

## COMMUNITY SAFETY ADVISORY COMMITTEE

### **REPORT**

WEDNESDAY 28 FEBRUARY 2018 AT 9.30 AM

TOWNSVILLE STADIUM Murray Lyons Crescent, Annandale (Murray Sports Complex), First Floor- Skyboxes 4&5

#### Advisory Committee Members >>

Councillor Russ Cook Committee Chair, Townsville City Council

Councillor Mark Molachino
Councillor Paul Jacob
Marthisa Andrews
Townsville City Council
Townsville City Council
Probation and Parole

Paul Cannon Queensland Fire and Emergency Services

Dr Mark David Chong Community Representative

Sandra Crosato-Matters Department of Aboriginal and Torres Strait Islander Partnerships

Babette Doherty Victim Assist Queensland

Nicole Hynes Department of Communities, Child Safety and Disability Services

Kieran Keyes Townsville Hospital and Health Service

Inspector Joe Kitching Queensland Police Service
Paula La Rosa Centacare North Queensland

Natalie Marr Crime Stoppers - Townsville Area Volunteer Committee

Dave Olsen Townsville Youth Justice Service Centre

Jan Pool Community Representative

Fiona Layton-Rick Alcohol Tobacco and other Drug Services
Bruce Walker Housing and Homelessness Services

Non-member CSAC support role:

Donna Jackson Meeting Facilitator, Principal Inclusive Communities, Future

Cities, Townsville City Council

Julie McTaggart Community Development Officer, Future Cities Officer, Townsville

City Council

#### ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

#### Goal 1 - A Prosperous City

Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

#### Objectives that identify our strategic intent:

- 1.1 Support local businesses, major industries, local innovation and employment growth.
- 1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
- 1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
- 1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

#### Goal 2 - A City for People

Enhance people's experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

#### Objectives that identify our strategic intent:

- 2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
- 2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
- 2.3 Improve the vibrancy of Townsville by supporting the community's access to, and participation in, a range of artistic, cultural and entertainment activities.
- 2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

#### Goal 3 - A Clean and Green City

Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

#### Objectives that identify our strategic intent:

- 3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
- 3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

#### Goal 4 - A Simpler, Faster, Better Council

Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

#### Objectives that identify out strategic intent:

- 4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
- 4.2 Ensure that council's plans, services, decisions and priorities reflect the needs and expectations of the community.
- 4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
- 4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
- 4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.

#### **Community Safety Advisory Committee**

#### Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

#### CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

REPORT COMMUNITY SAFETY ADVISORY COMMITTEE

DATE <Date in this format Thursday 11 December 2014>

ITEMS 1 to 5

#### **PRESENT**

Councillor Russ Cook Committee Chair, Townsville City Council

Councillor Paul Jacob Townsville City Council Marthisa Andrews Probation and Parole

Thomas Holden (proxy) Department of Aboriginal and Torres Strait Islander

**Partnerships** 

Nicole Hynes Department of Communities, Child Safety and Disability

Services

Inspector Joe Kitching Queensland Police Service Paula La Rosa Centacare North Queensland

Fiona Layton-Rick Alcohol Tobacco and other Drug Services

**GUESTS** 

Chris Jensen PCYC

Steve Richards Wilson Security
Christie Peterson Wilson Security
Jim Mi Mi Wilson Security

Barry Riddiford Yinda Wayne Parker Yinda

**APOLOGIES** 

Councillor Mark Molachino Townsville City Council
Dr Mark David Chong Community Representative

Sandra Crosato-Matters Department of Aboriginal and Torres Strait Islander

Partnerships

Babette Doherty Victim Assist Queensland

Kieran Keyes Townsville Hospital and Health Service

Natalie Marr Crime Stoppers - Townsville Area Volunteer Committee

Dave Olsen Townsville Youth Justice Service Centre

Jan Pool Community Representative

Bruce Walker Housing and Homelessness Services

Stephen Beckett General Manager, Community Engagement, Townsville City

Council

**NOT PRESENT** 

Paul Cannon Queensland Fire and Emergency Services

#### **Opening of meeting**

The Chair, Councillor R Cook opened the meeting at 9:30am.

The Chair, Councillor R Cook acknowledge the severe rain event that was occurring in Townsville and impact on members and guest attendance at today's meeting.

#### **Acknowledgement to Country**

The Chair, Councillor R Cook provided the Acknowledgement to Country.

#### **Apologies and Leave of Absence**

Apologies were noted.

A number of apologies had been received on the morning of the meeting due to impact of the severe rain event and road closures.

