;
- safe disposal - education; and
- we need the help of a lot of other community organisations to reach people.

Suzanne is to be added to the email contact list for this Committee.)

Item 2. Flying Minute - Membership Application - Glenn Doyle, Townsville Stronger Communities Action Group

The CSAC Meeting Facilitator advised that as there is no quorum at this meeting a flying minute will be sent to the Committee members with regards to the membership application from Glenn Doyle, Townsville Stronger Communities Action Group.

COMMITTEE RECOMMENDATION FOR COUNCIL'S CONSIDERATION (confirmed with CSAC members through flying minute): CSAC Committee seeks Council's endorsement for Glenn Doyle from Townsville Stronger Communities Action Group to be invited to join the Community Safety Advisory Committee for the remainder of the current term of membership.

Item 3. Action Plan - Actions in Focus

Committee Lead (Mobilising)

2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities

(Ignite - working group stage - planning)

The CSAC Meeting Facilitator provided an update on the progress of this action including advice that she will send out the list of events that were nominated as well as requesting the Committee members provide what they can contribute to the CSAC pop up stall, if it proceeds.

The CSAC Meeting Facilitator advised that Committee members can join the working group at any time and if you feel you have contributed enough then you can rotate off if you wish.

Council Lead Agency (operationalising)

1.1.4 Work with Council in the development of a whole of Community Safety Plan

(Ignite - Committee to provide feedback)

The CSAC Meeting Facilitator provided an update on 1.1.4 including advice on data and requested the Committee to break into groups and discuss 1.1.4.

The Principal Inclusive Communities queried the Committee members from your expertise, knowledge and work that you do, what do you see are the priority areas for Townsville. The Principal Inclusive Communities explained then Council can look at getting the community's input into what they see as the priority areas.

The Committee members divided into two groups to discuss 1.1.4 and subsequently provided the following feedback.

Group 1 suggested a hub concept which would involve offering a number of appropriate/immediate support services in a pop up situation in locations such as Stockland. Group 1 outlined suggestions and potential challenges with regards to this proposal. The CSAC Meeting Facilitator explained that Mt Isa had a similar program that ran for years which worked.

Group 2 suggested to look at lighting and requested that a planning officer attend a Committee meeting to advise. The CSAC Meeting Facilitator indicated that lighting is on the Action Register. An update was provided on this. The Chair, Councillor R Cook indicated that it's about appropriate lighting for the different areas. Councillor P Jacob advised that it has a big impact on the budget for maintenance of certain lighting, so we need to get it right to reduce costs. The Committee discussed lighting and CCTVs.

Group 2 also suggested encouraging the activation of a park/s and provided suggestions on how this could be achieved.

Working Groups:

2.2.3 Identify and promote Tool Kits available to the community that promotes community and personal safety

The CSAC Meeting Facilitator indicated that the Committee did not allocate a lead for the tool kit talks, however, she is happy to start (as the lead) and to attend the first working group meeting. The CSAC Meeting Facilitator provided an update on this action and called for an interested Committee member to be the lead.

1.3.1 Provide accurate crime and safety statistics/information to the community

1.3.2 Collaborate to ensure consistent community wide safety messages based on 'on-the-ground' intelligence

(Ignite – working group stage – continue planning)

Dr Chong suggested every two months have a segment on the radio, depending on what the radio station will give the Committee.

The Committee discussed 1.3.1 and 1.3.2.

ACTION:

The Principal Inclusive Communities and the CSAC Meeting Facilitator to review, outside of this meeting, the best way to get the information out to the community and to bring these items back to the Committee meeting in October.

The CSAC Meeting Facilitator indicated that if there is an action item we need to be focusing on sooner rather than later, we can look at that item.

Item 4. Abandoned Vehicles

The CSAC Meeting Facilitator requested to put the abandoned vehicles item on the next Committee agenda for Inspector Kitching to present.

Next meeting – Wednesday 24 October 2018

Agenda items due – Wednesday 26 September 2018

The Chair, Councillor R Cook closed the meeting at 11.44am.

