



# **COMMUNITY SAFETY ADVISORY COMMITTEE**

## **REPORT**

**WEDNESDAY 20 SEPTEMBER 2017 AT 9.30 AM**

**CIVIC THEATRE**

## Advisory Committee Members >>

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Mark Molachino	Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Parole
Paul Cannon	Queensland Fire and Emergency Services
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Nicole Hynes	Department of Communities, Child Safety and Disability Services
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Jan Pool	Community Representative
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Bruce Walker	Housing and Homelessness Services

Non-member CSAC support role:

Julie McTaggart	Meeting Facilitator, Townsville City Council
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## ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Gurambilbarra Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

## Goals and Objectives of Townsville City Council >>

### Corporate Plan >>

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#### Goal 1 - A Prosperous City

Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

Objectives that identify our strategic intent:

- 1.1 Support local businesses, major industries, local innovation and employment growth.
- 1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
- 1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
- 1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

#### Goal 2 - A City for People

Enhance people's experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

Objectives that identify our strategic intent:

- 2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
- 2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
- 2.3 Improve the vibrancy of Townsville by supporting the community's access to, and participation in, a range of artistic, cultural and entertainment activities.
- 2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

#### Goal 3 - A Clean and Green City

Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

Objectives that identify our strategic intent:

- 3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
- 3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

#### Goal 4 - A Simpler, Faster, Better Council

Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

Objectives that identify our strategic intent:

- 4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
- 4.2 Ensure that council's plans, services, decisions and priorities reflect the needs and expectations of the community.
- 4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
- 4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
- 4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.

## Community Safety Advisory Committee

### Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

### CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

### 5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

**REPORT                      COMMUNITY SAFETY ADVISORY COMMITTEE**

**DATE                         Wednesday 20 September 2017**

**ITEMS                      1 to 8**

**PRESENT**

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Paul Jacob	Townsville City Council
Councillor Mark Molachino	Townsville City Council
Dr Mark David Chong	Community Representative
Babette Doherty	Victim Assist Queensland
Nicole Hynes	Department of Communities, Child Safety and Disability Services
Kieran Keyes	Townsville Hospital and Health Service
Dave Olsen	Townsville Youth Justice Service Centre
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Tania Sheppard	(Proxy for Bruce Walker) Housing and Homelessness Services
Jessica Ward	Community Planning and Development Cadet, Townsville City Council
Julie McTaggart	Meeting Facilitator, Community Development Officer, Townsville City Council

**GUESTS**

Councilor Kurt Rehbein	Townsville City Council
Verity Bennett	Acting Team Manager Community Engagement, Townsville City Council
Helene James	Community Programs Officer, Townsville City Council
Stephen Beckett	General Manager Community Engagement, Townsville City Council
James Ruprai	Head - Future Cities Office, Townsville City Council
Nanette Radeck	

**APOLOGIES**

Marthisa Andrews	Probation and Parole
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Jan Pool	Community Representative
Inspector Glenn Doyle	Queensland Police Service
Inspector Joe Kitching	Queensland Police Service

**NOT PRESENT**

Paul Cannon	Queensland Fire and Emergency Services
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships

### **Opening of meeting**

The Chair, Councillor R Cook opened the meeting at 9.30am.

### **Acknowledgement to Country**

The Chair, Councillor R Cook provided the Acknowledgement to Country.

### **Apologies and Leave of Absence**

Apologies were noted.

### **Confirmation of minutes of previous meeting**

The Committee confirmed the minutes of the previous meeting held on 18 July 2017 to be a true record.

### **Business Arising from the Minutes**

#### **Action Register – Update on outstanding items (CSAC Meeting Facilitator)**

See Attachment 1 – CSAC Agenda Submission and Meeting Action Register.

The CSAC Meeting Facilitator provided an update on the Action Register.

#### **Request for permission from Committee members for sharing of their email address with other Committee members**

The CSAC Meeting Facilitator sought permission from the Committee members to allow sharing of their email address to the other Committee members. The CSAC Meeting Facilitator requested the Committee members to let her know if you don't wish your email address to be shared.