#### Adjustment to agenda

Due to the impact of the severe rain event and road closure, apology was received from guest Wendy Lang (CEO Queensland Youth Services). Information regarding Youth Week Forum will be forward to members by email at a later date.

#### Confirmation of minutes of previous meeting

The minutes of the previous meeting were unable to be confirmed due to different members in attendance.

**ACTION:** Meeting minutes confirmation to be obtained by flying minute.

**OUTCOME:** 22 November 2017 minutes confirmed by Jan Pool, and seconded by Dr Mark David Chong by email flying minute dated 28/2/2018.

#### **Business Arising from the Minutes**

Nil

#### Action Register - Update on outstanding items (CSAC Meeting Facilitator)

See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register.

- 12 items on Action Register.
- 6 open items.
- Meeting Facilitator noted items included on today's agenda and provided an update of other open items (updates noted within Agenda Submission and Action Register document)

Discussion occurred regarding agenda submission process through the Council Community Safety Advisory Committee webpage. Agenda submissions close 4 weeks prior to meeting date.

#### Agenda Items

Item 1. Presentation - Aboriginal and Torres Strait Islander Youth Night Patrol model - Steve Richards & Christie Peterson (Wilson Security), and Barry Riddford & Wayne Parker (Yinda Group).

Wilson Security presented a proposed night patrol model to support local Aboriginal & Torres Strait Islander youth in partnership with Yinda Group.

Wilson Security and Yinda Group representatives will provide model development progress updates to the Community Safety Advisory Committee.

Yinda Group representatives provided information as to the purpose and focus areas of Yinda.

- Currently working with 22 young people from the ages of 8 to adult.
- Receive referrals from the Magistrates Court, self-referrals, many other sources.
- Looking for opportunities for the young people that goes beyond the initial program (ie, employment, training)
- Yinda U-turn agreement with Police restoring unclaimed abandoned vehicles program
- Priority conversation/need with levels of Government is approaches to funding.

## Item 2. Presentation – Youth Week Forum (Youth crime focus) – Wendy Lang (CEO Queensland Youth Service)

Apology received from Wendy Lang (CEO Queensland Youth Services), information regarding Youth Week Forum will be forward to members by email at a later date.

Item 3. Update – Townsville Stronger Communities Action Group - Inspector Glenn Doyle (Government Coordinator, Townsville Stronger Communities Action Group - TSCAG)

Inspector Doyle provided information as the purpose of Townsville Stronger Community Action Group (TSCAG) and an update on progress/focus areas focusing on the high end recidivist young offenders.

See Attachment 2 - PowerPoint presentation.

Item4. Community Safety Advisory Committee (CSAC) Action Plan feedback – CSAC Meeting Facilitator

The Meeting Facilitator updated the CSAC Members on the latest draft of the ICAC Action Plan 2018 - 2020.

Initial discussion occurred to identify potential Lead Agency and Interested Agencies against the deliverable actions.

Initial exploring conversations occurred against the following Actions:

 2.2 Community education opportunities - 2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities.

Committee is interested in explore what a pop up activity could look like.

Starting point of consideration is to look at existing community events and use this information to identify potential opportunities and connections.

Action – Scoping of this item to occur at the next CSAC meeting.

**Action** – Members to identify upcoming community events as a means to start further scoping of this deliverable.

**Action** – Meeting Facilitator to invite Queensland Police Service representative to May 2018 CSAC meeting as a means to increase awareness of QPS community based policing initiatives/pop up activities at community events.

 2.2 Community education opportunities - 2.2.3 Identify and promote Tool Kits available to the community that promotes community and personal safety.

Committee interested to explore existing tool kits to identify any potential community safety education gaps, and to support promotion of tool kits.

**Action** – Members to identify any existing tool kits within their organisations that promote community and personal safety.

- Next stages of CSAC Action Plan:
  - Members to review Action Plan and identify deliverables that their agency could be the "Lead Agency" and/or "Interested Agency" to support moving the Action Plan deliverables forward.
  - 2. Action Plan endorsed CSAC members.
  - Action Plan presentation to Council through the Community & Culture Standing Committee.
  - 4. Continue enacting Action Plan deliverables by a staged approach through to 2020.

**Action** – Committee Members to review the CSAC Action Plan and identify deliverables that their organisation could be the "Lead Agency" and/or an "Interested Agency" to support moving the Action Plan deliverables forward.

