



COMMUNITY SAFETY ADVISORY COMMITTEE MINUTES

Tuesday, 8 November 2022

8:35 AM

Townsville Stadium, Murray Lyon Crescent, Annandale

Opening of Meeting and Announcement of Visitors

The Acting Chair, Councillor Suzanne Blom, opened the meeting at 8:35 am and welcomed Townsville City Council's In-House Counsel.

Present

Members

Councillor Suzanne Blom – Acting Chair

Skye Monk

Katrina McIntosh

Corinne Moore

Charmaine Schoutens

Dr Mark David Chong

Wendy Ah Chin

Acting Inspector Mark Hogenelst

Sandra Crosato-Matters

Steven MacDonald

Babette Doherty

Jeanna Clearwater

Townsville City Council

NQ Domestic Violence Resource Service (proxy)

The Salvation Army

Department of Children, Youth Justice and Multicultural Affairs

Department of Communities, Housing and Digital Economy (proxy)

James Cook University

Queensland Health

Queensland Police Service (proxy)

Department of Seniors, Disability Services and Aboriginal and

Torres Strait Islander Partnerships

Department of Transport and Main Roads

Victims Assist Queensland

Townsville Community Corrections

TCC Staff

Rebecca Pola - Meeting Facilitator

Tony Bligh

Sheree Anderson

Jess Prentice

Community Safety Officer, Townsville City Council

In House Counsel, Townsville City Council

Council Secretariat, Townsville City Council

Council Secretariat, Townsville City Council

Acknowledgement of Country

The Chair acknowledged the Wulgurukaba of Gurambilbarra and Yunbenun, Bindal, Gugu Badhun and Nywaigi as the Traditional Owners of this land. We pay our respects to their cultures, their ancestors, and their Elders – past and present – and all future generations.

Apologies and Leave of Absence

Councillor Russ Cook
Natalie Marr

Townsville City Council
Crime Stoppers

Confirm Quorum

A quorum was present at the meeting.

The committee agreed to review the disclosures of interest as the next agenda item.

Disclosure of Interests – Statement by the Meeting Facilitator

The Meeting Facilitator reminded the councillor and committee members of their obligations for disclosing declarable conflicts of interest and prescribed conflicts of interest for items on the agenda.

Disclosure of Interests

There were no declarable or prescribed conflicts of interest declared.

The order of business resumed.

Confirmation of Minutes of Previous Advisory Committee meeting

It was MOVED by Katrina McIntosh, SECONDED by Councillor Suzanne Blom:

"that:

- (i) the minutes of the Community Safety Advisory Committee meeting of 19 July 2022 be confirmed.
- (ii) the meeting notes of 6 September 2022 be noted."

CARRIED UNANIMOUSLY

Review of Agenda Submissions and Meeting Action Register

(i) 19/2022 Request for a Head to Health Service Presentation – held over from September 2022 meeting

Head to Health provided a link to a video that provides an overview of the service.

(ii) 18/2022 Meeting Action: QPS & Crime Stoppers partnership update

A proposal is being drafted for consideration by Council for a partnership between Queensland Police Service, Crime Stoppers and Townsville City Council for signage in public spaces. Renae Long, Chief Executive Officer for Crime Stoppers Queensland, presented information to the Community Health, Safety and Environmental Sustainability Committee meeting in October.

Presentations

(i) CSAC Terms of Reference Revision

The In-House Counsel provided an overview of the updated Community Safety Advisory Committee Terms of Reference.

It was MOVED by Dr Mark David Chong, SECONDED by Babette Doherty:

"that the updated Community Safety Advisory Committee Terms of Reference be endorsed."

CARRIED UNANIMOUSLY

Meeting Action Register

(i) 19/2022 Request for a Head to Health Service Presentation – held over from September 2022 meeting

The committee viewed a video about the Head to Health Service. Wendy Ah Chin noted that it was possible to book a tour of the service.

Meeting Action

Facilitator to email a link to the video and contact Head to Health to see if a tour can be booked for CSAC members.

