



INCLUSIVE COMMUNITY ADVISORY COMMITTEE

REPORT

TUESDAY 4 APRIL 2017 AT 9.15 AM

CENTACARE, 410 ROSS RIVER ROAD, CRANBROOK

Advisory Committee Members >>

Councillor Colleen Doyle	Committee Chair, Townsville City Council
Councillor Margie Ryder	Townsville City Council
Councillor Russ Cook	Townsville City Council
Jeremy Audas	Mental Illness Fellowship NQ
Rachel Baker	Defence Community Organisation
Linda Blair	Community Information Centre
Sheree Bugden	Mission Australia
Rachel Cook	The Youth Network
Reverend Bruce Cornish	Townsville Central City Mission
Lynne Derry	The Challenge Games/NQ Autism Support Group
Alison Fairleigh	Townsville Suicide Prevention Network
Julie Fraser	Diversicare
Velma Gara	Torres Strait Islander community member
Deb Haines	Volunteering North Queensland
Johanna Kodoatie	Townsville Multicultural Support Group
Elizabeth Kutuzov	Willows State School Chaplain
Peter Monaghan	Centacare North Queensland
Sandra Moore	Department of Communities, Child Safety and Disability Services
Karissa Cameron	Zonta Club of Townsville Metro Inc
Sylvia Price	Primary Health Network NQ
Wilfred Reuben	Department of Aboriginal and Torres Strait Islander Partnerships
Vicki Trevanion	Townsville Region Committee on the Ageing
Elizabeth Stalewski	Bushland Beach Medical Centre
Scott Stidston	Spinal Life Australia
Susan Wilkinson	Inclusion Agency Queensland
Kimberley Williams	KLP Family Law (proxy Tarryn Gust)

Non-member ICAC support Role:

Brittany Curran	Meeting Facilitator, Townsville City Council
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ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

Goals and Strategies of Townsville City Council >>

Corporate Plan >>

Goal 1 - Economic Sustainability. A robust, diverse and sustainable economy

The outcomes we want to achieve:

A robust, prosperous economy which provides opportunities for business and investment.

- 1.1 Promote investment and assist the development of emergent industries and businesses.
- 1.2 Engage with regional, state and national stakeholders in the creation of a strong and resilient economy.
- 1.3 Increase the city's profile through marketing initiatives, the delivery of festivals and events and support for other community based activities.
- 1.4 Promote the city's distinctive physical character and strong sense of place and identity.

An integrated approach to long term planning which supports a growing city.

- 1.5 Develop an integrated approach to the long term provision of infrastructure.
- 1.6 Undertake city and regional planning to reflect the aspirations of the community and create an attractive place to live, work and visit.

Infrastructure that meets community needs.

- 1.7 Provide and maintain timely and sustainable infrastructure.
- 1.8 Provide asset management practices which reflect the community's expectations regarding service levels and its ability to pay.

Goal 2 - Environmental Sustainability. Our environment is valued, protected and healthy

The outcomes we want to achieve:

Effective management and protection of our natural and built environment through sustainable growth and development.

- 2.1 Provide strategic and integrated planning and policy development to sustain our environment.
 - 2.2 Effective management, protection and conservation of our natural environment.
 - 2.3 Preserve and protect places of natural and heritage significance.
- Demonstrated environmental leadership.**
- 2.4 Develop and implement an Integrated Water Management Strategy.
 - 2.5 Develop and implement innovative waste management and recycling strategies.
 - 2.6 Minimise greenhouse gas emissions from council's infrastructure, operations and services through sustainable energy practices.
 - 2.7 Partner with the community and industry stakeholders to develop and promote environmental protection and sustainability initiatives.
 - 2.8 Develop and implement environmental compliance programs and promote community awareness.

Climatic effects on our community, natural and built environment are minimised.

- 2.9 Mitigate and communicate the risks and effects of climate change.

Goal 3 - Social Sustainability - Enhancement of opportunities for social engagement and wellbeing

The outcomes we want to achieve:

A safe and healthy community.

