COMMUNITY SAFETY ADVISORY COMMITTEE
REPORT
WEDNESDAY 26 JUNE 2019 AT 8.30AM
TOWNSVILLE STADIUM
Advisory Committee Members >>

Councillor Russ Cook  Committee Chair, Townsville City Council
Councillor Mark Molachino  Townsville City Council
Councillor Paul Jacob  Townsville City Council
Marthisa Andrews  Probation and Parole
Dr Mark David Chong  Community Representative
Sandra Crosato-Matters  Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty  Victim Assist Queensland
Leanne Small  Department of Child Safety, Youth and Women
Sharon Kelly  Townsville Hospital and Health Service
Inspector Glenn Doyle  Queensland Police Service
Paula Washington  Centacare North Queensland
Natalie Marr  Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen  Townsville Youth Justice Service Centre
Fiona Layton-Rick  Alcohol Tobacco and other Drug Services
Tania Sheppard  Housing and Homelessness Services
Christie Peterson  Wilson Security
Acting Inspector Matt Lyons  Townsville Stronger Communities Action Group
Acting Inspector Jock Crome  Queensland Fire and Emergency Services

Non-member CSAC support role:

Rebecca Pola  Meeting Facilitator, Community Safety Officer, Community Engagement, Townsville City Council
Julie McTaggart  Community Development Officer, Community Engagement, Townsville City Council

ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.
Goals and Objectives of Townsville City Council

Corporate Plan

Goal 1 - A Prosperous City
Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

Objectives that identify our strategic intent:
1.1 Support local businesses, major industries, local innovation and employment growth.
1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

Goal 2 - A City for People
Enhance people’s experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

Objectives that identify our strategic intent:
2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
2.3 Improve the vibrancy of Townsville by supporting the community’s access to, and participation in, a range of artistic, cultural and entertainment activities.
2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

Goal 3 - A Clean and Green City
Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

Objectives that identify our strategic intent:
3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

Goal 4 - A Simpler, Faster, Better Council
Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

Objectives that identify our strategic intent:
4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
4.2 Ensure that council’s plans, services, decisions and priorities reflect the needs and expectations of the community.
4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.
Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the Local Government Regulation 2012 ("the Regulation").

CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.
REPORT  COMMUNITY SAFETY ADVISORY COMMITTEE

DATE  Wednesday 26 June 2019

ITEMS  1 to 3

PRESENT
Councillor Russ Cook  Committee Chair, Townsville City Council
Councillor Paul Jacob  Townsville City Council
Sandra Crosato-Matters  Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty  Victim Assist Queensland
Jeanette Mackintosh  Department of Child Safety, Youth and Women
Sharon Kelly  Townsville Hospital and Health Service
Paula Washington  Centacare North Queensland
Natalie Marr  Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen  Townsville Youth Justice Service Centre
Tania Sheppard  Housing and Homelessness Services

Non-member ICAC:
Rebecca Pola  Meeting Facilitator, Community Safety Officer, Community Engagement, Townsville City Council
Jessica Ward  Graduate Indigenous Community Planning and Development Officer, Community Engagement, Townsville City Council
Caitlyn Bignoux  Youth Council

GUESTS
Amanda Muller  Probation and Parole
Anne Ferguson  CQU
Warren Horne  Community member

APOLOGIES
Councillor Mark Molachino  Townsville City Council
Inspector Glenn Doyle  Queensland Police Service
Acting Inspector Matt Lyons  Townsville Stronger Communities Action Group
Acting Inspector Jock Crome  Queensland Fire and Emergency Services
Dr Mark David Chong  Community Representative
Christie Peterson  Wilson Security
Leanne Small  Department of Child Safety, Youth and Women
Marthisa Andrews  Probation and Parole
Fiona Layton-Rick  Alcohol Tobacco and other Drug Services
Julie McTaggart  Community Development Officer, Community Engagement, Townsville City Council
Opening of meeting

Councillor R Cook, Chair, opened the meeting at 8.33am.

Acknowledgement to Country

Councillor R Cook provided the Acknowledgement to Country.

