



NAFA 2020

FREQUENTLY ASKED QUESTIONS

To ensure your NAFA experience runs smoothly, we have put together some handy hints and tips to help you plan your next month of events! If you can't find what you need here, please contact us.

WHAT IS NAFA?

The North Australian Festival of Arts is a month-long arts and cultural festival, celebrating the artistic and cultural life of Northern Australia through the display of talented artists, musicians, dancers, sculptors, comedians, exhibitionists, puppeteers and storytellers. This year's Festival will be modified to be COVID Safe.

Produced in collaboration with the team that brought the Wonderland Spiegelent to Townsville, *Wonderland Under the Stars* is a new pop-up open air performance space featuring circus, music, physical theatre, and fun.

NAFA COVID Safe will also include a new event - *Art in the Park* - which will combine facilitated art workshops with live performances in several of our community centres across the city. These will be small workshop events complimented by live music, giving musicians the opportunity for paid gigs.

TheateiNQ's popular *Shakespeare in the Park* annual production will feature in Queens Gardens, this year presenting *Much Ado About Nothing*. This season (limited by COVID numbers) has already sold out.

Council is working with AFCM to present a series of streamed digital concerts, involving a mix of live and recorded performances by international artists playing live to our IRAR Band. This will be presented on big screens in a number of locations across the city.

Festival of Stories will return again in a limited capacity with Author Talks, a Short Story Competition and events in our libraries.

Perc Tucker Regional Gallery will feature exhibitions as part of this NAFA program, whilst unfortunately our Civic Theatre remains closed due to COVID restrictions.

Perhaps the most exciting development has been the securing of the international exhibition *Beauty Rich and Rare* - an immersive sound and light experience illuminating the natural beauty of Australia through the eyes of Sir Joseph Banks.

WHERE CAN I FIND A COPY OF THE PROGRAM?

The Festival program will be available in digital format through the NAFA website - nafa-tsv.com.au. To make sure you don't miss any information on upcoming events, keep an eye on Townsville City Council's social channels.

HOW DO I FIND OUT THE AGE RESTRICTION OF A SHOW?

Age restrictions are stated on the relevant event pages in the program.

WHERE ARE THE EVENTS BEING HELD?

Major NAFA venues include:

- Strand Park
- Queens Gardens

Art in the Park venues are:

- Heatley
- Oonoonba
- Riverside

AFCM sites to be confirmed.

More details about event locations can be found at nafa-tsv.com.au.



NAFA 2020 is supported by the Queensland Government through Arts Queensland.



WILL THERE BE...

CAN I BRING ALCOHOL TO NAFA?

No, you cannot bring your own alcohol to any event during NAFA, however alcohol may be purchased and consumed at the Wonderland Under the Stars event within the licensed area.

CAN I BRING MY OWN FOOD?

Unfortunately, pre-packaged foods are not permitted inside a Festival venue, but at most event locations food and beverage vendors will be waiting to serve you.

ARE THE VENUES WHEELCHAIR ACCESSIBLE?

Yes, all NAFA venues are accessible by wheelchair, but please keep in mind that some performances will be held on grassy landscapes which may be uneven and unpathed. Companion cards are also accepted.

ARE THERE TOILETS AND DISABLED AMENITIES AVAILABLE?

There will be plenty of amenities available, including disability facilities at the Festival venues.

IS THERE LOST PROPERTY AT NAFA?

Lost and unclaimed property from Festival sites will be held at the Festival office at the Townsville City Council Administration Building at 103 Walker Street, Townsville City. If you wish to discuss a lost item, please pop in or contact 13 48 10.

CAN I PERFORM AT NAFA?

Programming for NAFA has now been finalised. Unfortunately, we cannot accept any further submissions from individuals or organisations wishing to participate.

TICKETING

DO I NEED TO BOOK A TICKET FOR A SHOW?

Yes, there are shows that require you to book and pay for a ticket to attend. There are also heaps of performances in the Festival program that are free, however bookings are still essential. Check out the website for more details.

WHEN DO TICKETS GO ON SALE?

Tickets will be on sale from Friday 28 August up until the commencement of the last showing of the event unless sold out.

HOW CAN I BUY TICKETS FOR NAFA?

For all questions relating to ticket purchases please visit nafa-tsv.com.au.

I NEED TO CONTACT SOMEONE ABOUT TICKETING?

For all questions relating to ticket purchases please visit nafa-tsv.com.au.

CAN TICKETS BE EXCHANGED OR REFUNDED?

For all questions relating to ticket purchases please visit nafa-tsv.com.au.

I HAVE PURCHASED TICKETS. WHAT HAPPENS IF I AM RUNNING LATE?

Staff onsite will allow you to enter a performance when there is a suitable break in the program.

CAN I CHOOSE MY SEATS?

Yes. There is no allocated seating when you purchase your ticket/s, however you will still need to observe the appropriate social distancing requirements.

CAN I TAKE MY OWN VIDEO CAMERA, PHOTOGRAPHIC EQUIPMENT AND/OR RECORDING DEVICE INTO AN EVENT?

Unfortunately, these items are forbidden inside a Festival venue, but can be brought with you to an event. Mobile phones are allowed, but please be mindful of performers and avoid using flash photography. We'd love to see your photos! #NAFA2020 #townsvilleshines!

GENERAL

WILL THE EVENT STILL BE ON IF IT RAINS?

All outdoor stages and activities will go ahead as planned, pending a safety assessment, in rain and inclement weather. Please check Townsville City Council's social channels for updates if changes are required to the program due to weather.

WHERE CAN I PARK MY CAR AT THE FESTIVAL?

Off-street parking and car parking lots are available nearby each Festival venue.

WHAT ARE MY ALTERNATE TRANSPORT OPTIONS FOR NAFA?

If you are travelling locally, walking or cycling will be the easiest way to get to Festival locations.

There are several bus routes and taxi, or passenger pick up and drop off options including Uber that can also take you close to Festival venues.

Please visit the below webpages to find out more information on routes, journey planning and timetables:

- Sunbus/Translink
- Townsville Taxis
- Checkered Cabs

WHAT FORM OF ID WILL I NEED?

If you're planning on attending a licensed venue or an 18+ event during the Festival, you will need to bring along one of the following forms of identification and keep it on your person:

- Australian Driver License (with photo)
- Current Passport
- Government Issued Proof of Age Queensland Card
- International Driver License (with photo)

ARE THERE ANY ITEMS I CANNOT TAKE TO AN EVENT?

NAFA is a largely public event. In the best interests of safety and security and for your comfort, it is recommended that baggage carried into the Festival is limited. Police and Security will be monitoring the area and you may be asked to have your bag checked to ensure the safety of the event.

I WANT TO ASK A DIFFERENT QUESTION ABOUT NAFA AND/OR PROVIDE FEEDBACK?

Please call Townsville City Council on 13 48 10 or email nafa@townsville.qld.gov.au.

A line-up not to be missed.

A festival for everyone.

nafa-tsv.com.au



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