



## FROM THE MAYOR

Dear Ratepayer,

The information contained in this pamphlet outlines the 2014/15 Townsville City Council Rates and Charges.

Councillors have worked together to minimise the overall rate increase to 1.87% or \$1.17 a week, with a general rate increase of 2.86%. This is one of the lowest overall rates rises in the State.

We have also reached a consensus on some of my priorities as Mayor including keeping sewerage charges at 2013/14 prices. My proposal for a bulk rubbish collection was

not adopted by Full Council; however, there will be four tipping vouchers included with the August 2014 and February 2015 rates notice respectively, and a free tipping weekend will coincide with this year's Labour Day holiday on 6 October.

These rates and charges are the result of a focused budget that funds our priorities. While facing a range of financial pressures, we are continuing to provide important infrastructure and a high standard of services to the community.

I will continue to provide strong leadership, management and strategic direction to achieve high quality administration, as well as to ensure our city's growth and a lifestyle that is unmatched in regional Australia.

**Cr Jenny Hill**

Mayor of Townsville

## Budget highlights

- » \$53.32M roads and transport maintenance services
- » \$36M road capital works
- » \$42.3M parks and open spaces maintenance
- » \$20.6M drain and stormwater maintenance and capital works
- » \$37.8M water infrastructure capital works
- » \$39.9M wastewater infrastructure capital works

## Major projects

- » Completing Stage 1 of the \$25M Townsville Recreational Boating Park
- » Completing the \$24M State government funded Blakeys Crossing upgrade
- » \$9M Magnetic Island Waste Transfer Station (delivered over two years)
- » \$47M CBD Utilities Upgrade (delivered over five years)
- » \$19M Dalrymple Road Bridge

FULL DETAILS OF COUNCIL'S ADOPTED RATES AND CHARGES CAN BE FOUND AT [WWW.TOWNSVILLE.QLD.GOV.AU](http://WWW.TOWNSVILLE.QLD.GOV.AU).

## DIFFERENTIAL GENERAL RATES »»

### Categories and Criteria »»

The following set of criteria is based on the Department of Natural Resources and Mines, Land Use Codes. These Land Use Codes refer to the codes used by the Department of Natural Resources and Mines to classify land within Townsville City Council boundaries.

Land owners are advised on each rate notice the Land Use Code under which land is categorised and rated.

### Objections to Categorisation of Land for Rating »»

Objections can be made about an allocated rating category only in the following circumstances and manner:

- a) If a ratepayer considers that, as at the date of issue of the rate notice, their land should have been included in another category, an objection can be lodged with council.
- b) A notice of objection, in writing, should be lodged within 30 days of the date of issue of the rate notice.
- c) The only grounds on which objections can be lodged by a ratepayer are that the land should have been included in some other category.
- d) The posting or lodging of an objection with the Townsville City Council will have no bearing on the levy itself or the recovery of those rates referred to in the rate notice.

e) If the Townsville City Council upholds an objection, the appropriate rates adjustment will be made. Any adjustment to the amount of rates levied or paid will be made in accordance with Division 4 Section 89 of the Local Government Regulation 2012.

f) All correspondence should be addressed to Townsville City Council, PO Box 1268, Townsville Qld 4810.

### Rateable value of land »»

Council uses the unimproved capital or site valuation as advised by Department of Natural Resources and Mines to determine the rateable value. The last valuation of the city was 1 October 2014 with the valuation being applied from 1 July 2015.

### Differential General Rate Categories»»

Different rate categories are determined with reference to Land Use Codes and the Town Plan on the following basis:

*Categories 1 to 15, 22 and 24 to 27 include all lands not described in the Town Plan as **Central Business District**.*

*Categories 16 to 21, 23 and 28 to 31 include all lands described in the Town Plan as **Central Business District**.*

**CATEGORY 22 includes land parcels in the Townsville State Development Area (TSDA)** that include land within the TSDA Development Scheme and greater than 10 hectares and land

parcels in the Rocky Springs master planned community approval area. The TSDA has an approved development scheme administered by the State Government, which facilitates industrial uses given its proximity to the Port. There are a significant number of privately owned properties within the TSDA which are yet to be developed. The Rocky Springs site is supported by Council as a future urban growth front and has an existing approval overriding the planning scheme for a master planned residential development. The site has also not commenced development at this stage and has been vacant for a significant period of time since its approval was granted.

