



# **COMMUNITY SAFETY ADVISORY COMMITTEE REPORT**

TUESDAY 18 JULY 2017 AT 9.30AM

CENTACARE, 410 ROSS RIVER ROAD, CRANBROOK

## Advisory Committee Members >>

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Mark Molachino	Townsville City Council
Councillor Paul Jacob	Townsville City Council
Marthisa Andrews	Probation and Parole
Paul Cannon	Queensland Fire and Emergency Services
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Babette Doherty	Victim Assist Queensland
Nicole Hynes	Department of Communities, Child Safety and Disability Services
Kieran Keyes	Townsville Hospital and Health Service
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Dave Olsen	Townsville Youth Justice Service Centre
Jan Pool	Community Representative
Fiona Layton-Rick	Alcohol Tobacco and other Drug Services
Bruce Walker	Housing and Homelessness Services

Non-member CSAC support role:

Donna Jackson	Meeting Facilitator, Townsville City Council
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## ACKNOWLEDGEMENT OF COUNTRY

The Townsville City Council would like to acknowledge the Bindal and Wulgurukaba peoples as Traditional Owners of the land on which our Council operates. We pay respect to Elders past, present and future and value the traditions, culture and aspirations of the first Australians of this land. We acknowledge and hold in great significance the valuable contribution that Traditional Owners have made and continue to make within the Townsville Community.

## Goals and Objectives that identify strategic intent of Townsville City Council >>

### Corporate Plan >>

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#### Goal 1 - A Prosperous City

Deliver a strong and innovative economy for Townsville with sustainable growth and support for local jobs and businesses.

- 1.1 Support local businesses, major industries, local innovation and employment growth.
- 1.2 Promote our economic and geographic strengths and market Townsville as a vibrant destination for commerce, education, research, tourism, entertainment and lifestyle.
- 1.3 Plan, support, provide and advocate for infrastructure and investment that supports innovation, residential and economic growth.
- 1.4 Maximize opportunities for economic growth by building and maintaining effective partnerships.

#### Goal 2 - A City for People

Enhance people's experience of Townsville as a liveable and vibrant city by providing services that support the growth of an inclusive, knowledgeable, active, safe and healthy community.

- 2.1 Provide services and local infrastructure that meet community expectations, support growth and provide for the needs of our community.
- 2.2 Improve the liveability of Townsville and encourage active and healthy lifestyles by providing accessible public facilities and community infrastructure.
- 2.3 Improve the vibrancy of Townsville by supporting the community's access to, and participation in, a range of artistic, cultural and entertainment activities.
- 2.4 Enhance community knowledge of and access to council services to improve community wellbeing, health and safety.

#### Goal 3 - A Clean and Green City

Create a sustainable future for Townsville through the protection, maintenance and enhancement of our unique, natural and built environment.

- 3.1 Plan, design and deliver sustainable development and support this by actively managing the natural environment and increasing green infrastructure, at both a city, suburb and place level.
- 3.2 Develop and implement long term solutions for the management of water and waste that are socially, financially and environmentally sound.

#### Goal 4 - A Simpler, Faster, Better Council

Transform the Townsville City Council into a simpler, faster and better council that is easy to work with, and for, and gains community trust by being transparent and managing its resources.

- 4.1 Provide customer-focused services that meet the expectations of our community in a dynamic and adaptive manner.
- 4.2 Ensure that council's plans, services, decisions and priorities reflect the needs and expectations of the community.
- 4.3 Be a valued and committed employer who provides a productive, inclusive and respectful environment for staff and the community.
- 4.4 Improve financial sustainability and provide value and accountability to the community for the expenditure of public funds.
- 4.5 Ensure that public funds are expended efficiently and that council expenditure represents value for money whilst supporting the local economy.

## Community Safety Advisory Committee

### Purpose of the Community Safety Advisory Committee

The Community Safety Advisory Committee is a community engagement body that will assist in identifying, and offering advice on current and emerging community safety and crime prevention concerns within the community, providing feedback on Council projects and initiatives relevant to the community.

