

# How to read your rate and utilities notice

On the back of the Rates Notice

Land use codes tell you what the land is currently being used for (e.g. Residential, commercial, industrial, or agricultural). For a full list of the land use codes and their definitions, refer to Appendix C of the [2026/27 Budget and Operational Plan](#)

### When your payment is due

How much you need to pay  
if you pay by the due date

All land in Townsville is given a Differential Rating Category. This Category alone with you land value is used to calculate how much rate you pay. For the full list of the Rating Categories and their descriptions, refer to the Appendix A of the [2026/2027 Budget and Operational Plan](#)

How much you need to pay if you pay after the due date

The image is a collage of several documents, primarily from the Townsville City Council. The most prominent document is a 'Rates Notice' for Mr & Mrs Citizen at 123 Citizen Parkway, NORTH WARD. It details the period from 1 July 2026 to 31 December 2026, with a total amount payable of \$2,176.84 by 07/09/2026. The notice includes a breakdown of charges: General Rates (\$825.01), Utility Charges (\$1,246.00), and State Government Charges (\$147.08). It also mentions a discount of \$41.25 if paid on time. Other documents visible include a 'CHARGE DESCRIPTION' for water consumption, a 'BPAY' bill, and a 'HOW TO PAY YOUR RATE NOTICE' section listing various payment methods like Post Billpay, BPAY, and online banking. The collage is set against a background of a city skyline and a beach.