



Fees & Charges 2018/2019

Water, Wastewater & Laboratory Services



Updated 11/12/2018

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| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

TOWNSVILLE CITY COUNCIL

WATER, WASTEWATER & LABORATORY SERVICES

SCHEDULE 30 METER AND SERVICE CONNECTIONS

SCHEDULE 30 POLICIES >>

CONDITIONS APPLICABLE TO ALL METER AND SERVICE CONNECTION FEES:

- Variations apply where concrete paths or other obstructions impede connections;
- All meter connects are GST free;
- Disconnection of water services will not be carried out with the written approval of the property owner;
- A meter and service is required in areas where developers have not installed a service to the property boundary;
- Where developers have preinstalled the service to the property boundary the installation requirements are less and refer to a meter installation only;
- Non-standard disconnections will be charge on a quotation basis;
- All applications for water services connections must be signed by a licensed plumber;
- The location of existing and/or proposed water meters must be indicated on a separate plan;
- Unit developments may require individual metered connections for each registrable parcel and for any body corporate amenities requiring access to water. Specific quotations are required in these instances;
- If a fire service is installed, Townsville Water will complete the detector check. Any backflow requirements are the owner's responsibility and this is enforced by the plumbing certifiers.

SUBSEQUENT METER AND SERVICE CONNECTIONS:

- Quotations are required for all additional connections where an established allotment is subdivided or where the connections requested is not the standard service for the premises type.
- This is subject to the water main being of adequate size and/or any Town Planning requirements.

WATER METER SIZE GUIDELINES

STANDARD WATER SERVICES MINIMUM REQUIREMENTS

| Domestic / Commercial / Industrial | Size of Service Connection |
|------------------------------------|----------------------------|
| Private Dwelling/Individual Unit | 20mm |
| Service Station | 25mm |
| Warehouse | 25mm |
| Shops – 4 Shops/Buildings | 25mm |
| Flats – 2 Flats/Buildings | 20mm |
| Flats – 3 to 4 Flats/Buildings | 25mm |
| Flats – 5 to 8 Flats/Buildings | 32mm |
| Flats – 9 to 10 Flats/Buildings | 40mm |
| Hotels – Up to 21 Rooms | 32mm |
| Caravan Park – Up to 45 Bays | 40mm |

SCHOOLS

| Size of School | Primary | Secondary | Boarding |
|-------------------|---------|-----------|----------|
| Up to 200 Pupils | 32mm | 40mm | 50mm |
| 200 to 400 Pupils | 40mm | 50mm | 80mm |
| 400 to 600 Pupils | 40mm | 50mm | 80mm |
| Over 600 Pupils | 50mm | 80mm | 80mm |

FIRE FIGHTING SERVICES

| Service | Size of Service |
|-------------------------------------|--|
| Fire hydrant | 100mm |
| Fire hose reels [one or more reels] | 25mm service and meter as per the Building Code of Australia |

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

SCHEDULE 30 METER AND SERVICE CONNECTIONS [continued]

NOTES TO STANDARD WATER SERVICES REQUIREMENTS:

These sizes are guidelines only and are subject to confirmation on receipt of applications. It is the responsibility of the applicant to determine the required minimum pressure and flow are provided at hose reels and whether the minimum size service will suffice. Any case not covered by the above should be discussed with Infrastructure Development staff and your hydraulic designer prior to the application being lodged.

NOTES TO METERED STANDPIPE CHARGES

A metered standpipe permit application must be lodged and approved and a security deposit is payable before a metered standpipe can be issued. The security deposit will be refunded upon the return of the standpipe as per the Standpipe Hire Permit Terms and Conditions.

To avoid late fees for return of a defective standpipe, all defective standpipes must be returned within 48 hours from when the fault comes to the attention of the standpipe hirer.

