COMMUNITY SAFETY ADVISORY COMMITTEE
REPORT
WEDNESDAY 24 October 2018 AT 9.30AM
TOWNSVILLE STADIUM
Advisory Committee Members >>

Councillor Russ Cook
Committee Chair, Townsville City Council
Councillor Mark Molachino
Townsville City Council
Councillor Paul Jacob
Townsville City Council
Marthisa Andrews
Probation and Parole
Dr Mark David Chong
Community Representative
Sandra Crosato-Matters
Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty
Victim Assist Queensland
Leanne Small
Department of Child Safety, Youth and Women
Kieran Keyes
Townsville Hospital and Health Service
Inspector Joe Kitching
Queensland Police Service
Paula La Rosa
Centacare North Queensland
Natalie Marr
Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen
Townsville Youth Justice Service Centre
Fiona Layton-Rick
Alcohol Tobacco and other Drug Services
Tania Sheppard
Housing and Homelessness Services
Christie Peterson
Wilson Security

Non-member CSAC support role:

Rebecca Pola
Meeting Facilitator, Community Safety Officer, Future Cities, Townsville City Council
Donna Jackson
Principal Inclusive Communities, Future Cities, Townsville City Council

ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.
Goal 1 - A Prosperous City
Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

Objectives that identify our strategic intent:
1.1 Support local businesses, major industries, local innovation and employment growth.
1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

Goal 2 - A City for People
Enhance people’s experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

Objectives that identify our strategic intent:
2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
2.3 Improve the vibrancy of Townsville by supporting the community’s access to, and participation in, a range of artistic, cultural and entertainment activities.
2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

Goal 3 - A Clean and Green City
Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

Objectives that identify our strategic intent:
3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

Goal 4 - A Simpler, Faster, Better Council
Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

Objectives that identify our strategic intent:
4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
4.2 Ensure that council’s plans, services, decisions and priorities reflect the needs and expectations of the community.
4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.
Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the Local Government Regulation 2012 ("the Regulation").

CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation’s media policies, and inform the Meeting Facilitator if you have any issues / concerns.

5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson’s consent made in the minutes of the meeting (or the report of a committee meeting) is “written consent” for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.
## REPORT
COMMUNITY SAFETY ADVISORY COMMITTEE

## DATE
Wednesday 24 October 2018

## ITEMS
1 to 3

## PRESENT
- **Councillor Paul Jacob**: Townsville City Council
- **Councillor Russ Cook**: Committee Chair, Townsville City Council
- **Dr Mark David Chong**: Community Representative
- **Paula La Rosa**: Centacare North Queensland
- **Babette Doherty**: Victim Assist Queensland
- **Dave Olsen**: Townsville Youth Justice Service Centre
- **Marthisa Andrews**: Probation and Parole
- **Christie Peterson**: Wilson Security
- **Sandra Crosato-Matters**: Department of Aboriginal and Torres Strait Islander Partnerships

Non-member ICAC:

- **Rebecca Pola**: Meeting Facilitator, Community Safety Officer, Future Cities, Townsville City Council
- **Janeese Henaway**: Aboriginal & Torres Strait Islander Liaison Officer, Future Cities Office, Townsville City Council

## GUESTS
- **Sue Walker**: QUIHN – HRW
- **Margaret Darveniza**: Team Manager Community Engagement & Venues, Townsville City Council
- **Phillipa Galligan**: Senior Planning Officer, Townsville City Council
- **Ashley Astorquia**: Acting Senior Stormwater Engineer, Townsville City Council

## APOLOGIES
- **Donna Jackson**: Principal Inclusive Communities, Future Cities Office, Townsville City Council
- **Councillor Mark Molachino**: Townsville City Council
- **Tania Sheppard**: Housing and Homelessness Services
- **Natalie Marr**: Crime Stoppers - Townsville Area Volunteer Committee
- **Inspector Joe Kitching**: Queensland Police Service
- **Leanne Small**: Department of Child Safety, Youth and Women

## NOT PRESENT
- **Kieran Keyes**: Townsville Hospital and Health Service
- **Fiona Layton-Rick**: Alcohol Tobacco and other Drug Services
Opening of meeting
Councillor R Cook, Chair, opened the meeting at 9.32am.

Councillor Cook advised the Committee that Christie Peterson’s application for membership was endorsed at the September 2018 Council meeting and welcomed guests Margaret Darveniza, Ashley Astorquia and Phillipa Galligan.

