

Report Information - Annexure 2

Q4 - 2025/26 Financial Year - Performance Metrics & Development Overview Report.

Refer to annexure 1 for the full report content.

Performance Metrics - obligations of note.

Planning and Development assessment functions operate in accordance with the Planning and Development Customer Service Commitment, which sets clear expectations regarding timeliness, transparency, and service quality. A core obligation under this Charter is compliance with prescribed statutory and non-statutory assessment timeframes. Officers continue to actively prioritise and resource assessment activities to achieve these outcomes.

Performance Metrics results of note.

The following results are based on average percentage compliance with the statutory assessment timeframes across the full data set from Q1 of the 2023/24 to Q4 of the 2025/26 financial years.

- **Prime Planning Approvals (Items 2.1 & 2.2)**

Application type	Compliance- from Q1 - 2023/24 FY	Compliance - Quarter 4 2025/26 FY
Material Change of Use	95%	100%
Reconfiguration of a Lot	97%	94%
Operational Works	94%	100%
Development Building Works	100%	100

- **Plans of Survey & Minor Changes (Items 2.3)**

Application type	Compliance -from Q1 2023/24 FY	Compliance - Quarter 4 2025/26 FY
Endorsement of Plans of Survey	97%	100%
Minor Changes	84%	91%

- **Referral Agency & Plumbing and Drainage (Items 2.4 & 2.5)**

Application type	Compliance -from Q1 2023/24 FY	Compliance - Quarter 4 2025/26 FY
Referral Agency	89%	91%
Non-Fast Track plumbing & drainage	98%	99%
Fast Track plumbing & drainage	98%	98%

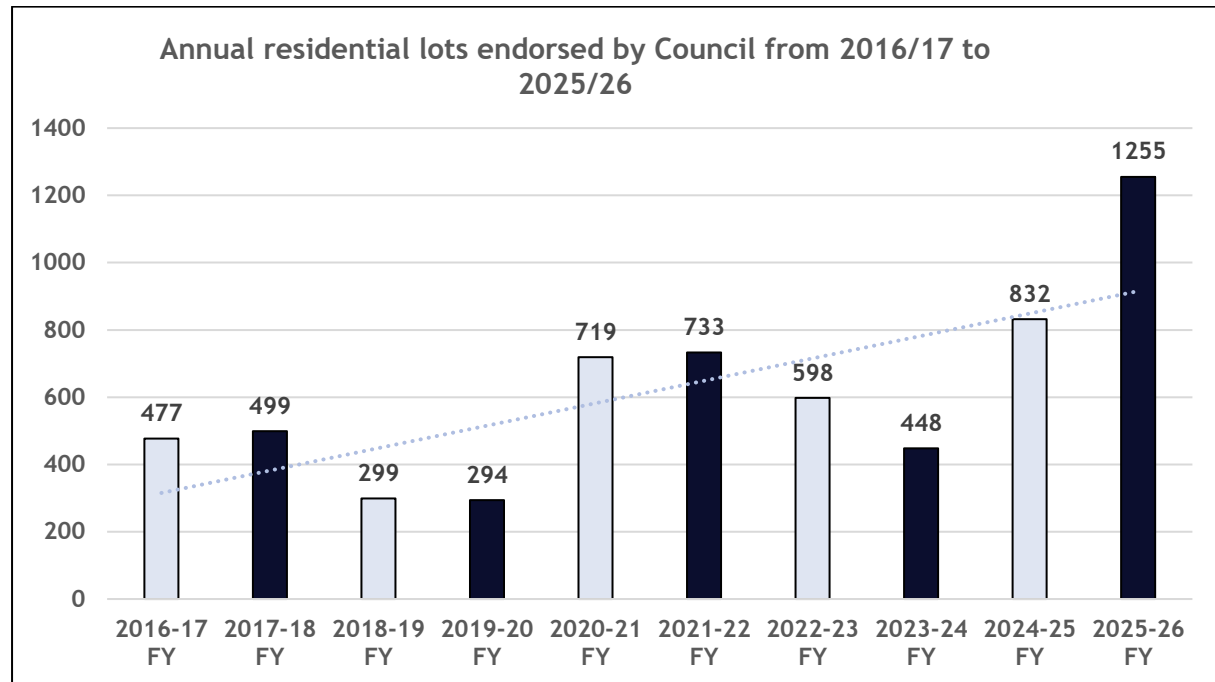
Overall results demonstrate a consistently high level of compliance across most application types. Continued process improvements, proactive workload management, and an emphasis on constructive applicant engagement are contributing to sustained performance outcomes and ongoing efficiency gains.

Development Overview - activities of note.

The following charts focus on the residential development within the Townsville LGA since the 2016/17 financial year.

The 2020/21 financial year represents a clear outlier, with approval volumes temporarily elevated by the influence of the Federal Government HomeBuilder Grant Scheme. This was introduced as a stimulus measure for the national economy during the COVID-19 period.

