

Schedule of Rates and charges 2020/21

From 1 January – 30 June 2021

Differential General Rates

Council levies Differential General Rates, which means that the amount of General Rates payable for any property depends upon:

- › the land's unimproved capital value or site value as advised by Department of Natural Resources Mines and Energy (DNRME); and
- › the Differential General Rating Category that Council gives to the land.

All land within Townsville is assigned to a Differential General Rating Category based upon the Primary Land Use Code assigned by DNRME and the additional criteria of:

- › the City Plan (that is, the current Townsville City Council Planning Scheme);
- › the availability of services to the land;
- › whether the land is occupied as a principal place of residence; and
- › whether any attribute of the land (including the status of the land under the Planning Scheme) is likely to contribute to increased costs for Council, whether at the land or elsewhere.

The Differential General Rating Categories are described later in this Rating Category Statement.

The Differential General Rating Category of your Land

The Differential General Rating Category of your land is shown on the first page of your Rates Notice.

Objecting to the Categorisation of Land for Rating

You can object to the categorisation of your land if you believe that Council should have given it a different category rating (as at the issue date of the rates notice).

Sections 90 to 93 of the *Local Government Regulation 2012* explain the objection process. You have only 30 days from the date of issue of the rates notice to give your written objection to Council. Council may accept late objections in some circumstances. All correspondence about an objection should be addressed to The Chief Executive Officer, Townsville City Council, PO Box 1268, Townsville Qld 4810.

Note that an important part of the Council's categorisation of your land is the Land Use Code that DNRME has allocated to your land. (A listing of DNRME's Land Use Codes is on the Council's website). The Council does not allocate that Land Use Code.

If you are claiming that DNRME has applied an incorrect Land Use Code to your land, you must pursue that claim directly with DNRME, but you should also notify Council if you lodge an objection.

The making of an objection does not postpone the due date for payment of the rates or the discount date, or prevent the Council taking action to recover overdue rates. Even if you make an objection to the categorisation of your land you should pay the amount shown on your included Rates Notice by the discount date or the due date. If your objection is successful then an appropriate rates adjustment will be made.

Differential General Rate and Minimum Rate for each category 2020/21

Category	Rate In \$	Minimum Rate
1	0.010323	\$1,125.00
2	0.012130	\$1,322.00
3a	0.013420	\$2,250.00
3b	0.013420	\$5,625.00
3c	0.013420	\$11,251.00
3d	0.013420	\$16,876.00
3e	0.013420	\$22,501.00
3f	0.013420	\$33,752.00
3g	0.013420	\$45,002.00
3h	0.013420	\$56,253.00
3i	0.013420	\$67,504.00
3j	0.013420	\$78,754.00
3k	0.013420	\$1,407.00
4a	0.018582	\$1,407.00
4b	0.027874	\$2,109.00
4c	0.035970	\$19,848.00
4d	0.018582	\$1,407.00
5a	0.026015	\$1,407.00
5b	0.033448	\$225,073.00
5c	0.033448	\$337,518.00
5d	0.033448	\$450,024.00
5e	0.033448	\$562,530.00
6a	0.012130	\$1,407.00