(ii) Feedback from members on over 60s data request

Katrina McIntosh shared that referrals for the 55-65 year age group were currently about triple the number for the over-65 year group. Problems presenting often relate to finances and housing. Additionally, seniors abuse is also a significant issue, with about 5% of referrals. Anecdotally, more women than men are being referred.

Charmaine Schoutens shared that more women over the age of 55 are presenting as homeless. There are not always suitable properties available. The department works with other service providers to identify vulnerable groups and has been working with real estate agents to assist people in finding housing and help where clients have been falling behind in the rent. The department also has a Help to Home program.

Skye Monk noted that about 7% of police referrals and 5% of client referrals are for the over-60 years group, and that the elder abuse is often in relation to money. These numbers appear to be increasing.

Katrina McIntosh and Babette Doherty noted that location of service providers and the cost of transportation to these services is an important consideration. Babette Doherty noted that the Townsville Community Legal Service may also have relevant information.

The committee discussed the possibility of Council's libraries providing information about service providers and what library programs might be useful and agreed to form a working group to define what this information would look like. The working group will include the Salvation Army, Department of Communities, Housing and Digital Economy, Victims Assist Queensland and NQ Domestic Violence Resource Service committee members.

Meeting Actions

- (i) The Meeting Facilitator to organise a Teams meeting with working group (over 60s support at libraries).
- (ii) The Meeting Facilitator to email the committee with information on the Help to Home program.

Committee Recommendation for Consideration

It was MOVED by Babette Doherty, SECONDED by Katrina McIntosh:

That Council consider additional library services to support the over 60s group, as defined by the working group.

CARRIED UNANIMOUSLY

Meeting Adjournment

The Acting Chair, Councillor Suzanne Blom adjourned the meeting at 9:26 am.

Meeting Recommencement

The Acting Chair, Councillor Suzanne Blom recommenced the meeting at 9:38 am.

General Business

(i) Review of 2022 CSAC meeting processes.

The committee discussed the meeting arrangements for 2023. The meeting agreed to bi-monthly meetings in March, May, July, September, November, at the same time (Tuesdays commencing at 8:30 am) and venue location.

The committee members put forward topics for consideration in 2023:

- (i) Safety on roads
- (ii) Homelessness
- (iii) Mental Health
- (iv) Crime (including public perception of crime)
- (v) Domestic and family violence
- (vi) Substance abuse
- (vii) Indigenous elements as they relate to other topics.

The Meeting Facilitator encouraged committee members to submit agenda proposals.

(ii) TCC Built to Last Workshop – invite to present.

The Meeting Facilitator noted that there will be a Townsville City Council Built to Last Workshop for community and sporting groups on 29 November 2022, which will be focused on community safety issues. The Meeting Facilitator invited committee members to present or provide information to share at the workshop about their organisations, if it would be relevant to community and sporting groups.

(iii) NQ Domestic Violence Resource Service

Skye Monk noted that the NQ Domestic Violence Resource Service has been finalising their strategic plan and branding update. There will be a meeting on 29 November 2022 with key stakeholders about their services and the rebranding.

(iv) Department of Transport and Main Roads

Steven MacDonald spoke on a number of road projects, including the upcoming duplication of the bridge and road from University Drive to Bowen Road, and offered to do a presentation on the works at the May 2023 meeting.

(v) Department of Children, Youth Justice and Multicultural Affairs

Corinne Moore noted that there has been a focus on serious repeat offenders. A multi-agency panel has been meeting fortnightly to discuss these specific people and their families and how the various government agencies can work together.

(vi) Salvation Army

Katrina McIntosh noted that the end of the year is very busy with providing emergency relief, and January and February are usually worse. The Salvation Army is planning to host its annual Christmas Dinner for 150-200 people who are isolated. Most of the funding for programs at this time of the year comes from the Red Shield Appeal.

(vii) Department of Communities, Housing and Digital Economy

Charmaine Schoutens noted that the department has been focusing on disaster preparedness. Construction of new housing developments has been occurring. Charmaine shared that the Housing Services Centre team has been judging the My Home Awards, for social housing tenants to showcase their homes and gardens.

(viii) Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships

Sandra Crosato-Matters spoke about the Local Thriving Communities reform, which is a different way for state government departments to work with Aboriginal and Torres Strait Islander people. The reform is in its first phase of engagement with the local community and has received a positive response from the community.