Acknowledgement to Country
Councillor R Cook provided the Acknowledgement to Country.

Apologies and Leave of Absence
Apologies were noted.

Confirmation of minutes of previous meeting
The Committee confirmed the minutes of the previous meeting held on 22 August 2018.

Business Arising from the Minutes
Nil

Agenda Items

Item 1. Action Register Updates (CSAC Meeting Facilitator)
See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register, noting:
- 22 items in total
- 6 items currently open
- 3 new items
- 2 agenda submissions received through the website. One requesting to present to the Committee (item 3 on today’s agenda) and one relating to an animal management presentation so has been referred to the Animal Management Reference Group.

Item 2. Townsville Dashboards Presentation
Margaret Darveniza, Team Manager Community Engagement & Venues, provided a verbal presentation on Townsville Dashboards.

Margaret advised that the recently launched Smart Townsville Strategy includes amongst its pillars, An Open and Engaged Council featuring two key initiatives – a data portal and Townsville Dashboards.

Margaret advised that she is seeking input from the CSAC (in relation to engaging with the community using Townsville Dashboards) and asked ‘what’s the story that we want to make sure is available to the community, what are the sort of things you believe the community want to know and what are the questions they’re asking?’ so that Council can source the information and make it available to the community. The second question is ‘as a citizen of this city, what are the sorts of information that you’d like to access?’.
Members responded and provided input on behalf of the Committee.

The Committee discussed the item and raised queries. Margaret provided responses to queries raised.

Margaret advised that this is an opportunity to tell the CSAC story to the community in a way that they need to hear it and that it’s valuable to the community. Margaret advised Committee members that if anyone has any further ideas or would like to speak with Margaret, to contact Rebecca Pola.

Item 3. Coastal Changes Project Presentation

Phillipa Galligan, Senior Planning Officer and Ashley Astorquia, Acting Senior Stormwater Officer provided a presentation on the Coastal Changes Project, noting:
- Community and stakeholder engagement is underway.
- An ‘adapting to coastal change’ survey is available for the community to have their say, and closes on 26 October 2018.
- A stakeholder reference group has been developed to assist with future adaptation options.
- The project is due for completion in 2020.

The Committee discussed the item and raised queries. Ashley and Phillipa provided responses to queries raised.

Councillor Cook emphasised the importance of completing the ‘adapting to coastal change’ survey.

Action Plan – Actions in Focus

The CSAC Meeting Facilitator provided an update on the status of actions in focus.

a) Working Group Update – 2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities

The CSAC Meeting Facilitator provided an update on 2.2.1 Collaboration approach to create pop up event/activities approaches to increase community safety education at community events and activities, noting:
- First launch of pop up stall for CSAC occurred on Saturday 20th as part of the guns versus hoses cricket charity event run by emergency services at Riverway.
- The event went well and the two biggest things that came from the event was a CSAC fact sheet that has now been developed and copies are available to hand out to people, and a CSAC survey (links have been distributed to members).
- An initial subset for the survey is running until 3 December, feedback will be provided at the next Committee meeting and then it’ll be launched next year with any amendments made.
- Next year the Committee will have a discussion on future pop up stalls.

The Committee discussed the item.

b) Working Group Update – 2.2.3 Identify and promote Toolkits available to the community that promotes community and personal safety

No update.

c) Update – Action Register Item (No.11) – Abandoned Vehicles Initiative

Councillor R Cook provided an update on the Abandoned Vehicles Initiative and provided an overview of the process.
Councillor Cook noted that the abandoned vehicle process now involves the ability for the community and police to notify Council via a designated Council email address, which has shown to be a simple but effective process.

The Committee discussed the item and raised queries. Councillor Cook provided responses to queries raised.

**ATTENDANCE:** Sandra Crosato-Matters vacated the meeting during discussions on item C.

d) Update – 1.2.1 Work with Council to undertake the process associated with the Pan Pacific Safe Community Accreditation

The CSAC Meeting Facilitator provided an update on 1.2.1 Work with Council to undertake the process associated with the Pan Pacific Safe Community Accreditation, noting:

- The Community Safety Officer Townsville City Council looked at the accreditation and provided the pros/cons, cost and what Council and the community could get out of the accreditation.
- A report was provided to Council and the decision made was to not proceed due to limited benefit the accreditation would have at this moment in time.
- Council are currently fulfilling a lot of the criteria however the time and cost required to collate the information and put it into a structure the accreditation was looking for was cost prohibitive.

