



Townsville Water and Waste
QAF0459 Reimbursement of Wastewater Costs



Authorised by: Operations Centre Coordinator N00486

Effective Date: 31/08/2020

Once completed please return to >>

Townsville Water and Waste
PO Box 1268
Townsville QLD 4810
Email: enquiries@townsville.qld.gov.au

If you have any queries, please don't hesitate to contact our Customer Service Officer on **134810**

APPLICANT	
DATE >>	
NAME >>	
PHONE >>	
MAILING ADDRESS >>	
BANK ACCOUNT DETAILS>>	
PROPERTY	
ADDRESS >>	
I wish to apply for reimbursement of plumbing costs which were incurred due to a Wastewater blockage at my property. The blockage was identified as being Council's responsibility, namely >>	
Please tick	<input type="checkbox"/> outside property boundary <input type="checkbox"/> Combined house drain <input type="checkbox"/> Jump up <input type="checkbox"/> Manhole <input type="checkbox"/> Main wastewater line

I confirm that private Contractor's invoice has been paid

The receipt is attached for reimbursement.

Signed _____ (Owner)

PRIVACY NOTICE: Townsville City Council collects and manages personal information in the course of performing its activities, functions and duties. We respect the privacy of the personal information held by us. The way in which council manages personal information is governed by the Information Privacy Act 2009 (Qld). We are collecting your personal information in accordance with Water Supply (Safety and Reliability) Act 2008 and the Plumbing and Drainage Act 2002 so that we can process your inquiries; provide our products and services; provide information about our products and services; comply with our regulatory, contractual, insurance, governance and other legal obligations; process payments; protect and enforce our legal rights. Generally, we will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure For further information about how we manage your personal information please see our [Information Privacy Policy](#).

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