

### Commencement Date for Full Charges >>

Service charges will apply from the date of registration of the plan where the land is within the water supply area.

Water consumption charges will apply from the date of connection of the water meter. The charge will reflect the use of the land, as per the Building Application, for which the water meter was connected.

### Wastewater (Sewerage) Utility Charges >>

The following wastewater utility charges apply to land in a sewer area.

#### Residential >>

Residential wastewater utility charges will be calculated on the basis of a fixed charge as follows:

- >> For each dwelling, home unit, or flat - \$759 per annum or part thereof.
- >> For vacant land - \$683 (per lot) per annum or part thereof.

Note: For the purpose of wastewater charges only, aged care facilities and retirement and/or lifestyle villages/communities will be levied at the residential charge per pedestal.

#### Non-Residential >>

Non-residential wastewater utility charges will be calculated on the basis of a fixed annual service charge as follows:

- >> For each Pedestal - \$890 per annum or part thereof.
- >> For vacant land - \$801 (per lot) per annum or part thereof.

Where a separate habitation space on non-residential premises is occupied as a principal place of residence, the owner may request those

pedestals be charged at the residential sewerage charge. If approved, the change will commence from the financial year in which the application is received, or from the date thereafter as assessed by council.

### Commencement Date for Full Charges >>

Sewerage charges will be effective from the date of inspection by council's Hydraulic Services for the installation of sewerage pedestals or the date of the final inspection certificate and/or certification of classification issued, whichever is the sooner.

### Refuse and Recycling Utility Charges >> Residential >>

Residential properties will be levied \$234 per annum per dwelling, home unit or flat for a combined waste and recycling service, comprising of:

- >> Weekly kerbside collection of one domestic waste 240 litre wheelie bin (or one 120 litre wheelie bin at the owner's request); and
- >> Fortnightly kerbside collection of one recyclables 240 litre wheelie bin; and
- >> Eight vouchers for domestic waste disposal at council's Landfill sites

Residential properties will be levied \$256 per annum per dwelling, home unit or flat for a combined waste and recycling service, comprising of:

- >> Weekly kerbside collection of one domestic waste 240 litre wheelie bin (or one 120 litre wheelie bin at the owner's request); and
- >> Fortnightly kerbside collection of one recyclables 360 litre wheelie bin; and
- >> Eight vouchers for domestic waste disposal at council's landfill sites.

Additional weekly kerbside collection of one domestic waste 240 litre wheelie bin (or one 120 litre wheelie bin at the owner's request) can be provided at a cost of \$151 per annum.

Additional fortnightly kerbside collection of one recyclables 240 litre wheelie bin can be provided at a cost of \$50 per annum.

Residential properties in the defined Paluma collection area will be levied \$151 per dwelling, home unit, or flat for the weekly kerbside collection of one domestic waste 240 litre wheelie bin and eight vouchers for domestic waste disposal at the council's landfill sites.

Note: For the purposes of refuse and recycling utility charges only, boarding and lodging houses will be levied as residential properties.

### Commencement Date for Full Charges >>

Refuse charges will be effective from the date of commencement of service or the date of the final inspection certificate and/or certification of classification issued, whichever is the sooner.

### QUEENSLAND STATE GOVERNMENT EMERGENCY MANAGEMENT, FIRE AND RESCUE LEVY >>

The Emergency Management, Fire and Rescue (EMFR) Levy is a Queensland State Government levy. The Townsville City Council acts as a collection agent only. State Government subsidy is available to Approved Pensioners. Further information is available on the Queensland Fire and Rescue Service website [www.fire.qld.gov.au](http://www.fire.qld.gov.au).



### FROM THE MAYOR

Dear Ratepayer,

The information contained in this pamphlet outlines the 2014/15 Townsville City Council Rates and Charges.

Councillors have worked together to minimise the overall rate increase to 1.87% or \$1.17 a week, with a general rate increase of 2.86%. This is one of the lowest overall rates rises in the State. We have also reached a consensus on some of my priorities as Mayor including keeping sewerage charges at 2013/14 prices. My proposal for a bulk rubbish collection was not adopted by Full Council; however, there will be four tipping vouchers included with the

August 2014 and February 2015 rates notice respectively, and a free tipping weekend will coincide with this year's Labour Day holiday on 6 October.