**CATEGORY 1 land is defined by the following Land Use Codes and being owner occupied as described in this schedule »»** 1, vacant urban land; 2, single unit dwelling; 4, large home site - vacant; 5, large home site - dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 94, vacant rural land.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 2 land is defined by the following Land Use Codes being residential and used by the owner for mixed use or secondary residential purposes »»** 1, vacant urban land; 2, single unit dwelling; 4, large home site - vacant; 5, large home site - dwelling; 6,

outbuildings; 8, building units (\*); 9, group titles (\*); 72, approved subdivider under section 50 of the Land Valuation Act 2010; 94, vacant rural land.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 3 land is defined by the following Land Use Codes »** 1, vacant urban land; 4, large home site - vacant; 6, outbuildings; 8, building units(\*); 9, group titles(\*);10, combination multi-dwelling & shops; 11, shop single; 12, shops - shopping group (more than 6 shops); 13, shopping group (2 to 6 shops); 14, shops - main retail (CBD); 15, shops - secondary retail (fringe CBD-presence of service industry); 17, restaurant; 18, special tourist attraction; 19, walkway; 20, marina; 22, car parks; 25, professional offices; 26, funeral parlours; 27, hospitals, convalescent homes (medical care private); 41, child care excluding kindergarten; 42, hotel, tavern; 43, motels; 44, nurseries (plants); 45, theatres and cinemas; 46, drive-in theatre; 47, licensed clubs; 48, sports clubs, facilities; 49, caravan parks; 50, other clubs (non-business); 51, religious; 52, cemeteries including crematoria; 55, library; 56, showgrounds, racecourses, airfields; 57, parks and gardens; 58, education including kindergarten; 72, approved subdivider under section 50 of The Valuation Land Act 2010; 91, transformers; 92, defence force establishment; 94, vacant rural land; 95, reservoirs, dams, bores; 96, public hospital; 97, welfare homes, institutions; 99, community protection centre.

(\* Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a residential purpose.

**CATEGORY 4 land is defined by the following Land Use Codes »** 28, warehouses and bulk stores; 29, transport terminal; 30, service

station; 31, oil depots and refinery; 32, wharves; 33, builders yard, contractors yard; 34, cold stores, ice works.

**CATEGORY 5 land is defined by the following Land Use Codes »** 35, general industry; 36, light industry; 37, noxious, offensive industry; 39, harbour industries; 40, extractive.

**CATEGORY 6 land is defined by the following Land Use Codes »** 16, drive-in shopping centre not described in Categories 10,11,and 12.

**CATEGORY 7 land is defined by the following Land Use Codes »** 60, sheep grazing – dry; 61, sheep breeding; 64, cattle grazing – breeding; 65, cattle breeding and fattening; 66, cattle fattening; 67, goats; 68, dairy cattle – quota milk; 69, dairy cattle – non-quota milk; 70, cream; 71, oil seeds; 73, grain; 74, turf farm; 75, sugar cane; 76, tobacco; 77, cotton; 78, rice; 79, orchard; 80, tropical fruit; 81, pineapple; 82, vineyard; 83, small crops and fodder irrigated; 84, small crops and fodder, non-irrigated; 85, pigs; 86, horses; 87, poultry; 88, forestry and logs; 89, animals (special); and 93, peanuts.

**CATEGORY 8 land is defined by the following Land Use Codes »** 3 and 3/98, multi-unit dwelling (flats) and comprising of individual residential accommodation units no greater than 19; 7 guest house/private hotel; 21 residential institutions (non-medical care)

**CATEGORY 9 land is defined by the following Land Use Codes »** all lands not included in Categories 1, 2, 3, 4, 5, 6, 7, 8, 10, 11, 12, 13, 14, 15, 22 and 24 - 27.

**CATEGORY 10 land is defined by the following Land Use Codes »** 16, drive-in shopping centre that matches the following description: a large sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of department store(s) and/or discount department store(s) and large grocery supermarket(s). The centre should have major on-site parking facilities

and a developed floor space of more than 40,000m<sup>2</sup>.