PART 30.A >> METERS

REFER TO NOTES ON METER AND SERVICE CONNECTIONS

| | | | |
|------------------------|------------|--------|--------------|
| 20mm Meter | \$195.65 | \$0.00 | \$195.65 |
| 20mm Meter and Service | \$1,215.65 | \$0.00 | \$1,215.65 |
| 25mm Meter and Service | \$1,654.35 | \$0.00 | \$1,654.35 |
| 32mm Meter and Service | \$2,434.90 | \$0.00 | \$2,434.90 |
| 40mm Meter and Service | \$2,679.45 | \$0.00 | \$2,679.45 |
| 50mm Meter and Service | \$4,566.65 | \$0.00 | \$4,566.65 |
| 80mm to 150mm | | | By Quotation |
| Fire Hydrants | | | By Quotation |
| Standard Disconnection | \$111.60 | \$0.00 | \$111.60 |

PART 30.B >> METERED STANDPIPE CHARGES

REFER TO NOTES ON METERED STANDPIPE CHARGES

| | | | |
|--|----------|--------|----------|
| Daily Hire Charge | \$34.65 | \$0.00 | \$34.65 |
| Monthly Hire Charge | \$135.55 | \$0.00 | \$135.55 |
| Late Fees for Monthly Readings per Day Late | \$34.65 | \$0.00 | \$34.65 |
| Late Fees for Return of Defective Standpipe per Day Late | \$34.65 | \$0.00 | \$34.65 |

PART 30.C >> WATER METER TESTING FEES (INCLUDING FREIGHT & REPLACEMENT)

REFER TO NOTES ON METER AND SERVICE CONNECTIONS

| | | | |
|-----------------|----------|--------|----------|
| 20mm | \$334.25 | \$0.00 | \$334.25 |
| 25mm | \$423.90 | \$0.00 | \$423.90 |
| 32mm – offsite | \$632.80 | \$0.00 | \$632.80 |
| 40mm – offsite | \$684.75 | \$0.00 | \$684.75 |
| 50mm – offsite | \$752.55 | \$0.00 | \$752.55 |
| 80mm – offsite | \$852.40 | \$0.00 | \$852.40 |
| 100mm – offsite | \$992.00 | \$0.00 | \$992.00 |

| Name | Year 18/19 | |
|------|--------------------|---------------------------|
| | Fee (excl. GST) | Fee GST (incl. GST) |

PART 30.C >> WATER METER TESTING FEES (INCLUDING FREIGHT & REPLACEMENT)

[continued]

| | | |
|---|--|--------------|
| 150mm – offsite | | By Quotation |
| All water meters greater than 100mm are on a quotation basis. | | |

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

SCHEDULE 31 BLOCKAGES, MANHOLES, LOCATIONS AND TRUCK HIRE

PART 31.A >> SEWER AND WATER MAIN LOCATIONS

| | | | |
|---|--------------|---------|----------|
| By Diagram Only | \$72.27 | \$7.23 | \$79.50 |
| Onsite | \$203.82 | \$20.38 | \$224.20 |
| Fee for time in excess of 1 hour (per 15 minutes) | By Quotation | | |

PART 31.B >> SEWERAGE BLOCKAGE FEE

Prices are for quotes on normal terrain and do not include variations due to difficulties on site.

| | | | |
|----------------------------------|----------|---------|----------|
| Sewerage Blockage – Normal Hours | \$468.27 | \$46.83 | \$515.10 |
| Sewerage Blockage – After Hours | \$593.32 | \$59.33 | \$652.65 |

PART 31.C >> PENSIONER SEWERAGE BLOCKAGE FEE

Prices are for quotes on normal terrain and do not include variations due to difficulties on site.

| | | | |
|--|----------|---------|----------|
| Sewerage Blockage – Normal Hours (Pensioner) | \$309.41 | \$30.94 | \$340.35 |
| Sewerage Blockage – After Hours (Pensioner) | \$296.91 | \$29.69 | \$326.60 |

PART 31.D >> SUCKER TRUCK HIRE

| | | | |
|--------------------|----------|---------|----------|
| Hourly Hire Fee | \$284.86 | \$28.49 | \$313.35 |
| Hourly After Hours | \$352.00 | \$35.20 | \$387.20 |

PART 31.E >> SEWER MANHOLES

These fees have the following terms and conditions applied:

- Magnetic Island is not included in these rates additional travel and barge charges will apply;
- These rates do not include any provision for site specific inductions. If site specific inductions are required, additional fees will apply. If the works required vary from the description of the works as requested, TCC reserve the right to adjust these rates to reflect the scope of works required;
- Excavation and backfill is the responsibility of the client;
- Combinations or multiples of work, when completed in one work shift may attract a discount;
- Council requires notice of 14 days prior to commencing works, once all charges have been paid and the site is ready for works to commence.

| | | | |
|--|------------|--------|------------|
| 100mm x 1 Sewer Manhole Cutin | \$1,500.00 | \$0.00 | \$1,500.00 |
| 100mm x 2 Sewer Manhole Cutins (1 work shift) | \$2,000.00 | \$0.00 | \$2,000.00 |
| 150mm x 1 Sewer Manhole Cutin | \$1,700.00 | \$0.00 | \$1,700.00 |
| 150mm x 2 Sewer Manhole Cutins (1 work shift) | \$2,500.00 | \$0.00 | \$2,500.00 |
| 150mm x 3 Sewer Manhole Cutins (1 work shift) | \$3,000.00 | \$0.00 | \$3,000.00 |
| 150mm x 100mm x 1 Sewer Main Cutin | \$1,200.00 | \$0.00 | \$1,200.00 |
| 150mm x 100mm x 2 Sewer Main Cutins (1 work shift) | \$2,300.00 | \$0.00 | \$2,300.00 |
| 150mm x 100mm x 3 Sewer Main Cutins (1 work shift) | \$3,200.00 | \$0.00 | \$3,200.00 |
| 150mm x 150mm x 1 Sewer Main Cutin | \$1,400.00 | \$0.00 | \$1,400.00 |
| 150mm x 150mm x 2 Sewer Main Cutins (1 work shift) | \$2,600.00 | \$0.00 | \$2,600.00 |
| 225mm x 100mm x 1 Sewer Main Cutin | \$2,500.00 | \$0.00 | \$2,500.00 |

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

PART 31.E >> SEWER MANHOLES [continued]

| | | | |
|--|------------|--------|------------|
| Rebench New Manhole | \$2,000.00 | \$0.00 | \$2,000.00 |
| Seal off property connection x 1 inside Sewer Manhole | \$880.00 | \$0.00 | \$880.00 |
| Seal off property connection x 2 inside Sewer Manhole (1 work shift) | \$1,400.00 | \$0.00 | \$1,400.00 |
| 150mm Seal off property connection in main line sewer | \$2,000.00 | \$0.00 | \$2,000.00 |
| 225mm Seal off property connection in main line sewer | \$2,100.00 | \$0.00 | \$2,100.00 |

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

SCHEDULE 32 TRADE WASTE

PART 32.A >> TRADE WASTE APPLICATION FEES

| | | | |
|---|--------------|--------|---------|
| Administrative charges for initial application approval | By Quotation | | |
| Category 2 | | | |
| Administration Officer Inspection fees | \$70.80 | \$0.00 | \$70.80 |
| Category 2 | | | |
| Trade Waste Inspector fees | \$86.60 | \$0.00 | \$86.60 |
| Category 2 | | | |
| Team Leader fees | \$92.75 | \$0.00 | \$92.75 |
| Category 2 | | | |

PART 32.B >> NON COMPLIANCE INSPECTION AND ANALYSIS FEES

| | | | |
|------------------|---------------------------------|--------|----------|
| Inspections | \$170.70 | \$0.00 | \$170.70 |
| Analytical Tests | Full cost of laboratory charges | | |

PART 32.C >> ANNUAL SEWER LOADING CHARGES

This fee will be levied annually on a pro-rata basis against a liquid trade waste discharge with inadequate or no pre-treatment device installed.

