



# NAFA 2021

## FREQUENTLY ASKED QUESTIONS

**To ensure your NAFA experience runs smoothly, we have put together some handy hints and tips to help you plan your next month of events! If you can't find what you need here, please contact us.**

### WHAT IS NAFA?

The North Australian Festival of Arts is a month-long celebration of artistic, cultural and lifestyle events.

Townsville will come alive with cabaret, theatre, comedy, dance, exhibitions, concerts and more.

NAFA has a number of Official Partner events taking place throughout the month of July, including The Northern Fringe Festival, Ephemera, Pop-Up North Queensland (PUNQ), and the Australian Festival of Chamber Music (AFCM).

The Northern Fringe Festival - in the spirit of Fringe Festivals across the globe - is an inclusive and organic and open access festival featuring all forms of art and performance.

Back this year, Ephemera, a much loved and highly anticipated biennial event, is celebrating its 20<sup>th</sup> year in 2021!

Ephemera is the North's leading outdoor sculpture festival gaining considerable media coverage and attracting local, national and international visitors. Ephemera is organised by Townsville City Galleries.

AFCM will present 10 days of sublime music performances, an exquisite music program curated by Artistic Director Kathryn Stott and 40 of the best Australian musicians in world exclusive combinations.

Enjoy concerts, conversations, masterclasses and more in a wonderfully relaxed, friendly and warm atmosphere.

PUNQ is Umbrella Studio Contemporary Arts' premiere festival of visual and performance art by North Queensland and Australian artists and arts organisations.

PUNQ 2021 features a new site-specific artwork commissions program that will engage audiences with 'place' in new and innovative ways. Explore exhibitions, site-specific installations, performances and workshops in galleries, pop-up art spaces and the distinctive North Queensland landscape.

With over 400 shows in 19 venues across Townsville including international artists, this line up is not to be missed!

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### WHERE CAN I FIND A COPY OF THE PROGRAM?

The Festival program will be featured in the Townsville Bulletin as well as in participating businesses around Townsville. The program will also be available in digital format through the NAFA website - [nafa-tsv.com.au](http://nafa-tsv.com.au).

To make sure you don't miss any information on upcoming events, keep an eye on Townsville City Council's social channels.

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### HOW DO I FIND OUT THE AGE RESTRICTION OF A SHOW?

Age restrictions are stated on the relevant event pages in the program.

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### WHERE ARE THE EVENTS BEING HELD?

Major NAFA venues include:

- Strand Park
- Central Park
- Queens Gardens
- Anderson Gardens
- Queensland Country Bank Stadium
- The Ville Headland
- Townsville Entertainment & Convention Centre

More details about event locations can be found at [nafa-tsv.com.au](http://nafa-tsv.com.au).

## WILL THERE BE...

### CAN I BRING ALCOHOL TO NAFA?

No, you cannot bring your own alcohol to any event during NAFA, however alcohol may be purchased and consumed at Strand Park and Central Park, as licensed precincts.

The AFCM Concert is licenced. Drinks will be available for purchase..

### CAN I BRING MY OWN FOOD?

Unfortunately pre-packaged foods are not permitted inside a Festival venue, but at most event locations food and beverage vendors will be waiting to serve you.

### ARE THE VENUES WHEELCHAIR ACCESSIBLE?

Yes, all NAFA venues are accessible by wheelchair, but please keep in mind that some performances will be held on grassy landscapes which may be uneven and unpathed. Companion cards are also accepted.

### ARE THERE TOILETS AND DISABLED AMENITIES AVAILABLE?

There will be plenty of amenities available, including disability facilities at the Festival venues.

### IS THERE LOST PROPERTY AT NAFA?

Lost and unclaimed property from Festival sites will be held at the Festival office at the Townsville City Council Administration Building at 103 Walker Street, Townsville City. If you wish to discuss a lost item, please pop in or contact 13 48 10.

