

From the Mayor

As 2015 draws to a close, we have some incredible achievements to celebrate as a city. For the first time in our history, Townsville is the proud holder of not one but three premiership trophies, with a great win in the GIO Schoolboys Cup National Grand Final by the young men of Kirwan State High School, Townsville Fire WNBL team win over staunch competitors the Bendigo Spirit and a nail-biting grand final victory by our North Queensland Cowboys. The euphoria that followed JT's golden point field goal will go down as one of the greatest sporting moments in the North's history.

Looking forward, the festivities will continue with the launch of Townsville's 150th anniversary celebrations, and a series of

headline events to commemorate this milestone in Townsville's history. Major highlights will include a street party in Flinders Street, a gala dinner under the stars, the recreation of the annual

Pacific Festival, and ending with T150 Defence Force Air Show and Sky Show on 15 October along the Strand. All the details for these events will be available on council's website, so check regularly for updates and new information.

Carols by Candlelight will again be held under the big tent at Reid Park, and is this year headlined by country music band, the McClymonts. Auditions were held to select our musical talent, and I look forward to seeing the best our city has to offer. Join us on Sunday 6 December from 5 - 8:30pm for a night of entertainment. You can purchase your safe-flame candle at the event for \$3 and support the Mayor's Christmas Tree

Appeal, which aims to raise \$100,000 to support more than 2000 local families.

Don't forget, the free family movies as well as the Gala New Year Eve's fireworks, at both Riverway and The Strand. Check out council events on the web for more detail.

I would like to thank all the members of our community who guide and assist us during the year – your contribution to our city makes it a great place to be.

Enjoy a safe and happy Christmas.



mayor@townsville.qld.qov.au



Contacting your Councillors







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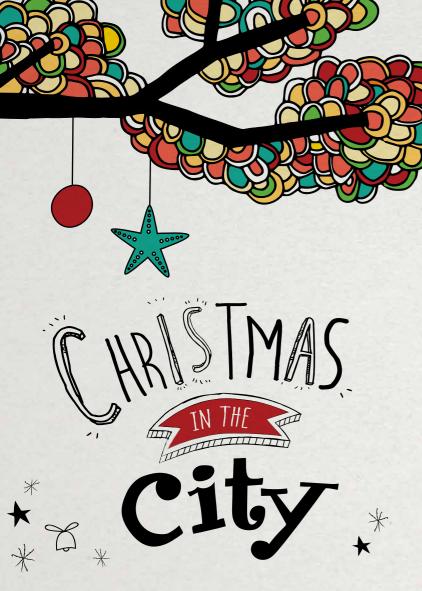


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- 103 Walker Street, Townsville City 86 Thuringowa Drive, Thuringowa Central Operating hours 8.30am-5pm Monday to Friday



Discover more in the CBD... this Christmas!

Christmas is just around the corner and the CBD is buzzing with excitement!

Keep an eye out for the sensational community yarnbombing project *Christmas Corals* taking over Flinders Street in the next few weeks, as well as live entertainment, kids' craft activities and market stalls all happening in Townsville Bulletin Square.

CBD retailers are overflowing with Christmas gifts and ideas, so head into the city now to fill your Christmas stocking with presents for all your family and friends.

Not sure where to start? Check out our Christmas in the City online calendar to start planning your Christmas adventure now.

Download at www.townsville.qld.gov.au.





The McClymonts to headline Carols By Candlelight

Sunday 6 December, 5pm-8.30pm REID PARK UNDER THE BIG TENT

Beginning with pre-show entertainment showcasing Townsville's local dance schools, audiences will hear from the region's most talented home-grown vocalists after auditions were held for the event for the very first time this year.