#### Item 5. 2018 CSAC meeting planning – yearly quality assurance checks with members.

Meeting Facilitator table questions to the Committee for discussion to confirm/check needs and opportunities to support meetings throughout 2018, outcome of the discussion:

- Meeting start time Committee endorsed to continue with current meeting time arrangements.
- Meeting Venue Committee endorsed consistent meeting venue to be Townsville Stadium.
- ICAC Membership
  - o Christie Peterson (Wilson Security) identified interest in joining CSAC membership.
  - Chris Jensen (PCYC) identified interest in joining CSAC membership.

**Action:** Meeting Facilitator will send out application information to Christie Peterson and Chris Jensen.

#### **General Business**

- Cr Paul Jacob reported that an extreme weather event is forecast from 4pm and referred members to Councils Website for further details and advice.
- CR Paul Jacob reported that with the recent rain that the Ross River Dam level has gone up from 15 % to 31% as reported this morning.
- Cr Russ Cook promoted and encouraged attendance at Black Coffee (contact for more information Thomas Holden Dept. of Aboriginal and Torres Strait Islander Partnerships).

The Chair, Councillor R Cook closed the meeting at 12noon.

**Next Meeting:** Wednesday 2/5/2018 (rescheduled due to p/h on 25/4/2018)

**Agenda Submissions due:** 4/4/2018 via Community Safety Advisory Committee webpage <a href="https://www.townsville.qld.gov.au/about-council/council-meetings/advisory-committees/community-safety-advisory-committee">https://www.townsville.qld.gov.au/about-council/council-meetings/advisory-committees/community-safety-advisory-committee</a>

**Venue:** First Floor- Skyboxes 4&5, **Townsville Stadium**, Murray Lyons Crescent, Annandale (Murray Sports Complex)

COUNCILLOR R COOK CHAIR

#### Attachment 1 - CSAC Agenda Submission and Meeting Action Register - Page 1 of 2

n Number	Agenda	Your Organisation/Group	Agenda item/Action	In less than 200 words (dot point preferred),	In less than 100 words (dot point	Meeting date	Action to submission	Action to occur	By Whor
	Notification OR Meeting Action		Topic Title	provide a brief description of the topic you would like discussed by the Advisory Committee.	preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	assign			
	Agenda Notification	Paluma Environmental Education Centre Parents and Citizens Association	Road Safety Advisory Committee	How does the Parents and Citizens Association request resealing of the car parking area in front of the Centre, sealed by the former Thuringowa City Council but omitted from Townsville City Council's recent resealing roadworks in Paluma?		na	Operational matter specific to customer. Contact made with customer and directed to TCC website to complete a 'report a problem' form		nil
	Meeting Action	Townsville City Council	CSAC Member recommendations	Meeting Facilitator requested committee member's email through any recommendations of new members for consideration	Members to email Meeting Facilitator	16-May-17	na	ongoing - Members to email any recommendations to expand on membership group	CSAC Member
	Meeting Action	CSAC Members	Community Safety Advisory Committee Action Plan	The Meeting Facilitator to circulate the Draft Action Plan to committee members for review and to provide feedback prior o the next CSAC meeting			nil	Meeting Facilitator to compile draft action plan and facilitate action plan workshop for next meeting	Meeting Facilitate
	Meeting Action	Dr Mark Chong	Community Safety information	Dr Mark Chong to provide documents on Community Safety to the meeting facilitator to circulate to the committee prior to the next CSAC meeting	circulation of community safety information provided by Dr Mark Chong	16-May-17	nil	Dr Chong to provide information to Meeting Facilitator	
	Meeting Action	CSAC Members	Dr Mark Chongs Radio Project	Radio project to promote good news stories on a local radio station.	Feedback from the committee regarding support for the project	16-May-17	nil	Committee supported Dr mark David Chong recommendation to promote crime related story's from the committee on local radio	nil
	Agenda Notification	Queensland Fire and Emergency Services Northern Region	Combined QPS&QFES "Safe Citizen - Safe Home - Safe Neighbourhood" free public forum	Discuss proposed combined free public forum provided by QPS and QFES titled 'Safe citizen – Safe Home - Safe Neighbourhood'.		18/07/2017	Agenda item for July 2017 meeting		
	Meeting Action	CSAC Members	Heatley Park Community Safety Audit	Committee wishes to learn about the Heatley Park community safety community actions being led by Cr Rehbein	Invitation to Cr Rehbein to attend September 2017 meeting	20/09/2017	Cr Rehbein accepted invitation	Provide confirmed CSAC agenda for 20/9/2017 to Cr Rehbein	Meeting Facilitate
8	Agenda Notification	CSAC Meeting Facilitator	Stronger Communities Action Group	Invite Inspector G Doyle to provide update on the progress in regards to Youth Crime in Townsville.	Stay informed through regular communication with this state government action group. Work collaboratively.		Inspt G Doyle accepted invitation	COMPLETED - Inspector G Doyle presented at February 2018 CSAC meeting. February 2018 update - scheduled agenda item for February 28 meeting	Meeting Facilitate
								November 2017 Update - to be rescheduled in the New Year due to State Government currently in caretaker mode	
9	Meeting Action	CSAC Members	Youth Justice - Presentation from Mr D Olsen	Youth Justice data, community perceptions of youth crime and supervision bail accommodation particularly in regards to individuals 17 years of age.	Provide updated information to the Community Safety Advisory Committee	tbc	Agenda item to be assigned to CSAC meetings in 2018	February 2018 Update - postponed. Suitable presentation timeframe to be determined by Youth Justice.	Meeting Facilitate
								November 2017 update - to be rescheduled in the New Year due to State Government currently in caretaker mode	

