

# Parking in Commercial and Industrial Areas: What you need to know

**Townsville City Council has the authority to determine where vehicles are permitted to park and what restrictions are to apply on Council-controlled roads. Council can also make available disabled parking spaces and provide for loading, bus and taxi zones.**

Changes to these zones are made in consultation with the Department of Transport and Main Roads, surrounding businesses and other service providers.

Council will not erect parking signs or paint marked parking bays for a single business but may as part of an area-wide strategy.

As businesses change in an area, so may the parking requirements. As a result, Council may act on requests to change on-street parking arrangements.

## **How do I have time-limited parking in front of my business changed or installed?**

If you feel that the time-limited parking no longer suits the businesses in your commercial precinct, you may apply for the

installation or change of time-limited parking by contacting Council and provide details of the reason, the location and the preferred time limit. Please note, time-limited parking may also be changed at Council's discretion.

## **Can I have on-street parking restricted to my customers only?**

Access to all on-street parking is on a first-come, first-served basis. If you wish to have parking solely for your customers, it needs to be provided within your property boundary.

## **Can I get parking bays marked to optimise parking near my business?**

Parking bays are only marked to emphasise regulatory restrictions, complement parking signs or to create more orderly on-street parking. Painting bays may result in fewer vehicles being able to park along a section of the street.

If your business is part of a commercial precinct where on-street parking is in high demand, you may apply for marked parking bays by contacting Council and advising of the location and the reason the marked bays are sought.

It is illegal to paint parking bays or install signs on a public road without the permission of Council or the road authority.

## **Does Council install 'No Stopping' signs next to industrial driveways?**

Council does not install 'No Stopping' signs either side of industrial driveways.

## **How do I get a loading zone to assist with the delivery of goods to my business?**

Council does not install a loading zone for a specific business. However, if on-street parking near your business is in very high demand and the delivery of goods is often difficult for you and adjacent businesses, then Council may investigate the installation of a new loading zone.

## **How do I get the parking restrictions near my business enforced?**

Council's parking officers undertake enforcement during business hours. To request that parking officers visit your street, please call the Council Customer Contact Centre on 13 48 10.

Police are able to enforce parking restrictions outside normal business hours but will generally only take action where the situation is considered potentially dangerous.