DESCRIPTION OF THE DIFFERENTIAL GENERAL RATING CATEGORIES

Differential General Rating Category (DGR Category)	Criteria by which land is assigned to a DGR category	
	LAND USE CODE	ADDITIONAL CRITERIA
Category 1 Residential - Principal Place of Residence	1, 2, 4, 5, 6, 8, 9 and 94	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, a principal place of residence; and > The landowner uses the land as the landowner's principal place of residence; and > The land is within any of the following zone codes within the Townsville City Plan: <ul style="list-style-type: none"> - Low Density - Medium Density Residential - High Density Residential - Character Residential - Sport and Recreation - Emerging Residential - Open Space - Environmental Management / Conversion - Rural Residential - Rural
Category 2 Residential - Non Principal Place of Residence	1, 2, 4, 5, 6, 8, 9, 72 and 94	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, a principal place of residence; and > The land is used for a residential purpose; and > The land is not the landowner's principal place of residence; and > The land is within any of the following zone codes within the Townsville City Plan: <ul style="list-style-type: none"> - Low Density - Medium Density Residential - High Density Residential - Character Residential - Sport and Recreation - Emerging Residential - Open Space - Environmental Management / Conversion - Rural Residential - Rural
Category 3a Multi Unit Dwellings 2-4 Units	3 and 3/98	<p>Land with building/s:</p> <ul style="list-style-type: none"> > comprised of 2-4 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3b Multi Unit Dwellings 5-9 Units	3 and 3/98	<p>Land with building/s:</p> <ul style="list-style-type: none"> > comprised of 5-9 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3c Multi Unit Dwellings 10-14 Units	3 and 3/98	<p>Land with building/s:</p> <ul style="list-style-type: none"> > comprised of 10-14 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3d Multi Unit Dwellings 15-19 Units	3 and 3/98	<p>Land with building/s:</p> <ul style="list-style-type: none"> > comprised of 15-19 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3e Multi Unit Dwellings 20-29 Units	3 and 3/98	<p>Land with building/s:</p> <ul style="list-style-type: none"> > comprised of 20-29 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.

Differential General Rating Category (DGR Category)	Criteria by which land is assigned to a DGR category	
	LAND USE CODE	ADDITIONAL CRITERIA
Category 3f Multi Unit Dwellings 30-39 Units	3 and 3/98	Land with building/s: <ul style="list-style-type: none"> > comprised of 30-39 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3g Multi Unit Dwellings 40-49 Units	3 and 3/98	Land with building/s: <ul style="list-style-type: none"> > comprised of 40-49 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; > predominantly used for a residential purpose.
Category 3h Multi Unit Dwellings 50-59 Units	3 and 3/98	Land with building/s: <ul style="list-style-type: none"> > comprised of 50-59 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3i Multi Unit Dwellings 60-69 Units	3 and 3/98	Land with building/s: <ul style="list-style-type: none"> > comprised of 60-69 individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3j Multi Unit Dwellings >70 Units	3 and 3/98	Land with building/s: <ul style="list-style-type: none"> > comprised of 70 or more individual residential accommodation units; and > not registered on a building units plan or group titles plan and/or within a community title scheme under the <i>Body Corporate and Community Management Act 1997</i>; and > predominantly used for a residential purpose.
Category 3k Retirement Villages / Boarding House	7 and 21	Does not include premises involving supervised accommodation where the use includes medical and other support facilities for residents who cannot live independently and require regular nursing or personal care. i.e. a convalescent home or nursing home.
Category 4a Commercial	8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 55, 56, 57, 58, 91, 92, 95, 96, 97 and 99	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, a non-residential purpose; and > The land is not within DGR Categories: <ul style="list-style-type: none"> - 4b, 4c, 5a, 5b, 5c, 5d, 5e
	1, 4, 6, 72 and 94	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, a non-residential purpose; and > The land is within any of the following zone codes within the Townsville City Plan: <ul style="list-style-type: none"> - Low Impact Industry - Medium Impact Industry - High Impact Industry - Community Facilities - Local Centre - District Centre - Major Centre - Neighbourhood Centre - Principal Centre (CBD) - Specialised Centre - Special Purpose - Mixed Use