**COUNCILLOR R COOK
CHAIR**

Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 1 of 2

Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register									
Item Number	Agenda Notification OR Meeting Action	Your Organisation/Group	Agenda item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.	In less than 100 words (dot point preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	Meeting date assign	Action to submission	Action to occur	By Whom
1	Agenda Notification	Paluma Environmental Education Centre Parents and Citizens Association	Road Safety Advisory Committee	How does the Parents and Citizens Association request resealing of the car parking area in front of the Centre, sealed by the former Thuringowa City Council but omitted from Townsville City Council's recent resealing roadworks in Paluma?	Need to know who to ask - unsure if this is within the scope of this committee, but can find no reference to road safety on W6 website. Does TIDS funding for projects like this still exist (can't find it on any State government website either)? We need the parking area resealed.	na	Operational matter specific to customer. Contact made with customer and directed to TCC website to complete a 'report a problem' form	nil	nil
2	Meeting Action	Townsville City Council	CSAC Member recommendations	Meeting Facilitator requested committee member's email through any recommendations of new members for consideration	Members to email Meeting Facilitator	16-May-17	na	ongoing - Members to email any recommendations to expand on membership group	CSAC Members
3	Meeting Action	CSAC Members	Community Safety Advisory Committee Action Plan	The Meeting Facilitator to circulate the Draft Action Plan to committee members for review and to provide feedback prior to the next CSAC meeting	circulation of a draft Action Plan	16-May-17	nil	Meeting Facilitator to compile draft action plan and facilitate action plan workshop for next meeting COMPLETED - Action Plan to go to Council Meeting in 2018	Meeting Facilitator
4	Meeting Action	Dr Mark Chong	Community Safety information	Dr Mark Chong to provide documents on Community Safety to the meeting facilitator to circulate to the committee prior to the next CSAC meeting	circulation of community safety information provided by Dr Mark Chong	16-May-17	nil	Dr Chong to provide information to Meeting Facilitator COMPLETED - Information provided.	
5	Meeting Action	CSAC Members	Dr Mark Chongs Radio Project	Radio project to promote good news stories on a local radio station.	Feedback from the committee regarding support for the project	16-May-17	nil	Committee supported Dr mark David Chong recommendation to promote crime related story's from the committee on local radio COMPLETED	nil
6	Agenda Notification	Queensland Fire and Emergency Services Northern Region	Combined QPS&QFES "Safe Citizen - Safe Home - Safe Neighbourhood" free public forum	Discuss proposed combined free public forum provided by QPS and QFES titled "Safe citizen - Safe Home - Safe Neighbourhood".		18/07/2017	Agenda item for July 2017 meeting	COMPLETED	
7	Meeting Action	CSAC Members	Heatley Park Community Safety Audit	Committee wishes to learn about the Heatley Park community safety community actions being led by Cr Rehbein	Invitation to Cr Rehbein to attend September 2017 meeting	20/09/2017	Cr Rehbein accepted invitation	Provide confirmed CSAC agenda for 20/9/2017 to Cr Rehbein COMPLETED	Meeting Facilitator
8	Agenda Notification	CSAC Meeting Facilitator	Stronger Communities Action Group	Invite Inspector G Doyle to provide update on the progress in regards to Youth Crime in Townsville.	Stay informed through regular communication with this state government action group. Work collaboratively.	28/02/2018	Inspt G Doyle accepted invitation	COMPLETED - Inspector G Doyle presented at February 2018 CSAC meeting. February 2018 update - scheduled agenda item for February 28 meeting November 2017 Update - to be rescheduled in the New Year due to State Government currently in caretaker mode	Meeting Facilitator
9	Meeting Action	CSAC Members	Youth Justice - Presentation from Mr D Olsen	Youth Justice data, community perceptions of youth crime and supervision bail accommodation particularly in regards to individuals 17 years of age.	Provide updated information to the Community Safety Advisory Committee	tbc	Agenda item to be assigned to CSAC meetings in 2018	August 2018 Update - Continuing to monitor, a timeframe is still to be determined. June 2018 - Update - postponed. Suitable presentation timeframe to be determined by Youth Justice. February 2018 Update - postponed. Suitable presentation timeframe to be determined by Youth Justice. November 2017 update - to be rescheduled in the New Year due to State Government currently in caretaker mode	Meeting Facilitator

Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 2 of 2

10	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Lighting	Cr Cook advised that The Mayor of Townsville, Cr Jenny Hill, would like the CSAC to discuss lighting at a future meeting	Future discussion	tbc	Agenda item to be assigned to CSAC meetings in 2018	The Mayors office advised no further action needed on this item (03/09/2018) COMPLETED	Chair of Meeting
11	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Abandoned Vehicles Initiative	Update on initiative including the planned MOU between Queensland Police Service and Townsville City Council	Future discussion	24/10/2018	Agenda item to be assigned to CSAC meetings in 2018	July 2018 Update - Cr Cook is in discussions with QPS on this matter. August 2018 Update - Inspector Kitching & Cr Cook to look at presenting this item back to the group at the October 2018 meeting.	Meeting Facilitator
12	Meeting Action	CSAC Members	Pan Pacific Safe Communities Accreditation	Recommendation for Council to consider further discussion and investigate into the Pan Pacific Safe Communities Accreditation for Townsville	Council undertake investigation for feasibility to move forward with the Pan Pacific Safe Communities Accreditation program	22/11/2017	Recommendation to Council	August 2018 - Pan Pacific Accreditation report recommendations to go to Council in September 2018 June 2018 Update - feasibility considerations have commenced - nil update to CSAC at this point of time. May 2018 Update - To be lead by Councils Community Safety Officer once appointed. 29 November 2017 Ordinary Council carried unanimously support to consider progressing an application for Pan Pacific Safe Community Accreditation. Process operationally will commence upon appointment of the Community Safety Officer.	TCC Community Safety Officer
13	Meeting Action	CSAC Meeting Facilitator	Meeting minutes November 2017	Meeting minutes to be confirmed by flying minute	n/a	n/a	Flying Minute	COMPLETED - flying minute dated 28/2/2018. November 2017 minutes confirmed by Jan Pool and seconded by Dr Mark David Chong	Meeting Facilitator
14	Meeting Action	CSAC Members	CSAC Action Plan 2018-2020	Identification of members as Lead Agency and/or Interested Agency	Members to identify and email Meeting Facilitator and/or to be re-argued at the next CSAC meeting	2/05/2018	Agenda item	COMPLETED - agenda item for CSAC meeting 2/5/2018	Meeting Facilitator
15	Meeting Action	CSAC Meeting Facilitator	Membership	Wilson Security and PCYC expressed interest in joining CSAC membership	Application forms to be forwarded	n/a	n/a	COMPLETED - outcome - to be table for endorsement by CSAC members at June 2018 meeting	Meeting Facilitator
16	Meeting Action	CSAC Meeting Facilitator	Membership	PCYC Castle Hill expressed interest in joining CSAC membership	Application forms to be forwarded	n/a	n/a	COMPLETED - outcome PCYC application 'on hold' at request of PCYC.	Meeting Facilitator
17	Meeting Action	CSAC Members	Media messages	Use and connection with media outlets to support changing perspectives and messaging	Action: Meeting Facilitator to investigate approaches to involve media.	2/05/2018	Agenda item to be assigned as soon as possible	August 2018 - Continuing to be investigated June 2018 Update - Item being investigated. Updates to be provided as needed.	Meeting Facilitator
18	Agenda Submission	Councillor Russ Cook Chairperson CSAC	Increase knowledge of local organisations	Build knowledge of work occurring within the community	Invite QulHN to a future Community Safety Advisory Committee meeting	16/05/2018	August 2018 meeting	COMPLETED - QulHN representative attended August meeting and gave presentation	Meeting Facilitator
19	Meeting Action	CSAC Members	Priority areas for Community Safety Plan	Identification of some core priority areas the CSAC group want considered as part of the TCC Community Safety Plan.	CSAC group to provide a list of priority areas for possible inclusion in the TCC Community Safety Plan.	22/08/2018	Agenda item to be assigned to August 2018	COMPLETED - Feedback was collected from Committee. Further progression will be included in the CSAC Action Plan	Meeting Facilitator
20	Meeting Action	CSAC Members	2.2.3 Identify and promote Tool Kits	Further work is needed to address deliverable 2.2.3 Identify and promote Tool kits available to the community that promotes community and personal safety.	Meeting Facilitator to set up working group to start discussions around this deliverable	NA	Meeting request to go out	Dates for working group to be sent out for any interested CSAC member participation	Meeting Facilitator