- 3.1 Improve the safety and well-being of the community through the management of public health risks.
- 3.2 Plan for and provide active and healthy lifestyle opportunities.
- 3.3 Coordinate council's response to natural disasters to minimise the effects on the community.

A cohesive and self reliant community.

- 3.4 Foster the development of the city as a learning community.
- 3.5 Encourage and facilitate the participation and integration of residents into the community.
- 3.6 Strengthen community networks to collaboratively deliver community services.

A community with access to services and facilities.

- 3.7 Plan for community facilities and services to meet the community's current and future needs.
- 3.8 Provide community services and facilities to meet the needs of the community.
- 3.9 Provide community support services to meet the needs of the community.

A creative community.

- 3.10 Facilitate and showcase artistic learning and expression through performances, exhibitions, activities and programs.
- 3.11 Support community participation in cultural activities, programs and events.

Goal 4 - Responsible Governance - Responsible leadership where decisions are made in a considered and transparent manner

The outcomes we want to achieve:

Transparent and accountable local government.

- 4.1 Develop and implement council's Corporate Governance Framework to ensure strategic planning, compliance with all legislation, policies, Codes of Practice and Standards.
- 4.2 Implement robust risk management strategies.
- 4.3 Encourage community participation and ensure that the community is informed and educated about matters that impact their lives.

A competent, productive and contributing workforce.

- 4.4 Foster a culture of employee health, safety and well-being.
- 4.5 Implement human resource strategies to become an employer of choice.
- 4.6 Foster diversity, merit and equity, reward and recognition in the workplace.

Excellence in customer service delivery and organisational management.

- 4.7 Provide responsive and efficient systems to enable the delivery of council services.
- 4.8 Establish and manage long term financial planning to ensure the future sustainability of council.

Inclusive Community Advisory Committee

Purpose of the Inclusive Community Advisory Committee

The Inclusive Community Advisory Committee (ICAC) purpose is to be a peak body of community representatives to provide advice to Council on current and emerging social and community planning needs and opportunities, policy matters and to promote community leadership through a 'collective impact' approach.

The Inclusive Community Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

ICAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the ICAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Coordinator Community Planning & Development if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

REPORT INCLUSIVE COMMUNITY ADVISORY COMMITTEE

DATE Tuesday 4 April 2017

ITEMS 1 to 11

PRESENT

Councillor Colleen Doyle	Committee Chair, Townsville City Council
Councillor Russ Cook	Townsville City Council
Jeremy Audas	Mental Illness Fellowship NQ
Rachel Cook	The Youth Network
Lynne Derry	The Challenge Games/NQ Autism Support Group
Alison Fairleigh	Townsville Suicide Prevention Network
Julie Fraser	Diversicare
Deb Haines	Volunteering North Queensland
Johanna Kodoatie	Townsville Multicultural Support Group
Peter Monaghan	Centacare North Queensland
Vicki Trevanion	Townsville Region Committee on the Ageing
Scott Stidston	Spinal Life Australia
Susan Wilkinson	Inclusion Agency Queensland
Tarryn Gust	KLP Family Law (proxy for Kimberley Williams)
Brittany Curran	Meeting Facilitator, Townsville City Council

GUESTS

Sharyn Brown	Townsville Business Development Centre
Julie McTaggart	Community Planning and Development Officer, Townsville City Council
Jessica Ward	Community Planning and Development Cadet, Townsville City Council
Jo Lyntham	Guest speaker
Emma Lynham	Guest speaker
Pani Brown	Deaf Services Queensland
Chris Carvolth	Community Planning and Development Officer, Townsville City Council

APOLOGIES

Councillor Margie Ryder	Townsville City Council
Linda Blair	Community Information Centre
Reverend Bruce Cornish	Townsville Central City Mission
Elizabeth Stalewski	Bushland Beach Medical Centre
Elizabeth Kutuzov	Willows State School Chaplain
Sheree Bugden	Mission Australia
Sandra Moore	Department of Communities, Child Safety and Disability Services
Karissa Cameron	Zonta Club of Townsville Metro Inc

NOT PRESENT

Rachel Baker	Defence Community Organisation
Velma Gara	Torres Strait Islander community member
Sylvia Price	Primary Health Network NQ
Wilfred Reuben	Department of Aboriginal and Torres Strait Islander Partnerships

Opening of meeting

The Chair, Councillor Colleen Doyle opened the meeting at 9.15am.