These rates and charges are the result of a focused budget that funds our priorities. While facing a range of financial pressures, we are continuing to provide important infrastructure and a high standard of services to the community.

I will continue to provide strong leadership, management and strategic direction to achieve high quality administration, as well as to ensure our city's growth and a lifestyle that is unmatched in regional Australia.

**Cr Jenny Hill**

Mayor of Townsville

### Budget highlights

- >> \$53.32M roads and transport maintenance services
- >> \$36M road capital works
- >> \$42.3M parks and open spaces maintenance
- >> \$20.6M drain and stormwater maintenance and capital works
- >> \$37.8M water infrastructure capital works
- >> \$39.9M wastewater infrastructure capital works

### Major projects

- >> Completing Stage 1 of the \$25M Townsville Recreational Boating Park
- >> Completing the \$24M State government funded Blakeys Crossing upgrade
- >> \$9M Magnetic Island Waste Transfer Station (delivered over two years)
- >> \$47M CBD Utilities Upgrade (delivered over five years)
- >> \$19M Dalrymple Road Bridge

FULL DETAILS OF COUNCIL'S ADOPTED RATES AND CHARGES CAN BE FOUND AT [WWW.TOWNSVILLE.QLD.GOV.AU](http://WWW.TOWNSVILLE.QLD.GOV.AU).

### DIFFERENTIAL GENERAL RATES >>

#### Categories and Criteria >>

The following set of criteria is based on the Department of Natural Resources and Mines, Land Use Codes. These Land Use Codes refer to the codes used by the Department of Natural Resources and Mines to classify land within Townsville City Council boundaries.

Land owners are advised on each rate notice the Land Use Code under which land is categorised and rated.

#### Objections to Categorisation of Land for Rating >>

Objections can be made about an allocated rating category only in the following circumstances and manner:

- a) If a ratepayer considers that, as at the date of issue of the rate notice, their land should have been included in another category, an objection can be lodged with council.
- b) A notice of objection, in writing, should be lodged within 30 days of the date of issue of the rate notice.
- c) The only grounds on which objections can be lodged by a ratepayer are that the land should have been included in some other category.
- d) The posting or lodging of an objection with the Townsville City Council will have no bearing on the levy itself or the recovery of those rates referred to in the rate notice.
- e) If the Townsville City Council upholds an objection, the appropriate rates adjustment will be made. Any adjustment to the amount of rates levied or paid will be made in accordance with Division 4 Section 89 of the *Local Government Regulation 2012*.

f) All correspondence should be addressed to Townsville City Council, PO Box 1268, Townsville Qld 4810.

#### Rateable value of land >>

Council uses the unimproved capital or site valuation as advised by Department of Natural Resources and Mines to determine the rateable value. The last valuation of the city was 1 October 2012 with the valuation being applied from 1 July 2014.

#### Differential General Rate Categories >>

Different rate categories are determined with reference to Land Use Codes and the Town Plan on the following basis:

*Categories 1 to 15 relate to lands not in the area described in the Town Plan as **Central Business District**.*

**CATEGORY 1 land is defined by the following Land Use Codes and being owner occupied as described in this schedule >>** 1, vacant urban land; 2, single unit dwelling; 4, large home site - vacant; 5, large home site - dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 94, vacant rural land.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 2 land is defined by the following Land Use Codes being residential and used by the owner for mixed use or secondary residential purposes >>** 1, vacant urban land; 2, single unit dwelling; 4, large home site - vacant; 5, large home site - dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 72, approved subdivider under section 50 of the Land Valuation Act 2010; 94, vacant rural land. (\* Other than a lot on a building units plan or