Performers for the night are:

- >> Darryl Griffiths
- >> Lachlan Greenland
- >> Nina Lippmann
- >> Sandii Devietti
- >> Sonia Buckley
- >> Mell Boyce
- >> Tammy Moxon and Peta Cherae
- Courtney Dibben, Claire Davies and Kate Retzki

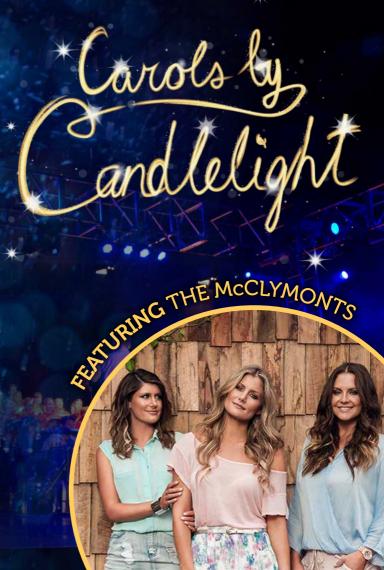
ARIA award-winning country music superstars The McClymonts will headline the event and there will be a special visit from Santa on the night.

With free entertainment, safe-flame candles, a food court and amusement rides for the kids, the night is sure to be one to remember!

A free shuttle service will operate from Dean Street car park and paid parking will be available at Townsville State High School and Lou Litster Park.

Boundary Street will be closed to traffic from 8.45am to 8.45pm on the day.

For a full program and further parking and traffic information visit council's website.





REEF

1 December 2015 - 14 February 2016

PERC TUCKER REGIONAL GALLERY

REEF is a major exhibition and the culmination of a year-long collaboration between a number of Townsville organisations investigating and celebrating the Great Barrier Reef.

Weave the Reef | Love the Reef community workshops facilitated by Fibres and Fabrics Association Inc. and artist Marion Gaemers have guided members of the community in creating sculptural coral reef forms from recycled materials, much of it marine debris. The works created through the workshops will be included in the exhibition REEF as a large installation on Flinders Street.

The exhibition will also include works in various mediums by artists of note such as Chris de Rosa, Joanna Bone, Tom Risley, Len Cook, and Ben

Trupperbäumer. The exhibition will provide the public an opportunity to learn about the exhibited artists and their varied practices, provide plentiful fun reef facts and explore the environmental issues the environmental issues currently facing this precious ecosystem.

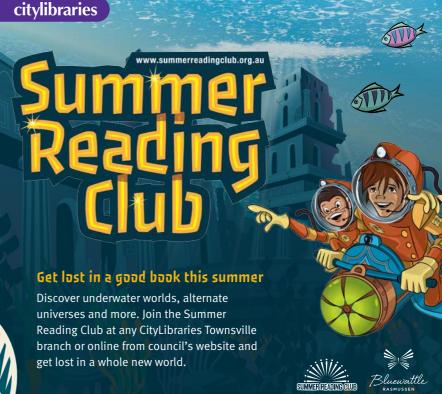




Hot Pocket

The Summer Hot Pocket is your one-stop guide to low and no-cost school holiday fun. The free book is jampacked with special events, workshops, activities and coupons for young people and their families. The Hot Pocket will be hitting shelves in Customer Service Centres and CityLibraries Townsville branches from early December, with online copies available from our website.







Riverway movies

Dive-in Movies at Riverway are back! Cool off and enjoy free family movies at Riverway Lagoons this summer.

Bring your li-lo's along for an entertaining evening under the stars.

Food and drinks will be available for purchase on the night.

Don't forget to like, share and tag your friends on our Townsville City Council Events Facebook movie posts!

Showing soon at Riverway Lagoons

FIF

Friday 18 December, 7.15pm

Home

Friday 15 January, 7.15pm

Inside Out

Friday 19 February, 7.15pm

Spongebob Squarepants: Sponge Out of Water Friday 18 March, 7.15pm



Everything you need to know about water restrictions



You may have noticed things are pretty dry in Townsville, with two failed wet seasons consecutively. Experts are predicting another dry summer, with a high probability of moving into drought. The Ross River Dam level, Townsville's main water supply, is well below 30%. We must URGENTLY reduce our water use to make our supply last for as long as possible. I urge you to get to know which is your watering day, the odd and even system applies across Townsville. Water restriction patrol officers are now enforcing compliance across Townsville.