Apologies and Leave of Absence

Apologies were noted.

Item 1 Presentation Emma Lynham - Master Shredder

Emma Lynham provided a presentation on her business 'Master Shredder' which includes clients Mackey Wales Law, myFootDr, Steel Pacific Insurance, Queensland Transport and Purcell Taylor Lawyers.

Emma Lynham vacated the meeting.

Acknowledgement of Country

The ICAC Meeting Facilitator provided the Acknowledgement of Country.

Item 2 Presentation by Peter Monaghan - Overview of Centacare North Queensland

Peter Monaghan provided an overview of the services provided by Centacare North Queensland which includes the following:

- counselling
- Employment Assistance Program;
- Circle of Life Program
- Mediation and family dispute resolution;
- disability services (NDIS), Community Inclusion Program
- housing and homelessness
- youth support services
- events: Day for Daniel, Relay for Life morning tea, NAIDOC Day; and
- copies of brochure on services were provided at the meeting;

Contact details - phone: 1300 NQCARE, Facebook, website: www.centacarenq.org.au,

Committee Action:

Alison Fairleigh to provide a presentation on the Townsville Suicide Prevention Network at the next committee meeting.

Business Arising from the Minutes

Action Register – Update on outstanding items (ICAC Meeting Facilitator)

The ICAC Meeting Facilitator provided an update on the Action Register.

Beach Mats

The Chair, Councillor C Doyle nominated Councillor M Ryder to also assist on the working group for the Beach Mats.

NDIS (National Disability Insurance Scheme) Working Group

The ICAC Meeting Facilitator advised that she would like this working group to meet in the next two weeks.

Item 3 Refugee Welcome Zone

The Chair, Councillor C Doyle provided an update on the Refugee Welcome Zone. Councillor Doyle advised that a proposed date is to be taken to the Mayor.

Item 4 Other Advisory Committees Update

The Chair, Councillor C Doyle advised that council has a number of advisory committees including the Arts and Culture Advisory Committee and the Community Safety Advisory Committee. The Chair provided a brief overview on these advisory committees.

Community Safety Advisory Committee

Councillor R Cook provided an update on the Community Safety Advisory Committee. Councillor Cook advised that the next meeting is in May 2017.

The Chair, Councillor C Doyle queried the Committee members if they would like information from the Community Safety Advisory Committee. The Committee members replied yes to this question.

Arts and Culture Advisory Committee

Julie McTaggart, Community Planning and Development Officer and Councillor C Doyle provided an update on matters relating to the Arts and Culture Advisory Committee.

Item 5 Update on Reconciliation Action Plan

Julie McTaggart, Community Planning and Development Officer provided an update on the Reconciliation Action Plan (RAP) which included information on the following:

- the ICAC is a monitoring group for the Reconciliation Action Plan;
- the RAP provides a framework for the future, detailing steps and priorities to achieve indigenous equality;
- it is the 25th anniversary of MABO this year;
- employment of trainees at council;
- the Aboriginal and Torres Strait Islander (ATSI) position for council has been called;
- the interpretative signage on Magnetic Island is being updated to make it more culturally appropriate;
- the NAIDOC week organisers are looking for volunteers;
- employment opportunities for ATSI people;
- the council can assistance other organisations in developing a reconciliation plan; and
- the customs/practice around death and burials.