#### **Two new Aboriginal and Torres Strait Islander positions in Council**

The CSAC Meeting Facilitator advised that two new Aboriginal and Torres Strait Islander positions in Council have been advertised with applications due by 27 September. The two positions are: Principal Aboriginal and Torres Strait Islander Engagement Officer and Aboriginal and Torres Strait Islander Liaison Officer).

#### **Agenda items for this Committee**

The Chair, Councillor R Cook encouraged the Committee members and their networks to put in agenda items for this Committee.

#### **Future agenda item - lighting**

The Chair, Councillor R Cook advised of a request from the Mayor (Councillor J Hill) for this Committee to look at lighting. Councillor Cook provided an overview of the Mayor's request and indicated that this will be put onto the Agenda for the next meeting.

## Agenda Items

### Item 1. Project updates

#### Abandoned vehicles

The Chair, Councillor R Cook advised that Council representatives met with Queensland Police Service (QPS) representatives to further streamline the abandoned vehicle process. An email system is being implemented so that the QPS can get onto it straight away. Councillor Cook provided an overview of the new process for the removal of abandoned vehicles.

#### Reparation Partnership Project - Council and Probation and Parole

Councillor M Molachino provided an update on the Reparation Partnership Project between Council and Probation and Parole. The Chair, Councillor Cook advised that this Project is a good outcome.

### Item 2. Heatley Park Community Safety Audit

Councillor K Rehbein, Verity Bennett, Acting Team Manager Community Engagement and Helene James, Community Programs Officer provided a presentation on the Heatley Park Community Safety Audit.

- Councillor Rehbein provided the background as to why the Heatley Park Safety Audit was undertaken.
- The Acting Team Manager Community Engagement provided an overview of the community safety audit process which included the following information:  
A community safety audit process was followed in response to the concerns. The process covers a number of key steps which lead to the implementation of solutions to reduce the risk of crime and promote safety within the community. The five key steps in the guidance document are:  
Step 1 - Identify area/location;  
Step 2 - Gather evidence;  
Step 3 - Conduct site survey;  
Step 4 - Multi agency problem solving; and  
Step 5 - Implementation of actions/monitor//evaluate.
- The Community Programs Officer provided an overview of the Heatley Park Community Safety Audit which included information on the following:  
Step 1 - Identify area/location
  - Heatley Park profileStep 2 - Gather evidence
  - Divisional facts for Heatley (knowing our audience)
  - Gather evidence - Police recorded crime for Heatley and Heatley Park Community safety survey findingsStep 3 - Conduct Site Survey
  - Site survey findings
- The Acting Team Manager Community Engagement provided an overview of the next steps:  
Step 4 - Multi agency problem solving  
Step 5 - Implementation of actions/monitor/evaluate
- Installation of temporary lighting and CCTV to provide immediate respite from the community safety concerns.

Councillor Rehbein advised of the Mental Health Week - Family Fun Day, that is to be held in Heatley Park on Friday 13 October. He thanked Jessica Ward, Community Planning and Development Cadet (present at this meeting) who is on the event planning committee. He said that this event is an example of the type of event that will help activate Heatley Park for the people of Heatley and surrounding suburbs.

Dr Mark David Chong commented on how thorough the presentation was and then asked whether there was a framework that this model was working under and how for this to be truly successful it would need to operate under a framework.

The Acting Team Manager Community Engagement fielded the questioning responding that the framework would be something that the Community Safety Officer would take carriage of when they come on board.

**The Chair, Councillor Cook thanked Verity, Helene, Kurt and Jessica.**

**The Community Programs Officer and Councillor Rehbein vacated the meeting.**

**Item 3. Introduction and presentation Stephen Beckett, new General Manager Community Engagement, Townsville City Council**

The Chair, Councillor R Cook introduced Stephen Beckett, Council's new General Manager Community Engagement.

The General Manager Community Engagement provided an overview of his position and the vision for Community Engagement which included the following comments:

- groups like these are very important to Council;
- Council is focused on helping you help the community;
- Council is making sure that it is better at engaging and talking to the people on the ground so that it can take back your views and your expertise in the areas you operate in each and every day;
- Council and the elected Councillors are very focused on making sure that Council is serving the local community to the highest that it can be;
- Council wants to make sure that the community has the ability to inform Council's decision making process where possible;

The General Manager Community Engagement provided an overview of his professional background.

