



City of
Townsville

ANNUAL REPORT SUMMARY

2018/19

TOWNSVILLE CITY COUNCIL

ANNUAL REPORT SUMMARY 2018/19



BUDGET

**BALANCED BUDGET
DELIVERED**



PARKS & GARDENS

**343 PUBLIC PARKS & 4 BOTANIC
GARDENS**

Maintained across the city.



85%

LOCAL PROCUREMENT

Local businesses supplying
85% of procurement services.



\$2.7m

**WATER & WASTEWATER
CONCESSIONS**

Concessions on water and
sewerage charges to community
organisations.



EXTENSION

**RATES EXTENSION DUE TO
UNPRECEDENTED MONSOON EVENT**

3 months due date extension for
ratepayers affected by monsoon event
for next two six-monthly rates notices.



\$46.7m

COMMUNITY & CULTURAL EVENTS

Invested in Townsville Eats, City Libraries
80th Birthday, Professional Bull Riders
grand final and much more.



BEACHES

LOCAL PUBLIC ACCESS BEACHES

5 beaches patrolled by lifeguards.



21

OFF-LEASH DOG PARKS

Maintained across the city 5 unfenced
and 16 fenced off-leash dog parks.



\$22.8m

COMMUNITY FINANCIAL SUPPORT

Total value of financial support,
including grants, concessions and
sponsorships, to community groups
and pensioners.



\$3.5m

FREE WASTE DISPOSAL

Free waste services to the community.



1,796km

ROADS

Maintained combined total of sealed
and un-sealed roads.



POOLS

5 PUBLIC SWIMMING POOLS

Maintained across the city.



541km

FOOTPATHS

Maintained across the city.



1.9%

RATE RISE - CPI 1.9%

Delivering on our election promise to
keep your rates at CPI.



STINGER NETS

6 STINGER NETS

Maintained across local public access
beaches.

FOR MORE INFORMATION

☎ 13 48 10

✉ enquiries@townsville.qld.gov.au

🌐 townsville.qld.gov.au

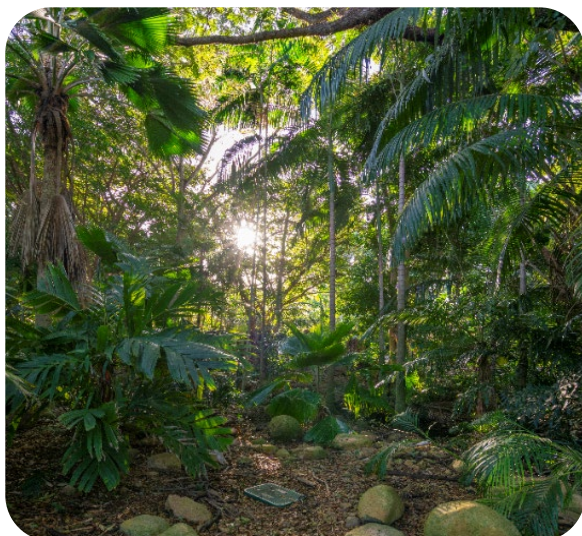
COMMUNITY INFRASTRUCTURE



2018/19 HIGHLIGHTS

- Progress on our 3-point water security solution, which includes;
 1. The new 1.8m diameter water pipeline
 2. A recycled water system
 3. The Water Smart Package
- Townsville's CBD Bus Hub
- Local Disaster Coordination Centre (LDCC)
- Launch of Townsville 2020 masterplan
- 50% construction milestone for the new NQ Stadium
- Progress on Cowboys Centre of Excellence and Hotel projects in the Stadium Precinct
- Feasibility study for Lithium-ion battery plant by Imperium 3
- Lansdown Eco Industrial Precinct commencement of planning scheme
- Commencement of Townsville Technology Precinct at the North Rail Yards, CBD
- Launch of Smart Townsville, a community-led partnership to deliver a Smart City
- Civic Theatre upgrade
- Park upgrades including Heatley Park, Charles Moroney Park and Aplins Weir Rotary Park
- Significant refurbishment and upgrades to the Animal Care and Adoption Centre
- North Shore Youth Hub including a skate park, obstacle course, teenage playground and outdoor DJ table
- The Queens Gardens bird aviary.

OPERATIONAL SERVICES



2018/19 HIGHLIGHTS

- Maintain 1,796km of roads and 541km of footpaths
- Maintain 343 public spaces and 4 botanic gardens
- Free two-hour parking throughout the CBD for the month of December
- Introduction of free 15-minute parking in 2P parking spaces in the CBD
- Council limited rates growth at 1.9%
- Kerbside hard waste collection
- Free dumping of green waste and recyclable materials at landfill sites
- Free tipping weekends.

COMMUNITY GRANTS, SPONSORSHIP & FINANCIAL SUPPORT



2018/19 HIGHLIGHTS

- \$22.8 million in financial support to community groups and pensioners
- \$2.7 million in concessions on water and sewerage charges to community organisations
- \$3.5 million of free waste services to the community
- Rates extension for ratepayers affected by the monsoon event.

ARTS, CULTURE AND COMMUNITY EVENTS



2018/19 HIGHLIGHTS

- Free microchipping days
- Pet Expo
- Watpac Townsville 400 Supercar event
- Australian Festival of Chamber Music
- Utopia Tropicae: The Spirit of the North art exhibition
- Townsville Eats
- Townsville's biggest weekend of football - NRL Cowboys v West Tigers match and AFL Gold Coast Suns v St Kilda match
- Get Active Expo
- CityLibraries 80th Birthday
- Professional Bull Riders
- Magnetic Island Seniors Fitness Trail (MISFIT)
- The biennial Percival Portrait Painting Prize and Photographic art competition.

MONSOON RECOVERY



2018/19 HIGHLIGHTS

- Free waste disposal for flood impacted residents
- Additional waste disposal and transfer stations
- Kerbside collection of flood waste
- Murray Sporting Complex - 2,600 deliveries of waste
- Lou Litster Park - 13,000 deliveries (7,000 domestic)
- Metal, including whitegoods, recovered for recycling
- Over 1,000kg of hazardous waste was collected, separated and sent for specialist treatment
- Extended payment deadlines for all ratepayers
- Three-month rates extension for monsoon affected ratepayers directly affected by the monsoon event
- 25% off volumetric water charges incurred during the monsoon billing period for ratepayers directly affected by the monsoon event.