**CATEGORY 11 land is defined by the following Land Use Codes »** 16, drive-in shopping centre that matches the following description: a sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of discount department store(s) and large grocery supermarket(s). The centre should have major on-site parking facilities and a developed floor space of more than 20,000m<sup>2</sup> and less than 40,000m<sup>2</sup>.

**CATEGORY 12 land is defined by the following Land Use Codes »** 16, drive-in shopping centre that matches the following description: a sub-regional shopping centre serving a market of more than 30,000 people in which the anchor tenants are a variety of discount department store(s) and large grocery supermarket(s). The centre should have major on-site parking facilities and a developed floor space of less than 20,000m<sup>2</sup>.

**CATEGORY 13 land is defined by the following Land Use Codes »** 23, retail warehouse that matches the following description: The centre should have a fully developed floor space in excess of 40,000m<sup>2</sup>.

**CATEGORY 14 land is defined by the following Land Use Codes »** 23, retail warehouse that matches the following description: The centre should have a fully developed floor space less than 40,000m<sup>2</sup>.

**CATEGORY 15 land is defined by the following Land Use Codes »** 24, outdoor sales area.

*Categories 16 to 21, 23 and 28 to 31 include all lands described in the Town Plan as **Central Business District**.*

**CATEGORY 16 land is defined by the following Land Use Codes and being owner occupied as described in this schedule »** 1, vacant urban land; 2, single unit dwelling; 4, large home site – vacant; 5, large home site – dwelling;



6, outbuildings; 8, building units (\*); 9, group titles (\*); (\*) Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 17 land is defined by the following Land Use Codes being residential and used by the owner for mixed use or secondary residential purposes** » 1, vacant urban land; 2, single unit dwelling; 4, large home site – vacant; 5, large home site - dwelling; 6, outbuildings; 8, building units (\*); 9, group titles (\*); 72, approved subdivider under section 50 of the Land Valuation Act 2010; 94, vacant rural land.

(\*) Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a non-residential purpose.

**CATEGORY 18 land is defined by the following Land Use Codes** » 1, vacant urban land; 4, large home site – vacant; 6, outbuildings; 8, building units(\*); 9, group titles(\*); 10, combination multi-dwelling & shops; 11, shop single; 12, shops – shopping group (more than 6 shops); 13, shopping group (2 to 6 shops); 14, shops – main retail (CBD); 15, shops – secondary retail (fringe CBD – presence of service industry); 17, restaurant; 18, special tourist attraction; 19, walkway; 20, marina; 22, car parks; 23 retail warehouse; 24 outdoor sales area; 25, professional offices; 26, funeral parlours; 27, hospitals, convalescent homes (medical care private); 38, advertising hoarding; 41, child care excluding kindergarten; 42, hotel, tavern; 43, motels; 44, nurseries (plants); 45, theatres and cinemas; 46, drive-in theatre; 47, licensed clubs; 48, sports clubs, facilities; 49, caravan parks; 50, other clubs (non-business); 51, religious; 52, cemeteries including crematoria; 55, library; 56, showgrounds, racecourses, airfields; 57, parks and gardens; 58, education including kindergarten; 72, approved subdivider under section 50 of the Land Valuation Act 2010; 91, transformers; 92, defence force establishment; 94, vacant rural land; 95, reservoirs, dams, bores; 96, public hospital; 97, welfare homes, institutions; 99, community protection centre.

(\*) Other than a lot on a building units plan or group titles plan registered under the Body Corporate and Community Management Act where that lot is used for a residential purpose.

**CATEGORY 19 land is defined by the following Land Use Codes** » 28, warehouses and bulk stores; 29, transport terminal; 30, service station; 31, oil depots and refinery; 32, wharves; 33, builders yards, contractors yards; 34, cold stores, ice works

**CATEGORY 20 land is defined by the following Land Use Codes** » 35, general industry; 36, light industry; 37, noxious, offensive industry; 39, harbour industries; 40, extractive

**CATEGORY 21 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) comprising of individual residential accommodation units no greater than 19; 7, guest house/private hotel; 21, residential institutions (non-medical care).