Differential General Rating Category (DGR Category)	Criteria by which land is assigned to a DGR category	
	LAND USE CODE	ADDITIONAL CRITERIA
Category 4b Heavy Industry	31, 32, 35, 37, 39 and 40	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, an industrial activity or activities that include manufacturing, producing, processing, altering, recycling, refining, storing, distributing, transferring or treating of any, or any combination of, products, raw materials (excluding livestock), minerals, chemicals, oils, gases or metals, and includes such premises when they are under care and maintenance; and > The land has an area of 50 Hectares or more.
Category 4c Special Development >10ha	1, 4, 5, 18, 35, 37, 65 and 66	The land parcels are greater than 10 Hectares in area and are wholly within the Townsville State Development Area or the Elliott Springs master planned community.
Category 4d Land not otherwise defined		The Land is not included in DGR categories 1, 2, 3a -k, 4a - c, 5a – e and 6
Category 5a Large Retail greater than 2,000 but less than 20,000 sqm	10, 11, 12, 13, 14, 15, 16, 23 and 28	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, retail; and > The building or buildings upon the land have a gross floor area of 2,000 sqm or more but less than 20,000 sqm.
Category 5b Large Retail 20,000 sqm or more, but less than 30,000 sqm	10, 11, 12, 13, 14, 15, 16, 23 and 28	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, retail; and > The building or buildings upon the land have a gross floor area of 20,000 sqm or more but less than 30,000 sqm.
Category 5c Large Retail 30,000 sqm or more, but less than 40,000 sqm	10, 11, 12, 13, 14, 15, 16, 23 and 28	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, retail; and > The building or buildings upon the land have a gross floor area of 30,000 sqm or more but less than 40,000 sqm.
Category 5d Large Retail 40,000 sqm or more, but less than 50,000 sqm	10, 11, 12, 13, 14, 15, 16, 23 and 28	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, retail; and > The building or buildings upon the land have a gross floor area of 40,000 sqm or more but less than 50,000 sqm.
Category 5e Large Retail 50,000 sqm or more	10, 11, 12, 13, 14, 15, 16, 23 and 28	<ul style="list-style-type: none"> > The predominant use of the land is, or having regard to any improvements or activities conducted upon the land, the potential predominant use of the land is, retail; and > The building or buildings upon the land have a gross floor area of 50,000 sqm or more.
Category 6 Agriculture and Grazing	60, 61, 64, 65, 66, 67, 68, 69, 70, 71, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89 and 93	

Dictionary

Any term that is not defined in this dictionary, unless the context or subject matter otherwise indicates or requires, is to have a meaning given to it by the following:

- a) The *Local Government Act 2009* and that Act's subordinate legislation;
- b) If not defined in the *Local Government Act 2009* and that Act's subordinate legislation, the Macquarie Dictionary;

If (a) and (b) do not apply, the Oxford English Dictionary

Gross floor area means the total floor area of all storeys of a building (measured from the outside of the external walls or the centre of a common wall) other than areas used for the following:

- › Building services, plant and equipment;
 - › Access between levels;
 - › Ground floor public lobby;
 - › A mall;
 - › The parking, loading and manoeuvring of motor vehicles; and
 - › Unenclosed private balconies, whether roofed or not;
- as determined by Council from any information source Council deems appropriate

Multi-unit dwelling means a property which contains more than one self-contained dwelling house/unit, either detached, semi-detached or integrated, whether for use by the same family or by unrelated occupants, with the exception of:

- › self-contained accommodation, either detached, semi-detached or integrated, for the care and shelter of an aged or infirm family member of the occupant/s; or
- › a Hotel, Motel/Motor Inn/Motor Lodge;
- › a property that is within the Council's Differential Rates Category 3k.

In determining whether a property meets this definition, consideration may be given, but not restricted to:

- › the existence of separate or multiple:
- › kitchens/food preparation areas (identified by the presence of a stove and/or oven) or
- › metered water, electricity or gas supplies or
- › waste collection services or
- › mail boxes or
- › displayed house/unit numbers or
- › pedestrian or vehicular entrances; or
- (ii) the existence of dividing walls that prohibit free internal access from one living unit to another; or
- (iii) the number of occupants' residing at the property.

Predominant use means the single use, or in the case of multiple uses the main use, for which in the opinion of Council the property is being used or could potentially be used by virtue of improvements or activities conducted upon the property.

Principal place of residence means a single dwelling house or dwelling unit that is the place of residence at which at least one person who constitutes the owner(s) of the land predominantly resides. In establishing principal place of residence, Council may consider (but is not limited to) the owner's declared address for electoral, taxation, government social security or national health registration purposes, or any other form of evidence deemed acceptable by Council.

A single dwelling house or dwelling unit will not be a principal place of residence, if it is:

- › a premises fully or partially held in other than the name of an individual or more than one individual (for example land owned or partially owned by companies, trusts, organisations or any other entity other than an individual);
- › not occupied by at least one person/s who constitute the owner(s), but occupied by any other person/s, whether in return for rent or remuneration or not, including members of the owner's family.