The Community Safety Advisory Committee has been established in accordance with section 264 of the *Local Government Regulation 2012* ("the Regulation").

### CSAC Member interaction with media:

Media (TV or newspaper agencies) may be in attendance at meetings and may wish to speak with committee members. It is important to be aware that as a member of the CSAC you are representing and speaking on behalf of your organisation. We would advise that you seek confirmation as to your organisation's media policies, and inform the Meeting Facilitator if you have any issues / concerns.

### 5.8.6 Audio or video recording of a meeting – as per Townsville City Council, Code of Meeting Practice

Only authorised persons may make an audio or video recording of a meeting in accordance with Section 35 of Local Law No. 1 (Administration) 2011.

A person is authorised to make an audio or video recording of the meeting if the Chairperson consents to the recording being made. A record of the Chairperson's consent made in the minutes of the meeting (or the report of a committee meeting) is "written consent" for the purposes of Section 35 of Local Law No. 1 (Administration) 2011.

**REPORT**                    **COMMUNITY SAFETY ADVISORY COMMITTEE**

**DATE**                    **Tuesday 18 July 2017**

**ITEMS**                    **1 to 4**

**PRESENT**

Councillor Russ Cook	Committee Chair, Townsville City Council
Councillor Paul Jacob	Townsville City Council
Councillor Mark Molachino	Townsville City Council
Marthisa Andrews	Probation and Parole
Paul Cannon	Queensland Fire and Emergency Services
Dr Mark David Chong	Community Representative
Sandra Crosato-Matters	Department of Aboriginal and Torres Strait Islander Partnerships
Nicole Hynes	Department of Communities, Child Safety and Disability Services
Inspector Joe Kitching	Queensland Police Service
Paula La Rosa	Centacare North Queensland
Natalie Marr	Crime Stoppers - Townsville Area Volunteer Committee
Jan Pool	Community Representative
Donna Jackson	Meeting Facilitator, Townsville City Council

**APOLOGIES**

Babette Doherty	Victim Assist Queensland
Kieran Keyes	Townsville Hospital and Health Service
Bruce Walker	Housing and Homelessness Services
Dave Olsen	Townsville Youth Justice Service Centre

**Opening of meeting**

The Chair, Councillor R Cook opened the meeting at 9.30am

**Apologies and Leave of Absence**

Apologies were noted.

**Acknowledgement of Country**

The Chair, Councillor R Cook provided the Acknowledgement of Country.

## **Confirmation of minutes of previous meeting**

The Committee confirmed the minutes of the previous meeting held on 16 May 2017 to be a true record subject to the following amendment:

that Jan Pool be included under the heading 'Present'.

## **Business Arising from the Minutes**

### **Action Register – Update on outstanding items (CSAC Meeting Facilitator)**

Refer to Attachment 2 – CSAC Agenda Submission and Meeting Action Register.

The Meeting Facilitator provided an update on the Action Register.

## **Agenda Items**

### **Item 1. Project updates from committee members**

#### **a. Crime Stoppers signage**

Natalie Marr presented a copy of the new Crime Stoppers signage (Powerpoint) at the meeting and explained the information displayed on the sign. Natalie advised of the locations of the 15 new signs and thanked the Committee for their input.

The Chair, Councillor R Cook acknowledged Natalie and her Committee for raising funds for Crimestoppers.

#### **b. Removal of abandoned vehicles**

Inspector Joe Kitching advised that he will follow up on the matter of removal of abandoned vehicles and provide feedback.

The Chair, Councillor Cook advised that we are working towards of the process of whoever finds the vehicle (eg Police) will have a number to ring straight away (to get the abandoned vehicle removed).

The Committee discussed the current process for abandoned vehicles as well as a general discussion on the crime situation in Townsville.

#### **c. Reparation Partnership Project - Council and Probation and Parole**

Marthisa Andrews provided an update on the Reparation Partnership Project between Council and Probation and Parole.