Disclosure of Interests

The CSAC Meeting Facilitator reminded Councillors of their obligations for disclosing conflicts of interest and material personal interests for items on the agenda.

There were no disclosures of interest or material personal interests declared.

Apologies and Leave of Absence

Apologies were noted.

Membership updates

Nil

Welcome guests

The Chair welcomed guests.

Confirmation of minutes of previous meeting

The Committee confirmed the minutes of the previous meeting held on 2 April 2019.

Business Arising from the Minutes

Nil

Agenda Items

Item 1. Action Register Updates

See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register, noting:

- 30 items in total
- 8 items currently open
- 2 new items

The CSAC Meeting Facilitator advised that:

- Domestic family violence email sent to committee
- Livability results at next committee meeting
- Working groups for survey and toolkits held
- Smile for Sam presentation will not occur at today’s meeting

Item 2. Youth Justice Presentation

David Olsen provided a presentation on Youth Justice, which included the following:

- Background of community youth response initiative
- Target group
- Specialist high risk children’s court list
• Integrated case management
• After hours safe haven
• Alternative education
• Outcomes so far
• Other Townsville youth justice initiatives

The Committee discussed the item and raised queries. David provided responses to queries raised.

ATTENDANCE: Jessica Ward and Caitlyn Bignoux entered meeting during discussions on item 3.

Item 3. Domestic & Family Violence update

Amanda Muller from Probation and Parole provided an update and overview of Domestic & Family Violence, which included the following:

• Staff within her team
• Aim to stop family and domestic violence
• Working close with magistrate – how they can help
• Link in with other stakeholders in domestic violence space – current piece of work
• Domestic and family violence prevention month in May – breakfast held for stakeholders and feedback received
• Idea from Mackay Council - ‘Mackay says no’ - public community event to raise awareness of domestic and family violence

The Committee discussed the item.

ACTION: The CSAC Meeting Facilitator to email the Committee requesting (from those who contribute to the domestic and family violence arena) to provide dates and significant project information. The CSAC Meeting Facilitator will collate information into a calendar/document which will display what is happening in the Domestic and Family violence space.

Babette Doherty suggested seeking information from schools as to how they're educating students in relation to domestic and family violence (as a prevention measure).

ACTION: The CSAC Meeting Facilitator to arrange for a Department of Education representative (Leonie Johnson) to present at a future CSAC meeting in relation to how schools are looking at domestic and family violence through education.

ATTENDANCE: Jeanette Mackintosh left the meeting.

Action Plan – Actions in Focus

Updates

a) Coordination of Radio Spots – Triple T Community Radio

The CSAC Meeting Facilitator provided an update on the Coordination of Radio Spots – Triple T Community Radio, noting:

• Expression of interest for radio slots sent out – responses received from interested parties – Probation and Parole, Youth Justice and Cr. Cook
• Probation and Parole radio slot moved to July
• Interested parties to do a 1000 word brief for Dr. Mark David Chong who will then create questions to discuss during the segment
• If you wish to note that you’re a member of CSAC during segment, Council must review the speech beforehand

Natalie Marr advised that she will do a 1000 word brief on Crime Stoppers and send to the CSAC Meeting Facilitator and Dr. Mark David Chong for review.
Sharon Kelly provided a brief update on health services, government mental health support and advised that the Townsville Bulletin are doing positive mental health stories. Sharon asked the Committee to email her within the next couple of days if they’d like to be included in the process with the Bulletin. The CSAC Meeting Facilitator advised that she’ll distribute Sharon Kelly’s contact information.

b) Recovery efforts

The CSAC Meeting Facilitator provided an update on community recovery efforts (Townsville Monsoonal Event and Floods January/February 2019), including the following:

- Recovery continuing on many levels with lots of hard work
- Flood assistance continuing
  - Team Townsville pamphlets provide up-to-date support services
- Various recovery task groups (Mental Health Recovery Advisory Group, Aboriginal and Torres Strait Islander Recovery Task Group, People with Vulnerabilities Recovery Task Group, Youth Recovery Task Group are working on key projects e.g. Peoples with Vulnerabilities Task

Natalie Marr commended Council on the initiative to assist with the payment of rates.

