TOWNSVILLE CITY COUNCIL

Fees & Charges

Animal Management

26/27



townsville.qld.gov.au

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TOWNSVILLE CITY COUNCIL

HOW TO USE THIS DOCUMENT

This Schedule of Fees and Charges sets out the fees payable for services, approvals, permits, and facility hire provided by Townsville City Council for the **2026/27 financial year** (1 July 2026 to 30 June 2027).

DOCUMENT STRUCTURE

This document is organised into **schedules**, each covering a specific service area (e.g., venue hire, planning, waste disposal). Schedules are further divided into **parts** for individual fee categories. A full Table of Contents is provided on pages 2–5.

Where a schedule includes policies, definitions, or conditions, these are stated at the beginning of that schedule and apply to all fees within it.

UNDERSTANDING THE FEE COLUMNS

Each fee entry includes the following information:

Column	Description
Name	Description of the fee or charge.
Year 26/27	The fee amount for the 2026/27 financial year.
GST	Indicates whether the fee includes GST. **Y** = GST inclusive. **N** = GST exempt or not applicable.
Fee [Incl. GST]	Where GST applies, the listed fee is the total amount payable including GST.

PRICE ON APPLICATION

Where a fee is listed as **"Price on Application"**, the charge will be determined by Council based on the scope, complexity, or nature of the request. Contact the relevant service area for a quotation.

DISCOUNTS

Some schedules include a **Discount Policy** that sets out eligibility criteria and applicable discount rates. Key points to note:

- Discounts apply **only** to the fee types specified in the relevant policy (e.g., venue hire fees only) and do not extend to staffing, equipment, cleaning, security, or other service charges unless explicitly stated.
- The **Commercial rate is the default rate**. Hirers or applicants must provide supporting documentation to demonstrate eligibility for a discounted category.
- Discounts **cannot be combined**.
- Refer to the discount policy within the applicable schedule for full details.

CROSS-REFERENCE BETWEEN SCHEDULES

Some fees and policies are referenced across multiple schedules to avoid duplication. For example:

- **Damage, security, and key deposits** are consolidated in Schedule 2, Part 2.G and apply to both venue hire (Schedule 2) and parkland and open space hire (Schedule 3).
- **Staffing, cleaning, and security charges** are consolidated in Schedule 2, Part 2.H and apply across multiple schedules.

Where a cross-reference is used, the referenced schedule and part number are clearly identified.

CREDIT CARD SURCHARGES

A credit card surcharge of **0.5%** applies to payments made by **Visa or Mastercard**. All other card types are not accepted. Credit card surcharges apply only to the extent permitted under the Reserve Bank of Australia's Payments System Standards. Consistent with the RBA's announced reforms, card surcharging will cease from **1 October 2026**.

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Name	Year 26/27 Fee (incl. GST)	GST

TOWNSVILLE CITY COUNCIL [continued]

REFUNDS

Refund eligibility and conditions vary by schedule. Refer to the relevant schedule's policies for specific refund provisions. In general, refund requests must be made in writing and are determined at Council's discretion.

CONTACT

For questions about a specific fee, to request a quotation, or to confirm the applicable charges for your circumstances, please contact Townsville City Council:

- 🌐 https://www.townsville.qld.gov.au
- 📞 13 48 10

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Name	Year 26/27 Fee (incl. GST)	GST

ANIMAL MANAGEMENT

SCHEDULE 20 - ANIMAL MANAGEMENT FEES

SCHEDULE 20 POLICIES

DEFINITIONS

Approved Pensioner - is a person who:

- is and remains the holder of a Queensland "Pensioner Concession Card" issued by Centrelink or the Department of Veterans' Affairs Health Card (All conditions within Australia) or Department of Veterans Affairs Health Card (Totally and Permanently incapacitated).

Working dogs

Working dogs are required to be registered, but no dog registration fee is charged. A working dog is a dog usually kept or proposed to be kept on rural land and by an owner who is a primary producer or engaged or employed by a primary producer; and primarily is used or being trained for the purpose of droving, protecting, tending or working stock. (This excludes a regulated dog.)

