

FLYING-FOX ROOST RESIDENTS ASSISTANCE PROGRAM (FFRRAP) GUIDELINES



BACKGROUND

The Flying-Fox Residents Assistance Program (FFRAP) will provide financial support to residents directly impacted by the flying-fox roosts within the Townsville Local Government Area (LGA). The program will assist impacted residents to alleviate the negative impacts to their property (e.g. increased noise and damage caused by droppings), associated with the seasonal influx of flying-fox populations.

This program is the second round provided to residents, with a pilot program delivered in 2023. Learnings from the 2023 program have been considered for the delivery of Round 2.

The Flying-Fox Roost Residents Assistance Program will continue to provide a solution to support residents directly impacted by flying-fox population influxes, whilst Townsville City Council develops a 'whole of LGA' Flying-Fox Roost Management Plan for the city of Townsville in 2024.

The envisaged framework of the Townsville City Flying-Fox Roost Management Plan (TCFFRMP) is to guide the adaptive management of flying-fox roosts within the city of Townsville, providing a range of management options available to Council for managing flying-fox roosts on Council owned land. The TCFFRMP will also seek to determine the feasibility of supporting a longer-term subsidy program for residents directly impacted by permanent flying-fox roosts within Townsville (e.g. residential properties directly adjacent to Dan Gleeson Memorial Gardens).

WHO IS ELIGIBLE TO APPLY?

Applications are open to residents of Townsville who meet the following criteria:

- Residents must live within 200 metres of the following flying-fox roosts:
 - Dan Gleeson Memorial Gardens -Thuringowa,
 - Morstone Park – Annandale
 - Ring Road – Alice River

Council has developed and published a list of eligible properties that meet the above criteria on its website. Proposed applicants should check their address is listed on Council's website prior to making an application for funding. Applications by residents who do not reside at an address listed on Council's website will not be eligible to make an application.

Applicants must ensure that they have read these guidelines prior to making an application for funding.

HOW MUCH CAN I APPLY FOR?

Eligible residents will be able to apply for a maximum of \$3,000.

Funding will be provided on a one-off basis and is not available for ongoing maintenance of services or installed items.

Please note: Only one application per household is allowed. If the application amount equals less than \$3000 no further applications can be submitted for the remaining eligible grant amount.

All applications are subject to the availability of funding and applying for funding is no guarantee funding will be approved.

Should the program be oversubscribed; priority will be given to properties located within closer proximity to roosts. Council may award partial funding in some cases to enable a greater number of applications to be supported.

ELIGIBLE ITEMS

Funding will only be available for items or services which will help manage impacts associated with flying-fox roosting behaviour.

Eligible items/services are listed below:

- Car washing costs
- Clothes dryers
- Clothesline covers
- Cost of external cleaning services
- Cost of solar panel cleaning
- Door and window seals
- External house cleaning products
- Marquees
- Pool or spa covers and cleaners
- Pressure washer (hire or purchase)
- Tree trimming or removal (evidence of tree use by flying-foxes required)
- Vehicle covers
- Window double-glazing
- Roof paint repair

*Council has an obligation under the **Flying-Fox Roost Management in Queensland – Program Guidelines** to ensure that the project funding is only used for actions which comply with the Code of Practice – Ecologically sustainable management of flying-fox roosts, or Code of Practice – low impact activities affecting flying-fox roosts under the **Nature Conservation Act 1992**.*

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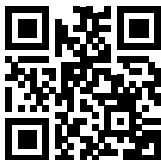
This program is funded by The Queensland Government Flying-Fox Roost Management - Local Government Grants Program and Townsville City Council.

HOW DO I APPLY?

Applications for funding may be made by completing [an application form](#) and lodging it with Council's customer service team. Applications must be lodged by 5pm on **16 June 2024**.

Application forms must be accompanied by receipts for all items and services purchased within the grant's eligible time frame.

If you are a tenant, applications involving alterations to the property (including trees) must be accompanied by evidence of the owner's consent.



Scan now to apply!
<https://bit.ly/43oZml1>

ASSESSMENT CRITERIA

Townsville City Council will assess applications against the following criteria:

- Proximity of property to eligible roost
- Items purchased meet the eligible items list.

Please note: Should grant funds be expended before the end date, applications will not be funded. It is recommended that applications be submitted as early as possible.

APPROVAL AND NOTIFICATION

Townsville City Council will notify successful applicants of their approval and the amount of funding to be provided by email on or before the **30 June 2024**.



PAYMENT OF FUNDING

Applicants must purchase their chosen eligible items and/or carry out the approved works and submit a completed application to Council with the following evidence by **5pm on 16 June 2024**:

- evidence that the item has been purchased (i.e. receipts) and work has been carried out (e.g. before and after photos)
- evidence of any required consents, approvals or permits (e.g. landowner consent and tree permit).

Funding will only be provided for items and/or services notified in the funding approval (based on the receipts supplied). The amount paid to successful applicants will be received in the form of a digital Prepaid Visa Card or, if requested, a physical Prepaid Visa Card. Once the application has been sent through, successful applicants will receive an SMS message with the following instructions:

Use the link provided to:

1. Open the Universal Gift Card app and enter their mobile number and activation code.
2. Tap "Add to Wallet" to add to their preferred phone wallet.

The Digital Prepaid Visa Card will be added to either Apple Pay, Google Pay or Samsung Pay wallet.

Approved applicants can access technical support via the Universal Gift Card app.

An approved applicant may request from Council (via a Customer Service enquiry) a physical card if they are unable to use / download the Digital Prepaid Visa Card after exhausting all trouble shooting and assistance by the card provider.

Council gives no representation as to the suitability of the digital credit card or physical debit card for any proposed expenditure.

Incomplete applications or applications made after 16 June 2024 may not be considered by Council.

FURTHER INFORMATION

Please contact Council's Environmental Restoration Team on 13 48 10 or at enquiries@townsville.qld.gov.au if you wish to discuss the program or your application.