Retail means the offering of goods or services by means of any combination of sale, hire, supply, membership, subscription or other method of trade or commerce, and includes premises used wholly or predominantly for a retail business

Retail business has the meaning in the *Retail Shop Leases Regulation 2016* as at 30 June 2020.

Storey means that part of a building between floor levels and if there is no floor above, it is the part between the floor level and the ceiling.



Land Use Code descriptions used for Department of Natural Resources, Mines and Energy classification:

1	vacant urban land	35	general industry	70	cream
2	single unit dwelling	36	light industry	71	oil seeds
3 and 3/98	multi-unit dwelling (flats)	37	noxious, offensive industry	72	approved subdivider (under section 50 of The Valuation Land Act 2010)
4	large home site, vacant	38	advertising hoarding	73	grain
5	large home site, dwelling	39	harbour industries	74	turf farm
6	outbuildings	40	extractive	75	sugar cane
7	guest house, private hotel	41	child care excluding kindergarten	76	tobacco
8	building units	42	hotel, tavern	77	cotton
9	group titles	43	motels	78	rice
10	combination multi-dwelling and shops	44	nurseries (plants)	79	orchards
11	shop single	45	theatres and cinemas	80	tropical fruits
12	shops, shopping group (> 6 shops)	46	drive-in theatre	81	pineapple
13	shopping group (2 to 6 shops)	47	licensed clubs	82	vineyard
14	shops, main retail (Inner City)	48	sports clubs, facilities	83	small crops and fodder (irrigated)
15	shops, secondary retail (fringe Inner City, presence of service industry)	49	caravan parks	84	small crops and fodder (non-irrigated)
16	Drive-in shopping centre	50	other clubs (non-business)	85	pigs
17	restaurant	51	religious	86	horses
18	special tourist attraction	52	cemeteries including crematoria	87	poultry
19	walkway	53	(secondary code – commonwealth owned land)	88	forestry and logs
20	marina	54	(secondary code – state owned land)	89	animals (special)
21	residential institutions (non-medical care)	55	library	90	(secondary code – stratum)
22	car parks	56	showgrounds, racecourses, airfields	91	utilities
23	retail warehouse	57	parks and gardens	92	defence force establishment
24	sales area outdoor	58	education including kindergarten	93	peanuts
25	professional offices	59	(secondary code – local government owned land)	94	vacant rural land (excl. 1 and 4)
26	funeral parlours	60	sheep grazing	95	reservoirs, dams, bores
27	hospitals, convalescent homes (medical care private)	61	sheep breeding	96	public hospital
28	warehouses and bulk stores	62	not allocated	97	welfare homes, institutions
29	transport terminal	63	not allocated	98	(secondary code - concession under Land Valuation Act 2010)
30	service station	64	cattle grazing, breeding	99	community protection centre
31	oil depot and refinery	65	cattle breeding and fattening		
32	wharves	66	cattle fattening		
33	builders and contractors yards	67	goats		
34	cold stores, ice works	68	dairy cattle (quota milk)		
		69	dairy cattle (non-quota milk)		



Change of Postal Address

The owner is responsible for promptly notifying Council – by email, mail, or phone – of any change to postal address where rates notices are to be sent. Failure to do so may result in a loss of discount.

Recording a Change of Land Ownership

A fee of \$54.20 will apply on each change of land ownership received and recorded by Council. Some exemptions from the fee apply.

Owner-Occupied Benefits

Townsville City Council offers an owner-occupied benefit to owners who occupy their single dwelling/home unit as their principal place of residence. Owner occupied benefit applies only to land held in the name of a natural person and does not apply to land held in Trust, Company, Firm, Corporate or other legal entity ownership.

In circumstances where the postal address is not the same as the property address displayed on the rates notice and the owner occupies the single dwelling / home unit as their principal place of residence, an application for the owner-occupied category is required to be lodged with Council on the prescribed form.

When applications are approved, the owner occupied category is applied for the current rating period only and not applied retrospectively to previous rating periods.