group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 3 land is defined by the following Land Use Codes >>** 1, vacant urban land; 4, large home site - vacant; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 10, combination multi-dwelling & shops; 11, shop single; 12, shops - shopping group (more than 6 shops); 13, shopping group (2 to 6 shops); 14, shops - main retail (CBD); 15, shops - secondary retail (fringe CBD-presence of service industry); 17, restaurant; 18, special tourist attraction; 19, walkway; 20, marina; 22, car parks; 25, professional offices; 26, funeral parlours; 27, hospitals, convalescent homes (medical care private); 41, child care excluding kindergarten; 42, hotel, tavern; 43, motels; 44, nurseries (plants); 45, theatres and cinemas; 46, drive-in theatre; 47, licensed clubs; 48, sports clubs, facilities; 49, caravan parks; 50, other clubs (non-business); 51, religious; 52, cemeteries including crematoria; 55, library; 56, showgrounds, racecourses, airfields; 57, parks and gardens; 58, education including kindergarten; 72, approved subdivider under section 50 of The Valuation Land Act 2010; 91, transformers; 92, defence force establishment; 94, vacant rural land; 95, reservoirs, dams, bores; 96, public hospital; 97, welfare homes, institutions; 99, community protection centre.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a residential purpose.

**CATEGORY 4 land is defined by the following Land Use Codes >>** 28, warehouses and bulk stores; 29, transport terminal; 30, service

FOR DETAILS ON WATER BILLING CHOICES, SEE AD INSIDE >>

### CONTACTING YOUR COUNCILLORS >>



**Cr Vern Veitch Deputy Mayor**  
E [vern.veitch@townsville.qld.gov.au](mailto:vern.veitch@townsville.qld.gov.au)  
M 0418 729 496  
**DIVISION 3**  
Smart City Sustainable Future Committee Chair



**Cr Suzanne Blom**  
E [suzanne.blom@townsville.qld.gov.au](mailto:suzanne.blom@townsville.qld.gov.au)  
M 0427 300 364  
**DIVISION 1**  
Community and Culture Committee Chair



**Cr Tony Parsons**  
E [tony.parsons@townsville.qld.gov.au](mailto:tony.parsons@townsville.qld.gov.au)  
M 0419 642 265  
**DIVISION 2**  
Planning and Development Committee Chair



**Cr Jenny Lane**  
E [jenny.lane@townsville.qld.gov.au](mailto:jenny.lane@townsville.qld.gov.au)  
M 0417 726 699  
**DIVISION 4**  
Governance and Finance Committee Chair



**Cr Pat Ernst**  
E [pat.ernst@townsville.qld.gov.au](mailto:pat.ernst@townsville.qld.gov.au)  
M 0418 279 351  
**DIVISION 5**  
Sport, Recreation and Parks Committee Chair



**Cr Trevor Roberts**  
E [trevor.roberts@townsville.qld.gov.au](mailto:trevor.roberts@townsville.qld.gov.au)  
M 0488 426 074  
**DIVISION 6**  
Infrastructure Committee Chair



**Cr Gary Eddiehausen APM**  
E [gary.eddiehausen@townsville.qld.gov.au](mailto:gary.eddiehausen@townsville.qld.gov.au)  
M 0418 262 786  
**DIVISION 7**  
Healthy and Safe City Committee Chair



**Cr Ray Gartrell**  
E [ray.gartrell@townsville.qld.gov.au](mailto:ray.gartrell@townsville.qld.gov.au)  
M 0447 185 772  
**DIVISION 8**  
Townsville Waste and Water Committee Chair



**Cr Colleen Doyle**  
E [colleen.doyle@townsville.qld.gov.au](mailto:colleen.doyle@townsville.qld.gov.au)  
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**DIVISION 9**



**Cr Les Walker**  
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M 0418 315 705  
**DIVISION 10**

### CONTACT COUNCIL >>

**Townsville City Council**  
PO Box 1268  
Townsville QLD 4810  
1300 878 001 from 8am-5pm  
[www.townsville.qld.gov.au](http://www.townsville.qld.gov.au)  
[enquiries@townsville.qld.gov.au](mailto:enquiries@townsville.qld.gov.au)

103 Walker Street,  
Townsville City  
86 Thuringowa Drive,  
Thuringowa Central  
Operating hours  
8.30am-5pm  
Monday to Friday

### FOLLOW COUNCIL ONLINE >>

- f Townsville City Council
- f Townsville TicketShop
- f Townsville City Council Events
- f Townsville Disaster Information
- f Perc Tucker Regional Gallery
- f Pinnacles Gallery
- f CityLibraries Townsville

- @TCC\_News
- @TownsvilleLib
- @TCC\_PercTucker
- @TCC\_Pinnacles
- @TownsvilleShines

station; 31, oil depots and refinery; 32, wharves; 33, builders yard, contractors yard; 34, cold stores, ice works.