#### **d. Installation of markers on walking tracks on Castle Hill**

Councillor M Molachino advised of the installation of markers on the walking tracks on Castle Hill, in conjunction with Rotary. Councillor Molachino advised that the reason for the installation of markers on the walking tracks is so that people can more accurately advise where they are located for the purpose of help getting to them more quickly.

The Meeting Facilitator advised that the abandoned vehicles and Probation and Parole projects will be put on the agenda for the next meeting for the purpose of to see how they are progressing.

The Chair, Councillor Cook advised that the Townsville Bulletin published a story on this Committee recently and that another story will be organised focusing on agenda items for this Committee.

**Item 2. Agenda Submission - Safe Citizen - Safe Home - Safe Neighbourhood Forum**

Paul Cannon presented a proposal to hold a public forum/s to provide safety information (eg 'Lock it or lose it', fire safety in the home, preparing for cyclones) to be called 'Safe Citizen - Safe Home - Safe Neighbourhood' (involving Queensland Police Service, Queensland Fire and Emergency Services and Neighbourhood Watch Queensland). Paul provided the background and a general overview of the proposal.

The Committee discussed the proposal.

Paul requested support/endorsement of the forum concept.

The Meeting Facilitator clarified that a partnership discussion needs to take place.

**Councillor P Jacob vacated the meeting.**

**Item 3. Workshop discussion - Community Safety Advisory Committee Action Plan draft**

The Meeting Facilitator requested the Committee members to undertake a workshop discussion on the preparation of the draft Community Safety Advisory Committee Action Plan.

The following information was displayed at the meeting (Powerpoint):

- workshop agenda;
- Council's role - Community Safety - Mayoral policy commitments;
- Community Safety Advisory Committee - Terms of Reference - Key purpose statement, as follows:  
The Community Safety Advisory Committee (CSAC) is a peak body of community representatives selected to advise Council on current and emerging community safety and crime prevention issues through a 'collective impact' approach.
- Terms of Reference - Scope and objectives;
- What we've heard - Orientation (feedback); and
- Golden Circle - Why? How? What?

The Committee divided into groups to discuss the priority areas for the draft Community Safety Advisory Committee Action Plan.

The priority areas are as follows:

1. Strong safe connected communities
2. Community safety education
3. Safer public spaces
4. Brokerage / community safety information sharing

**The Chair, Councillor R Cook, Councillor M Molachino and Jan Pool vacated the meeting.**

Refer to attachment 1 for the feedback provided from the Committee members from this workshop discussion.

**Item 4. September Committee meeting agenda items**

**a. Pan Pacific Safe Community Accreditation**

The Meeting Facilitator referred to the Pan Pacific Safe Community Accreditation Guide (link to document is attached below) and requested feedback from the Committee as to whether this Accreditation would be worthwhile to pursue.

[https://drive.google.com/file/d/0B9bsBpn\\_CvqybVA5OTJUQzhnVzQ/view](https://drive.google.com/file/d/0B9bsBpn_CvqybVA5OTJUQzhnVzQ/view)

**b. Talk on Heatley Park**

The Meeting Facilitator requested the approval of the Committee for Councillor Kurt Rehbein to give a talk on Heatley Park at the next committee meeting..

The Committee agreed to this.

**Next meeting – 20 September 2017**

**Agenda items due - 23 August 2017**

**Venue - to be advised.**

**COUNCILLOR R COOK  
CHAIR**

## Attachment 1 - Raw data from workshop element of meeting - Page 1 of 4

Red – pre-existing information from previous CSAC meetings

Highlighted Synergises across Priority Areas – target areas Brokerage of services Community involvement Perceptions/myths

