

# DESIGN AND CONSTRUCTION CRITERIA FOR HIGHER RISK PERSONAL APPEARANCE SERVICES

Public Health (Infection control for personal appearance services) Act 2003  
 Infection Control Guidelines for Personal Appearance Services 2012  
 Queensland Development Code Mandatory Part 5.2



Environmental Health Officers will review the design and inspect the set-up of your premises as part of the assessment process for the Higher Risk Personal Appearance Services Licence.

Specific design criteria for personal appearance services premises is found in:

- [Queensland Development Code Mandatory Part 5.2](#)
- [Infection Control Guidelines for Personal Appearance Services 2012](#).

These documents are both available on Queensland state government websites, and Council recommends that you refer to these documents directly. However, an abbreviated extract for easy reference is provided in these guidelines.

Australian Standards also contain design criteria relevant for higher risk personal appearance services premises design. Ensure your premises will enable you to meet AS/NZS4815 for sterilisation procedures. Lighting must be sufficient to carry out the process of skin penetration hygienically; refer to AS1680 for guidance.

## MORE INFORMATION

For more information, visit Council's website [townsville.qld.gov.au](http://townsville.qld.gov.au), or call Council's Customer Service Centre on 13 48 10.

### Queensland Development Code, [Mandatory Part 5.2](#)

	Performance criteria	Acceptable solutions
<b>Functionality</b>	<p>P1</p> <p>A place of business must be suitably planned and fitted out to effectively minimise the risk of infection, taking into consideration:</p> <p>separation of clean or sterile items from contaminated items, convenient access by operators to hand wash basins from a number of rooms.</p>	<p>A1</p> <p>A place of business consisting of a single room or multiple rooms incorporating:</p> <p>a) A clean zone within a room, or rooms where clean or sterilised items are stored and a hand basin complying with A2(a) is located, and</p> <p>A dirty or contaminated zone within a room, or rooms where contaminated items are placed to await cleaning, and where the cleaning sinks, instrument washers and sterilisers complying with A2(b) are located.</p> <p><b>Additional guidance from the Infection Control Guidelines</b></p> <p>Adequate waste facilities must be provided. Waste receptacles are to be provided for the reception of general waste, soiled towels, cloths, linen and similar.</p> <p>A. General waste must be placed in a container which is smooth, impervious and has a suitable lid.</p> <p>B. Place linen in either a container capable of being cleaned or one that is lined with a disposable liner.</p> <p>C. Dry linen must be kept in a clean, dry, environment free from dust, insects and vermin.</p> <p>D. Washing machines are recommended for cleaning linen and clothing.</p> <p><b>Sharps disposal</b></p> <p>A. Sharps must be disposed of in accordance with the Environmental Protection (Waste Management) Regulation 2000.</p> <p>B. Sharps containers must be placed as close as practical to where the procedure is undertaken, and</p>

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		C. Sharps containers must be easily accessible to all operators.
<b>Hand washing</b>	P2 A place of business must be provided with suitable hand washing facilities to provide and maintain hygienic conditions.	A2 a) At least one hand-washing basin for each five workstations or part thereof with: i. Bowl dimensions of not less than 400mm x 250mm, and ii. Reticulated cold water controlled by non-touch taps and includes wrist, elbow, knee, foot, or sensor operated taps, and iii. Unobstructed space above it, not less than 600mm wide and extending not less than 750mm above the fixture, and iv. The basin situated not more than 5m from any work station unobstructed by walls or fixtures, and v. Each hand-washing basin located between 800mm and 1000mm above the floor.  <b>Additional guidance from the Infection Control Guidelines</b> A. There must be an adequate supply of hot and cold water to the establishment B. The hot water system must have an adequate capacity for the activities on the premises. C. The water supply must be potable water.  <b>Other guidance</b> The hand wash basin must be provided with liquid soap, single use clean drying material and a waste receptacle near the hand basin.
<b>Instrument and equipment cleaning facilities</b>	P2 A place of business must be provided with instrument cleaning facilities to provide and maintain hygienic conditions.	A2 b) A premise must have at least one sink solely for washing and cleaning instruments and equipment with: i) A bowl not less than 400mm long, and ii) Reticulated hot and cold water, and iii) Each sink located between 800mm and 1000mm above the floor.
<b>Finishing materials Floors</b>	P3 The floors must be finished in materials suitable to enable easy cleaning.	A3 a) The finished floor surface consists of a material that is free of cracks, irregularities, and imperfections and includes: i) ceramic tiles, or ii) sealed cork tiles, or iii) plastic tiles or sheeting, or iv) polyurethane sealed timber, or v) epoxy resin sealed concrete, or vi) carpet that can withstand fluids and can be easily cleaned.

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<p><b>Finishing materials</b> <b>Walls</b></p>	<p>P3 The walls must be finished in materials suitable to enable easy cleaning.</p>	<p>A3 b) The wall surfaces consist of a material that is easily cleaned when painted or sealed and includes: i) sealed smooth concrete, or ii) rendered hard plaster, or iii) smooth concrete masonry, or iv) smooth clay masonry, or v) timber boards, or vi) timber sheeting, or vii) washable vinyl wallpaper, or viii) plasterboard.</p>
<p><b>Finishing materials</b> <b>Ceiling</b></p>	<p>P3 The ceilings must be finished in materials suitable to enable easy cleaning.</p>	<p>A3 c) The ceiling surfaces consist of a material that is easily cleaned when painted or sealed and includes: i) sealed smooth concrete, or ii) rendered hard plaster, or iii) plasterboard, or iv) timber, or v) timber boards or sheeting, or vi) vinyl faced board.</p>
<p><b>Finishing materials</b> <b>Joinery and surfaces</b></p>	<p>P3 The benches and cupboard surfaces, workstations and any area used in conjunction with workstations, must be finished in materials suitable to enable easy cleaning.</p>	<p>A3 d) All joinery and other surfaces including benches, cupboards, shelves and work station areas on which instruments are placed consist of material that can be easily cleaned, is smooth and free from cracks and crevices and includes: i) gloss paint or stain, or ii) laminate, or iii) glass, or iv) stainless steel, or v) epoxy resin</p>
<p><b>Finishing materials</b> <b>Joins between floors and walls</b></p>	<p>P3 Intersections between floors and walls must be finished in materials suitable to enable easy cleaning.</p>	<p>A3 e) Joins between floors and walls are provided with: i) coving at least 50mm high, or ii) continuous skirting at least 50mm high consisting of timber, ceramic tiles or the like.</p>

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<b>Finishes</b>	P4	A4
<b>Joining system</b>	Internal wall, ceiling and floor finishes must have a suitable joining system to facilitate the maintenance of hygienic conditions.	<ul style="list-style-type: none"><li>a) wall and ceiling linings are flush with the surface; and</li><li>b) ceramic wall and floor tiling are filled with heavy duty 100% epoxy, acid resisting grouting in accordance with the manufacturer's recommendations; and</li><li>c) wall and floor flexible PVC sheeting have heat welded seams; and</li><li>d) polypropylene sheeting has proprietary plastic mouldings.</li></ul>