**CATEGORY 22 land is defined by the following Land Use Codes** » 1, vacant urban land; 4, large home site – vacant; 5, large home site - dwelling; 18, special tourist attraction; 35, general industry; 37, noxious, offensive industry, 65, cattle breeding and fattening; 66, cattle fattening and are lands wholly within areas identified as the Townsville State Development Area (TSDA) and land within the Rocky Springs master planned community approval and greater than 10 hectares in area.

**CATEGORY 23 land is defined by the following Land Use Codes** » all land not included in Categories 16 - 21 and 28 - 31.

**CATEGORY 24 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units (\*) that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 19 and less than 30, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.**CATEGORY 25 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 29 and less than 50, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 26 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 49 and less than 70, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 27 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 69, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 28 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches

the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 19 and less than 30, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 29 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 29 and less than 50, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 30 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 49 and less than 70, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

**CATEGORY 31 land is defined by the following Land Use Codes** » 3, multi-unit dwelling (flats) and/or building units that matches the following description. A large multi-unit dwelling complex comprising of individual residential accommodation units greater than 69, not registered on a building units plan or group titles plan under the Body Corporate and Community Management Act where that lot is for a residential purpose.

## DIFFERENTIAL GENERAL RATE AND MINIMUM RATE FOR EACH CATEGORY 2015-2016

| CATEGORY    | RATE IN \$ | MINIMUM RATE |
|-------------|------------|--------------|
| Category 1  | 0.010251   | \$1,117      |
| Category 2  | 0.011934   | \$1,143      |
| Category 3  | 0.019387   | \$1,387      |
| Category 4  | 0.019069   | \$1,387      |
| Category 5  | 0.019471   | \$1,387      |
| Category 6  | 0.018574   | \$1,387      |
| Category 7  | 0.011431   | \$1,387      |
| Category 8  | 0.013198   | \$1,387      |
| Category 9  | 0.019129   | \$1,387      |
| Category 10 | 0.034317   | \$774,500    |
| Category 11 | 0.021299   | \$655,000    |
| Category 12 | 0.033101   | \$360,700    |
| Category 13 | 0.026583   | \$159,000    |
| Category 14 | 0.024575   | \$1,445      |
| Category 15 | 0.020802   | \$1,325      |
| Category 16 | 0.012371   | \$1,197      |

|             |          |          |
|-------------|----------|----------|
| Category 17 | 0.016068 | \$1,284  |
| Category 18 | 0.037530 | \$1,408  |
| Category 19 | 0.037623 | \$1,408  |
| Category 20 | 0.031438 | \$1,408  |
| Category 21 | 0.020002 | \$1,408  |
| Category 22 | 0.035160 | \$19,400 |
| Category 23 | 0.037529 | \$1,408  |
| Category 24 | 0.013198 | \$22,800 |
| Category 25 | 0.013198 | \$34,200 |
| Category 26 | 0.013198 | \$57,100 |
| Category 27 | 0.013198 | \$80,100 |
| Category 28 | 0.020002 | \$25,600 |
| Category 29 | 0.020002 | \$38,500 |
| Category 30 | 0.020002 | \$64,200 |
| Category 31 | 0.020002 | \$89,800 |

### CAPPING OF RATES »

The following conditions apply to the capping of general rates for the year ending 30 June 2016.

- a) The differential general rate for land categorised as Category 1 and Category 16 as at 1 July 2015, will not exceed the amount of general rates levied for the property for the previous year (year ending 30 June 2015), plus an increase of 30 per centum. This is subject to the provisions set out below (b) and a Minimum Rate as set in the respective schedule.
- b) Provisions for capping of general rates:
  - i) Capping will apply to any land categorised as residential Category 1 and Category 16. The concession is not available retrospectively and will only apply from the beginning of a financial year.
  - ii) Capping will cease to apply, on and from the 1 July 2016, where ownership of any land to which capping previously applied, is transferred on or after the 1 July 2015. Land which is sold during 2015/16 is not eligible for capping in 2016/17. The new owner would be eligible for capping from 1 July 2017.
  - iii) The purchaser of any uncapped land during 2015/16 will not be eligible for capping until 1 July 2017.
  - iv) Where a dwelling is completed during 2015/16, on vacant land purchased during 2014/15, the owner will be eligible for capping from 1 July 2016 only.