<b>PRIORITY AREA</b>	<b>1 STRONG SAFE CONNECTED COMMUNITIES</b>
<b>ISSUES – what we have heard</b>	<ul style="list-style-type: none"> <li>• Resources &amp; funding</li> <li>• Policy impact on community e.g. closure of public toilets</li> <li>• Neighbours not connected</li> <li>• Youth Activities</li> <li>• Reduce the level of crime             <ul style="list-style-type: none"> <li>• Community Ownership</li> <li>• Provide tools and information to promote safer communities</li> </ul> </li> </ul>
<b>WHY - GOAL</b>	<p>encourage community connectedness &amp; ownership</p> <p>To address perception of crime; reduce crime and antisocial behaviour, and reduce fear of crime</p> <ul style="list-style-type: none"> <li>• Insulates the community against crime and anti-social behaviour</li> </ul>
<b>HOW - Strategy / Initiatives</b>	<p>Use of evidence base research and practices</p> <p>Activate neighbourhood connections &amp; community spaces</p> <ul style="list-style-type: none"> <li>• Identify short term (up to 1 yr), med term (2 yrs) and long term (3 yrs+) goals.</li> <li>• Create goals with support of Council for them to be able to be 'operational goals' to ensure they continue regardless of Council term and committee term as true social change takes time.</li> <li>• Identify geographical focus areas - identify key problems of these areas of intervention that need to be addressed</li> <li>• Brokerage of services</li> <li>• Encourage community involvement</li> <li>• Gather relevant data for agencies</li> </ul>
<b>WHAT – What is it that we can do?</b> (as a collective group and as individual organisations)	<ul style="list-style-type: none"> <li>• Working with TCC to review any existing frameworks</li> <li>• Comprehensive action plan</li> <li>• Agencies to identify which problems they can address</li> <li>• Action Groups (if felt required) created to implement action plan</li> <li>• Regular updates to the CSAC on progress</li> </ul>
<b>Measures of Success – any thoughts on how we could measure our success?</b>	<ul style="list-style-type: none"> <li>• Measureable goals for How on effect</li> <li>• Defined aims and objectives</li> <li>• Outcome evaluation</li> <li>• Process evaluation</li> <li>• Promotion and dissemination of results</li> </ul>

## Attachment 1 - Raw data from workshop element of meeting - Page 2 of 4

Red – pre-existing information from previous CSAC meetings

Highlighted Synergises across Priority Areas – target areas Brokerage of services Community involvement Perceptions/myths

<b>PRIORITY AREA</b>	<b>2 COMMUNITY SAFETY EDUCATION</b>
<b>ISSUES – what we have heard</b>	<ul style="list-style-type: none"> <li>• Resources &amp; funding</li> <li>• Policy impact on community e.g. closure of public toilets</li> <li>• Loose dogs</li> <li>• Perception of crime vs actual crime</li> <li>• Push back on negative media</li> <li>• Community education / awareness campaigns</li> <li>• Increase protective factors</li> <li>• Reduce the fear of crime</li> <li>• Safety Education Strategies                             <ul style="list-style-type: none"> <li>• Minimise risk</li> <li>• Keeping informed</li> <li>• Ownership / accountability</li> <li>• Sense of control</li> <li>• Connecting to community</li> </ul> </li> </ul>
<b>WHY - GOAL</b>	<p>encourage community connectedness &amp; ownership</p> <p>To...</p> <ul style="list-style-type: none"> <li>• Reduce cost to the community</li> <li>• Save lives/prevention</li> <li>• Prevention measures</li> <li>• Shared responsibilities</li> <li>• Education within community</li> <li>• Dispel myths/promote factual information</li> </ul>
<b>HOW - Strategy / Initiatives</b>	<ul style="list-style-type: none"> <li>• safe community messaging</li> <li>• Sourcing available local data and statistics</li> <li>• Partnerships/collaboration between organisations</li> <li>• Utilising organisations information platforms/websites/facebook</li> <li>• Community engagement activities/networks</li> <li>• Consistent messaging</li> <li>• Identify specific target areas – audit</li> <li>• Resources – posters/flyers, human resources, people people, funding</li> </ul>
<b>WHAT – What is it that we can do?</b> (as a collective group and as individual organisations)	<p>CSAC</p> <ul style="list-style-type: none"> <li>• Identify alliances in the group</li> <li>• Identify other CSAC members</li> </ul>
<b>Measures of Success – any thoughts on how we could measure our success?</b>	<ul style="list-style-type: none"> <li>• Reduction of crime</li> </ul>