**CATEGORY 5 land is defined by the following Land Use Codes** » 35, general industry; 36, light industry; 37, noxious, offensive industry; 39, harbour industries; 40, extractive.

**CATEGORY 6 land is defined by the following Land Use Codes** » 16, drive-in shopping centre not described in Categories 10,11, and 12.

**CATEGORY 7 land is defined by the following Land Use Codes** » 60, sheep grazing – dry; 61, sheep breeding; 64, cattle grazing – breeding; 65, cattle breeding and fattening; 66, cattle fattening; 67, goats; 68, dairy cattle – quota milk; 69, dairy cattle – non-quota milk; 70, cream; 71, oil seeds; 73, grain; 74, turf farm; 75, sugar cane; 76, tobacco; 77, cotton; 78, rice; 79, orchard; 80, tropical fruit; 81, pineapple; 82, vineyard; 83, small crops and fodder irrigated; 84, small crops and fodder, non-irrigated; 85, pigs; 86, horses; 87, poultry; 88, forestry and logs; 89, animals (special); and 93, peanuts.

**CATEGORY 8 land is defined by the following Land Use Codes** » 3 and 3/98, multi-unit dwelling (flats); 7 guest house/private hotel; 21 residential institutions (non-medical care).

**CATEGORY 9 land is defined by the following Land Use Codes** » all land not included in Categories 1, 2, 3, 4, 5, 6, 7, 8, 10, 11, and 12.

**CATEGORY 10 land is defined by the following Land Use Codes** » 16, drive-in shopping centre that matches the following description: a large sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of department store(s) and/or discount department store(s) and large grocery supermarket(s). The centre should have major on-site parking facilities and a developed floor space of more than 40,000m<sup>2</sup>.

**CATEGORY 11 land is defined by the following Land Use Codes** » 16, drive-in shopping centre that matches the following description: a sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of discount department store(s) and large grocery supermarket(s).

The centre should have major on-site parking facilities and a developed floor space of more than 20,000m<sup>2</sup> and less than 40,000m<sup>2</sup>.

**CATEGORY 12 land is defined by the following Land Use Codes** » 16, drive-in shopping centre that matches the following description: a sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of discount department store(s) and large grocery supermarket(s). The centre should have major on-site parking facilities and a developed floor space of less than 20,000m<sup>2</sup>.

**CATEGORY 13 land is defined by the following Land Use Codes** » 23, retail warehouse that matches the following description: The centre should have a fully developed floor space in excess of 40,000m<sup>2</sup>.

**CATEGORY 14 land is defined by the following Land Use Codes** » 23, retail warehouse that matches the following description: The centre should have a fully developed floor space less than 40,000m<sup>2</sup>.

**CATEGORY 15 land is defined by the following Land Use Codes** » 24, outdoor sales area.

*Categories 16 to 21 & 23 relate to lands described in the Town Plan as Central Business District.*

**CATEGORY 16 land is defined by the following Land Use Codes and being owner occupied as described in this schedule** » 1, vacant urban land; 2, single unit dwelling; 4, large home site – vacant; 5, large home site – dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*);

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 17 land is defined by the following Land Use Codes being residential and used by the owner for mixed use or secondary residential purposes** » 1, vacant urban land; 2, single unit dwelling; 4, large home site – vacant; 5, large home site - dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 72, approved subdivider under section 50 of the Land Valuation Act 2010; 94, vacant rural land.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 18 land is defined by the following Land Use Codes** » 1, vacant urban land; 4, large home site – vacant; 6, outbuildings; 8, building units(\*); 9, group titles(\*); 10, combination multi-dwelling & shops; 11, shop single; 12, shops – shopping group (more than 6 shops); 13, shopping group (2 to 6 shops); 14, shops – main retail (CBD); 15, shops – secondary retail (fringe CBD – presence of service industry); 17, restaurant; 18, special tourist attraction; 19, walkway; 20, marina; 22, car parks; 23 retail warehouse; 24 outdoor sales area; 25, professional offices; 26, funeral parlours; 27, hospitals, convalescent homes (medical care private); 38, advertising hoarding; 41, child care excluding kindergarten; 42, hotel, tavern; 43, motels; 44, nurseries (plants); 45, theatres and cinemas; 46, drive-in theatre; 47, licensed clubs; 48, sports clubs, facilities; 49, caravan parks; 50, other clubs (non-business); 51, religious; 52, cemeteries including crematoria; 55, library; 56, showgrounds, racecourses, airfields; 57, parks and gardens; 58, education including kindergarten; 72, approved subdivider under section 50 of the Land Valuation Act 2010; 91, transformers; 92, defence force establishment; 94, vacant rural land; 95, reservoirs, dams, bores; 96, public hospital; 97, welfare homes, institutions; 99, community protection centre.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a residential purpose.