**Action Plan Discussion**

The CSAC Meeting Facilitator advised that the next CSAC meeting is the last for the year, will be a dissection of this year and will involve planning for next years’ meetings, dates/times, possibly allocating time for working groups outside of meetings, etc.

The CSAC Meeting Facilitator provided an update and prompted discussion on the action plan deliverables.

1.3.1 – Provide accurate crime and safety statistics/information to the community.

The CSAC Meeting Facilitator noted deliverable 1.3.1 links in with the survey discussed during item A on the agenda and advised that the survey information will be reviewed and used as the next step for addressing this deliverable.

1.3.2 – Collaborate to ensure consistent community wide safety messages based on ‘on-the-ground’ intelligence.

Dr Mark discussed the CrimWatch Weekly stint on Triple T radio station and suggesting moving from weekly to monthly.

**ACTION:** Dr Mark to provide the CSAC Meeting Facilitator with date/time options for CrimWatch radio slots. Principal Inclusive Communities and CSAC Meeting Facilitator to have a conversation in relation to any legalities from Council’s end and bring to the December 2018 CSAC meeting.

2.1.1 – Support Creation of publications that promote and inform the community about safety first actions.

The CSAC Meeting Facilitator noted deliverable 2.1.1 links in with the Townsville Dashboard discussion (item 2 on the agenda) and also links to deliverable 2.2.3.

**ACTION:** CSAC Meeting Facilitator to gather information from Team Manager Community Engagement & Venues in relation to the Townsville Dashboard and provide to the Committee as soon as possible.
**ACTION:** Committee members (where relevant) to gather feedback from individual departments/networks on what they would like to see included in the Townsville Dashboard and provide to the CSAC Meeting Facilitator by end of November 2018.

2.1.2 – *Identify and promote actions occurring in our community that promotes community safety.*

The CSAC Meeting Facilitator noted deliverable 2.1.2 links in with deliverable 2.2.3.

2.2.2 – *Create a speakers’ panel to promote and champion safety messages throughout the community.*

The Committee discussed deliverable 2.2.2, noted this deliverable as a priority item and the CSAC Meeting Facilitator advised planning for the deliverable may involve identifying experts and promoting as a service.

2.2.3 – *Identify and promote tool kits available to the community that promotes community and personal safety.*

The Committee noted deliverable 2.2.3 as a priority item and noted that this deliverable underpins many of the other deliverables.

3.1.2 – *Identify ‘black spot’ public spaces.*

The Committee discussed deliverable 3.1.2 noting that ‘black spots’ are not just crime, and may include items such as access issues. The CSAC Meeting Facilitator noted to table this deliverable until the audit framework is embedded.

**General Business**

Sue Walker promoted a Community BBQ at QUIHN 47 Thuringowa Drive on Thursday 25 October 2018 at approximately 12noon.

The Chair, Councillor R Cook closed the meeting at 12.03pm.

**Next meeting** – Wednesday 5 December 2018

**Agenda items due** – 9 November 2018

**Venue** – Townsville Stadium, Murray Lyons Crescent, Annandale (Murray Sports Complex), First Floor - Skyboxes 4&5

**COUNCILLOR R COOK**

**CHAIR**
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<tr>
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<td><strong>Meeting Action</strong></td>
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<td>Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register</td>
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TOWNSVILLE CITY COUNCIL  
COMMUNITY SAFETY ADVISORY COMMITTEE  
WEDNESDAY 24 OCTOBER 2018  
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<th>No.</th>
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<td>21</td>
<td>Agenda Submission</td>
<td>Member of Public</td>
<td>Presentation request</td>
<td>Parcels in Cane – DV is an issue in TOWNSVILLE and there is a need to increase the number of shelter homes available to refuge</td>
<td>Would like to undertake a presentation of the project.</td>
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<td>Agenda Submission</td>
<td>Townsville City Council Officer</td>
<td>Presentation request</td>
<td>Would like to inform the committee about the project.</td>
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<td>Meeting Action</td>
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<td>Dr. Matt Cheng will make a presentation to the Committee.</td>
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<td>Access additional information on the Townsville Dashboard.</td>
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<td>Feedback Request</td>
<td>Committee members to provide any further feedback on the Townsville Dashboard.</td>
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