## Attachment 1 - Raw data from workshop element of meeting - Page 3 of 4

Red – pre-existing information from previous CSAC meetings

Highlighted Synergises across Priority Areas – target areas Brokerage of services Community involvement Perceptions/myths

<b>PRIORITY AREA</b>	<b>3 SAFER PUBLIC SPACES</b>
<b>ISSUES – what we have heard</b>	<ul style="list-style-type: none"> <li>• Underlying issues / Causation (example was issues relating to dislocation i.e Loam Island / Apex Park) Rasmussen</li> <li>• Resources &amp; funding</li> <li>• Policy impact on community e.g. closure of public toilets</li> <li>• Mapping of hotspots – targeted areas             <ul style="list-style-type: none"> <li>• Offenders</li> <li>• Locations</li> <li>• Offences</li> </ul> </li> <li>• Run down buildings / shopping centres</li> <li>• Increase protective factors</li> <li>• Safety Audit:             <ul style="list-style-type: none"> <li>• Should be looked at in detail</li> <li>• Site audit vs suburb vs whole of community – needs to be realistic and scalable i.e maybe 3 or 4 suburbs</li> <li>• Conduct site audit based on CPTED principles</li> <li>• Pre &amp; post resident surveys</li> <li>• Cr Molachino discussed Charles Moroney Park Comments on possible future partnership with JCU</li> </ul> </li> <li>• Guide Council in development of Community Safety Risk Assessments to develop and prioritise action plan in terms of remediation (i.e new CCTV / lighting)</li> <li>• Guide Council in development of Community Safety Risk Assessments to develop and prioritise action plan in terms of remediation (i.e new CCTV / lighting)</li> </ul>
<b>WHY - GOAL</b>	So individual and families can live, work and visit Townsville free from fear.
<b>HOW - Strategy / Initiatives</b>	<b>CEPTED</b> <ul style="list-style-type: none"> <li>• Community ownership</li> <li>• Promote shared responsibilities             <ul style="list-style-type: none"> <li>○ Provide information on what to do if identify an issue</li> </ul> </li> <li>• Promote neighbourhood watch</li> <li>• Plan and consultation with community</li> <li>• More social impact assessments with broad community services</li> <li>• Create community champions</li> </ul>
<b>WHAT – What is it that we can do?</b> (as a collective group and as individual organisations)	
<b>Measures of Success – any thoughts on how we could measure our success?</b>	<ul style="list-style-type: none"> <li>• Utilisation across the board</li> <li>• Decrease in harm/incidents</li> </ul>

## Attachment 1 - Raw data from workshop element of meeting - Page 4 of 4

Red – pre-existing information from previous CSAC meetings

Highlighted Synergises across Priority Areas – target areas Brokerage of services Community involvement Perceptions/myths

<b>PRIORITY AREA</b>	<b>4 BROKERAGE / COMMUNITY SAFETY INFORMATION SHARING</b> <b>**NOT DISCUSSED AT JULY CSAC MEETING**</b>
<b>ISSUES – what we have heard</b>	<ul style="list-style-type: none"> <li>• Response to the broader community issues</li> <li>• Increase protective factors</li> <li>• learn more about what is happening in areas such as housing and homelessness</li> <li>• There are multiple efforts across all levels of government &amp; NGO’s ‘playing in this space’. This committee has a very important role in bringing information about this together to improve community awareness.</li> </ul>
<b>WHY - GOAL</b>	
<b>HOW - Strategy / Initiatives</b>	
<b>WHAT – What is it that we can do?</b> (as a collective group and as individual organisations)	
<b>Measures of Success – any thoughts on how we could measure our success?</b>	