**CATEGORY 19 land is defined by the following Land Use Codes** » 28, warehouses and bulk stores; 29, transport terminal; 30, service station; 31, oil depots and refinery; 32, wharves; 33, builders yards, contractors yards; 34, cold stores, ice works

**CATEGORY 20 land is defined by the following Land Use Codes** » 35, general industry; 36, light industry; 37, noxious, offensive industry; 39, harbour industries; 40, extractive

**CATEGORY 21 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats); 7, guest house/private hotel; 21, residential institutions (non-medical care).

**CATEGORY 22 land is defined by the following Land Use Codes** » 1, vacant urban land; 4, large home site – vacant; 5, large home site - dwelling; 18, special tourist attraction; 35, general industry; 37, noxious, offensive industry, 65, cattle breeding and fattening; 66, cattle fattening and are lands wholly within areas identified as the Townsville State Development Area (TSDA) that include land within the precincts identified in the TSDA as Heavy Industry, Low Impact / Light Industry and Transport Industries / Medium Industry; and the Rocky Springs master planned community approval.

**CATEGORY 23 land is defined by the following Land Use Codes** » all land not included in Categories 16,17,18,19,20 and 21.

### DIFFERENTIAL GENERAL RATE AND MINIMUM RATE FOR EACH CATEGORY 2014-2015

CATEGORY	RATE (cents) in \$	MINIMUM RATE
Category 1	0.986	\$1,075
Category 2	1.144	\$1,100
Category 3	1.835	\$1,335
Category 4	1.805	\$1,335
Category 5	1.813	\$1,335
Category 6	1.800	\$1,335
Category 7	1.062	\$1,335
Category 8	1.266	\$1,335
Category 9	1.840	\$1,335
Category 10	3.338	\$745,000
Category 11	2.046	\$631,000
Category 12	3.184	\$347,000
Category 13	2.557	\$153,000
Category 14	2.332	\$1,390
Category 15	1.981	\$1,275
Category 16	1.190	\$1,152
Category 17	1.546	\$1,235
Category 18	3.610	\$1,355
Category 19	3.619	\$1,355
Category 20	3.024	\$1,355
Category 21	1.924	\$1,355
Category 22	3.463	\$18,650
Category 23	3.610	\$1,355

### Capping of Rates »

The following conditions apply to the capping of general rates for the year ending 30 June 2015.

a) The differential general rate for land categorised as Category 1 and Category 16 as at 1 July 2014, will not exceed the amount of general rates levied for the property for the previous year (year ending 30 June 2014), plus an increase of 30.0 per centum. This is subject to the provisions set out below (b) and a Minimum Rate as set in the respective schedule.

b) Provisions for capping of general rates:

- Capping will apply to any land categorised as residential Category 1 and Category 16. The concession is not available retrospectively and will only apply from the beginning of a financial year.
- Capping will cease to apply, on and from the 1 July 2015, where ownership of any land to which capping previously applied, is transferred on or after the 1 July 2014. Land which is sold during 2014/15 is not eligible for capping in 2015/16. The new owner would be eligible for capping from 1 July 2016.
- The purchaser of any uncapped land during 2014/15 will not be eligible for capping until 1 July 2016.
- Where a dwelling is completed during 2014/15, on vacant land purchased during 2013/14, the owner will be eligible for capping from 1 July 2015 only.

### Discount for Prompt Payment »

A prompt payment discount of 15% is allowed on certain rates and charges when full payment of all rates and charges, including any arrears, is received by the due date shown on the notice. Refer to council's website for full details.