### Discount for Prompt Payment »

A prompt payment discount of 15% is allowed on certain rates and charges when full payment of all rates and charges, including any arrears, is received by the due date shown on the notice. Refer to council's website for full details.

### Townsville City Council Pensioner Concession »

A concession is offered to Approved Pensioners. This will apply only if all rates and charges levied for the 2015/16 financial year are paid in full by 31/05/2016. Refer to council's website for full details.

### Overdue Rates and Interest Charges »

Compound interest, at a rate of 11% per annum, applies to **all** overdue rates and charges and is charged from 30 days after the due date until the date of payment.

### Payment Plans »

Payment plans may be accepted under some circumstances where ratepayers are having financial difficulty paying the rates in full by the due date shown on the notice. Payment plans are to be formalised by contacting Council's Customer Service Centre prior to the due date shown on the notice. All payment plans will be confirmed in writing and a new payment plan must be requested upon receipt of each new notice.

### Suggested payment plan examples:

| Balance on notice | 18 x weekly payments | 9 x fortnightly payments | 5 x monthly payments |
|-------------------|----------------------|--------------------------|----------------------|
| \$1,800           | \$100                | \$200                    | \$360                |
| \$3,000           | \$170                | \$350                    | \$600                |
| \$5,000           | \$285                | \$560                    | \$1,000              |

\*\*The above examples are a **guide only** and are based on the maximum term available.

Making frequent part payments will ensure the arrears are paid sooner, reducing the interest incurred on outstanding balances.

### Payments in Advance »

Advance periodic payments are encouraged to be made towards future rates notices. Any payments made in advance will show as a credit balance brought forward on the next rate notice issued. Interest is not paid on credit balances held. Contact the Customer Service Centre to discuss setting up an advance periodic payment via direct debit or BPay.

### SPECIAL RATES »

Special rates will apply to all properties contained within the following benefited areas as defined by council:

#### Nelly Bay Harbour Development

The special rate levied is applied to maintaining water quality in the canals, dredging the canals, maintaining the rock walls around the canal area and maintaining the sediment basin in Gustav Creek.

A special rate of **zero** cents in the dollar on the rateable value of the land applies to identified properties for the 15/16 year.

### SPECIAL CHARGES »

#### Rural Fire Brigades »

The special charge is levied on rateable lands serviced by the rural fire brigades listed below. This is for the purpose of providing these voluntary service brigades with the financial resources to acquire and maintain fire fighting equipment, and to qualify for state subsidies.

| Rural Fire Brigades and Annual Charge |      |
|---------------------------------------|------|
| Black River and District              | \$50 |
| Bluewater                             | \$45 |
| Bluewater Estate                      | \$35 |
| Clevedon                              | \$40 |
| Crystal Creek                         | \$30 |
| Cungulla                              | \$40 |
| Horseshoe Bay                         | \$25 |
| Lime Hills Elliott                    | \$35 |
| Majors Creek                          | \$25 |
| Oak Valley                            | \$20 |
| Paluma                                | \$35 |
| Purono                                | \$20 |
| Rangewood                             | \$60 |
| Reid River                            | \$25 |
| Rollingstone                          | \$50 |
| Rupertswood                           | \$30 |
| Saunders Beach                        | \$30 |
| Toolakea                              | \$12 |
| West Point                            | \$30 |

#### Julago and Alligator Creek Water Supply Scheme

Owners of properties in the Julago and Alligator Creek Water Supply Scheme benefited area are required to pay back a capital contribution of \$10,500 per lot over a ten year, interest free period for a connection to the Bruce Highway main. Half year instalments number fifteen (15) and sixteen (16) of \$525 each will be levied for the financial year 2015/16.

#### Black River Rural Water Supply

Owners of properties in the Black River Rural Water Supply area were given an option of making an up-front capital contribution of \$6,000. Property owners who elected not to make the up-front capital contribution are required to pay a special charge of \$920 per lot per annum over a ten year period commencing 1/7/2006 for connection to the Black River Rural Water Supply Benefited Area as defined by council.