The documentation required for proof of the animal being a working dog is:

- Primary producer
  - new dog registration form
  - ABN number of business registration from the Tax Office identifying that the business is registered as a Primary Producer and showing that it is in the dog owners name.
  - a Statutory Declaration from the person stating that the dog is a working dog (by definition in the Act).
- Employee of a primary producer
  - new dog registration form
  - a letter from the business owner (on their business letterhead and ABN) confirming that the person is an employee of the business, that the business is registered as a primary producer and that the employee is required to use a dog for the purposes of their duties.
  - a Statutory Declaration from the person stating that the dog is a working dog (by definition in the Act).

Assistance Dogs

Council may grant an exemption from dog registration fees for an assistance dog. To apply, applicants must provide evidence demonstrating that:

1. the dog is an accredited assistance dog under the *Guide, Hearing and Assistance Dog Act 2009 (Qld):* or
2. the dog is an assistance dog within the meaning of the *Disability Discrimination Act 1992 (Cth)*.

Where the dog is not accredited under the *Guide, Hearing and Assistance Dog Act 2009 (Qld),* Council may request evidence that:

- the applicant has a disability;
- the dog is trained to alleviate the effect of the disability; and
- the dog meets appropriate standards of hygiene and behaviour for public access.

Council may request additional information reasonably necessary to determine whether a dog qualifies as an assistance animal.

PART 20.A - ANIMAL MANAGEMENT RENEWAL

Reciprocal registration is a transfer of the balance of the current year's registration of an animal (other than a regulated dog) from one local government area to another. You still need to complete a dog registration form, but there is no fee to register in the current registration period. You will need to use the PDF form available at https://www.townsville.qld.gov.au/payments-rates-and-permits/payment-options/animal-registrations if applying for reciprocal dog registration.

Name	Year 26/27 Fee (incl. GST)	GST

1. DOG REGISTRATION - FULL FEE PERIOD

The full fee period applies from 1 July until 30 June inclusive.

Entire dog	$158.40	N
Desexed dog	$59.40	N
Working dog	No charge	N
Assistance dog (disability)	No charge	N

2. DOG REGISTRATION - APPROVED PENSIONERS

Entire dog	$39.60	N
Desexed and microchipped (first dog)	No charge	N
Fee applicable to first dog for property.		
Desexed and microchipped (each subsequent dog)	$19.80	N
Fee applicable for each subsequent dog for property.		

3. DOG REGISTRATION - OTHER

First registration - dog (entire/desexed fees apply)	Half-yearly prorata	N

4. DOG REGISTRATION - REGULATED DOGS

Dangerous dog	$792.00	N
Menacing dog - entire	$792.00	N
Menacing dog - desexed	50% of the menacing dog - entire registration fee Min. Fee: $396.00	N
Regulated Animal Reviewed Registration Fee	50% of regulated dog fee applicable at time of assessment	N
Replacement tag - dogs	No charge	N
Replacement distinctive collar fee	$103.50	N
For regulated dogs.		
New dangerous dog signs (replacement upon request)	$103.50	N

PART 20.B - ANIMAL KEEPING PERMITS

1. CAT APPROVAL

Cat approval permits the keeping of up to two [2] cats per property under 4,000m^2, or up to six [6] cats per property 4,000m^2 or greater.

Cat approval - standard	$26.40	N
Cat approval - approved pensioner	No charge*	N
*No charge for approved pensioners is conditional on the cat or cats subject to the approval be de-sexed and microchipped. Otherwise the standard cat approval fee applies.		

Name	Year 26/27 Fee (incl. GST)	GST

2. ADDITIONAL DOGS OR CATS ON PREMISES

Excess animal application and renewal (3 year approval)	$245.00	N
Covers 3-4 dogs or 3-6 cats on an allotment greater than 400m² and less than 4,000m².		

3. KENNEL OR CATTERY APPROVAL

Kennels and catteries operating as commercial businesses may not require a licence; however, they will require appropriate Planning Approval in accordance with the *Townsville City Plan* and the *Planning Act 2016*.

Excess animal application and renewal (Annual Renewal)	$245.00	N
Kennel - 5+ dogs / cattery 7+ cats. Covers additional animals for members of recognised associations, approvals for kennels and catteries. Does not include annual dog registration or cat approval.		