The Committee discussed the item.

c) Community Safety Plan

The CSAC Meeting Facilitator provided an update on the Community Safety Plan, noting:

- The Community Safety Plan was a deliverable under the CSAC action plan
- One of Council’s commitments for this term was to commission a Community Safety Plan to look at where priorities lie, what was in place, what do we need to move forward
- The Community Safety Plan is currently in a first draft and is with the Mayor and about to be sent to Councillors for feedback
- Providing solutions to issues – strategic document talks about who’s involved, who’s responsible for what and how we work together in relation to community safety
- Lists partnerships Council is involved in
- Community Safety Audit Framework – spaces that we have reoccurring issues – what are the issues and how do we address them
- Identifying for Townsville what primary concerns for community safety is
- Evaluation review strategy
- Embedding training in the workplace including mental health first aid
- Restorative justice conferencing – looking at how Council sits in that arena to support victims of crime
- Graffiti action plan
- Redevelopment of website
- Stakeholder partnership development

The Committee discussed the item.

The CSAC Meeting Facilitator advised that if members have any questions, to please email her.

Survey creation – discussion

The CSAC Meeting Facilitator provided an update on the Community Safety survey and discussed the survey results.

The CSAC Meeting Facilitator advised that she will distribute this information to the Committee for feedback on creating version two of the survey.

The CSAC Meeting Facilitator advised that the intent of the survey is to keep it short – less than 6 questions and that it is intended to run the survey for the rest of 2019.
Action Plan Discussion

2.2.3 – Identify and promote tool kits available to the community that promotes community and personal safety – Working group update.

The CSAC Meeting Facilitator provided an update on the above deliverable, noting:

- Working group meeting held
- Found that there is a lot of information available
- Toolkit to include contact information for organisations and what the resident will get out of ringing that number
- Another working group meeting to be arranged and held, which will discuss ‘what we want this toolkit to include’

**ACTION:** The CSAC Meeting Facilitator to arrange working group meeting for deliverable 2.2.3 within the next couple of weeks to draft the toolkit.

The Committee discussed the item.

General Business

(i) Next meeting location

The Committee discussed the next meeting location. Babette Doherty and Anne Ferguson advised that they may be able to host the next meeting at their location. The CSAC Meeting Facilitator advised that she’ll liaise with Babette and Anne to decide on a location.

The CSAC Meeting Facilitator closed the meeting at 10.32am.

Next meeting – Wednesday 28 August 2019
Agenda items due – Tuesday 30 July 2019
Venue – TBA

COUNCILLOR R COOK
CHAIR
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<th>Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 1 of 4</th>
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<td><strong>Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register</strong></td>
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## Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register