Under the Water Supply (Safety and Reliability Act) 2008, breaches of the water restrictions will carry fines of \$353 for individuals and \$1.767 for a corporation. Lalso encourage you to empower yourself and your family to take further steps to conserve water around your home. Through reducing our consumption and using water responsibly, together we can delay even harsher restrictions. It's never been more important for all of us to love every drop.

Jenny

Quick facts about our city's water

residents

Townsville FOUR TIMES use over MORE WATER

per person than most major cities



The average Townsville household uses

litres of water per day



Residents in Brisbane, Sydney and Melbourne use around 210 to 285 litres per day.



of Townsville's water supply is currently being used on residential lawns and gardens.

Frequently asked questions

1. Why are restrictions needed?

Our dam levels are so low because we've had two wet seasons without significant rain. As a city we use 1230 MegaLitres (ML) per week. Restrictions are needed so we can make sure that the small supply in our dam lasts as long as possible. In order to do this, every household needs to reduce its water use by at least 25% from the amount being used now.

2. What about pumping from the Burdekin?

Even with the back-up plan of pumping from the Burdekin Dam, we're still using too much water at the moment. The current pipeline can deliver around 100ML per day into the Ross Dam. Currently we're using around 180ML per day. Without a significant drop in the amount of water we use, pumping from the Burdekin will not make any difference in our water supply.

3. Why do residents have specific days and times to water?

Have you ever been to a sporting event or concert where a lot of people are trying to use their phones at once? The huge demand means that the network can't cope so it slows everything down. It's the same with our water network. The odd and evens system means that we can be prepared for peak times so that everyone is able to get the water they need. The watering times were chosen to make sure there is as little evaporation as possible and therefore less wastage.

4. Why doesn't council follow the water restrictions?

Council has a different type of restriction to residents. Under water restrictions, council has to reduce its overall water use by a certain percentage at each level as per the below:

LEVEL 1 14% reduction in irrigation

LEVEL 2 24% reduction in irrigation and no watering between 9am and 4pm

LEVEL 3 44% reduction in irrigation and no watering between 9am and 4pm

LEVEL 4 84% reduction in irrigation volume and no watering 9am and 4pm

Council irrigates over 870 parks, gardens, medians, and community and council facilities. This means we have to schedule our watering at different times to residents so it's evenly spread.

From time to time our equipment does break, so if you see irrigation systems in our parks and gardens that you think might be leaking or broken, please let us know immediately by calling 1300 878 001 so we can get it fixed as soon as possible.

EVEN Tuesday and

HOUSES >> Saturday

The new water restrictions levels

Residential, rural and commercial lawns and gardens (including school grounds and gardens)



Sprinklers only to be used 5-7am and 6-8pm (odd and evens system applies) Handheld watering at any time on any day

WASHING VEHICLES AND BOATS (OTHER THAN FLUSHING BOAT MOTORS) >> No restriction

WASHING HARD SURFACES >>



Sprinklers only to be used 6-8pm (odd and evens system applies) Handheld watering at any time on any day

WASHING VEHICLES AND BOATS (OTHER THAN FLUSHING BOAT MOTORS) >> Bucket or water efficient car wash WASHING HARD SURFACES >>



Sprinklers not to be used Handheld watering 6-8pm (odd and evens system applies)

WASHING VEHICLES AND BOATS (OTHER THAN FLUSHING BOAT MOTORS) >> Bucket or water efficient car wash WASHING HARD SURFACES >> Not permitted



ODD Wednesday

HOUSES >> and Sunday

No sprinklers or handheld watering allowed

Watering cans/buckets only (odd and evens system applies)

WASHING VEHICLES AND BOATS (OTHER THAN FLUSHING BOAT MOTORS) >> Water efficient car wash only WASHING HARD SURFACES >> Not permitted



Let's Celebrate

In February 2016, Townsville city will kick start a year-long celebration, marking 150 years since being declared a municipality and we want you to join us.

During the year-long salute,
Townsville will host a variety
of community-led festivals,
events, concerts, exhibitions
and activities to explore our
community's rich heritage and
celebrate the evolution of our
vibrant and colourful culture.

Whether you're a fifth generation local, have just moved here, or breeze through every winter to make the most of our ideal location, we want you to get involved.