### Townsville City Council Pensioner Concession »

A concession is offered to Approved Pensioners. This will apply only if all rates and charges levied for the 2014/15 financial year are paid in full by 31 May 2015. Refer to council's website for full details.

### Overdue Rates and Interest Charges »

Compound interest, at a rate of 11% per annum, applies to all overdue rates and charges and is charged from 30 days after the due date until the date of payment.

### SPECIAL RATES »

Special rates will apply to all properties contained within the following benefited areas as defined by council:

#### Nelly Bay Harbour Development

The special rate levied is applied to maintaining water quality in the canals, dredging the canals, maintaining the rock walls around the canal area and maintaining the sediment basin in Gustav Creek.

A special rate of zero cents in the dollar on the rateable value of the land applies to identified properties for the 2014/15 year.

### SPECIAL CHARGES »

#### Rural Fire Brigades »

The special charge is levied on rateable lands serviced by the rural fire brigades listed below. This is for the purpose of providing these voluntary service brigades with the financial resources to acquire and maintain fire fighting equipment, and to qualify for state subsidies.

#### Rural Fire Brigades ANNUAL CHARGE

Black River and District	\$50
Bluewater	\$45
Bluewater Estate	\$35
Crystal Creek	\$30

Paluma	\$35
Purono	\$20
Rangewood	\$60
Rollingstone	\$50
Ruperstwood	\$25
Saunders Beach	\$30
Clevedon	\$35
Horseshoe Bay	\$25
Lime Hills Elliott	\$30
Majors Creek	\$25
Oak Valley	\$20
Reid River	\$25
West Point	\$30
Cungulla	\$40

### Julago and Alligator Creek Water Supply Scheme

Owners of properties in the Julago and Alligator Creek Water Supply Scheme benefited area are required to pay back a capital contribution of \$10,500 per lot over a ten year, interest free period for a connection to the Bruce Highway main. Half year instalments number thirteen (13) and fourteen (14) of \$525 each will be levied for the financial year 2014/15.

### Black River Rural Water Supply

Owners of properties in the Black River Rural Water Supply area were given an option of making an up-front capital contribution of \$6000. Property owners who elected not to make the up-front capital contribution are required to pay a special charge of \$920 per lot per annum over a ten year period commencing 1 July 2006 for connection to the Black River Rural Water Supply Benefited Area as defined by council.

### Water Utility Charges »

#### Residential »

Townsville City Council offers a choice between the **Standard Plan** and the **Water Watchers Plan** for residential properties.

#### Standard Plan

The following **Standard Plan** charges will apply to residential properties in the 2014/15 year:

A charge of \$728 per annum will apply for each dwelling/home unit / lot for an annual allowance of 772kL. Excess water charges of \$2.79 per kL will apply to all consumption over 772kL during the consumption year.

#### Water Watchers Plan

The **Water Watchers Plan** will be calculated on the basis of a fixed annual access charge together with a consumption charge per kL of water used.

The following **Water Watchers Plan** charges will apply to residential properties in the 2014/15 year:

A fixed charge of \$332 per annum will apply for each dwelling / home unit / lot. Consumption will be charged at \$1.33 per kL of water used during the 2014/15 consumption year.

#### Non-Residential »

Non-residential water charges will be calculated on the basis of a fixed charge of \$346 per lot per annum, including vacant land, together with a consumption charge of \$2.72 per kL for water used.

# Water billing... it's your choice



RESIDENTIAL PROPERTY OWNERS CAN CHOOSE HOW THEY ARE BILLED FOR WATER.

Make your choice from 7 – 24 August 2014

#### STANDARD PLAN

- » Allocation of 772kL of water per year at a cost of \$728
- » Charged in two equal parts over two consecutive Rates Notices
- » Excess water will cost \$2.79 per kilolitre

#### WATER WATCHER PLAN

- » \$332 service connection fee
- » Charged in two equal parts over two consecutive Rates Notices
- » Water consumption is \$1.33 per kilolitre



#### HOW DO I CHANGE MY WATER BILLING OPTION?

» [www.townsville.qld.gov.au](http://www.townsville.qld.gov.au)

PLEASE NOTE: For authentication and to change your billing option you will need a copy of your last Rates Notice and identification.

TOWNSVILLE CITY COUNCIL