(ix) Victims Assist Queensland

Babette Doherty noted that applications are taking a long time due to the large number. The Victims Assist Queensland webpage now has information on how much can be given as a household package. Guidelines for 10 and 11 (remote communities) have been developed, and there has been a focus on the cultural and spiritual needs that clients may need for their recovery. Victims Assist continues to build more diverse cultural capacity.

(x) James Cook University

Dr Mark David Chong noted that the program of external engagement and presentations that ceased as a result of COVID-19 will be restarting from 2023. Practitioners will be supported with the offering of post-graduate master, graduate diploma and graduate certificate programs and a planned curriculum research stakeholder committee. An internship program is also being planned.

(xi) Townsville Community Corrections

Jeanna Clearwater noted that a new person-centred offender management framework is being implemented.

(xii) Queensland Police Service

Acting Inspector Mark Hogenelst noted that the Queensland Police Service are focused on business as usual going into the end of the year, as well as preparations for the coming storm season.

(xiii) Youth engagement

The Acting Chair, Councillor Suzanne Blom noted that there used to be awareness days held at skateparks, which included young people, police, and other community organisations.

Confirmation of next meeting

Meeting Action

The Meeting Facilitator to email the committee with a schedule of meetings for 2023.

Close of Meeting

The Acting Chair, Councillor Suzanne Blom, closed the meeting at 10:38 am.

COUNCILLOR SUZANNE BLOM
ACTING CHAIR

Attachment 1 – CSAC Agenda Submission and Meeting Action Register

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Further information may be found on council's website at townsville.qld.gov.au.

Attachment 1 – CSAC Agenda Submission and Meeting Action Register – Page 1 of 1

Action Item No.	Agenda Submission / Meeting Actions	Item	Action to be taken	Date Listed	Responsible Officer	Completed Date
18/2022	Meeting Action	Crime Stoppers Queensland	That a recommendation be made to Council regarding a partnership with Crime Stoppers and the Queensland Police Service (QPS), to consider Crime Stoppers/QPS signage (to also include QR codes) in relevant public spaces.	19/07/2022	Meeting Facilitator	
19/2022	Agenda Submission	Head to Health Presentation	Request for Head to Health to provide a presentation to committee at the September meeting.	09/08/2022	Meeting Facilitator	24/10/2022
20/2022	Agenda Submission	TCC Boulder Project	Request for a TCC Boulder project presentation to committee at the September meeting.	06/09/2022	Meeting Facilitator	06/09/2022
21/2022	Meeting Action	Data for over 60's	That Committee members bring information or data they may have on the vulnerabilities of people over 60 to the November Committee meeting.	06/09/2022	Committee Members	8/11/2022
22/2022	Agenda Submission	Revision to CSAC Terms of Reference	Tony Bligh (TCC Solicitor) to advise committee of revisions to the Terms of Reference at the November 2022 meeting.	04/10/2022	Meeting Facilitator	8/11/2022
23/2022	Meeting Action	Meeting action register (i) - 19/2022 Request for a Head to Health Service Presentation	Meeting Facilitator to email a link to the video and contact Head to Health to see if a tour can be booked for CSAC members.	8/11/2022	Meeting Facilitator	
24/2022	Meeting Action	Meeting action register (ii) - Feedback from members on over 60s data request	The Meeting Facilitator to include information on Help to Home program in email to committee.	8/11/2022	Meeting Facilitator	
25/2022	Meeting Action	Meeting action register (ii) - Feedback from members on over 60s data request	The Meeting Facilitator to organise a Teams meeting with working group (over 60s support at libraries).	8/11/2022	Meeting Facilitator	
26/2022	Committee Recommendation	Meeting action register (ii) - Feedback from members on over 60s data request	That Council consider additional library services to support the over 60s group, as defined by the working group.	8/11/2022	Meeting Facilitator	
27/2022	Meeting Action	CSAC meeting schedule 2023	The Meeting Facilitator to email the committee with a schedule of meetings for 2023.	8/11/2022	Meeting Facilitator	