T150 Event Highlights Include:



T150 Yarn Series

30 March, 15 May, 19 July, 23 August, 28 September, 22 and 23 November, Venues TBC

Experience Townsville Yarns, a series of engaging story-telling events held around the city, told live by a panel of local and visiting identities. Stay tuned for the exciting line-up of presenters.



T150 Variety Concert

2 April 2016, Townsville Civic Theatre

A night of entertainment showcasing and celebrating the arts and cultural life of the city over 150 years. Headline artist: David Campbell.

- Townsville City Council Events
- @TCC_news
- www.townsville150.com.au



Have you considered applying for a Townsville T150 Anniversary Grant?

If you're thinking of organising an event or program with a Townsville's 150 flavour then you may be eligible for financial assistance through a T150 grant.

For information on eligibility and to apply visit www.townsville150.com.au.

Applications for the March 2016 round close on 19 February 2016.





Are you planning an event or program in 2016 with a Townsville 150 flavour? Then we want to hear from you. Simply head to www.townsville150.com.au and submit your event (conditions apply).







T150 Pacific Festival

June 2016, The Strand and Jezzine Barracks (date to be announced)

A re-creation of the city's annual traditional festival which ran for over 21 years.

Image: Pacific Festival parade, Flinders Street East, August 1987. Photo: CityLibraries.

T150 Gala Dinner Under the Stars

10 September 2016, The Strand

Join us for the black tie gala event of the year. This momentous occasion will pay tribute to one of the biggest gala outdoor events ever staged in the city, the Longest Dinner on the Strand, which was conducted to officially open the Strand in 1999. Further details on the event including ticketing and times will be announced in the coming months.

T150 Defence Force Air Show and Sky Show

15 October 2016

Council in conjunction with the RAAF will stage a major air show along The Strand on Saturday 15 October 2016. The event will be followed by fireworks and live/simulcast music.

As the official date approaches, keep an eye out for more great T150 events by visiting www.townsville150.com.au and follow us on Facebook and Twitter.

*Information correct at time of printing. Check council's website for the latest event information.

Grab your Limited Edition T150 Plate



Join the celebrations with a personalised limited edition T150 registration plate. Choose from 5 designs, only \$495 each.

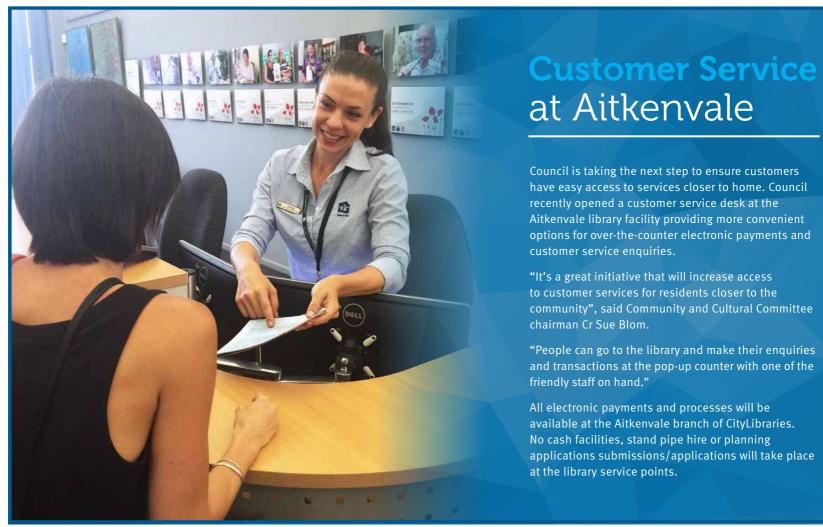


A percentage of every plate purchased is donated to the Mayor's Christmas Tree Appeal.

Go to www.ppq.com.au/townsville







Castle Hill Road Safety

Castle Hill is one of Townsville's most popular places to exercise with hundreds of people walking the road or one of the many tracks every day.

While this is a great fitness challenge, it is important to remember: ride, drive, walk or run, Castle Hill safety is for everyone! Pedestrians must walk a maximum of two people across at all times and on the cliff side of the road in both directions. Cyclists must keep to the 40 kilometre an hour speed limit and warn pedestrians of their approach by ringing their bell.