## Water Utility Annual Charges >>

Townsville City Council offers a choice between the Standard Plan and the Water Watchers Plan for residential properties.

| Plan                                                                                                                                                         | Annual Fixed Charge | Annual Allowance |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|
| Residential Standard*                                                                                                                                        | \$739               | 772 kL           |
| *Excess consumption charged at \$2.83 per kL. Charges apply to each property, dwelling, home unit, lot or connection.                                        |                     |                  |
| Residential Water Watchers**                                                                                                                                 | \$337               | 0 kL             |
| **\$1.35 per kL is charged for all water consumed in the 15/16 consumption year. Charges apply to each property, lot, connection or residential vacant land. |                     |                  |
| Non Residential***                                                                                                                                           | \$351               | 0 kL             |
| ***\$2.76 per kL is charged for all water consumed in the 15/16 consumption year. Charges apply to each property, lot or connection.                         |                     |                  |

Water meters are read by council four times per year. As a courtesy to residential water users, high usage alert letters are issued after the property's quarterly read when usage exceeds 2.5 kL per day. It is the owner's responsibility to monitor and manage water consumption at the property.

## Commencement Date for Full Charges >>

Fixed service charges will apply from the date of registration of the plan where the land is within the declared water supply area.

Water consumption charges will apply from the date of connection of the water meter. The charge levied will reflect the water pricing plan attached to the property or the use of the land, as per the Building Application, for which the water meter was connected.

## Sewerage Utility Annual Charges >>

The following fixed annual sewerage service charges apply to land in a declared sewer area.

|                                                               |       |
|---------------------------------------------------------------|-------|
| Residential - per property, dwelling, home unit, flat or lot. | \$759 |
| Residential Vacant Land - per property or lot                 | \$683 |
| Non-residential - per pedestal                                | \$890 |
| Non-residential vacant land - per property or lot             | \$801 |

Note: For the purpose of wastewater charges only, aged care facilities and retirement and/or lifestyle villages/communities will be levied at the residential charge per pedestal.

Where a separate habitation space on non-residential premises is occupied as a principal place of residence, the owner may request those pedestals be charged at the residential sewerage charge. If approved, the change will commence from the financial year in which the application is received, or from the date thereafter as assessed by council.

## Commencement Date for Full Charges >>

Sewerage charges will be effective from the date of inspection by council's Hydraulic Services for the installation of sewerage pedestals or the date of the final inspection certificate and/or certification of classification issued, whichever is earlier.

## Non-Sewered Occupied Premises >>

Where a property in a declared sewer area but is not connected, that property shall be levied sewerage utility charges as if it were sewerage. This excludes any instances where another sewerage pedestal charge is also being applied to the land parcel(s) under any relevant rating assessment number.

## Sewerage Infrastructure Alternative Access Fee >>

A surcharge of \$562.00 per lot applies to connected properties outside a zoned sewerage area.

## Trade Waste Charges >>

Liquid trade waste charges calculated and applied as defined below:

- 1) An annual access fee will apply for each liquid trade waste approval holder each year. The amount of the annual access fee will be dependent on the risk rating of the approval holder.
- 2) A volume charge will apply to any trade waste discharge.
- 3) Pollutant charges may apply to liquid trade waste approval holders in discharge category 2.0 as follows:
  - a. A trade waste discharge volume charge of \$2.11 per kL;
  - b. A chemical oxygen demand charge of \$1.13 per kg;
  - c. A suspended solids charge of \$1.06 per kg;
  - d. A sulphate charge of \$0.61 per kg.

The annual access fee will apply based on the risk rating of the approval holder as set out in the table below:

| Risk Rating | Annual Access Fee |
|-------------|-------------------|
| 1           | \$1,280           |
| 2           | \$682             |
| 3           | \$496             |
| 4           | \$268             |
| 5           | \$176             |
| 6           | \$83              |

Trade waste volume discharged to sewer will be levied in accordance with the table below:

| Discharge Category | Volume Charge (\$/kL) |
|--------------------|-----------------------|
| Category 1.1       | \$1.95                |
| Category 1.2       | \$1.72                |
| Category 1.3       | \$1.60                |
| Category 1.4       | \$1.38                |
| Category 1.5       | \$1.95                |

The deemed trade waste discharge volume = (water consumption - 60 kL per pedestal) x applicable discharge factor.

## Commencement Date for Full Charges >>

Trade Waste – trade waste charges will be effective from the date of issue of a trade waste discharge approval.