| Meeting Action | CSAC Members | Subject & Action | Updated Information to the Community Safety Advisory Committee | Agenda Item to be assigned to CSAC meetings in 2019 | June 2019 - Presented at Meeting | April 2019 - Presentation is scheduled for the June 2019 meeting | October 2018 Update - Presentation will be held in the 2019 financial year | August 2018 Update - Continuing to monitor, a timeframe is still to be determined | June 2018 - Update - postponement. State presentation timeframe to be determined by Youth Justice. | February 2018 Update - postponed. Subo no presentation timeframe to be determined by Youth Justice. | November 2017 Update - to be scheduled in the New Year due to State Government commitment to explore alternative routes. | Meeting Facilitator |
|----------------|--------------|-----------------|---------------------------------------------------------------|--------------------------------------------------|----------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------|------------------------|
| 10             | Agenda Notiﬁcation | Counsellor Ross Cook | Chairperson CSAC | Dr. Cook advised the Mayor of Townsville, Councillor A. Juty, that a study is being conducted into the future meeting. | Future discussion | Agenda item to be assigned to CSAC meetings in 2019 | The Mayor’s ofﬁce advised the further session needed. | Resolved item (CM062019) | COMPLETED. | |
| 11             | Agenda Notiﬁcation | Counsellor Ross Cook | Chairperson CSAC | Recommendation for Council to consider future action and investigate the state of the Pacific Community Safety Committee. | Future discussion | Agenda item to be assigned to CSAC meetings in 2019 | 24/11/2018 in the meeting | Resolved item (CM062019) | COMPLETED. | |
| 12             | Meeting Action | CSAC Members | Pacific Safe Community Accreditation | Recommendation for Council to consider future action and investigation into the state of the Pacific Community Safety Committee. | Council undertaking investigation into feasibility of the move forward with the Pacific Community Safety Committee Accreditation program. | Recommendation to Council | 22/11/2018 in the meeting | Resolved item (CM062019) | COMPLETED. | |
| 13             | Meeting Action | CSAC Meeting Facilitator | Meeting minutes | Meeting minutes to be confirmed by being minutes. | n/a | Meeting minutes | n/a | Resolved item (CM062019) | COMPLETED. | 22/11/2018 in the meeting | Resolved item (CM062019) | n/a | Meeting Facilitator |
| 14             | Meeting Action | CSAC Members | CSAC Action Plan 2018-2020 | Identification of members as Lead Agencies and Interested Agency. | Agenda item | Agenda item | COMPLETED | 20/01/2019 | 20/01/2019 | 20/01/2019 | |

TOWNSVILLE CITY COUNCIL
COMMUNITY SAFETY ADVISORY COMMITTEE
WEDNESDAY 26 JUNE 2019

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<table>
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<tr>
<th>No</th>
<th>Meeting Action</th>
<th>CSAC Meeting Facility</th>
<th>Membership</th>
<th>Action</th>
<th>Date</th>
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<tr>
<td>24</td>
<td>Review and provide feedback on the Townsville Dashboard concept</td>
<td>Feedback was received and provided feedback to the Townsville Dashboard Committee for consideration.</td>
<td>June 2019 – Request for presentations regarding the Townsville Dashboard to be made for the August 2019 meeting.</td>
<td>Meeting Facilitator</td>
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<tr>
<td>25</td>
<td>Meeting time</td>
<td>Meeting time</td>
<td>As part of the CSAC meeting, an update on the Townsville Dashboard was provided. Feedback was received and provided feedback to the Townsville Dashboard Committee for consideration.</td>
<td>December 2018 – Feedback was provided to the Townsville Dashboard Committee for consideration.</td>
<td>Meeting Facilitator</td>
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<td>26</td>
<td>Agenda Submission</td>
<td>Townsville City Council</td>
<td>Presentation request</td>
<td>Would like to undertake presentations of the Townsville City Council at the committee meeting.</td>
<td>Presentation scheduled for April 2018 meeting.</td>
<td>Meeting Facilitator</td>
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<td>Agenda Submission</td>
<td>CORE3</td>
<td>Presentation request</td>
<td>Would like to undertake an information presentation on the CORE3 project at the committee meeting.</td>
<td>Presentation scheduled for April 2018 meeting.</td>
<td>Meeting Facilitator</td>
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<tr>
<td>28</td>
<td>Agenda Submission</td>
<td>ERGGON</td>
<td>Presentation request</td>
<td>Would like to undertake a presentation on the Townsville Safety and Health Alliance.</td>
<td>June 2019 – Presentation was provided to the Townsville Safety and Health Alliance.</td>
<td>Meeting Facilitator</td>
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<td>30</td>
<td>Meeting Action</td>
<td>CSAC Members</td>
<td>Feedback Request</td>
<td>Collection of Domestic Violence and Domestic Violence Awareness activities and/or requests that are occurring throughout Townsville.</td>
<td>Meeting with working group on June 10, 2019.</td>
<td>Meeting Facilitator</td>
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<td>Meeting Action</td>
<td>CSAC Members</td>
<td>Presentation request</td>
<td>Presentation of a presentation from a Department of Education representative on the Domestic Violence Awareness Project.</td>
<td>July 2019 – Presentation was provided to the Townsville Safety and Health Alliance.</td>
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