

Authorised by:

Effective Date: 7/11/2022

Once completed please return to >>

Water & Resource Recovery
Townsville City Council
PO Box 1268
Townsville QLD 4810
Email: enquiries@townsville.qld.gov.au

If you have any queries, please don't hesitate to contact our Customer Service Officer on **13 48 10**

APPLICANT	
DATE >>	
NAME >>	
PHONE >>	
MAILING ADDRESS >>	
EMAIL ADDRESS>>	
BANK ACCOUNT DETAILS>>	
PROPERTY	
ADDRESS >>	
I wish to apply for reimbursement of plumbing costs which were incurred due to a Wastewater blockage at my property. The blockage was identified as being Council's responsibility, namely >>	
Please tick	<input type="checkbox"/> outside property boundary <input type="checkbox"/> Jump up <input type="checkbox"/> Manhole <input type="checkbox"/> Combined house drain <input type="checkbox"/> Main wastewater line

I confirm that private Contractor's invoice has been paid. The tax invoice and receipt are attached for reimbursement.

Signed _____ (Owner)

OFFICE USE ONLY: Wastewater reimbursement approved (circle applicable): Yes / No	
If Yes, Amount: Std fee / After Hours fee / Other - Amount reimbursing \$ _____	
Comment _____	
Signature approving officer: _____	Date: _____
GST Amount (\$): _____ Work Order # _____ Res Group – 999340 (Materials)	
Payment requested by: _____	Signature: _____
Payment authorised by: _____ Signature: _____	
<small>PRIVACY NOTICE: Townsville City Council collects and manages personal information in the course of performing its activities, functions and duties. We respect the privacy of the personal information held by us. The way in which council manages personal information is governed by the Information Privacy Act 2009 (Qld). We are collecting your personal information in accordance with Water Supply (Safety and Reliability) Act 2008 and the Plumbing and Drainage Act 2002 so that we can process your inquiries; provide our products and services; provide information about our products and services; comply with our regulatory, contractual, insurance, governance and other legal obligations; process payments; protect and enforce our legal rights. Generally, we will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure. For further information about how we manage your personal information please see our Information Privacy Policy.</small>	