



Councillor Margie Ryder

KEEPING YOU UPDATED

A message from Margie

I couldn't be more proud to live in a city whose resilience and determination to fight against the odds constantly surpasses expectation.

It certainly has been a whirlwind start to the year, with our city being hit by a 1 in 500-year unprecedented monsoon. Townsville may have been inundated by water, but the resilience and generosity of our community filled the hearts of not only those in Australia, but people from around the world. I'm so proud to represent the diverse and proud community of our Division.

Whilst our city recovers, Council's business as usual continues with the Queensland Government's Works for Queensland funding enabling us to deliver shovel-ready projects throughout our community. Townsville City Council continues to create local jobs for the future with projects like the 1.8m diameter water pipeline and the Southern Suburbs Rising Main and the Recycled Water Re-Use Scheme pipeline well underway.

If you'd like to receive more information on Townsville, visit Council's website and sign up to City Update, our quarterly e-news bulletin.

Cn Margie Ryder

Community Breakfast Highlights Volunteering

On 8 March Volunteering North Queensland (VNQ) hosted the Better Together Breakfast at Mercure Townsville. As Council's representative of VNQ I was very pleased to be able to attend the sold-out event which brought together business leaders, government representatives and community organisations to build capacity for social impact through volunteering.



Aaron Newman, CEO of Queensland Country Credit Union (QCCU), was the guest speaker at the event. Aaron leads a team that has a long history of supporting volunteering and the role of volunteers in the community. QCCU sets a fine example of encouraging staff to give back to community in multiple ways. It was great to hear from him how the organisation manages this on strategic and operational levels.

This was the first of a series of three Better Together Breakfast events with the next two to be held on 18 July and 10 October 2019. Tickets are \$35 each and are available from vnq.org.au



NORTH AUSTRALIAN FESTIVAL OF ARTS

JULY

nafa-tsv.com.au



Featuring

fringe NORTHERN FESTIVAL

STRAND EPHEMERA 2019
North Queensland's Sculpture Festival

TOWNSVILLE'S FESTIVAL OF STORIES

REBUILDING OUR COMMUNITY

As the city gets back on its feet after the unprecedented monsoon, the resilience of our community continues to shine through.

Throughout the last two months Council has been busy assessing the damage, prioritising projects, and working with residents and other agencies to help the city start to rebuild.

It's been a huge job. But the commitment of our community to make our city shine again has been inspirational.

Moving forward

Council already had a strong vision for the future of Townsville prior to the unprecedented monsoon and this hasn't changed. We have not forgotten about our responsibilities to the Townsville community.

Council is dedicated to improving community spaces and providing top-class infrastructure which create jobs for locals and supports local businesses.

Council is committed to delivering on its promises, a few of our current major projects are:

- The Haughton Pipeline Duplication Project[^]
- Water Smart Package[^]
- Recycled Water Re-Use Scheme
- Townsville Battery Plant
- Central Park and the Stadium Precinct
- Flinders Lane
- Castle Hill Concept Plan
- Townsville Lagoon
- Central Park & Dean Street Concept Plan
- Riverway Splash Water Park
- Townsville City Bus Hub^{**}
- Heatley Park Upgrade^{*}
- Joe Kirwan Park Upgrade^{*}
- Pallarenda Esplanade Upgrade^{*}
- Charles Moroney Park Upgrade^{*}
- Nathan Street Enhancement Project^{*}
- Kerbside Collection
- North Australian Festival of Arts
- Northern Fringe Festival
- Strand Ephemera
- Festival of Stories
- Townsville Eats
- Hervey Range Recovery Facility
- 10 Year Sport & Recreation Facility Strategy

Our commitment to the Townsville community is unwavering and we're excited about the future of this great city.

Your Council. Our Community.
townsville.qld.gov.au

TOWNSVILLE LOCAL RECOVERY AND RESILIENCE GROUP

In the wake of the unprecedented monsoon, Council is leading a multi-agency, coordinated plan for a stronger Townsville.

The Local Recovery and Resilience Group comprises of Council, Queensland and Australian Government departments and agencies, local business, industry and community groups.

This is a true team effort – working together to help our region recover.