Limitation of Increase in Rates

Council has applied a cap to rates increases for owner-occupied residential lands (lands categorised as Category 1 as at 1 July 2020). As a result the maximum general rate for each of those properties in 2020/21 is the relevant 2019/20 rate amount plus 30%.

This is subject to a minimum rate for each category and the following conditions:

- Capping will apply only to general rates.
- Capping will apply only to land categorised as residential category 1.
- Capping is not available retrospectively and will only apply from the beginning of a financial year.
- If ownership of the land to which capping applies is transferred in the period after 1 July of any year, then capping will cease to apply for the following year. (For example, if rates-capped land is sold during 2020/21, capping will not apply in 2021/22 but will apply in 2022/23 [unless the land is sold again after 1 July 2021]).
- If a dwelling is completed during 2020/21, on vacant land purchased during 2019/20, the owner will be eligible for capping from 1 July 2021.

Paying Your Rates

Discount for Prompt Payment

Council offers a prompt payment discount of 10% on certain rates and charges when full payment of all rates and charges, including any arrears, is received by the due date. Refer to Council's website for full details.

Payments in Advance

Regular advance payments are encouraged. Any payments made in advance will show as a credit balance brought forward on the next rates notice. Interest is not paid on credit balances held.

Contact Council to discuss how to set up an advance periodic payment by direct debit or BPay.

Pensioner Concession

A concession is offered to Approved Pensioners equivalent to 85 per cent of the general rate, up to a maximum of \$800.00 per annum. This will apply only if all rates and charges levied for the 2020/21 financial year are paid in full by 31 May 2021. A Concession will also be extended on a pro-rata basis to eligible pensioners receiving less than a maximum qualifying pension.

A fully completed Pensioner Application Form must be received by Council before any Council concession or State Government subsidy is considered. When the applications are approved, the pensioner concession and state government subsidy will commence in the current rating period. Applications to backdate the commencement of the concession will only be considered in accordance with Council's Pensioner Rates Concession Policy.

The above concession does not apply to rates on property other than the pensioners' principal place of residence.

Overdue Rates and Interest Charges

Compound interest, at a rate of 8.53% per year, will be charged in the following circumstances:

- On all overdue rates and charges and is charged from 30 days after the due date until the date of payment.
- On Approved Pensioner rates and charges that remain unpaid as at 30 June 2021, interest will be charged from 1 July 2021 until date of payment.

Overdue Payment Plans

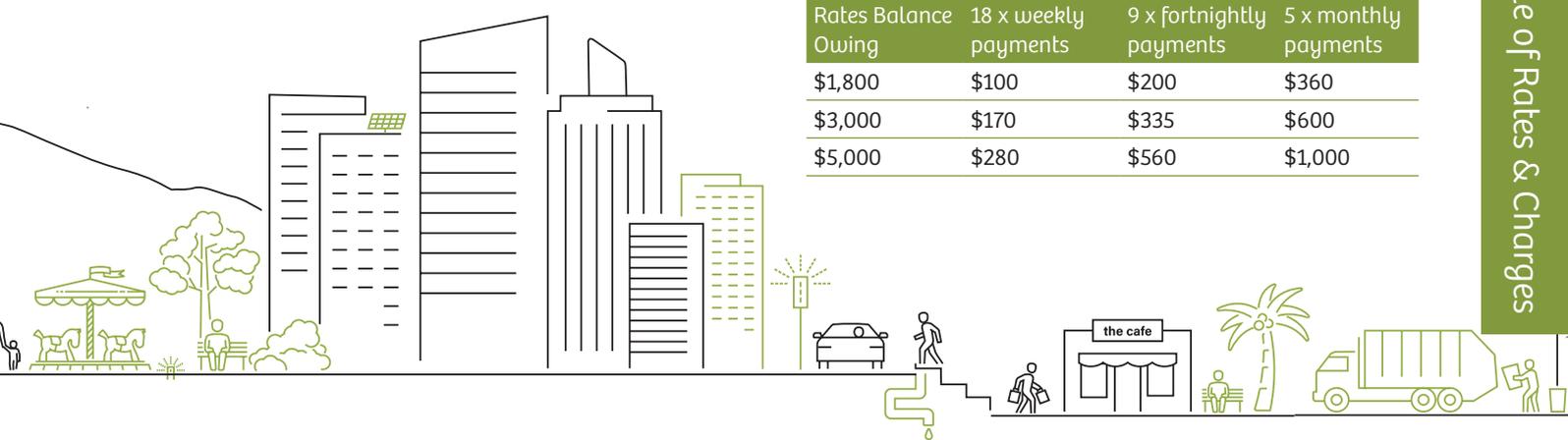
Payment plans may be accepted under some circumstances.