## Attachment 2 – CSAC Agenda Submission and Meeting Action Register – Page 1 of 1

Community Safety Advisory Committee - Agenda Submissions and Meeting Action Register - (COMMUNITY PLANNING & DEVELOPMENT) Advisory Committee CSAC 2016 2020 agenda Item & Action Register																						
Item Number	Agenda Notification OR Meeting Action	Reference #	Status	Name	Email	Are you a member of CSAC?	Your Organisation/Group	Agenda Item/Action Topic Title	In less than 200 words (dot point preferred), provide a brief description of the topic you would like discussed by the Advisory Committee.	In less than 100 words (dot point preferred), outline how you would like the topic to be resolved or supported by the Advisory Committee.	Date	Start Time	Finish Time	Duration (s)	Meeting date session	Meeting number	ECM Set Id (if additional information given in ECM)	Action to submission	Action to occur	By Whom	Outcome	
populate	auto populates	auto populates	auto populates	auto populates	auto populates	auto populates	auto populates	auto populates	auto populates	auto populates	hide	hide	hide	hide	hide	hide	hide	hide	hide	hide		
1	Agenda Notification						Paluma Environmental Education Centre Parents and Citizens Association	Road Safety Advisory Committee	How does the Parents and Citizens Association request resealing of the car parking area in front of the Centre, sealed by the former Thuringowa City Council but omitted from Townsville City Council's recent resealing roadworks in Paluma?	Need to know who to ask - unsure if this is within the scope of this committee, but can find no reference to road safety on WS website. Does TDC funding for projects like this still exist (can't find it on any State government website either)? We need the parking area resealed.	auto populates	auto populates	na	Operational matter specific to customer. Contact made with customer and directed to TCC website to complete a 'report a problem' form	na	nil	populate	populate				
2	Meeting Action						Townsville City Council	CSAC Member recommendations	Meeting Facilitator requested committee member's email through any recommendations of new members for consideration.	Members to email Meeting Facilitator					18-May-17	2	na	na	ongoing - Members to email any recommendations to expand on membership group	CSAC Members	ongoing	
3	Meeting Action						CSAC Members	Community Safety Advisory Committee Action Plan	The Meeting Facilitator to circulate the Draft Action Plan to committee members for review and to provide feedback prior to the next CSAC meeting.	circulation of a draft Action Plan					18-May-17	2	na	nil	Meeting Facilitator to compile draft action plan and facilitate action plan workshop for next meeting	Meeting Facilitator		
4	Meeting Action						Dr Mark Chong	Community Safety information	Dr Mark Chong to provide documents on Community Safety to the meeting facilitator to circulate to the committee prior to the next CSAC meeting.	circulation of community safety information provided by Dr Mark Chong					18-May-17	2	na	nil	Dr Chong to provide information to Meeting Facilitator			
5	Meeting Action						CSAC Members	Dr Mark Chong Radio Project	Radio project to promote good news stories on a local radio station.	Feedback from the committee regarding support for the project.					18-May-17	2	na	nil	Committee supported Dr mark David Chong recommendation to promote crime related stories from the committee on local radio	nil	complete	
6	Agenda Notification	hide	hide	hide	hide	hide	hide	Queensland Fire and Emergency Services Northern Region	Combined QFS&QFES 'Safe Citizen - Safe Home - Safe Neighbourhood' free public forum	Discuss proposed combined free public forum provided by QFS and QFES titled 'Safe citizen - Safe Home - Safe Neighbourhood'.	received by email	received by email	received by email	received by email	18/07/2017	3/011900	received by email	Agenda item for July 2017 meeting				
7	Meeting Action						CSAC Members	Heasty Park	Committee wishes to learn about the Heasty Park community safety community actions being led by Cr Rehbein	Invitation to Cr Rehbein to attend September 2017 meeting					20/09/2017	3	na	Cr Rehbein accepted invitation	Provide confirmed CSAC agenda for 20/9/2017 to Cr Rehbein	Meeting Facilitator		