| | | | |
|---|------------|--------|------------|
| 1000L Grease Trap – 8 week Service Frequency | \$2,434.90 | \$0.00 | \$2,434.90 |
| 1000L Grease Trap – 13 week Service Frequency | \$1,498.45 | \$0.00 | \$1,498.45 |
| 2000L Grease Trap – 8 week Service Frequency | \$4,869.30 | \$0.00 | \$4,869.30 |
| 2000L Grease Trap – 13 week Service Frequency | \$2,996.35 | \$0.00 | \$2,996.35 |
| 1000L Hold Tank – 8 week Service Frequency | \$3,875.25 | \$0.00 | \$3,875.25 |
| 1000L Hold Tank – 13 week Service Frequency | \$2,384.95 | \$0.00 | \$2,384.95 |
| 2000L Hold Tank – 8 week Service Frequency | \$6,310.15 | \$0.00 | \$6,310.15 |
| 2000L Hold Tank – 13 week Service Frequency | \$3,882.90 | \$0.00 | \$3,882.90 |

PART 32.D >> SERVICE FREQUENCY EXTENSION REQUEST CHARGE (PER SAMPLE)

| | | | |
|----------------------------|----------|--------|----------|
| Grease Trap (per sample) | \$310.30 | \$0.00 | \$310.30 |
| Oil Separator (per sample) | \$270.55 | \$0.00 | \$270.55 |

PART 32.E >> SEPTAGE DISPOSAL (SELECTED TREATMENT PLANTS ONLY)

Prices are for quotes on normal terrain and do not include variations due to difficulties on site.

| | | | |
|--|----------|--------|----------|
| Septage Disposal – Each 6,000 Litres or part thereof | \$936.45 | \$0.00 | \$936.45 |
|--|----------|--------|----------|

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

LABORATORY

SCHEDULE 33 TESTING

PART 33.A >> ADMINISTRATION FEES

| | | | |
|---|----------|---------|----------|
| Administration fee (applied for each sample batch) | \$31.59 | \$3.16 | \$34.75 |
| Bottles complying with AS 5667:1998 are supplied for sampling on request. | | | |
| Microbiology Samples received on Fridays | \$109.32 | \$10.93 | \$120.25 |
| Priority Surcharge | \$152.86 | \$15.29 | \$168.15 |
| Weekend samples (Saturday and Sunday) | \$254.77 | \$25.48 | \$280.25 |

PART 33.B >> GENERAL

NB. Refer 33.A for 'Administration fee' which is applicable on each sample batch.

| | | | |
|---|---------|--------|---------|
| Activated Sludge Filterability | \$13.45 | \$1.35 | \$14.80 |
| Alkalinity/ Acidity (Total) | \$10.23 | \$1.02 | \$11.25 |
| Ammonia as N | \$18.55 | \$1.85 | \$20.40 |
| Ammonia as N (4hr turn around time)* | \$19.00 | \$1.90 | \$20.90 |
| Autoclav Microbiological Waste | \$56.05 | \$5.60 | \$61.65 |
| Available Chlorine | \$52.36 | \$5.24 | \$57.60 |
| Biological Oxygen Demand Total | \$37.09 | \$3.71 | \$40.80 |
| Biological Oxygen Demand Soluble | \$42.18 | \$4.22 | \$46.40 |
| Bromide | \$18.55 | \$1.85 | \$20.40 |
| Calibration for Cl2 Meter | \$69.05 | \$6.90 | \$75.95 |
| Capillary Suction Time | \$56.05 | \$5.60 | \$61.65 |
| Chemical Oxygen Demand (flocculated or soluble) | \$37.09 | \$3.71 | \$40.80 |
| Chemical Oxygen Demand, total | \$37.09 | \$3.71 | \$40.80 |
| Chloride | \$18.55 | \$1.85 | \$20.40 |
| Chlorine (free or total) | \$7.41 | \$0.74 | \$8.15 |
| Chlorophyll a + algal biomass estimate | \$52.36 | \$5.24 | \$57.60 |
| Coarse Suspended Solids, CSSA | \$50.95 | \$5.10 | \$56.05 |
| Coarse Suspended Solids, CSSB | \$50.95 | \$5.10 | \$56.05 |
| Coarse Suspended Solids, CSS150 | \$50.95 | \$5.10 | \$56.05 |
| Coarse Suspended Solids, CSS500 | \$50.95 | \$5.10 | \$56.05 |
| Colour, as is | \$10.23 | \$1.02 | \$11.25 |
| Colour, true, filtered | \$12.05 | \$1.20 | \$13.25 |
| Conductivity | \$6.50 | \$0.65 | \$7.15 |
| Dissolved Oxygen | \$6.95 | \$0.70 | \$7.65 |
| Dissolved Solids | \$26.41 | \$2.64 | \$29.05 |
| Fluoride | \$18.55 | \$1.85 | \$20.40 |
| Further VSR (20 days) | \$40.77 | \$4.08 | \$44.85 |
| Further VSR (40 days) | \$40.77 | \$4.08 | \$44.85 |

