

Terms & Conditions

Festive Flags Competition 2025

PROMOTER	Townsville City Council (“ The Promotor ”), ABN 44 741 992 072, of 103 Walker Street, Townsville, Queensland 4810.
PROMOTION PERIOD	Festive Flags Competition (“ Competition ”) commences on Friday 5 September 2025 and closes at 11.30pm on Sunday 5 October 2025.
WHO CAN ENTER	<p>The Competition is open to Townsville school students (Daycare - Grade 12) which are divided into two age categories:</p> <ul style="list-style-type: none"> Daycare - Prep (“Category 1”); and Grades 1 - 12 (“Category 2”) <p>(“Eligible Entrants”).</p> <p>Eligible Entrants will be required to have completed the Competition registration successfully via the online portal (which includes their personal details) and have a parent/ guardian/ teacher/ school representatives’ consent to enter.</p> <p>10 winners will be chosen from Category 1 where they will each receive a prize. Winners will be required to have completed the Competition registration successfully via the online portal and have a parent/ guardian/ teacher/ school representatives’ permission to enter.</p> <p>20 winners from Category 2 will have their flag design featured on our city’s flags from Monday 17 November 2025 and Friday 9 January 2026 (“Christmas Period”).</p> <p>Limited to one entry per person, however, schools can enter multiple times for different classes and groups.</p>
HOW TO ENTER	<p>Creating the design: Eligible Entrants can either download and print the flag template from The Promotor’s website or collect a hard copy from their Customer Service Centre (103 Walker Street, Ground Floor - SERVE Centre), the Civic Theatre or at The Promotor’s three library locations in Aitkenvale, Flinders Street or Riverway.</p> <p>Submitting the design: Go to the registration online portal by scanning the QR code on the poster or visiting The Promotor’s website and searching ‘Christmas Together’ or ‘Festive Flags Competition’. Fill out the registration form details, then scan and attach your flag design.</p>
CONDUCT OF THE PRIZE DRAWS	<p>The Promoter will select 10 entries from the pool of submissions in Category 1.</p> <p>For Category 2, The Promoter will provide the top 40 entries to the Acting Mayor and Councillors, who will choose the 20 that best represent what a North Queensland Christmas means to the Eligible Entrant.</p>
PRIZES	<p>The following prizes will be drawn for Category 1:</p> <ul style="list-style-type: none"> 1 x A4 Certificate; and

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	<ul style="list-style-type: none"> 10 x Christmas Cards with the individual's winning artwork featured on the front. <p>The following prizes will be drawn for Category 2:</p> <ul style="list-style-type: none"> 20 x flag designs will be chosen to dress the city (Flinders Street CBD, Flinders Street West, Palmer Street, The Strand, Riverway); 1 x A4 Certificate; and 10 x Christmas Cards with the individual's winning artwork featured on the front. <p>Category 2 winners may be given a flag with their design after the Christmas Period.</p>
NOTIFICATION OF WINNERS	The Promoter will contact the winners via email or phone number during the week commencing 13 October 2025, confirming the prize.
INFORMATION PROVIDED	Information provided by Eligible Entrants in the Competition will be used to collect entries for the Competition.

Privacy statement

Townsville City Council (Council) collects and manages personal information in the course of performing its activities, functions and duties including informing promotion winners. We respect the privacy of the personal information held by us. If you choose not to provide your personal information your entry will not be considered for this Competition. The way in which Council manages personal information is governed by the *Information Privacy Act 2009* (Qld). Generally, we will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure. For further information about how we manage your personal information, how to access or amend your personal information or raise a complaint if you consider we have breached our obligations to manage your personal information, please see our [Information Privacy Policy](#).

General conditions

- By entering the Competition all Eligible Entrants understand and agree to participate in photographs taken by The Promoter post the Competition draw.
- The Promoter will own all copyright and intellectual property in any photographs taken.
- Entries submitted by Eligible Entrants may be used in advertising and promotional material by The Promoter in any medium (including, but not limited to television, print, press, cinema, radio, email, website and social media) and by entering the Competition the Eligible Entrant consents to the use/publication of the Entry for an unlimited period of time, worldwide.
- The Promoter reserves the right to refuse any group or person entry into the Competition at any time.
- Entries remain the property of the Promoter.
- Participation in the Competition implies acceptance of the Privacy Statement & Terms and Conditions governing the Competition without any further action by the Eligible Entrant needed. If the Eligible Entrant is under 18 years of age, their legal guardian gives consent to the application of the Privacy Statement & Terms and Conditions to the Eligible Entrant.