There is more than one way to make it to the top of Castle Hill - several tracks link up to Castle Hill Road from different starting points so why not change it up and try a new route.

Don't forget there are plenty of other areas around Townsville for your fitness challenges including kilometres of signed walkways and pathways, open green spaces, stairs and beaches. Grab or download a copy of the Active Travel Townsville Guide from council's website and

get active in the great outdoors.





Get Ready Townsville

YOUR GUIDE TO LIVING IN **NORTH QUEENSLAND**

www.townsville.qld.gov.au







Townsville is a beautiful place to live but there is a potential risk for natural disasters, tropical diseases, stingers and higher rates of skin cancer during the summer. It pays to be prepared.

It's time to **GET READY, TOWNSVILLE.**

PREPARE AN **EMERGENCY KIT >>**

- Battery-operated radio
- **Spare batteries**
- First aid kit
- Torch
- Non-perishable food
- Clothes
- Medicine

Important documents





- Can opener & utensils
- Personal hygiene items
- Insect repellent
- Money

An emergency kit is vital to ensuring you and your family remain self-sufficient for at least three days. Above is a basic checklist of MUST HAVE items for your emergency kit.

For a full list visit www.townsville.qld.gov.au.

DENGUE DO YOUR WEEKLY YARD CHECK >>

Take responsibility to protect yourself and your family by checking your yard for anything that can hold water including:

- **1** Bird bath
- Tyre
- Palm frond
- (8) Toys
- Sump pit
- Pot plants
- **Bucket**
- Roof gutter
- (5 Boat
- Water tank
- **Bromeliad**





SUN AND STINGER SAFETY >>

Planning on spending some time at the beach over the Christmas break? Protect yourself and your family by following these tips.

Sun safety >>

- Wear a rashie or a long sleeve shirt when swimming or out in the sun
- Choose a wide brim hat over a cap or visor
- Wear sunglasses
- Reapply sunscreen every two hours it only takes six minutes to burn in the Townsville sun
- Drink plenty of water
- Avoid the sun between 10am and 3pm.

Stinger safety >>

- Observe warning signs and swim in enclosures
- Do not swim when nets are closed
- Wear a full body length wetsuit during stinger season (November to May).
- Don't swim at night
- Dogs are not allowed in stinger enclosures
- Don't jump or play on stinger nets.

TOWNSVILLE EMERGENCY CONTACTS >>

SERVICE	NUMBER
All Emergency Calls	000
Townsville City Council Emergency After Hours, Flooding information, Dengue outbreaks, Sun safety information	1300 878 001
Townsville Local Disaster Management Group Local Disaster Coordination Centre (only during declared emergencies)	1800 738 541
Queensland Fire and Emergency Services	000
Townsville State Emergency Service (SES) Tarping/Branches Down	13 25 00
Queensland Police Service	000
Police Link (Non life-threatening calls)	13 14 44

SERVICE	NUMBER
Queensland Ambulance Service (Non life-threatening calls)	13 12 33
Ergon Energy	13 22 96
Loss of supply and emergencies	13 16 70
Origin Energy Natural gas and LP gas emergencies - leaks only	1800 808 526
Telstra	13 22 03
Optus	13 13 44
Townsville Hospital and Health Service	07 4433 1111
Department of Transport and Main Roads (Road Closures)	13 19 40
Translating and Interpreting Service	13 14 50

CBD Utilities project underway in Townsville CBD



A major upgrade of aging water and sewerage infrastructure is underway in the Townsville CBD to support new development and the revitalisation of the inner-city.

Work is being conducted by the Lancini Group in conjunction with stormwater diversionary works associated with the new Woolworths development in Sturt Street. The works involve substantial excavations, detours and limited traffic access on Stanley Street and Sturt Street intersections through to February next year.

The project is part of council's \$43 million CBD Utilities Upgrade.

Council's Water and Waste Committee chairman Cr Ray Gartrell said the utilities upgrade was essential to drive new development and achieving the city's target of 30,000 people working and living in the CBD by 2030.