3.1 Residential lots endorsed by Council.



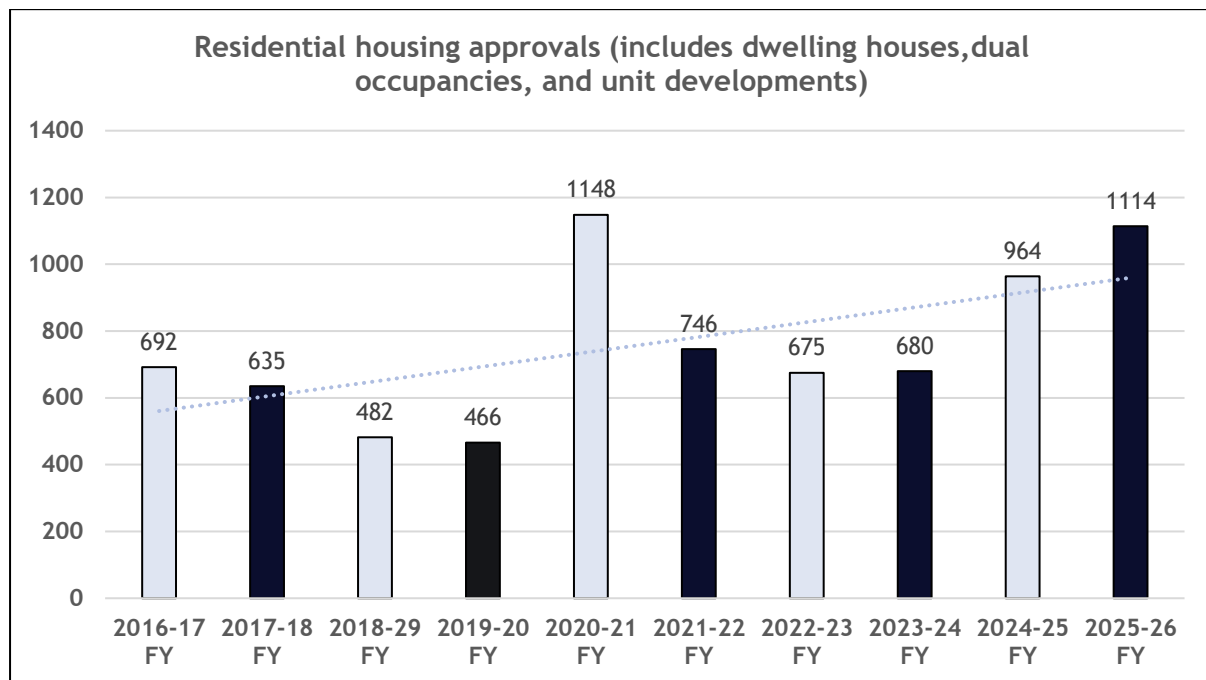
*Refer to 3.1 of Attachment 1 to view volumes and trends back to the 2016/17 financial year

The graph above depicts historical volumes and trends in Plans of Survey endorsed by Council, enabling residential lots to progress toward release and registration.

In 2025/26, Council endorsed 1,255 residential lots, representing the highest annual volume recorded across the reporting period. This high in residential lot release activity indicates strong residential development activity and continued market confidence.

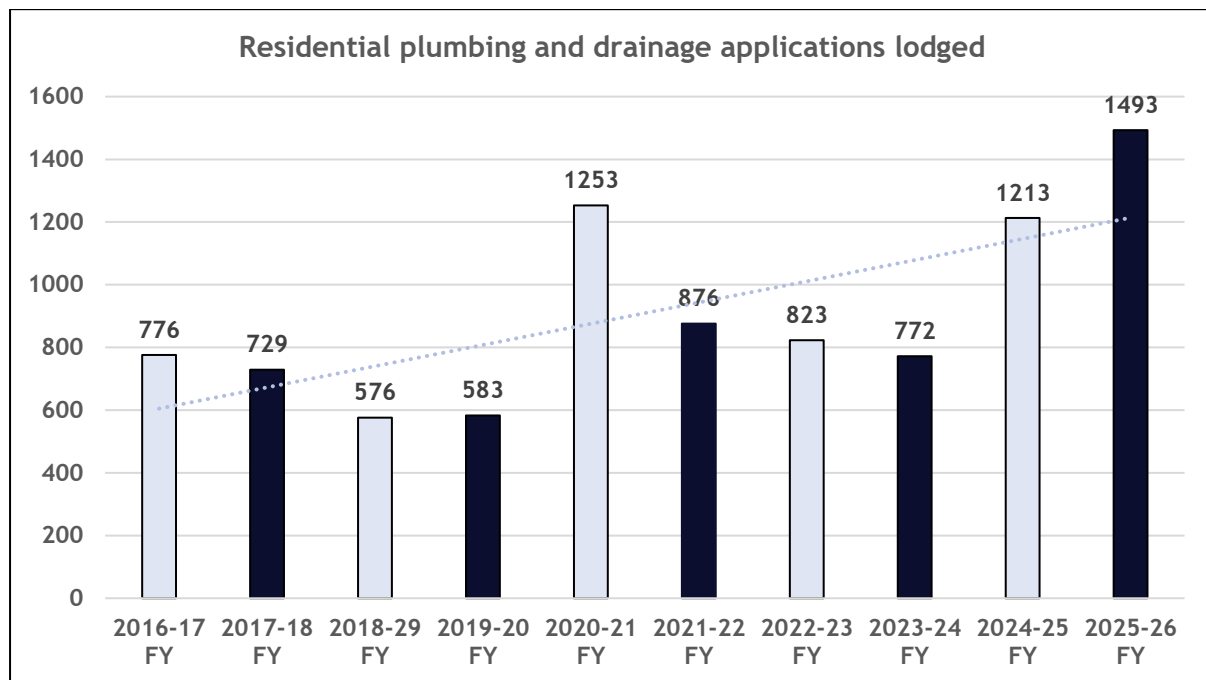
The result for the 2025/26 financial year is more than double the average annual volume recorded across the previous nine financial years.

3.2 Residential housing approvals



Historic residential approval data indicates a sustained upward trend in housing approvals across successive financial years, suggesting continued underlying demand within the residential construction sector.

3.4 Residential plumbing and drainage applications



The volume of residential plumbing and drainage applications lodged for assessment remains consistent with the residential housing approvals and shows the fundamental strength of the Townsville economy.