The General Manager Community Engagement provided an overview of the role of social media which included the following comments:

- social media has completely reshaped and defined the way people communicate;
- we actually have to build a community and give people a reason why they would want to follow us or get information from Council;
- the Police are an excellent example of social media users;
- the General Manager Community Engagement offered Council's digital team to help any of the Committee members who are interested in engaging with the community via social media, as it is absolutely the way of the future.

**The General Manager Community Engagement vacated the meeting.**



**Item 4. Introduction and presentation James Ruprai, new Head of Future Cities, Townsville City Council**

The Chair, Councillor R Cook introduced James Ruprai, Council's new Head of Future Cities.

The Head of Future Cities provided an overview of:

- his position in council;
- the vision for the Future Cities Directorate;
- his professional background;
- the Tourism Think Tank reports and the Pure Projects Townsville Master Planning Final Report. All the reports can be found here: <https://www.townsville.qld.gov.au/about-townsville/business-and-economy/transforming-townsville;>
- Townsville's water supply; and
- the role of Council's new Community Safety Officer position.

**The Head of Future Cities vacated the meeting.**

**Item 5. Dr M Chong's radio program**

The Chair, Councillor R Cook referred to Dr Chong's radio program on radio station 103.9.

Dr Chong invited Committee members to talk about some of the good things you are doing on this Committee.

Councillor Cook requested the Committee members to contact Dr Chong if you would like to be involved in the radio program.

**Item 6. 3<sup>rd</sup> Annual Criminology Conference**

Dr Chong provided an overview of the 3<sup>rd</sup> Annual Criminology Conference on 27 October 2017 being organised by James Cook University.

Dr Chong invited the Committee members to the conference. Cr Chong will forward an official invitation to the Committee members.

**Item 7. Update on Stronger Communities Action Group - Inspector Glenn Doyle**

The CSAC Meeting Facilitator advised that this item will be put on the agenda (held over) for the next meeting.

**Item 8. Community Safety Advisory Committee Action Plan**

The CSAC Meeting Facilitator tabled copies of the following two documents at the meeting:

- raw data from workshop element of Committee meeting held on 18 July 2017; and
- draft Community Safety Advisory Committee Action Plan (priority areas in table form).

The CSAC Meeting Facilitator provided an overview of the draft Community Safety Advisory Committee Action Plan and requested the Committee members to review the draft Action Plan. The CSAC Meeting Facilitator proposed that a small group of Committee members meet to further discuss the draft Action Plan to come up with an even more transformed table/more concrete with actions.

The following Committee members volunteered:  
Kieran Keyes;  
Dr Mark David Chong; and  
Babette Doherty.

**Next meeting** – 22 November 2017

**Agenda items due** – 25 October 2017

**Venue** –Townsville Stadium (To be confirmed.)

### **General Business**

**(i) Future agenda items for next Committee meeting:**

- Youth Justice data, community perceptions of youth crime and supervised bail accommodation particularly in regards to 17 year olds – Dave Olsen, Manager Townsville Youth Justice Service Centre (CSAC Member).
- Update on Stronger Communities Action Group – Inspector Glenn Doyle
- Lighting – Agenda item requested by the Mayor, Councillor J Hill.

