

2025/26



Townsville City Council

Fees & Charges

WATER AND WASTEWATER



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TOWNSVILLE CITY COUNCIL

WATER AND WASTEWATER

SCHEDULE 28 - METER AND SERVICE CONNECTIONS

SCHEDULE 28 POLICIES

CONDITIONS APPLICABLE TO ALL METER AND SERVICE CONNECTION FEES

- Variations apply where concrete paths or other obstructions impede connections;
- All meter connects are GST free;
- Disconnection of water services will not be carried out with the written approval of the property owner;
- A meter and service is required in areas where developers have not installed a service to the property boundary;
- Where developers have preinstalled the service to the property boundary the installation requirements are less and refer to a meter installation only;
- Non-standard disconnections will be charged on a quotation basis;
- All applications for water services connections must be signed by a licensed plumber;
- The location of existing and/or proposed water meters must be indicated on a separate plan;
- Unit developments may require individual metered connections for each registrable parcel and for any body corporate amenities requiring access to water. Specific quotations are required in these instances;
- If a fire service is installed, Townsville Water will complete the detector check. Any backflow requirements are the owner's responsibility and this is enforced by the plumbing certifiers.

SUBSEQUENT METER AND SERVICE CONNECTIONS

- Quotations are required for all additional connections where an established allotment is subdivided or where the connections requested is not the standard service for the premises type.
- This is subject to the water main being of adequate size and/or any Town Planning requirements.

WATER METER SIZE GUIDELINES

STANDARD WATER SERVICES MINIMUM REQUIREMENTS

Domestic / Commercial / Industrial	Size of Service Connection
Private Dwelling/Individual Unit	20mm
Service Station	25mm
Warehouse	25mm
Shops – 4 Shops/Buildings	25mm
Flats – 2 Flats/Buildings	20mm
Flats – 3 to 4 Flats/Buildings	25mm
Flats – 5 to 8 Flats/Buildings	32mm
Flats – 9 to 10 Flats/Buildings	40mm
Hotels – Up to 21 Rooms	32mm
Caravan Park – Up to 45 Bays	40mm

Name	Year 25/26 Fee (incl. GST)	GST
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SCHEDULE 28 - METER AND SERVICE CONNECTIONS [continued]

SCHOOLS

Size of School	Primary	Secondary	Boarding
Up to 200 Pupils	32mm	40mm	50mm
201 to 400 Pupils	40mm	50mm	80mm
401 to 600 Pupils	40mm	50mm	80mm
Over 600 Pupils	50mm	80mm	80mm

FIRE FIGHTING SERVICES

Service	Size of Service
Fire hydrant	100mm
Fire hose reels [one or more reels]	25mm service and meter as per the Building Code of Australia

NOTES TO STANDARD WATER SERVICES REQUIREMENTS:

These sizes are guidelines only and are subject to confirmation on receipt of applications. It is the responsibility of the applicant to determine the required minimum pressure and flow are provided at hose reels and whether the minimum size service will suffice. Any case not covered by the above should be discussed with Infrastructure Development staff and your hydraulic designer prior to the application being lodged.

NOTES TO METERED STANDPIPE CHARGES

A metered standpipe permit application must be lodged and approved and a security deposit is payable before a metered standpipe can be issued. The security deposit will be refunded upon the return of the standpipe as per the Standpipe Hire Permit Terms and Conditions.

PART 28.A - METERS

Refer to notes on meter and service connections.

20mm meter	\$266.50	N
20mm meter and service	\$1,660.00	N
25mm meter and service	\$2,250.00	N
32mm meter and service	\$3,320.00	N
40mm meter and service	\$3,655.00	N
50mm meter and service	\$6,230.00	N
80mm to 150mm	By quotation	N
Fire hydrants	By quotation	N
Standard disconnection	\$152.50	N
Smart meter upgrade (from existing connection 20mm only)	\$275.00	N
Smart meter and service	Price on application	N

Name	Year 25/26 Fee (incl. GST)	GST
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PART 28.B - METERED STANDPIPE CHARGES

Refer to notes on metered standpipe charges.

Daily hire charge	\$40.10	N
Monthly hire charge	\$200.50	N
Annual hire rate	\$2,395.00	N

PART 28.C - WATER METER TESTING FEES (INCLUDING FREIGHT AND REPLACEMENT)

Refer to notes on meter and service connections.

20mm	\$456.00	N
25mm	\$579.00	N
32mm - offsite	\$863.00	N
40mm - offsite	\$933.00	N
50mm - offsite	\$1,025.00	N
80mm - offsite	\$1,160.00	N
100mm - offsite	\$1,355.00	N
150mm - offsite	By quotation	N

All water meters greater than 100mm are on a quotation basis.

Name	Year 25/26 Fee (incl. GST)	GST
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SCHEDULE 29 - BLOCKAGES, MANHOLES, LOCATIONS AND TRUCK HIRE

PART 29.A - BLOCKAGES, MANHOLES, LOCATIONS, AND TRUCK HIRE

1. SEWER AND WATER MAIN LOCATIONS

By diagram only	\$92.10	Y
Onsite	\$260.00	Y
Fee for time in excess of 1 hour [per 15 minutes]	By quotation	Y

2. SEWERAGE BLOCKAGE FEE

Sewerage blockage - normal hours	\$597.00	Y
Sewerage blockage - after hours	\$756.00	Y

3. PENSIONER SEWERAGE BLOCKAGE FEE

Sewerage blockage - normal hours (pensioner)	\$394.00	Y
Sewerage blockage - after hours (pensioner)	\$379.00	Y

4. SUCKER TRUCK HIRE

Hourly hire fee	\$362.50	Y
Hourly after hours	\$448.50	Y

5. SEWER CONNECTIONS

100mm x 1 sewer manhole cutin	\$1,735.00	N
100mm x 2 sewer manhole cutins (1 work shift)	\$2,310.00	N
150mm x 1 sewer manhole cutin	\$1,970.00	N
150mm x 2 sewer manhole cutins (1 work shift)	\$2,895.00	N
150mm x 3 sewer manhole cutins (1 work shift)	\$3,470.00	N
150mm x 100mm x 1 sewer main cutin	\$1,390.00	N
150mm x 100mm x 2 sewer main cutins (1 work shift)	\$2,670.00	N
150mm x 100mm x 3 sewer main cutins (1 work shift)	\$3,710.00	N
150mm x 150mm x 1 sewer main cutin	\$1,620.00	N
150mm x 150mm x 2 sewer main cutins (1 work shift)	\$3,010.00	N
225mm x 100mm x 1 sewer main cutin	\$2,895.00	N
Rebench new manhole	\$2,310.00	N
Seal off property connection x 1 inside sewer manhole	\$1,020.00	N
Seal off property connection x 2 inside sewer manhole (1 work shift)	\$1,620.00	N
150mm seal off property connection in main line sewer	\$2,310.00	N
225mm seal off property connection in main line sewer	\$2,435.00	N