#### Attachment 1 - CSAC Agenda Submission and Meeting Action Register - Page 2 of 2

Communit	y Safety Advis	ory Committee - A	genda Submis	sions and Meeting Action Register					
Item Number	Agenda Notification OR Meeting Action	Your Organisation/Group	Agenda item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.		assign	Action to submission	Action to occur	By Whom
10	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Lighting	Cr Cook advised that The Mayor of Townsville, Cr Jenny Hill, would like the CSAC to discuss lighting at a future meeting	Future discussion		Agenda item to be assigned to CSAC meetings in 2018	Agenda item for 2018	Meeting Facilitator
11	Agenda Notification	Councillor Russ Cook Chairperson CSAC	Abandoned Vehicles Initiative	Update on initiative including the planned MOU between Queensland Police Service and Townsville City Council	Future discussion		Agenda item to be assigned to CSAC meetings in 2018	Agenda item for 2018	Meeting Facilitator
12	Meeting Action	CSAC Members	Pan Pacific Safe Communities Accreditation	Recommendation for Council to consider further discussion and investigate into the Pan Pacific Safe Communities Accreditation for Townsville	Council undertake investigation for feasibility to move forward with the Pan Pacific Safe Communities Accreditation program	22/11/2017	Recommendation to Council	29 November 2017 Ordinary Council carried unanimously support to consider progressing an application for Pan Pacific Safe Community Accreditation. Process operationally will commence upon appointment of the Community Safety Officer.	Meeting Facilitator
13	Meeting Action	CSAC Meeting Facilitator	Meeting minutes November 2017	Meeting minutes to be confirmed by flying minute	n/a	n/a	Flying Minute	COMPLETED - flying minute dated 28/2/2018.  November 2017 minutes confirmed by Jan Pool and seconded by Dr Mark David Chong	Meeting Facilitator
14	Meeting Action	CSAC Members	CSAC Action Plan 2018-2020	Identification of members as Lead Agency and/or Interested Agency	Members to identify and email Meeting Facilitator and/or to be re-agended at the next CSAC meeting	2/05/2018	Agenda item		Meeting Facilitator
15	Meeting Action	CSAC Meeting Facilitator	Membership	Wilson Security and PCYC expressed interest in joining CSAC membership	Application forms to be forwarded	n/a	n/a		Meeting Facilitator

## Attachment 2 – Meeting Item 3 - Update – Townsville Stronger Communities Action Group – PowerPoint presentation – Page 1 of 7

# Townsville stronger communities Action Group











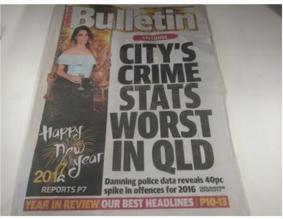
#### FIVE-POINT PLAN for reducing youth crime in Townsville





## Attachment 2 – Meeting Item 3 - Update – Townsville Stronger Communities Action Group – PowerPoint presentation – Page 2 of 7







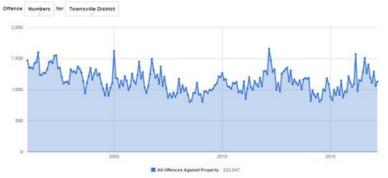


#### Stronger Communities role

- · Deal with the causes, not the symptoms
- · Working with families, not just individuals, to break the cycle
- Coordinating services for children (10-16) who have a history of offending or are at-risk of offending
- · Coordinating services for 17-year-olds leaving Townsville Correctional Centre
- Services include those that address problems with housing, education, mental health, drug use.