"Many of the underground services in the CBD are more than 60 years old and must be upgraded to support The Waterfront Priority Development Area vision and new development we need to create jobs and stimulate our local economy," Cr Gartrell said.

"The major benefit to the community of bringing forward this component of the CBD Utilities Upgrade is that we will avoid having to excavate this section of Stanley Street twice.

"The CBD is still open for business and we want people to continue to support local businesses."

Key facts

- Work is being conducted on behalf of council by Lancini Group in conjunction with stormwater diversionary works associated with the new Woolworths development.
- >> Stage 1 work was completed in early November.
- Stage 2 work occurs on the northern side of Stanley Street towards the Sturt Street corner.
- The final stage of the works will occur in Sturt Street and commence in early December. This work will require the closure of the outbound lane of Sturt Street at the Stanley Street intersection.
- The work requires installation of approximately 160m of gravity wastewater pipeline and 140m of water main on a new alignment from Sturt Street, down Stanley Street to just past Flinders Street.
- Bus stops are unchanged. Out bound routes may vary slightly. Details are available at www.sunbus.com.au.
- >> Cotters Markets will proceed as normal.
- >> Information on the project and the traffic management plan is available on the council's website at www.townsville.qld.gov.au.

Rollingstone Bridge upgrade

Work to save Rollingstone's wooden bridge will go ahead after council awarded the \$644,000 rebuild to CivilPlus Pty Ltd.

The bridge over lower Rollingstone Creek was closed in late April after routine inspection found white ants and dry rot had badly damaged the substructure, rendering it unsafe.

Infrastructure Committee Chairman Cr Trevor Roberts said the decision to award the tender to CivilPlus to design and construct the work was great news for the local community.

"Council staff have worked very hard since the problems were discovered to come up with a viable plan to repair the bridge and this is a great outcome for Rollingstone and nearby communities" Cr Roberts said.

"The successful tender from CivilPlus will ensure the cost of the project comes in under the council's anticipated \$1 million budget this year."

Works to the bridge will commence in late 2015 and will be completed in mid 2016.

The scope of the works includes reinforcement of the existing support structure and southern abutment and removal and replacement of the bridge's super structure.

Council budgeted \$1 million for the project in the 2015/16 budget but also resolved to submit the project for funding under the Federal Government's Bridge Renewal Program.

In submitting the winning tender, CivilPlus indicated a commitment to using local material, labour and equipment for the project

Ingham Road Intersection

Plans are currently underway to construct a dual lane roundabout at the Ingham Road/Weston Street and Everett Street intersections. The project is the first in a series of upgrades along Ingham Road planned for 2016/17, subject to council budget approval.

The new roundabout is part of council's ongoing commitment to maintaining and upgrading Townsville's roads, pathways, drains and water networks, along with associated infrastructure.

Upon completion, the new roundabout will

- » enable large vehicles to safely enter Ingham Road from the Bohle Industrial Estate
- provide a safe turnaround point for large vehicles on Ingham Road
- >> improve access onto Ingham Road from Everett and Weston Streets.

William Angliss and McArthur Drive

Intersection road works

Works are currently underway at William Angliss and Macarthur Drive, with further plans to signalise the intersection scheduled for the December school holidays.

These works are the start of a phased project that will eventually see four lanes on William Angliss Drive which will include:

- A dual lane roundabout at William Angliss Drive/Brazier Drive
- A four lane signalised intersection at MacArthur and William Angliss Drive

The works will improve school pick up/drop off safety, reduce traffic delays and improve flows of traffic during peak period.







Recreational Boating Park

The Townsville Recreational Boating Park is now open and located at the end of Fifth Avenue, South Townsville. The Townsville boating community and residents will now have access to three ramps consisting of four lanes with a centre floating walkway, over 200 car trailer parks, a pedestrian jetty to fish from, children's playground, BBQ areas with shelters and amenities.





2016 Australia Day Awards

Nominations are now open for the 2016 Australia Day Awards.