Payment plans are to be formalised by contacting Council prior to the due date displayed on the notice.

Suggested Payment Plans

These payments are based on the maximum payment terms available. All approved payment plans will be confirmed by Council in writing. Please note, a new payment plan is required for each new notice issued by Council.

Rates Balance Owing	18 x weekly payments	9 x fortnightly payments	5 x monthly payments
\$1,800	\$100	\$200	\$360
\$3,000	\$170	\$335	\$600
\$5,000	\$280	\$560	\$1,000



Special Rates

Nelly Bay Harbour Development

The Nelly Bay Harbour Development Special Rate levy is applied to maintaining water quality in the canals, dredging the canals, maintaining the rock walls around the canal area and maintaining the sediment basin in Gustav Creek.

A special rate of zero cents in the dollar on the rateable value of the land applies to identified properties for the 2020/21 year.

Rural Water Supply Scheme

Council has resolved that because of the nature of the schemes, annual water charges will only apply to clients of the Jensen, Hencamp Creek and Black River Rural Water Supply scheme areas once water has been connected to individual properties. This is a departure from the policy of Council that all properties capable of being connected to a water supply shall pay the uniform water rate as from the water main becoming serviceable. A network contribution may be payable prior to a water connection being made.

Rural Fire Brigades Annual Charge

The Rural Fire Brigade Special Charge is levied on rateable lands serviced by the rural fire brigades listed below. The funds raised from this charge are provided to the voluntary rural fire services so they can acquire and maintain fire-fighting equipment, provide training to volunteers and to enable them to operate throughout the rural areas of the region.

Rural Fire Levy 2020/21	
Bluewater, Rangewood	\$55
Rollingstone	\$50
Clevedon, Cungulla, Rupertswood	\$40
Paluma, Black River & Districts, Bluewater Estate	\$35
Lime Hills-Elliott, Saunders Beach, Horseshoe Bay	\$30
Majors Creek	\$25
Oak Valley	\$20
Reid River	\$18
West Point, Purono Park	\$15
Crystal Creek	\$10
Toolakea	\$0

Water Utility Annual Charges

For water supplied to residential properties council offers a choice between the:

STANDARD PLAN

- > \$823 per year for up to the fixed annual (772 kL) water allocation for each dwelling, home unit, flat or lot; and
- > Excess water will be charged at \$3.15 per kL

WATER WATCHER PLAN

- > \$376 per year fixed annual access for each dwelling, home unit, flat or lot, including undeveloped vacant land
 - > Water consumption charged at \$1.51 per kL for all water used
- Residential property owners will have the opportunity to choose a water plan applicable to their residential property:-
- by application to Council during the water plan opt in period of 03 August to 30 August; or
 - on application to Council within one month of acquiring the property.

All developed and undeveloped residential properties that are within the declared water supply area and that are connected to the water supply are placed on the Standard Plan by default. All undeveloped residential properties that are within the declared water supply area but not connected to the water supply are placed on the Water Watchers Plan.

Water meters are read by Council four times each year. As a courtesy to residential water users, high usage alert letters are issued after the property's quarterly read when usage exceeds 2.5 kL a day. It is the owner's responsibility to monitor and manage water consumption at the property.

For water supplied to non-residential properties Council charges \$391 each year fixed annual access charge for each lot including undeveloped land and water consumption charged at \$3.08 a kL for every kL of water used.

Fixed service charges will apply from the date of registration of the land, and additional fixed charges will apply from the date the water meter is connected and will be based upon the proposed development of the land as set out in the Building/Development Application.