#### Attachment 2 - Meeting Item 3 - Update - Townsville Stronger Communities Action Group -PowerPoint presentation - Page 3 of 7



#### Juveniles charged

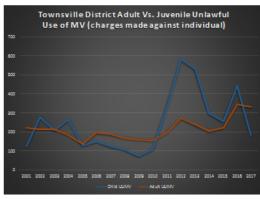
- One per cent of Townsville's youth population (aged 10-16) was charged with an offence in 2016-17
- 229 children had one or more proven offences a fall of 9 per cent since 2014-15
- 35 children are responsible for half of all youth crime in the city
- More than 60 per cent of children with a police caution do not come into contact with the justice system again





Townsville STRONGER COMMUNITIES

Adult vs Child **UUMV** offence Trends 2001 - 17







#### Juveniles charged

- One per cent of Townsville's youth population (aged 10-16) was charged with an offence in 2016-17
- 229 children had one or more proven offences a fall of 9 per cent since
- 35 children are responsible for half of all youth crime in the city
- More than 60 per cent of children with a police caution do not come into contact with the justice system again



## Attachment 2 – Meeting Item 3 - Update – Townsville Stronger Communities Action Group – PowerPoint presentation – Page 4 of 7



#### Who are typical youth offenders?

- · Usually from traumatised backgrounds and chaotic families
- More than 80 per cent of those in the youth justice system are known to child protection
- · More than a third are on joint Child Safety/Youth Justice orders
- · Almost one quarter are homeless or live in unsuitable accommodation





#### Who are typical youth offenders?

- · 79 per cent were known to use at least one substance (e.g. drugs, alcohol)
- 52 per cent had been diagnosed with, or suspected to have, at least one mental health disorder
- 49 per cent had at least one diagnosed, or were suspected to have at least one, behavioural disorder
- 36 per cent of young people of compulsory school age were not enrolled in education
- · 61 per cent were disengaged, suspended or expelled, or attending irregularly





#### Day-to-day examples of our work

- · Connecting families with a wide range of services
- Priority Profiling of young property offenders
- · Re-engaging young people with school or training
- · Working with 17-year-olds at Stuart Prison before and after their release
- · Resolving complaints surrounding public housing
- · Supporting families to move closer to family networks
- · Work with parents to attend their children's court appearances
- Working with school principals on security issues
- · Place-based activities
- Assisting YINDA with cultural mentoring
- · Identifying vulnerable youth through street-check data



## Attachment 2 – Meeting Item 3 - Update – Townsville Stronger Communities Action Group – PowerPoint presentation – Page 5 of 7



Intensive case managers







Townsville **STRONGER COMMUNITIES** Action Group

Transition to Success







Townsville **stronger communities** Action Group

Project Booyah





## Attachment 2 – Meeting Item 3 - Update – Townsville Stronger Communities Action Group – PowerPoint presentation – Page 6 of 7



Townsville stronger communities Action Group

After-hours drop-in centre







Townsville **STRONGER COMMUNITIES** Action Group

Transition to Success







#### Changes witnessed by the action group

- · Children receiving intensive assistance are not walking the streets at night
- Some are not reoffending;
- Improved attendance at school
- 17-year-olds at Townsville Correctional Centre keen to pursue employment and training
- Fewer problems with identified tenants



## 2 - Meeting Item 3 - Update - Townsville Stronger Communities Action Group - PowerPoint presentation - Page 7 of 7



#### Where to from here?

- · Long process with some disappointments along the way
- · Increased engagement with NGO and agencies
- · Intensive and on-going intervention is required in many instances
- · No overnight fix to break the cycle





## Thank you



#### Attachment 3 – Community Safety Advisory Committee 2018 Meeting Schedule

Community Safety Advisory Committee (4 <sup>th</sup> Wednesday of the Month)							
Month	Meeting Date	Agenda closes	Venue				
Feb	Wed 28/2/2018	31/1/2018	Townsville Stadium				
April	Wed 2/5/2018 (rescheduled due to p/h on 25/4/2018)	4/4/2018	Townsville Stadium				
June	Wed 27/6/2018	30/5/2018	Townsville Stadium				
August	Wed 22/8/2018	25/7/2018	Townsville Stadium				
Oct	Wed 24/10/2018	26/9/2018	Townsville Stadium				
Dec	Wed 5/12/2018 (rescheduled from 26/12/2018 due to end of year)	7/11/2018	Townsville Stadium				