### CAN I PERFORM AT NAFA?

Programming for NAFA has now been finalised. Unfortunately, we cannot accept any further submissions from individuals or organisations wishing to participate. However we would love to have you on board in 2022, keep an eye on our socials for when registrations will open.

## TICKETING

### DO I NEED TO BOOK A TICKET FOR A SHOW?

Yes, there are shows that require you to book and pay for a ticket to attend. There are also heaps of performances in the Festival program that are free, QR check in may be required on arrival to the show.

Check out the website for more details.

### WHEN DO TICKETS GO ON SALE?

Tickets will be on sale from Monday 17 May up until the commencement of the last showing of the event unless sold out.

### HOW CAN I BUY TICKETS FOR NAFA?

To purchase tickets visit [nafa-tsv.com.au](http://nafa-tsv.com.au).

### I NEED TO CONTACT SOMEONE ABOUT TICKETING?

For all questions or problems with tickets, refunds or the ticketing platform, contact +61 0396 021 333 or [functions@wonderlandspiegeltent.com.au](mailto:functions@wonderlandspiegeltent.com.au).

For any other enquiries on shows or the festivals in general, email [nafa@townsville.qld.gov.au](mailto:nafa@townsville.qld.gov.au)

### CAN TICKETS BE EXCHANGED OR REFUNDED?

For all questions or problems with tickets, refunds or the ticketing platform, contact +61 0396 021 333 or [functions@wonderlandspiegeltent.com.au](mailto:functions@wonderlandspiegeltent.com.au).

### I HAVE PURCHASED TICKETS. WHAT HAPPENS IF I AM RUNNING LATE?

Staff onsite will allow you to enter a performance when there is a suitable break in the program.

### CAN I CHOOSE MY SEATS?

Yes. There is no allocated seating when you purchase your ticket/s, however you will still need to observe the appropriate social distancing requirements.

### CAN I TAKE MY OWN VIDEO CAMERA, PHOTOGRAPHIC EQUIPMENT AND/OR RECORDING DEVICE INTO AN EVENT?

Unfortunately, these items are forbidden inside a Festival venue, but can be brought with you to an event. Mobile phones are allowed, but please be mindful of performers and avoid using flash photography. We'd love to see your photos! #townsvilleshines #NAFA2021!

## GENERAL

### WILL THE EVENT STILL BE ON IF IT RAINS?

All outdoor stages and activities will go ahead as planned, pending a safety assessment, in rain and inclement weather

Please check Townsville City Council's social channels for updates if changes are required to the program due to weather.

### WHERE CAN I PARK MY CAR AT THE FESTIVAL?

Off-street parking and car parking lots are available nearby each Festival venue.

### WHAT ARE MY ALTERNATE TRANSPORT OPTIONS FOR NAFA?

If you are travelling locally, walking or cycling will be the easiest way to get to Festival locations.

There are several bus routes and taxi, or passenger pick up and drop off options including Uber that can also take you close to Festival venues.

Please visit the below webpages to find out more information on routes, journey planning and timetables:

- Sunbus/Translink
- 13cabs
- Checkered Cabs
- Neuron (e-scooters)
- Beam (e-scooters)

### WHAT FORM OF ID WILL I NEED?

If you're planning on attending a licensed venue or an 18+ event during the Festival, you will need to bring along one of the following forms of identification and keep it on your person:

- Australian Driver License (with photo)
- Current Passport
- Government Issued Proof of Age Queensland Card
- International Driver License (with photo)

### ARE THERE ANY ITEMS I CANNOT TAKE TO AN EVENT?

NAFA is a largely public event. In the best interests of safety and security and for your comfort, it is recommended that baggage carried into the Festival is limited. Police and Security will be monitoring the area and you may be asked to have your bag checked to ensure the safety of the event.

### I WANT TO ASK A DIFFERENT QUESTION ABOUT NAFA AND/OR PROVIDE FEEDBACK?

Please call Townsville City Council on 13 48 10 or email [nafa@townsville.qld.gov.au](mailto:nafa@townsville.qld.gov.au).