Water consumption charges will apply from the date the water meter is connected. The charge will reflect the water pricing plan attached to the property or the use of the land, as per the Building/Development Application, for the purpose for which the water meter was connected.

It is council's preference that only one connection be made to each property. Additional connections will only be granted at council's discretion and additional charges may apply for each additional connection.

Non-Contributing Consumers Where the applicable contribution to Council's Water Supply under Council's Planning Policies has not been received, an additional surcharge of \$0.57 a kL on the actual consumption from Council's Water Supply Scheme will apply. The surcharge will be added to the Water Watchers Plan charge or the Standard Plan charge.

Body Corporate and Community Management Schemes

Proportioning of water consumed through a shared water meter(s) connected to a Community Management Scheme will be in accordance with the provisions under the *Body Corporate and Community Management Act 1997*.



Sewerage Utility Annual Charges

The following fixed annual sewerage service charges apply to land in a declared sewer area.

Residential – each dwelling, home unit, flat or lot	\$806
Residential undeveloped land – each lot	\$724
Non-residential – each pedestal	\$945
Non-residential undeveloped land – each lot	\$851

Note: For the purpose of sewerage charges only, aged care facilities and retirement and/or lifestyle villages/communities will be levied at the residential sewerage charge for each pedestal.

Where a separate habitation space on non-residential property is a principal place of residence, the owner may request that the pedestals within that space be charged at the residential sewerage charge. If approved, the change will commence from the financial year in which the application is received, unless Council decides it should apply from a later date.

Sewerage charges will be imposed from the earlier of:

- > the date of inspection of the installation of sewerage pedestals by Council's Hydraulic Services section; or
- > the date of the final inspection certificate and/or certification of classification.

Undeveloped land sewerage charges will apply from the date of registration of the land where the land is within the declared sewer area.

Unconnected Premises

A sewerage utility charge applies to each property in a declared sewer area that is not connected to the sewerage service. The charge will be at the residential or non-residential rate depending upon the use of the property.

Sewerage Infrastructure Alternative Access Fee

Where the applicable contribution to Council's Sewer Network, under Council's Planning Policies, has not been received, an additional surcharge of \$597 for each lot applies.

Trade Waste Charges

Liquid trade waste charges will be:

- a) An annual access fee for each liquid trade waste approval each year. The amount of the annual access fee will be dependent on the risk rating of the approval holder;
- b) A volume charge for the trade waste discharge; and
- c) A pollutant charge may apply to liquid trade waste approval holders in discharge category 2.0.

Charges will apply for liquid trade waste discharge in accordance with Council's Trade Waste Policy and Liquid Trade Waste Management Plan and will be effective from the date the trade waste approval is issued.

The annual access fee will apply based on the risk rating of the approval holder:

Risk Rating Annual	Access Fee
1	\$1,359
2	\$724
3	\$527
4	\$285
5	\$187
6	\$89

The trade waste volume discharged to sewer will be levied as follows:

Discharge Category Volume	Charge (\$/KL)
Category 1.1	\$2.07
Category 1.2	\$1.83
Category 1.3	\$1.69
Category 1.4	\$1.47
Category 1.5	\$2.07
Category 2.0	\$2.23

Category 2.0 Pollutant Charges	
Chemical Oxygen Demand (COD) (kg)	\$1.19
Suspended Solids (Kg)	\$1.12
SO4	\$0.64

Note: Trade Waste discharge volume = (Water consumption – Allowances) x discharge factor.

Allowance Type	Allowance Volume
Pedestal	60kL each pedestal

Trade Waste charges will be effective from the date of issue of a trade waste discharge approval.

Trade waste charges are levied in accordance with Council's Trade Waste Policy and Liquid Trade Waste Management Plan.



Waste Management and Recycling Charges

Residential

Residential Wheelie bin service charges will apply to each residential dwelling, home unit or flat within the defined waste collection area. For waste, each charge includes one waste wheelie bin collected each week. For recycling, each charge includes one recycling wheelie bin collected each fortnight. Council may choose to supply a bulk bin to a customer instead of a wheelie bin where multiple collections are required each week.