| Name | Year 18/19 | |
|------|--------------------|---------------------------|
| | Fee (excl. GST) | GST Fee (incl. GST) |

PART 33.B >> GENERAL [continued]

| | | | |
|---|----------|---------|----------|
| Geosmin and MIB | \$170.00 | \$17.00 | \$187.00 |
| Hardness (Ca, Mg) | \$15.32 | \$1.53 | \$16.85 |
| Hexavalent Chromium | \$15.32 | \$1.53 | \$16.85 |
| HPC R2A | \$27.36 | \$2.74 | \$30.10 |
| Iodide | \$18.55 | \$1.85 | \$20.40 |
| Iron, ferrous and ferric | \$19.45 | \$1.95 | \$21.40 |
| Leachates Preparation (per sample) | \$74.14 | \$7.41 | \$81.55 |
| Metals per element | \$7.41 | \$0.74 | \$8.15 |
| Microscopy | \$26.86 | \$2.69 | \$29.55 |
| Oil and grease (Gravimetry) | \$62.55 | \$6.25 | \$68.80 |
| Orthophosphate | \$20.86 | \$2.09 | \$22.95 |
| Orthophosphate (4hr turn around)* | \$19.00 | \$1.90 | \$20.90 |
| Oxidation Reduction Potential | \$7.41 | \$0.74 | \$8.15 |
| Oxidised Nitrogen (nitrite + nitrate) | \$18.55 | \$1.85 | \$20.40 |
| Oxidised Nitrogen (4hr turn around time)* | \$19.00 | \$1.90 | \$20.90 |
| Oxyhalides | \$164.00 | \$16.40 | \$180.40 |
| pH | \$6.50 | \$0.65 | \$7.15 |
| Redox potential | \$11.14 | \$1.11 | \$12.25 |
| Sample digestion for total recoverable metals | \$13.45 | \$1.35 | \$14.80 |
| Sample filtration for soluble metals | \$6.95 | \$0.70 | \$7.65 |
| Silica | \$18.55 | \$1.85 | \$20.40 |
| Sludge Volume Index | \$84.32 | \$8.43 | \$92.75 |
| Solids total or volatile | \$18.55 | \$1.85 | \$20.40 |
| Sulphate | \$18.55 | \$1.85 | \$20.40 |
| Sulphide | \$32.00 | \$3.20 | \$35.20 |
| Suspended Solids, Total | \$13.45 | \$1.35 | \$14.80 |
| Suspended Solids, Volatile | \$18.55 | \$1.85 | \$20.40 |
| Temperature | \$6.95 | \$0.70 | \$7.65 |
| Time to Filter | \$62.55 | \$6.25 | \$68.80 |
| TKN | \$32.00 | \$3.20 | \$35.20 |
| TKN in Solids | \$37.09 | \$3.71 | \$40.80 |
| Total N | \$25.95 | \$2.60 | \$28.55 |
| Total N (4hr turn around time)* | \$25.95 | \$2.60 | \$28.55 |
| Total Organic Carbon (Solid and Turbid Samples) | \$121.36 | \$12.14 | \$133.50 |
| Total P | \$25.95 | \$2.60 | \$28.55 |
| Total P (4hr turn around time)* | \$25.95 | \$2.60 | \$28.55 |
| Total petroleum hydrocarbon | \$73.23 | \$7.32 | \$80.55 |
| Total/Dissolved Organic Carbon | \$37.55 | \$3.75 | \$41.30 |
| Trihalomethanes | \$68.09 | \$6.81 | \$74.90 |
| Trihalomethanes Formation Potential | \$192.73 | \$19.27 | \$212.00 |
| Turbidity | \$10.23 | \$1.02 | \$11.25 |

| Name | Year 18/19 | | |
|------|--------------------|-----|--------------------|
| | Fee (excl. GST) | GST | Fee (incl. GST) |