Our efforts are focused around key areas of need:



HUMAN AND SOCIAL SERVICES



THE BUILT ENVIRONMENT



THE NATURAL ENVIRONMENT



ECONOMIC RECOVERY

We're doing whatever it takes, for as long as it takes. The people of Townsville are resilient. Our unrivalled community spirit will help restore our region and positively shape its future.

Log onto Council's Emergency Management Dashboard to keep up-to-date on recovery efforts: disaster.townsville.qld.gov.au

A MESSAGE FROM JENNY

Our city has just survived its worst ever natural disaster due to an unprecedented monsoonal event. While not every home or every family were impacted by flooding, there was significant damage to homes, property and infrastructure throughout our community.

Yet stories abound of great courage, resilience and community spirit that North Queenslanders are renowned for particularly Townsville.

I want to take this opportunity to thank the Council staff, Defence, SES, police, Fire and Emergency Services, Health, Ambulance, Ergon and all members of the public who worked together in a united way to help the people impacted, neighbours, friends and family – often while their own family were impacted.

We must acknowledge the loss many have faced and are still suffering. Previous events have shown that recovery takes far longer than response and reconstruction.



As a community, we have a responsibility to continue to check in on our families, neighbours and mates and remind all there is help available. There are agencies, including church based and not for profit groups, ready to assist and help those still feeling the effects of the devastating flooding and rain event.

I want to reassure everyone in our community – especially those directly impacted by this monsoonal event – that the city's recovery effort is a coordination and community-led approach combining agencies from all levels of government, the not-for-profit sector and the business community.

Council has short, medium and long-term plans to repair damaged infrastructure, assist local residents and support the city's economic recovery.

Council had a strong vision for the future of Townsville prior to the unprecedented monsoon and this has not changed – myself and my team of Councillors will deliver on our commitments to the community.

We are totally focussed on getting our city through these challenges and is more resilient than before.

We are doing whatever it takes, for as long as it takes, to help people get back on their feet and fully recover from this unprecedented natural disaster.

Cr Jenny Hill
Mayor of Townsville



Walking Mount Louisa with fellow Councillors Cook, Rehbein and Soars and Mayor Hill

Townsville City Council's Mount Louisa Community Information Breakfast was a great success with hundreds of residents attending the event on Sunday 31 March.

The Mount Louisa Open Space Masterplan was released last month and aims to transform Mount Louisa into an activity and recreation hub – the project is a key pillar for Council's Townsville2020 Masterplan.

The breakfast was a great opportunity for residents to share their thoughts about the proposed Masterplan.

Council will use the feedback collected from the engagement to help inform the priorities for delivery of the Mount Louisa Open Space Network.



Balgal Beach



Toomulla



Bluewater



Toolakea

Free community barbecues were held across the city to help lift morale and bring the city together following the unprecedented monsoon earlier this year.

Barbie in the Burbs were family friendly events that featured live entertainment, children's activities, food trucks and a free barbecue. This was a great way for the community to get together and enjoy a relaxed afternoon after dealing with the floods.

The first event was held at Bluewater as Bluewater was one of the first communities impacted by the weather.

The barbecues also included pop-up stalls where residents could access information to help with their recovery.

It was also a way to thank everyone involved in the rescue and clean-up effort.

This year we have a number of park upgrades planned or underway across Division 1.

Two parks with planned upgrades will be Bluewater Park and Balgal Beach. These areas will have fitness equipment installed.

As your local Councillor I am very pleased that I get so many opportunities to meet with the residents of my division at formal events and functions, community meetings and BBQs or when I am door knocking or holding pop-up stalls.

I recently met with the residents of Toomulla and the Mayor also joined me to catch up with residents at Toolakea.

Community Council

More than 50 Division 1 residents attended an open forum and had a chance to ask questions and raise any issues directly with Townsville City Councillors, Directors and senior staff at the Community Council meeting in Rollingstone on 2 April.

Community Council is part of Townsville City Council's Open Council reforms and gives residents a better understanding of the decision-making process.

Thank you to the Rollingstone Community Association for helping set up the hall and the Rollingstone Lions Club for cooking such a great barbeque dinner.



TOWNSVILLE CITY COUNCIL

You're invited to **Community Council**

For more information, visit townsville.qld.gov.au

Your city... your say.