RESIDENTIAL CHARGE	
240L waste and 240L recycle wheelie bin	\$217
240L waste and 360L recycle wheelie bin	\$245
140L waste and 240L recycle wheelie bin	\$208
140L waste and 360L recycle wheelie bin	\$236
Additional permanent 240L wheelie bin	\$152
Additional permanent 140L wheelie bin	\$143
Additional permanent 240L recycle wheelie bin	\$62
Additional permanent 360L recycle wheelie bin	\$90

Note: For the purposes of waste and recycling wheelie bin charges only, boarding and lodging houses will be levied as residential properties.

Residential properties outside the defined waste collection areas or in the defined Paluma area

Council imposes annual fixed charges of \$154 for a 240L waste wheelie bin service and \$145 for a 140L waste wheelie bin service for each residential dwelling, home unit or flat within the Paluma area, and for waste collection services that Council provides outside the defined waste collection area (which services are provided at Council's absolute discretion).

Non Residential

For non-residential properties, wheelie bin services are provided upon request. Council imposes an annual fixed charge for each non-residential waste collection service. For waste, each charge includes one waste bin collected each week. For recycling, each charge includes one recycling bin collected each fortnight.

The Queensland Government has developed a new resources, recovery and waste strategy to help reduce the disposal of waste to landfill, increase recycling rates and recovery valuable resources. The focus of the strategy is the Queensland Government Waste Levy, which came into effect 1 July 2019.

NON-RESIDENTIAL	CHARGE
Waste 140L wheelie bin	\$185
QLD Gout Waste Levy Service Fee	\$58.24
Waste 240L wheelie bin	\$195
QLD Gout Waste Levy Service Fee	\$99.84
Recycling 240L wheelie bin	\$95
Recycling 360L wheelie bin	\$142

Council receives an annual payment of \$5,911,802 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

Developed properties within the defined waste collection area will be charged waste and recycling collection charges from the earliest of:

- > the date collection services are required or commenced; or
- > the date of the final inspection certificate.

A fixed annual waste management levy of \$43.00 will be charged for the provision of one hard rubbish collection for each eligible property and access to free green waste disposal and free recyclables drop off at Council's waste facilities and wheelie bin repairs / replacements. The levy will apply to each dwelling, home unit or flat which is:

- > classified as Category 1, 2 and 3a to 3k for rating purposes; and
- > inside or outside the defined waste collection area.

The levy does not apply to undeveloped land.

Queensland State Government Emergency Management, Fire and Rescue Levy

QFES LEVY 2020/21	Class 'A' - Mainland	CLASS 'D' - Magnetic Island	CLASS 'E' - Other
Group 1	\$61.80	\$27.40	\$27.40
Group 2	\$226.00	\$110.60	\$110.60
Group 3	\$549.20	\$271.80	\$271.80
Group 4	\$1,103.20	\$549.20	\$549.20
Group 5	\$1,816.00	\$902.60	\$902.60
Group 6	\$3,257.00	\$1,625.80	\$1,625.80
Group 7	\$5,318.20	\$2,656.80	\$1,625.80
Group 8	\$8,135.80	\$4,066.20	\$1,625.80
Group 9	\$14,441.00	\$7,217.00	\$1,625.80
Group 10	\$29,653.40	\$14,824.20	\$1,625.80
Group 11	\$50,201.20	\$25,096.40	\$1,625.80
Group 12	\$92,809.20	\$46,402.00	\$1,625.80
Group 13	\$106,390.00	\$53,191.00	\$1,625.80
Group 14	\$159,590.00	\$79,790.60	\$1,625.80
Group 15	\$265,983.60	\$132,988.60	\$1,625.80
Group 16	\$443,314.40	\$221,654.80	\$1,625.80

The Emergency Management, Fire and Rescue Levy is a Queensland State Government levy. Townsville City Council acts as a collection agent only. State Government subsidy is available to Approved Pensioners.

Further information is available on the Queensland Fire and Emergency Services (QFES) website qfes.qld.gov.au



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