Item 6 Proposal to hold small business breakfasts - Employment opportunities for people with a disability

Jo Lyntham outlined her proposal to hold small business breakfasts (10 people for an hour) to pitch the idea that people with a disability can contribute to their business and to put business ideas to them. Jo advised of the inspiration behind this proposal is the power of work. Jo suggested that Townsville could become a lighthouse to include everyone in the community. Jo provided some examples of job possibilities.

The Committee discussed the proposal.

The Chair, Councillor C Doyle sought volunteers to assist with this proposal. The following people volunteered:

Rachel Cook;
Susan Wilkinson;
Sharyn Brown;
Deb Haines;
Lynne Derry; and
Johanna Kodoatie

The Chair, Councillor Doyle indicated that the business breakfast/s need to be developed in consultation with (council's) Innovation and Business Advisory Group.

COMMITTEE RECOMMENDATION FOR COUNCIL'S CONSIDERATION:

That the Inclusive Community Advisory Committee facilitate and deliver a business breakfast to discuss the benefits of inclusion for employment as well as the opportunities for micro business development.

Item 7 Business idea for (waste) paper

Jo Lyntham advised of a business idea that she has for (waste) paper; a business that would engage a person with a disability. The paper could be used to make paper cups and company logos could be put onto the cups.

Item 8 Townsville Business Development Centre - Inclusive employment opportunities

Sharyn Brown provided an overview of the Townsville Business Development Centre which included the following information:

- the Centre has been supported by council (Thuringowa City Council and then Townsville City Council) for 21 years;
- the Centre helps small businesses grow;
- the Centre helps small businesses in Townsville and also Ingham to the Burdekin and out to Charters Towers and Mt Isa as well as to Palm Island;
- the Centre also assists not-for-profit organisations; and
- the Centre provides workshops (inside and outside of business hours).

Sharyn talked on inclusive employment opportunities and setting up micro businesses.

Sharyn advised of an upcoming conference.

The ICAC Meeting Facilitator advised if the Committee members would like more information on the conference to email her.

Item 9 Story Telling and Oral History Project

The ICAC Meeting Facilitator sought ideas from the Committee members for projects for the Story Telling and Oral History Project.

The Committee considered/discussed.

The following people volunteered to be part of a pilot program; discussion and delivery:
Vicki Trevanion;
Julie Fraser;
Pani Brown; and
Susan Wilkinson.

COMMITTEE RECOMMENDATION FOR COUNCIL'S CONSIDERATION:

That the Inclusive Community Advisory Committee facilitate a pilot activity to be offered to West End State School and that feedback be provided to the next committee meeting. The pilot is to include opportunities for reading and oral story telling in class inclusive of story telling through signing.

Item 10 Deaf Services Queensland

Rachel Cook, The Youth Network and Pani Brown, Deaf Services Queensland put forward a suggestion to increase the utilisation of interpreters (for people with a hearing disability) at events such as council meetings / community events .

The Committee discussed this suggestion.

COMMITTEE RECOMMENDATION FOR COUNCIL'S CONSIDERATION:

1. That council consider the utilisation of interpreters (for people with a hearing disability) for significant council events / meetings.
2. That council review the Townsville Local Disaster Management Plan to consider including interpreters (for people with a hearing disability).

Jo Lyntham vacated the meeting during the following item.

Item 11 Proposal - White Ribbon Accreditation for Townsville City Council

Councillor R Cook advised of a proposal for Townsville City Council to obtain White Ribbon Accreditation. Councillor Cook provided an overview of the White Ribbon Accreditation.

The Committee discussed this proposal.

The Chair, Councillor C Doyle queried if the committee supports council becoming a White Ribbon accredited organisation.

The Committee provided their feedback including raising some concerns.

The Committee gave 'in principle' support of the request as the committee members support a stand against domestic violence.

Committee Action:

That Councillor R Cook provide to the next ICAC meeting data and costings and to endeavour to invite a presenter from White Ribbon to the next ICAC meeting.

The meeting closed at 11.55am.

Next meeting – 7 June 2017

Venue - The Willows State School Conference Room

Agenda items due - 10 May 2017

**COUNCILLOR C DOYLE
CHAIR**