**The meeting closed at 11.50am.**

**COUNCILLOR R COOK  
CHAIR**

## Attachment 1 - Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register - Page 1 of 1

Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register - (O:\COMMUNITY PLANNING & DEVELOPMENT\Advisory Committees\CSAC 2016 2020\Agenda Item & Action Register)												
Item Number	Agenda Notification OR Meeting Action	Your Organisation/Group	Agenda item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.	In less than 100 words (dot point preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	Meeting date assign	Meeting number	ECM Set Id (if additional information saved in ECM)	Action to submission	Action to occur	By Whom	Outcome
1	Agenda Notification	Paluma Environmental Education Centre Parents and Citizens Association	Road Safety Advisory Committee	How does the Parents and Citizens Association request resealing of the car parking area in front of the Centre, sealed by the former Thuringowa City Council but omitted from Townsville City Council's recent resealing roadworks in Paluma?	Need to know who to ask - unsure if this is within the scope of this committee, but can find no reference to road safety on W6 website. Does TIDS funding for projects like this still exist (can't find it on any State government website either)? We need the parking area resealed.	na	na	na	Operational matter specific to customer. Contact made with customer and directed to TCC website to complete a 'report a problem' form	nil	nil	complete
2	Meeting Action	Townsville City Council	CSAC Member recommendations	Meeting Facilitator requested committee member's email through any recommendations of new members for consideration	Members to email Meeting Facilitator	16-May-17	2	na	na	ongoing - Members to email any recommendations to expand on membership group	CSAC Members	ongoing
3	Meeting Action	CSAC Members	Community Safety Advisory Committee Action Plan	The Meeting Facilitator to circulate the Draft Action Plan to committee members for review and to provide feedback prior to the next CSAC meeting	circulation of a draft Action Plan	16-May-17	2	na	nil	Meeting Facilitator to compile draft action plan and facilitate action plan workshop for next meeting	Meeting Facilitator	ongoing
4	Meeting Action	Dr Mark Chong	Community Safety information	Dr Mark Chong to provide documents on Community Safety to the meeting facilitator to circulate to the committee prior to the next CSAC meeting	circulation of community safety information provided by Dr Mark Chong	16-May-17	2	na	nil	Dr Chong to provide information to Meeting Facilitator		
5	Meeting Action	CSAC Members	Dr Mark Chong's Radio Project	Radio project to promote good news stories on a local radio station.	Feedback from the committee regarding support for the project	16-May-17	2	na	nil	Committee supported Dr Mark David Chong's recommendation to promote crime related stories from the committee on local radio	nil	complete
6	Agenda Notification	Queensland Fire and Emergency Services Northern Region	Combined QPS&QFES "Safe Citizen - Safe Home - Safe Neighbourhood" free public forum	Discuss proposed combined free public forum provided by QPS and QFES titled 'Safe citizen - Safe Home - Safe Neighbourhood'.		18/07/2017	3	received by email	Agenda item for July 2017 meeting			Complete
7	Meeting Action	CSAC Members	Heatley Park Community Safety Audit	Committee wishes to learn about the Heatley Park community safety actions being led by Cr Rehbein	Invitation to Cr Rehbein to attend September 2017 meeting	20/09/2017	4	na	Cr Rehbein accepted invitation	Provide confirmed CSAC agenda for 20/9/2017 to Cr Rehbein	Meeting Facilitator	Complete
8	Agenda Notification	Townsville City Council Meeting Facilitator	Stronger Communities Action Group	Meeting Facilitator to invite Inspector Glenn Doyle, Coordinator, Stronger Communities Action Group to give an update on their progress in regards to Youth Crime in Townsville. Stay informed through regular communication with this state government action group. Work collaboratively.	Invitation to Insp Doyle to attend 20 September 2017 Meeting.	20/09/2017 Update	4 > 5	N/A	Invitation to Insp Doyle to attend 20 September 2017 Meeting. - Completed. Insp Glenn Doyle accepted Invitation to 20 Sept meeting. Late 19/09/17 Apology received from Insp Doyle	UPDATE - Invitation to Inspector Glenn Doyle to present at 22 November 2017 meeting. Insp Glenn Doyle accepted invitation to 22 Nov 2017 meeting.	Meeting Facilitator	
9	Meeting Action	CSAC Members	Youth Justice Presentation from Dave Olsen	Committee wishes to invite Dave Olsen (CSAC Member) Manager Townsville Youth Justice Service Centre to present to next committee meeting on Youth Crime data, community perception, and supervised bail accommodation.	Invitation to Dave Olsen to present at 22 November 2017 meeting	22/11/2017	5	N/A	Invitation to Dave Olsen to present at 22 November 2017 meeting		Meeting Facilitator	
10	Agenda Notification	Councillor Russ Cook, Chairperson Community Safety Advisory Committee	Lighting	CR Cook advised that Mayor Cr Jenny Hill would like CSAC to discuss Lighting at a future meeting.	Agenda item to be added to 22 November 2017 meeting	22/11/2017	5	N/A	Agenda item to be added to 22 November 2017 meeting		Meeting Facilitator	