You can nominate an individual or group who you believe deserves recognition for their valuable and selfless efforts. The Australia Day Award categories are:

- Citizen of the Year
- Young Citizen of the Year
- Community Event of the Year
- Cultural Award
- Spirit of Townsville Award
- Sports Administrator Award

- Senior Sports Person of the Year
- Junior Sports Person of the Year
- **Environmental Excellence and** Sustainability

The awards will be announced as part of the Australia Day celebrations at Jezzine Barracks on Tuesday 26 January 2016.

Other celebrations on the day will include the Australia Day fun run and BBQ breakfast, State Flag Raising Ceremony and 21 Gun Salute, citizenship ceremony, and live music by local entertainers.





The loudest laughs, the best drama, the finest artistry to be had in 2016

It is set to be an exciting year of entertainment with Townsville City Council recently launching its 2016 Theatre Season program.

Some of the many theatrical highlights for 2016 include Quartet by Queensland Theatre Company, The Barber of Saville by Opera Queensland, Wuthering Heights by Shake & Stir Theatre Co. and Shakespeare's Othello performed by the Bell Shakespeare Company.

This year will also see the reprise of Riverway Sessions offering a great lineup of entertainment and dining with

highlights including the ever-popular Faulty Towers the dining experience and An evening with Groucho, and the return of the Children's Theatre Season, Morning Melodies, Melbourne International Comedy Festival and the Festival of One Act Plays.

Get a copy of the 2016 Experience It Live Theatre Season brochure from council's Customer Service Centres, the Townsville Civic Theatre, Riverway Arts Centre or download a copy online from www.ticketshop.com.au.



Nominations for the Australia Day Awards close on **Friday 8 January 2016** and are available online at council's website.









Are you getting what you want from your sponsorship?



Get your sponsorship check-up!



Book a Together Townsville session now!

Supporting Our Community

Get involved, there are many initiatives available for sponsorship For more information contact the Together Townsville Team at >> togethertownsville@townsville.qld.gov.au

Christmas Closures

As Christmas gets closer it's important to know that council offices, facilities and call centres will be closed at various times over the holiday season.

- Customer Service Centres Closed 3pm Thursday 24 December, reopen 8.30am Monday 4 January.
- Customer Call Centre Closed 3pm Thursday 24 December, reopens 8am Tuesday 29 December. Closed Friday 1 January, reopens 8am Monday 4 January
- CityLibraries Aitkenvale Closed 3pm Thursday 24 December, reopens 9am-3pm Tuesday 29 to Thursday 31 December. Close 3pm Thursday 31 December, reopens 9am Monday 4 January.
- CityLibraries Flinders Street and
 Thuringowa Closed 3pm Thursday 24 December,
 reopens 9am Monday 4 January.
- Riverway Arts Centre Ticketshop Closed 3pm Thursday 24 December, reopens Tuesday 5 January.

- Townsville Civic Theatre Ticketshop Closed 3pm Thursday 24 December, reopens Tuesday 29 December. Closed Friday 1 January, reopens 9am Saturday 2 January
 - Ticketshop online sales will be in operation 24/7 during the Christmas Holiday period at www.ticketshop.com.au.
- Perc Tucker Regional Gallery and Pinnacles Gallery – Closed 3pm Thursday 24 December, reopens Saturday 2 January.
- Townsville pools Tobruk, Long Tan, Kokoda and Northern Beaches Leisure – Closed 3pm Thursday 24 December, reopens Sunday 27 December normal hours. Closed 3pm Thursday 31 December,
- >> Tony Ireland and Townsville RSL stadiums Closed 5pm Friday 18 December, reopens 8.30am Monday 4 January.

Please note that council's after hours service is available throughout this period on 1300 878 001.



The Waterfront Development Scheme approved

The State Government has recently approved the Townsville City Waterfront Priority Development Area Development Scheme, cementing the project as a major milestone in the future planning of Townsville's CBD, with a clear focus on stimulating economic growth in our city heart.

The Waterfront vision provides a blueprint for the transformation of 97 hectares of waterfront land in of apartments, retail and commercial facilities and public spaces.

The Townsville City Waterfront PDA Developmen Scheme, a Public Notification Submissions Review Report and video flythrough of the proposed development is available to view on council's website



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