PART 33.B >> GENERAL [continued]

| | | | |
|---------------------------|---------|--------|---------|
| UV Transmittance @ 254 nm | \$7.91 | \$0.79 | \$8.70 |
| Viscosity | \$20.86 | \$2.09 | \$22.95 |
| Volatile Fatty Acids | \$31.05 | \$3.10 | \$34.15 |

PART 33.C >> MICROBIOLOGY

NB. Refer 33.A for 'Administration fee' which is applicable on each sample batch.

| | | | |
|---|---------|--------|---------|
| Algae identification/count (Microphotograph on request) | \$78.32 | \$7.83 | \$86.15 |
| E. coli | \$31.50 | \$3.15 | \$34.65 |
| Enterococci | \$31.50 | \$3.15 | \$34.65 |
| Heterotrophic (Total) Plate Count | \$15.77 | \$1.58 | \$17.35 |
| Heterotrophic (Total) Plate Count, Ultra Pure Water | \$27.36 | \$2.74 | \$30.10 |
| Moulds & Yeasts | \$44.05 | \$4.40 | \$48.45 |
| Pseudomonas | \$31.50 | \$3.15 | \$34.65 |
| Thermotolerant Coliform | \$31.50 | \$3.15 | \$34.65 |
| Total Coliform | \$31.50 | \$3.15 | \$34.65 |

PART 33.D >> SOILS AND SEDIMENTS

NB. Refer 33.A for 'Administration fee' which is applicable on each sample batch.

| | | | |
|--------------------------------------|---------|--------|---------|
| Air dried moisture content | \$15.32 | \$1.53 | \$16.85 |
| KCl extractable NH ₃ – N | \$25.95 | \$2.60 | \$28.55 |
| KCl extractable NO ₃ – N | \$25.95 | \$2.60 | \$28.55 |
| Sludge metals – Leachate test | \$25.95 | \$2.60 | \$28.55 |
| Soil metals digestion (USEPA method) | \$18.55 | \$1.85 | \$20.40 |
| Soil pH and conductivity | \$18.55 | \$1.85 | \$20.40 |
| Soil soluble chloride | \$18.55 | \$1.85 | \$20.40 |
| Total N | \$25.95 | \$2.60 | \$28.55 |
| Total P | \$25.95 | \$2.60 | \$28.55 |

PART 33.E >> SAMPLING AND COLLECTION

NB. Refer 33.A for 'Administration fee' which is applicable on each sample batch.

| | | | |
|--|----------|---------|----------|
| Sample Collection (NATA accredited per hour incl travel) | \$315.45 | \$31.55 | \$347.00 |
|--|----------|---------|----------|

PART 33.F >> OTHER SERVICES

NB. Refer 33.A for 'Administration fee' which is applicable on each sample batch.

| | | | |
|------------------------------|----------|---------|----------|
| Cation/Anion balance | \$183.45 | \$18.35 | \$201.80 |
| Irrigation Suite | \$79.23 | \$7.92 | \$87.15 |
| Metals, Major Suite, Soluble | \$26.41 | \$2.64 | \$29.05 |
| Metals, Major Suite, Total | \$26.41 | \$2.64 | \$29.05 |
| Metals, Trace Suite, Soluble | \$99.14 | \$9.91 | \$109.05 |

| Name | Year 18/19 | |
|------|--------------------|-----|
| | Fee (excl. GST) | GST |

PART 33.F >> OTHER SERVICES [continued]

| | | | |
|----------------------------|----------|---------|----------|
| Metals, Trace Suite, Total | \$99.14 | \$9.91 | \$109.05 |
| Potability Suite | \$239.45 | \$23.95 | \$263.40 |
| Sludge Microscopy | \$26.86 | \$2.69 | \$29.55 |