

## APPLICATION FOR PENSIONER TRANSPORT SUBSIDY SCHEME

### Important Information

- ❖ All applications require a photocopy, or scanned and emailed copy, of both sides of the pensioner’s current signed Queensland "Pensioner Concession Card" or DVA Veteran Card (All Conditions within Australia) or DVA Veteran Card (Totally & Permanently Incapacitated).
- ❖ If applying with a DVA Veteran Card, please bring a second form of identification. Suitable identification includes a signed bank card, photo identification such as a driver's license or a utilities bill showing applicant’s full name and address.
- ❖ Seniors Cards and Health Care Cards are not eligible.
- ❖ Please note Temporary Pension Cards/Confirmation of Concession Form cannot be accepted due to the short expiry period.
- ❖ A separate pension application form is required for each individual.
- ❖ All applications are subject to approval under the conditions of Council's Pensioner Transport Subsidy Scheme.
- ❖ Magnetic Island Ferry Vouchers are issued yearly. There is no replacement for lost or stolen vouchers. The vouchers are not redeemable for cash.
- ❖ A maximum of 2 replacement Bus Transport Cards will be issued in any financial year if lost or stolen.

### Pension Details

Pension Type: \_\_\_\_\_ PCC/Gold Card No.: \_\_\_\_\_

### Personal Details

Name (as it appears on your pension card) \_\_\_\_\_

Date of birth >> \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Phone no.: \_\_\_\_\_

Email address: \_\_\_\_\_

Address (as shown on pension card):  
 \_\_\_\_\_  
 \_\_\_\_\_

Postal Address (if different from above):  
 \_\_\_\_\_  
 \_\_\_\_\_

### Card Type

**\*NOTE:** To be eligible for the bus pass, the address on your Pension Card must be a Townsville or Magnetic Island address.  
 To be eligible for the ferry pass, the address on your Pension Card must be a Magnetic Island address.

The transport card I am applying for is:

BUS

FERRY

BUS AND FERRY



**DECLARATION >>**

I, the applicant on this form, do sincerely declare that the information shown on this application is true and correct.

**CONSENT – CUSTOMER CONFIRMATION >>**

This consent will be used for the sole purpose of authorising Centrelink/Department of Veterans' Affairs to provide information to Townsville City Council to confirm your eligibility in relation to concessions or services provided by Townsville City Council:

I authorise the Townsville City Council to use Centrelink Confirmation eServices to perform a Centrelink/Department of Veterans' Affairs enquiry of my Centrelink/Department of Veterans' Affairs Customer details and concession card status in order to enable Townsville City Council to determine if I qualify for a concession under the Pensioner Transport Subsidy Scheme (PTSS).

I authorise the Australian Government Department of Human Services Centrelink/Department of Veterans' Affairs to provide the results of that enquiry to Townsville City Council.

I understand that the Townsville City Council will use information I have provided to Centrelink/Department of Veterans' Affairs to confirm my eligibility for PTSS Concessions and will disclose to the Townsville City Council my personal information including my name, address and concession card status. I understand that this consent, once signed, remains valid unless I withdraw it by contacting the Townsville City Council or Centrelink/Department of Veterans' Affairs.

I can obtain proof of my circumstances/details from Centrelink/Department of Veterans' Affairs and provide it to the Townsville City Council so that my eligibility for PTSS Concessions can be determined.

If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the PTSS Concession provided by the Townsville City Council.

\_\_\_\_\_  
Signature of Applicant

\_\_\_\_/\_\_\_\_/\_\_\_\_\_  
Date

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In person:

Customer Service Centre  
8:00am – 5:00pm  
103 Walker Street, Townsville City

By mail:

Townsville City Council  
PO Box 1268  
TOWNSVILLE QLD 4810

Thuringowa Central Library

9:00am – 5:00pm  
86 Thuringowa Drive, Thuringowa Central

By email:

enquiries@townsville.qld.gov.au  
(be sure to attach all scanned relevant documentation)

Need Help? Contact Council:

By phone: 13 48 10 (8:00am – 5:00pm)  
Click to chat: www.townsville.qld.gov.au

Online:

www.townsville.qld.gov.au  
(be sure to attach all scanned relevant documentation)

Privacy Collection Notice

Townsville City Council collects and manages personal information in the course of performing its activities, functions and duties. We respect the privacy of the personal information held by us. The way in which council manages personal information is governed by the Information Privacy Act 2009 (Qld). We are collecting your personal information in accordance with *Local Government Act 2009* so that we can assess your eligibility for the Pensioner Transport Subsidy Scheme. Generally, we will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure. However, in performing the above functions, we may need to disclose some personal information to our contracted printing company. For further information about how we manage your personal information please see our [Information Privacy Policy](#).