Charges will apply for liquid trade waste discharge in accordance with council's Trade Waste Policy and Liquid Trade Waste Management Plan and will be effective from the date trade waste approval is issued.



# WRANGLE YOUR WATER BILL

Choose the best water billing plan for you. Opt-in 13-30 August.

For information go to >> [www.townsville.qld.gov.au](http://www.townsville.qld.gov.au)

## Refuse and Recycling Utility Annual Charges »

| Residential                               | Charge |
|-------------------------------------------|--------|
| 240L refuse and 240L recycle service      | \$223  |
| 240L refuse and 360L recycle service      | \$248  |
| Additional permanent 240L refuse service  | \$136  |
| Additional permanent 240L recycle service | \$56   |
| Additional permanent 360L recycle service | \$81   |
| Non-residential                           | Charge |
| 240L refuse service                       | \$175  |
| 240L recycle service                      | \$85   |
| 360L recycle service                      | \$127  |

### Residential »

Residential properties will be levied per dwelling, home unit or flat for a combined waste and recycling service and receive eight vouchers for domestic waste disposal at council's landfill sites.

Residential properties outside the defined waste collection area and in the defined Paluma area will be levied a charge of \$167.00 per annum for a refuse service. This charge represents a provision for disposal of the equivalent of one 240 litre refuse bin per week and eight vouchers for bulk waste disposal.

This service will be provided at council's absolute discretion.

Note: For the purposes of refuse and recycling utility charges only, boarding and lodging houses will be levied as residential properties.

For eligible properties, tipping vouchers will be attached to the property's half yearly rate notice only and will not be reissued upon change of ownership.

### Carbon Pricing Mechanism »

The Carbon Pricing Mechanism (CPM) took effect from 1 July 2012 in Australia, requiring liable entities to relinquish an eligible emissions unit for each tonne of greenhouse gas emitted within a financial year. Townsville City Council was a liable entity under the Clean Energy Act 2011, largely as a result of the landfill operations of Townsville Waste Services. The CPM was disbanded from 1 July 2014.

In the two years of the duration of the carbon pricing scheme, Townsville Waste Services collected, by way of an increase on the Waste Utility Charge in both the 2012/2013 and 2013/2014 financial years, approximately \$3 million in funds to contribute to acquitting its carbon liability for the following 30 year period. These funds are now no longer required to be acquitted due to the ceasing of the carbon pricing scheme. As a result, in 2015/2016, Townsville City Council will return these funds collected, to ratepayers by delivering a \$35 (or

equivalent pro-rata) refund per property, for each property that was affected by the charge increase at the time.

As a result of the difficulty of tracking down waste disposal customers, the remainder of funds collected, from varying increases on waste streams disposed of at landfills, will be expended on projects designed to minimise carbon emissions, rather than refunded.

### Commencement Date for Full Charges »

Refuse charges will be effective from the date the refuse services were requested, commenced, or the date of the final inspection certificate and/or certification of classification issued, whichever is earlier.

## QUEENSLAND STATE GOVERNMENT EMERGENCY MANAGEMENT, FIRE AND RESCUE LEVY »

The Emergency Management, Fire and Rescue Levy (EMFRL) is a Queensland State Government levy. The Townsville City Council acts as a collection agent only. State Government subsidy is available to Approved Pensioners. Further information is available on the Queensland Fire and Emergency Services (QFES) website [www.qfes.qld.gov.au](http://www.qfes.qld.gov.au).

## CONTACTING YOUR COUNCILLORS »



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**DIVISION 3**

Smart City Sustainable Future Committee Chair



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**DIVISION 6**

Infrastructure Committee Chair



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**DIVISION 1**

Community and Culture Committee Chair



### Cr Gary Eddiehausen APM

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**DIVISION 7**

Healthy and Safe City Committee Chair



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**DIVISION 2**

Planning and Development Committee Chair



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**DIVISION 8**

Townsville Waste and Water Committee Chair



### Cr Jenny Lane

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**DIVISION 4**

Governance and Finance Committee Chair



### Cr Colleen Doyle

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**DIVISION 9**



### Cr Pat Ernst

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**DIVISION 5**

Sport, Recreation and Parks Committee Chair



### Cr Les Walker

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**DIVISION 10**

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