4. BIRD PERMIT

Cockatoo, galah or other bird of a similar size, peahen or peacock on an allotment less than 4,000m²	$245.00	N
Valid for 3 years.		

PART 20.C - RELEASE FROM ANIMAL SHELTER

1. FIRST RELEASE OF DOG OR CAT FROM APPROVED COUNCIL SHELTER

First release of an impounded dog or cat from the animal shelter within a 12 month calendar period. Includes microchipping if required and engraved phone number tag.

First release registered dog or approved cat	No charge	N
Free reclaim from the animal care and adoption centre.		
First release entire unregistered dog, or entire non approved cat	$220.50	N
First release de-sexed unregistered dog, or de-sexed non approved cat	$132.50	N

2. SECOND AND SUBSEQUENT RELEASE OF DOG OR CAT FROM APPROVED COUNCIL SHELTER

Second and subsequent release of impounded dog or cat from the animal shelter within a 12 month calendar period. Includes dog registration or cat permit inclusive for the financial year. Includes microchipping if required and engraved phone number tag. Cost recovery for compliance to undertake inspections of the property prior to the animal being released.

Second and subsequent release of dog or cat from approved council shelter	$325.50	N
Second and subsequent release of impounded dog or cat from the Animal Care and Adoption Centre. Includes dog registration or cat permit for the remainder of the registration period. Includes microchipping if required. Cost recovery for impounding and housing inclusive of sustenance for the maximum of 5 days, medical treatments administered whilst in care and Compliance inspections for enclosure suitability.		

3. DAILY SUSTENANCE

Daily sustenance and housing fee [per animal/per day]	$19.10	N
Daily sustenance and housing fee (commercial contracts)	$21.00	Y
Fee is only applicable in relation to commercial animal keeping activities of a non-statutory nature.		

Name	Year 26/27 Fee (incl. GST)	GST

PART 20.D - RESCUE FEES (STOCK)

1. RESCUE FEES (STOCK)

Feed [per animal/per day]	Recovery of service provider's cost to council + 5%	N
Vet or other charges	Recovery of service provider's cost to council + 5%	N
Impounding and transport	Recovery of service provider's cost to council + 5%	N
Administration fee	$365.00	N

PART 20.E - ANIMAL ADOPTION

1. ANIMAL ADOPTION FEES

All cat and dog adoptions include free animal registration or cat permit for up to 2 cats for the current registration period and an engraved phone number tag. Cat and kitten adoptions include a collapsible cat carrier.

Puppy and kitten adoption fees apply to animals up to 4 months of age.

Cat adoption	$116.50	Y
Kitten adoption	$212.00	Y
Dog adoption	$313.00	Y
Puppy adoption	$437.50	Y
Bird adoption	$42.00	Y
Poultry	$21.00	Y
All other domestic animals	Price on application [Includes GST]	Y

2. ADMINISTRATION FEE

Administration fee (return of adopted animal and reclaiming of livestock)	$56.50	Y
Applicable where adopted animal is returned within 7 day period (deemed not suitable) and is returned in same condition (adoption fee is refunded less administration fee).		

3. ANIMAL ADOPTION FEES (COMMERCIAL)

Cat adoption (Commercial)	$157.50	Y
Cost recovery for transport and administrative requirements for sale of cats at petstores.		
Kitten adoption (Commercial)	$247.00	Y
Cost recovery for transport and administrative requirements for sale of kittens at petstores.		

PART 20.F - OTHER FEES

1. ENGRAVED PHONE NUMBER TAG

Engraved phone number tag	$12.30	Y

Name	Year 26/27 Fee (incl. GST)	GST

2. COMMERCIAL TRAPPERS

Fee for commercial trappers (pest control companies) whom bring in trapped cats	$21.00	Y

3. MICROCHIP (PPID)

Administering microchip (PPID) [per cat or dog]	$63.00	Y
Legislative requirement (Animal Management) Cats and Dogs Act 2008. Cost recovery of microchip (PPID), administration, registration of PPID with company and authorised implanter application.		